

# Gem Baojimin Sha

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Github: <https://github.com/Gems2019>

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## Skill Summary

### Programming Skills

- Programming: Java, Python, JavaScript, C, HTML/CSS, SQL, PHP, Kotlin
- IT Support: Windows OS, Microsoft Office 365, Teams, VPN, PC/printer configuration
- Frameworks & Tools: Bootstrap, Java Springboot, React, Git, MongoDB

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## Project

### Car Damage Assessment | Industrial Project (AI Integration)

May 2025

- Integrated and compared multiple AI APIs including OpenAI, Gemini, xAI Grok and Roboflow to detect and assess vehicle damage
- Delivered a UI and image-processing pipeline that outputs annotated damage visuals and automated text reports

### WhoYou | Celebrity Look-Alike Finder| Academic Project (AI Web Development)

April 2025

- Built a web app using Python Flask, DeepFace API, React and Tailwind CSS to compare user images to celebrity datasets
- Displayed similarity percentage and match results using facial recognition and a modern, responsive UI

### ShareLoop |Academic Project (Web Development)| Won BCIT Best Team Prize

May 2024

- Built a JavaScript-based communication exchange app using React and CSS Grid
- Implemented responsive UI and integrated MongoDB for real-time data storage

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## Work Experience

### Software Quality Assurance Intern

June 2024 – July 2024

iSoftStone

- Conducted manual and automated testing for Spring Boot-based applications
- Participated in agile ceremonies including daily scrums and sprint reviews
- