

Gemar Mendenilla Alegre

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Career Objective

Enthusiastic career shifter from the BPO industry seeking a web programming role in tech industry to apply my skills, contribute to dynamic projects, and grow professionally.

Skills

- HTML5 | CSS3 | Bootstrap | Java | Javascript ES6 | Php | Git Basics
- Node | Express | MongoDB | Postman | Render | MYSQL | NOSQL
- React | Dom Manipulation | OOP | Component-Driven Manipulation | API Integration with Fetch | Vercel | Laravel
- Frontend | Backend | Full-Stack | English

Working Experience

BPO Experience

- Concentrix** **Transaction Processing** **Jul 2019 – Apr 2020** *Contract end due to Covid*
Handled and processed sensitive bank account files and documents with high accuracy and confidentiality, adhering to data privacy and security policies in a fast-paced back-office environment.
- Concentrix** **Advisor I, Chat Support** **Oct 2020 – Dec 2020** *Seasonal Account*
Provided real-time chat support service during peak season for a leading global athletic brand, assisting customers with a wide range of inquiries including order status, product availability, item specifications, sizing, returns, and delivery concerns.
- Concentrix** **Advisor I, Voice** **Aug 2021 – Aug 2022** *Resigned*
Provided real-time chat support service during peak season for a leading global athletic brand, assisting customers with a wide range of inquiries including order status, product availability, item specifications, sizing, returns, and delivery concerns.
- IFive Global** **Release of Information Specialist** **Sep 2023 – Apr 2025** *Resigned*
Processed medical requests and provided medical records in accordance with HIPAA regulations, ensuring the confidentiality, integrity, and security of sensitive patient information.
Maintained accurate documentation and followed strict compliance protocols to uphold patient privacy and healthcare data standards.

Trainee

- ZUITT – Coding Bootcamp** **Zuitt Intensive coding bootcamp** **May 2023 – Jul 2023**
Participated in a paid training bootcamp that covered the fundamentals of web programming, starting from the basics and building up to core concepts.

Project Experience

ZUITT Capstones

- Front-end Capstone: Designed and developed a static responsive website using HTML5, CSS3 Bootstrap and Git version control hosted on GitHub.
- Back-end Capstone: Created and E-commerce API with the help of Node.js, Express.js, MongoDB, Postman API and hosted in Render. PHP and MYSQL.
- Full-Stack Capstone: Developed a React-based web application with API integration utilizing modern JavaScript techniques and DOM Manipulation hosted in Vercel. Laravel.

Education

BS In Information Technology **Colegio De Sta. Teresa De Avila Skylark Novaliches Quezon City** **Jun 2015 – Apr 2019**

Zuitt – Coding Bootcamp **Web Developer Zuitt coding bootcamp for web development** **May 2023 – Jul 2023**