

BUG REPORT								
LAUNDRY BASKET								
VERSION: V0					IDENTIFIED BY: GEETHIKA R			
REPORTED TO: EBIN KURIEN					DATE: 20/01/2025			
ENVIRONMENT DETAILS: WINDOWS, GOOGLE CHROME								
BUG ID	TEST ID	EXPECTED RESULT	BUG DESCRIPTION	STEPS TO REPRODUCE	SCREENSHOT	SEVERITY	PRIORITY	STATUS
DEF_LBT_01	LBT_HP_02	The "BOOK NOW" button should allow the user to be redirected to service booking page on clicking it	The "BOOK NOW" button is not working at times. Cursor on placing on "BOOK NOW" option does not change to a "hand" symbol all the time which allows to click the button	1. Open "Laundry Basket" website 2. Click on "BOOK NOW" option in the home page 3. Check whether it allows user to be redirected to service booking page	https://drive.google.com/file/d/1bLfeXdQe9kwSDAhn_mTMAAnn_ozTsYioHQ/view?usp=drive_link	Major	Low	New
DEF_LBT_02	LBT_HP_03	Look and feel of the buttons in the webpage should be user friendly and should not be confusing the user in anyways	Button layout is confusing the user at times as the button shadow confuses the user (if the user clicks on the shadow of the button, it does not redirect to the required webpage)	1. Open "Laundry Basket" website 2. Click on "BOOK NOW" option in the home page 3. Check whether the look and feel of the buttons in the webpage is satisfactory	https://drive.google.com/file/d/1bLfeXdQe9kwSDAhn_mTMAAnn_ozTsYioHQ/view?usp=drive_link	Minor	Low	New
DEF_LBT_03	LBT_HP_04	There should not be any misalignments in the arrangement of web elements in the web page redirect on clicking "BOOK NOW" button	Misalignments were observed in the arrangement of web elements in the web page redirect on clicking "BOOK NOW" button	1. Open "Laundry Basket" website 2. Click on "BOOK NOW" option in the home page 3. Check whether there is any misalignment in the webpage to which it redirect the user	https://drive.google.com/file/d/1OfefNBZ6jhpNNtJy4339vdPH1tJy9T5c/view?usp=drive_link	Trivial	Low	New
DEF_LBT_04	LBT_HP_08	Location details should be correctly updated in the laundry service area list as links towards the bottom of the home page	Location details are not correctly updated in the laundry service area list as links towards the bottom of the home page	1. Open "Laundry Basket" website 2. Check whether the location details are correctly updated in the laundry service area list as links towards the bottom of the home page	https://drive.google.com/file/d/1D25yT7demSkBGwWESASQZRWqVNdB9hr-/view?usp=drive_link	Major	Low	New
DEF_LBT_05	LBT_HP_09	Check whether the headers stays on page visible always while scrolling down	Headers are not visible always on webpage while scrolling down. It should be visible always for a more user friendliness.	1. Open "Laundry Basket" website 2. Check whether the headers stays on page visible always while scrolling down	https://drive.google.com/file/d/10VCdGsBqhoeo39cFcofYou_nF9W9j-2p/view?usp=drive_link	Minor	Low	New
DEF_LBT_06	LBT_HP_14	Responsive testing of the website in different screen sizes within the mobile device should be successful	Franchisee option is missing in mobile device browsers	1. Open "Laundry Basket" website 2. Verify the responsive testing of the website in different screen sizes within the mobile device	https://drive.google.com/file/d/17DY22sl1qLwrap2J_ZyCcUW8_TtoRfO/view?usp=drive_link	Major	Low	New
DEF_LBT_07	LBT_HP_15	Language preference should be available in the website	Language preference is not available in the website	1. Open "Laundry Basket" website 2. Verify whether any language preference is available in the website	https://drive.google.com/file/d/10VCdGsBqhoeo39cFcofYou_nF9W9j-2p/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_08	LBT_HP_16	User should be able to create an account for ease of tracking	User is not able to create an account for ease of tracking	1. Open "Laundry Basket" website 2. Verify whether user can create an account in the website	https://drive.google.com/file/d/10VCdGsBqhoeo39cFcofYou_nF9W9j-2p/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_09	LBT_PL_01	Price details should be clearly mentioned under price list for all categories with appropriate currency	Currency is not correctly mentioned under price list for laundry services	1. Open "Laundry Basket" website 2. Check whether the currency details (symbols) are correctly mentioned under price list	https://drive.google.com/file/d/1kGA9TxPSatzgsnMkKPsQORLP5XaamFu/view?usp=drive_link	Major	Low	New
