

# GOMOLEMO OLEBILE MOGAPI

📍 275 Helen Joseph Street  
Pretoria  
0001  
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## 🚀 Skills

Technical Support & Troubleshooting  
(software, and networks)

Adaptability & Quick Learning of New Tools  
Technologies

Familiarity with Programming (Java, PHP,  
C++)

Problem-Solving & Analytical Thinking

Communication & Team Collaboration

## 👥 Reference

**Simollang Molapo - Retshepeng Holdings**  
Project Manager  
071 828 9696

**Radha Varre - Richfield graduate institute of  
technology**  
Manager  
Radhav@richfield.ac.za  
012 765 1700

**Matthews Modibe Matibidi - Retshepeng  
Holdings**  
Mentor  
matthewsmodibe@gmail.com  
078 983 9511

## 👤 Personal Details

Date of Birth : 10/01/2001

Marital Status : Single

Nationality : South African

Gender : Male

Driving Licence : C1

Criminal record : None

## 🎯 Objective

Gomolemo Olebile Mogapi an aspiring software developer with a background in technical support, bringing practical experience in troubleshooting, system setup, with a focus on building efficient and secure IT solutions

## 📁 Experience

○ **Richfield graduate institute of technology** 08/01/2024 - 28/02/2024  
Work integrated learning experience  
Performed system optimization through computer formatting and reinstallation.  
Configured BIOS settings to enhance hardware functionality and software compatibility.  
Set up and maintained network infrastructure, including cable connections and troubleshooting network issues.

○ **Retshepeng Holdings** 04 / 11/ 2024 - 12/2025  
IT INTERN : Contract  
Provide first-line technical support to staff and clients, resolving (software, and network-related issues).  
Assist in troubleshooting and diagnosing system errors to ensure minimal downtime and smooth operations.  
Document technical issues and solutions for knowledge sharing and future reference.  
Support installation, configuration, and maintenance of computer systems and applications.

## 🎓 Education

○ **Motswedi High school** 2018  
Grade 12

○ **Richfield graduate institute of technology** 2023  
Diploma in Information Technology(Software Development)  
Diploma

## 🧑 SOFT SKILLS

○ Time Management & Organization

○ Teamwork & Collaboration

○ Attention to Detail

○ Adaptability & Willingness to Learn

○ Self-Motivation & Initiative

## 🏆 Achievements & Awards

○ HPLife Introduction to CyberSecurity Awareness

○ ISC2 Certified in CyberSecurity