PEER TESTING SESSIONS 2

COSC 499

Before the sessions you should

- have incorporated the feedback in your user tasks
- have created the survey for the end of the activity
- have tested your system
- know who your participants and admin are
- [ONLINE] have shared with other students the link for the activities
- [ONLINE] know that you should record the screen with the participant interacting with the system.

Remember that your user tasks should:

- Have clear user goals for each user of your system
- Provide context so the users engage with the interface
- Have realistic user tasks
- Avoid giving clues and describing steps

I will check this in the peer testing sessions

TIPS to run successful activities

As a **participant** you should describe:
- what you expect will happen when completing a task
- whether the resulting action is not what I expected
- whether the text/instruction/image/etc is confusing
- what you think the text/instruction/image/etc means

As an **administrator** you should:
- Listen to your participants
- Write down where the participants are having troubles with the system
- Ask follow up questions to understand where the problems are

Activities should take ~40 min, so please:

- Test the context of the system:
  - What services do this page provide?
  - How do they provide them?

- Ask follow up questions around the content:
  - What do you think about the page?
  - Was there anything you'd change about it?
  - What was easy or difficult to understand?, and why?