DEF_LBT_10	LBT_PL_04	There should not be any spelling errors in the webpage	There are spelling errors in the webpage. "Pyjama" is misspelt as "Pyjana"	1. Open "Laundry Basket" website 2. Verify that there are no spelling errors in the webpage	https://drive.google.com/file/d/1X0fwwQoSISy6cTRlxHbKtVGMWtJnfx/view?usp=drive_link	Trivial	Low	New
DEF_LBT_11	LBT_SP_01	There should not be any misalignments in the arrangement of web elements in the web page redirect on clicking "SCHEDULE NOW" button	Misalignments were observed in the arrangement of web elements in the web page redirect on clicking "SCHEDULE NOW" button	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Check whether there is any misalignment in the webpage to which it redirect the user	https://drive.google.com/file/d/12PCaID5FLyzEZv5gPD6NGASplgqPMWD0/view?usp=drive_link	Trivial	Low	New

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BUG ID	TEST ID	EXPECTED RESULT	BUG DESCRIPTION	STEPS TO REPRODUCE	SCREENSHOT	SEVERITY	PRIORITY	STATUS
DEF_LBT_12	LBT_SP_03	Alphabets and single space are only accepted in 'Name' field. Numeric or special characters are not allowed in 'Name' field	Numeric and special characters are accepted in 'Name' field. Error message was not displayed on entering numeric/special characters	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Enter numeric or special characters are accepted in "Name" field	https://drive.google.com/file/d/1iek2j19sD1o9wtZUgfYbVNhrfFWJj3/view?usp=drive_link	Major	Low	New
DEF_LBT_13	LBT_SP_04	Maximum character length accepted should be 30	Name field accepted character length more than 30. No error message displayed on entering characters with length above 30	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Enter more than 30 characters in "Name" field	https://drive.google.com/file/d/1_wPIJye-ZK3COoBBol8ojPaqYFcwOhJZ/view?usp=drive_link	Major	Low	New
DEF_LBT_14	LBT_SP_05	Two white space together should not be accepted in 'Name' field	Two white space together is accepted in 'Name' field. No error message displayed	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Enter two consecutive white spaces in "Name" field	https://drive.google.com/file/d/16qtlUhvix7WSfdRzkfminVDmose-vVwk/view?usp=drive_link	Major	Low	New
DEF_LBT_15	LBT_SP_07	Asterisk symbol should be present for mandatory fields	Asterisk symbol is not present for mandatory fields. All mandatory fields should have an asterisk symbol.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Look for asterisk symbol for mandatory fields	https://drive.google.com/file/d/16qtlUhvix7WSfdRzkfminVDmose-vVwk/view?usp=drive_link	Major	Low	New
DEF_LBT_16	LBT_SP_08	Single alphabet alone should not be accepted in 'Name' field	Single alphabet alone is accepted in 'Name' field. No error message displayed.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Enter single alphabet alone in "Name" field	https://drive.google.com/file/d/1cOf5z9y_20POx8WCnEyQlGhMju8-djAF/view?usp=drive_link	Major	Low	New
DEF_LBT_17	LBT_SP_09	Two special characters should not be accepted in 'Email' field	No error message displayed on entering two special characters in 'Email' field. Two consecutive special characters should not be accepted in 'Email' field.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Enter two special characters in "Email" field	https://drive.google.com/file/d/100d2_GN5Hj4nMS_0M67DEudkwYVPX8hx/view?usp=drive_link	Major	Low	New
DEF_LBT_18	LBT_SP_10	Invalid email address or domain should not be accepted in 'Email' field	Invalid email address or domain is accepted in 'Email' field. No error message was displayed.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Enter invalid email address/domain in "Email" field	https://drive.google.com/file/d/1yhkF98DM3bS5sqG8-bNk-dOevKxZgFR5/view?usp=drive_link	Major	Low	New
