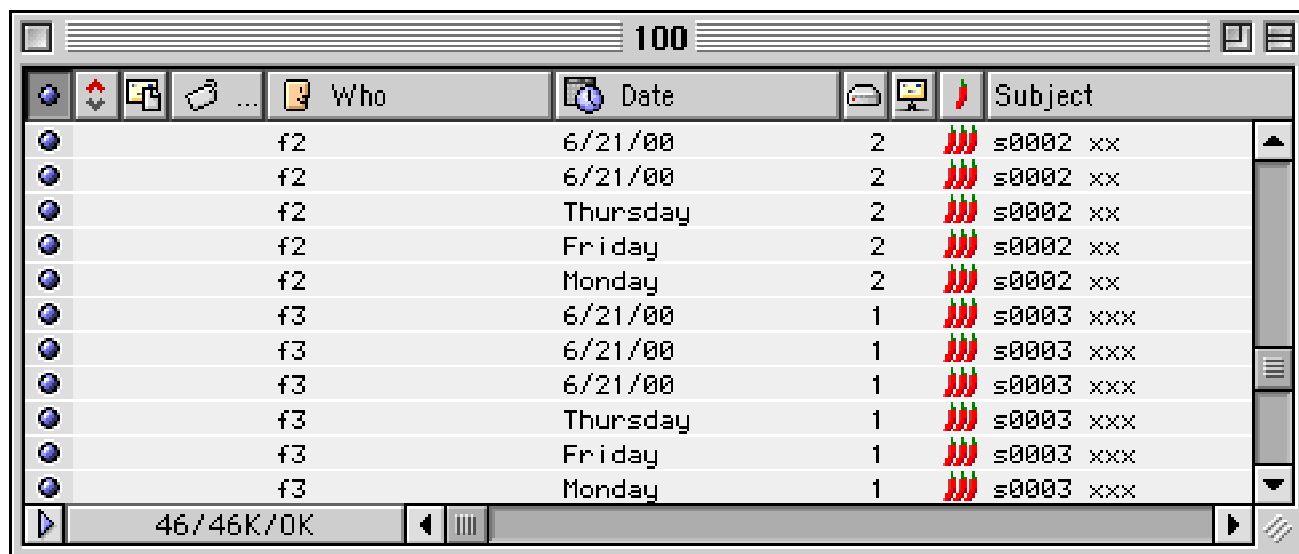# EUDORA 5.0 MOOD WATCH

BASIC GOALS

Outgoing Indicator We want people to know before they send it that their mail might be considered a flame.

Incoming Indicator. We want people to know what incoming mail might cause the old blood pressure to rise, before they open it and find out for themselves.
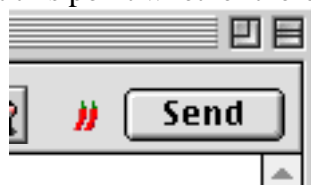
MAILBOX CONSIDERATIONS

☑ Leave room for at least eight mood levels in the summary. We currently use only five (not scanned, 0, 1, 2, 3), but it is possible and probably desirable to get a little finer control.

☑ We need an extra column in the toc. The column should be sortable and groupable and all that happy stuff.

☑ Existing saved sticky sorts should be preserved.

☑ The column should be placed before the subject field.

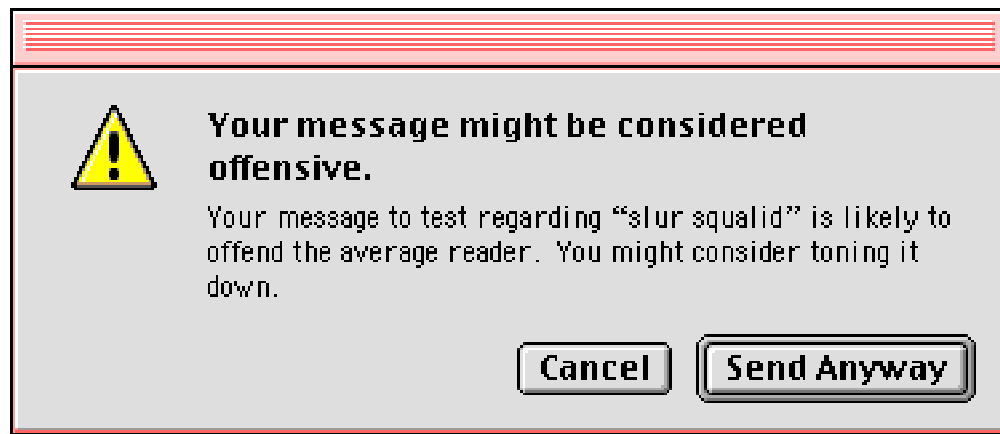
OUTGOING MAIL

☑ Outgoing mail should be scanned "occasionally". The scan should include the headers but not quoted material. An icon should be placed to the left of the Send button, to indicate the flame score. It is not clear at this point whether there should be an icon for "not a flame".

☑ The user should have an option to be warned with a dialog when queueing flaming mail. The alerts should be of the form:

The three different levels of flame should get different warnings:

1   Your message to recipient regarding "subject" might seem offensive to some people. You might consider toning it down.

2   Your message to recipient regarding "subject" is likely to offend the average reader. You might consider toning it down.

3   Your message to recipient regarding "subject" is the sort of thing that might get your keyboard washed out with soap, if you get my drift. You might consider toning it down.

✔ It's probably desirable for the warning to include a Mom-style checkbox to turn it off.

✔ A decision needs to be made regarding whether or not to indicate offending phrases, and how to indicate them.

