

LAUNDRY BASKET						
Version No.: V0				Tested By: Geethika R		
Verified By: Ebin Kurien				Tested Date: 20/01/2025		
Environment Details: Windows, Google Chrome				Module Name: FAQ		
Test ID	Test Description	Test Procedure	Test Data	Expected Result	Actual Result	Status
LBT_FQ_01	Verify whether 'FAQ' option redirects the user correctly to respective webpage	1. Open "Laundry Basket" website 2. Click on "FAQ" option in the home page 3. Check whether the button click, redirects the user to correct webpage	https://thelaundrybasket.in/	Button click on "FAQ" option should redirect the user correctly to required webpage	Button click on "FAQ" option redirects the user correctly to required webpage	PASS
LBT_FQ_02	Verify whether FAQs are comprehensive and easy to understand	1. Open "Laundry Basket" website 2. Click on "FAQ" option in the home page 3. Check whether FAQs are comprehensive and easy to understand		FAQs should be comprehensive and easy to understand	FAQs are comprehensive and easy to understand	PASS
LBT_FQ_03	Verify whether FAQs address common customer questions	1. Open "Laundry Basket" website 2. Click on "FAQ" option in the home page 3. Check whether FAQs address common customer questions		FAQs should address common customer questions	FAQs addresses common customer questions	PASS
LBT_FQ_04	Verify easy navigation to FAQ answers	1. Open "Laundry Basket" website 2. Click on "FAQ" option in the home page 3. Check whether there is easy navigation to FAQ answers for the users		Navigation to FAQ answers should be easy	Easy navigation to FAQ answers observed	PASS
LBT_FQ_05	Verify that FAQs are clear, accurate, up-to-date and free of any errors	1. Open "Laundry Basket" website 2. Click on "FAQ" option in the home page 3. Check whether FAQs are clear, accurate, up-to-date and free of any errors		FAQs should be clear, accurate, up-to-date and free of any errors	FAQs are clear, accurate, up-to-date and free of any errors	PASS
LBT_FQ_06	Check whether there is a mechanism for users to provide feedback on the FAQ section	1. Open "Laundry Basket" website 2. Click on "FAQ" option in the home page 3. Check whether there is a mechanism for users to provide feedback on the FAQ section		There should be a mechanism for users to provide feedback on the FAQ section	There is no mechanism for users to provide feedback on the FAQ section	FAIL
LBT_FQ_07	Verify whether there is a search bar in FAQ section to quickly navigate to required Q&As	1. Open "Laundry Basket" website 2. Click on "FAQ" option in the home page 3. Check whether there is a search bar in FAQ section to quickly navigate to required Q&As		There should be a search bar in FAQ section to quickly navigate to required Q&As	There is no search bar in FAQ section to quickly navigate to required Q&As	FAIL