DEF_LBT_19	LBT_SP_11	Phone Number' field should not accept alphabets and special characters	Phone Number' field accept alphabets and special characters. No error message was displayed.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Enter alphabets and special characters in "Phone Number" field	https://drive.google.com/file/d/1-jmpl7pTPAsf2Gujx7HX2Fwx3XfIS8_g/view?usp=drive_link	Major	Low	New
DEF_LBT_20	LBT_SP_12	Phone Number' field should not accept invalid phone numbers. The phone number length should be 10	Phone Number' field has accepted invalid phone numbers. No error message displayed on entering number less than length of 10.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Enter invalid number of length less than 10 in "Phone Number" field	https://drive.google.com/file/d/1KXj-B5sC73A2mFc-h9WueZE907BvTWBb/view?usp=drive_link	Major	Low	New
DEF_LBT_21	LBT_SP_13	Phone Number' field should not accept invalid phone numbers of length more than 10	Phone Number' field has accepted invalid phone numbers of length more than 10. No error message was displayed.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Enter invalid number of length more than 10 in "Phone Number" field	https://drive.google.com/file/d/1nmt4ob0M31u6jmk7Sm8acjUd-uL7wt0f/view?usp=drive_link	Major	Low	New
DEF_LBT_22	LBT_SP_16	Areas should be listed correctly under the dropdown of 'Area' List without any duplicates	Areas listed under the dropdown of 'Area' List has duplicates. Duplicate areas should not be present	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether areas are listed correctly under the dropdown of 'Area' List without any duplicates	https://drive.google.com/file/d/1CT4vTQ-f9VVPog63TxTwaEL-gELAhX18V/view?usp=drive_link	Major	Low	New

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DEF_LBT_23	LBT_SP_17	Areas listed under 'Area' field dropdown should follow a common font /size/style/uppercase/lowercase	Areas listed under 'Area' field dropdown does not follow a common font /size/style/uppercase/lowercase. Mix of uppercase and lowercase characters are present	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether areas listed under 'Area' field dropdown follows a common font /size/style/uppercase/lowercase	https://drive.google.com/file/d/1lm_2zGKZ4pUPJ8pPk4wN5qPHaJ12ICF4/view?usp=drive_link	Major	Low	New
DEF_LBT_24	LBT_SP_21	Address field should not accept single character alone	Address field accepted single character alone. No error message was displayed	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether the 'Address' field accepts single character alone	https://drive.google.com/file/d/1kaRdqJGToF5ulnKZ98-KZgu5zOK0TeEg/view?usp=drive_link	Major	Low	New
DEF_LBT_25	LBT_SP_22	User should not be able to enter more than 100 characters in 'Address' field	User can enter more than 100 characters in 'Address' field. Character length was not limited.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether the user can enter more than 100 characters in 'Address' field	https://drive.google.com/file/d/1VC-M8lxwBf15m9ZsJVxtl-C4yJO6XQS/view?usp=drive_link	Major	Low	New
DEF_LBT_26	LBT_SP_23	User should not be able to choose a previous day as pick up day in "PickUp Day" field	User can choose a previous day as pick up day in "PickUp Day" field. This should not be allowed.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether the user can choose a previous day as pick up day in "PickUp Day" field	https://drive.google.com/file/d/1xjvRnXd7g5zzt65z6uS92Zbl6VgZW4i/view?usp=drive_link	Major	Low	New
DEF_LBT_27	LBT_SP_28	There should be an option to mention the quantity of items to be picked up for laundry service	There is no option to mention the quantity of items to be picked up for laundry service. Feature to mention quantity of items for pickup allows the pickup agent to properly plan required space for the items.