INCOMING MAIL

✔ A decision needs to be made regarding whether mail should be scanned during filtering or when being displayed in a mailbox window. Each method has advantages. Scanning during filtering can (in theory) happen in a background thread and so not take user time. However, scanning on display means that mail that's never shown doesn't have to be scanned, and also handles the case of rescanning old mailboxes.

✔ Scans of incoming mail should be over the whole mail, including quoted parts. This is more a concession than anything else.
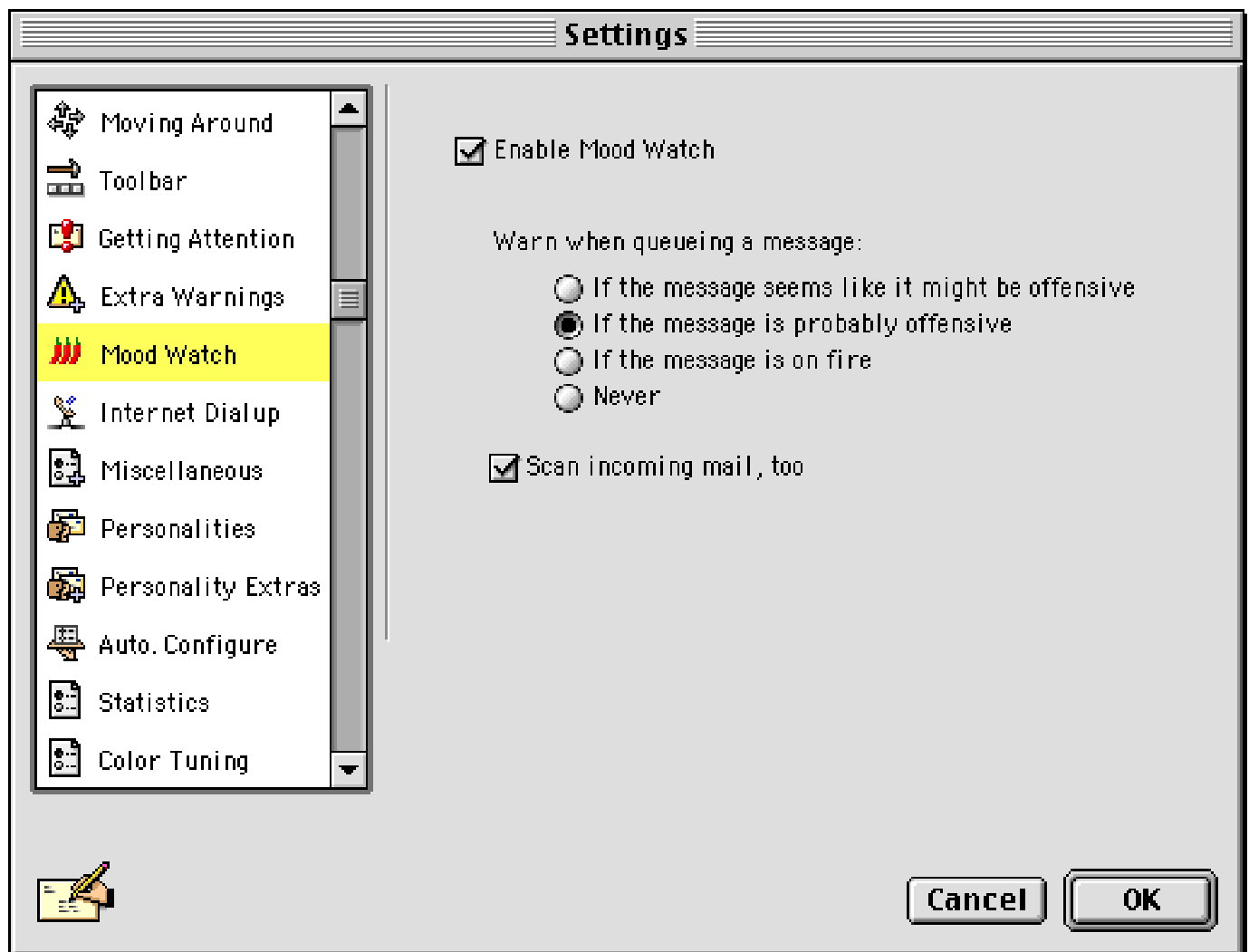
SCANNER ISSUES

✔ HTML tags need to be taken into account during the scanning process, either in Eudora or the scanner itself.

✔ Text should be passed to the scanner in meaningful pieces. It's suggested that for composition messages a paragraph ending in a return is acceptable, but that for incoming messages we should pass chunks of text between blank lines, up to some maximum buffer size.

SETTINGS

✔ A global on/off setting is needed that will turn on or off (default on) all Mood Watch features.

☑ A separate setting is needed to turn on or off (default on) the scanning of outgoing mail.

☑ A separate setting is needed to turn on or off (default on) the scanning of incoming mail. If the setting is off, the mood column should automatically be hidden.

☑ A setting is needed to show or hide (default show) the mood column in mailbox windows.

☑ A setting is needed to control at what level of flame (default 3) the warning dialog should appear on queue.

☑ A Mom setting is needed to turn off the warning dialog altogether. This may work on the same INI setting as the flame warning level.

HELP LANGUAGE

Here are some of the Help strings currently being used in Mac Eudora:

Sort by Mood Menu Item: Sort messages by mood (flame score).

Mood Column Heading: Click here to view by mood (flame score).

Mood Column: This column displays the mood (flame score) of the messages.

Mood Indicator: Should use the same strings as the alert, but prefaced with "this message":

0   This message is not detectably offensive, but there's one in every crowd

1   This message might seem offensive to some people.

2   This message is likely to offend the average reader.

3   This message is the sort of thing that might get your keyboard washed out with soap, if you get my drift.

The explanation for 0 would only appear if we agree to use an indicator for 0.