

# Agron Gemajli

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## EDUCATION

**Brien McMahon High School**, Norwalk, CT **4.0 / 4.5 GPA**

September 2014-June 2018

*High School Diploma*

- High Honors every quarter of high school to date.
- Performed above average in 6 AP Courses including AP Calculus and Computer Science
- National Honors Society

**Datto Academy**, (academy.datto.com)

September 2018 - Present

*Technical Specialist I / II certificate*

- Certified in handling Datto Appliances across all Operating Systems

**University of Connecticut**, Stamford, CT, **Honors**, Cumulative **4.0 GPA**

May 2023

- Pursuing B.S in Computer Science
- Dean's List for the School of Engineering

## EXPERIENCE

**Software/Hardware Technician**, E-Biz Technologies (Norwalk, CT)

September 2018 - Present

- Assist clients remotely and on-site for IT-related incidents. including Office 365 setup
- Continue Java development/bug management for a client
- Manage networked machines in an office setting.

**IT Technician Intern**, Norwalk Public Schools (Norwalk, CT)

November 2020 - August 2021

- Provide support to students on a variety of IT issues regarding the virtual classroom.
- Responsible for troubleshooting, imaging, and swapping faculty and student devices in a timely manner.

**Backend Developer**, FilmUp (Remote)

June 2019 - December 2019

- Developed, debugged, and maintained the server-sided applications on a web project running Django and WordPress.

**Part-time IT Assistant**, Westport Library (Westport, CT)

May 2019 - December 2019

- Collaborated with the head of IT to assemble and install new machines
- Patiently aided the library patrons with IT support on personal devices.

**Software Development**, Sound Associates (NY/remote)  
2018

June 2018 - September

- Developed an analyzer program using Java that focuses on API requests with a server-sided database.
- Develop and install scripts on a Unix based Linux machine to operate program.

## ACTIVITIES AND LEADERSHIP

**BM-IT Tech Helpdesk**, BMHS, Norwalk, CT

September 2017 - June 2018

*Student Leader/Founder*

- Developed effective supportive technological techniques to assist with students

**Peer Mediation**, BMHS, Norwalk, CT

September 2014 - June 2018

*Student Executive*

## SKILLS

### Technological Skills

- Operating systems: Microsoft Windows XP, Vista, 7, 8, 8.1, 10, Mac OS X 10.7+, Linux(Ubuntu(server), Fedora, Kali)
- Programs: Proficient in Microsoft office suite (e.g., Word, PowerPoint, Excel). Basic understanding of all pre-installed applications on Windows and Mac. Knowledge in cloud-based services (Amazon AWS)
- Programming Languages: Excellence in Object-Oriented languages(Java, Python, Swift/SwiftUI)
- Proficient in Database Structures and Languages(SQL, MySQL, MongoDB)
- Network Skills (Configuring, Managing and Maintaining Networking Equipment. Servers, PCs, Routers, switches as well)

- Web Design: Trained in effective and functional back-end web development and have used the languages PHP, HTML