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether there is an option to mention the quantity of items to be picked up for laundry service	https://drive.google.com/file/d/1xjvRnXd7g5zzt65z6uS92Zbl6VgZW4i/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_28	LBT_SP_29	There should be a limit on the weight of items that can be picked up for laundry service in a single order	There is no limit mentioned in the website on the weight of items that can be picked up for laundry service in a single order	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether there is a limit on the weight of items that can be picked up for laundry service in a single order	https://drive.google.com/file/d/1xjvRnXd7g5zzt65z6uS92Zbl6VgZW4i/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_29	LBT_SP_30	There should be limit on the quantity of items that can be picked up in one order	There is no limit on the quantity of items that can be picked up in one order	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether there is any limit on the quantity of items that can be picked up in one order	https://drive.google.com/file/d/1xjvRnXd7g5zzt65z6uS92Zbl6VgZW4i/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_30	LBT_SP_31	There should be an option to select the clothes for laundry service (shirt/pyjama/lehenga etc)	There is no option to select the clothes for laundry service (shirt/pyjama/lehenga etc) which helps to identify the items correctly	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether there is any option to select the clothes for laundry service (shirt/pyjama/lehenga etc)	https://drive.google.com/file/d/1xjvRnXd7g5zzt65z6uS92Zbl6VgZW4i/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_31	LBT_SP_32	User should be able to track the booking details in the webpage	User is not able to track the booking details in the webpage. There is no option to support order tracking	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether the user can track the booking details in the webpage	https://drive.google.com/file/d/1xjvRnXd7g5zzt65z6uS92Zbl6VgZW4i/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_32	LBT_SP_33	There should be option to modify the pick up details once booked within 5 minutes of booking until the laundry agent accepts the order	There is no option to modify the pick up details once booked within 5 minutes of booking, until the laundry agent accepts the order.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether there is an option to modify the pick up details once booked within 5 minutes of booking	https://drive.google.com/file/d/1xjvRnXd7g5zzt65z6uS92Zbl6VgZW4i/view?usp=drive_link	Enhancement	Low	New

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BUG ID	TEST ID	EXPECTED RESULT	BUG DESCRIPTION	STEPS TO REPRODUCE	SCREENSHOT	SEVERITY	PRIORITY	STATUS
DEF_LBT_33	LBT_SP_34	There should be an option to cancel the pick up once booked within 5 minutes of booking, until the laundry agent accepts the order	There is no option to cancel the pick up once booked within 5 minutes of booking, until the laundry agent accepts the order	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether there is an option to cancel the pick up once booked within 5 minutes of booking	https://drive.google.com/file/d/1p9qBo2L6HblSRiueN4AOrgqkAhe7zYrx/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_34	LBT_SP_35	There should be an option to track/obtain all the previous order details (order history)	There is no option to track/obtain all the previous order details (order history)	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether there is an option to track/obtain all the previous order details (order history)	https://drive.google.com/file/d/1p9qBo2L6HblSRiueN4AOrgqkAhe7zYrx/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_35	LBT_SP_36	There should be a field to add user preference or notes to the laundry service agent	There is no field to add user preference or notes to the laundry service agent. There should be a provision for the user to add notes	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether there is any field to add user preference or notes to the laundry service agent	https://drive.google.com/file/d/1p9qBo2L6HblSRiueN4AOrgqkAhe7zYrx/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_36	LBT_SP_37	User should be able to make the payment online	User is not able to make the payment online. There should be a provision in the website to make payments online	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether the user can make the payment online	https://drive.google.com/file/d/1p9qBo2L6HblSRiueN4AOrgqkAhe7zYrx/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_37	LBT_SP_38	There should be a minimum number of items for pick up service to be accessed	There are no minimum number of items specified for pick up service to be accessed.	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether there is any minimum number of items for pick up service to be accessed	https://drive.google.com/file/d/1p9qBo2L6HblSRiueN4AOrgqkAhe7zYrx/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_38	LBT_SP_40	There should be live chat support to resolve queries with respect to booking service	There is no live chat support provided to resolve queries with respect to booking service	1. Open "Laundry Basket" website 2. Click on "SCHEDULE NOW" option in the home page 3. Verify whether there is any live chat support to resolve queries with respect to booking service	https://drive.google.com/file/d/1p9qBo2L6HblSRiueN4AOrgqkAhe7zYrx/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_39	LBT_FH_02	The 'Name' field should not accept single character alone	The 'Name' field accepts single character alone. No error message was displayed	1. Open "Laundry Basket" website 2. Click on "Franchisee" option in the home page 3. Check whether the 'Name' field accepts single character alone	https://drive.google.com/file/d/1PnCrmj0yIBB3E41Cwmxqoe97vegYRWqk/view?usp=drive_link	Major	Low	New
DEF_LBT_40	LBT_FH_03	Number field should not accept invalid phone numbers	Number field accepts invalid phone numbers. No error message was displayed	1. Open "Laundry Basket" website 2. Click on "Franchisee" option in the home page 3. Check whether 'Number' field accepts invalid phone numbers	https://drive.google.com/file/d/1qbqBgilPk705-YwfbzQkiGf-mhQLYLzW/view?usp=drive_link	Major	Low	New
DEF_LBT_41	LBT_FH_04	Email field should not accept invalid email IDs	The 'Email' field accepts invalid email IDs. No option provided to verify the email ID	1. Open "Laundry Basket" website 2. Click on "Franchisee" option in the home page 3. Check whether 'Email' field accepts invalid email IDs	https://drive.google.com/file/d/1h5ah0Sr_uLST9gNVPN416WIRwCZyYvfs/view?usp=drive_link	Major	Low	New
DEF_LBT_42	LBT_FH_05	User should be able to type the valid city of choice in 'City' textbox	User can type even invalid city of choice in 'City' textbox. No error message was displayed	1. Open "Laundry Basket" website 2. Click on "Franchisee" option in the home page 3. Check whether user can type a valid city of choice in 'City' textbox	https://drive.google.com/file/d/1cdpIFBy6NNESFrCug27mimEOtoPdhI0/view?usp=drive_link	Major	Low	New

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DEF_LBT_43	LBT_FH_06	User should not be able to enter invalid address with single alphabet alone in the 'Address' text box	User can enter invalid address with single alphabet alone in the 'Address' text box. No error message was displayed	1. Open "Laundry Basket" website 2. Click on "Franchisee" option in the home page 3. Check whether user can enter invalid address with single alphabet alone in the 'Address' text box	https://drive.google.com/file/d/16v2Gr7rLANjvDYsV9BvPfEFzBxPO8llo/view?usp=drive_link	Major	Low	New
DEF_LBT_44	LBT_FQ_06	There should be a mechanism for users to provide feedback on the FAQ section	There is no mechanism for users to provide feedback on the FAQ section to improve further	1. Open "Laundry Basket" website 2. Click on "FAQ" option in the home page 3. Check whether there is a mechanism for users to provide feedback on the FAQ section	https://drive.google.com/file/d/1RmDaxQQ7Zd0n6aJ2Kz-4Q2kHnWwoX3c/view?usp=drive_link	Enhancement	Low	New
DEF_LBT_45	LBT_FQ_07	There should be a search bar in FAQ section to quickly navigate to required Q&As	There is no search bar in FAQ section to quickly navigate to required Q&As	1. Open "Laundry Basket" website 2. Click on "FAQ" option in the home page 3. Check whether there is a search bar in FAQ section to quickly navigate to required Q&As	https://drive.google.com/file/d/1RmDaxQQ7Zd0n6aJ2Kz-4Q2kHnWwoX3c/view?usp=drive_link	Enhancement	Low	New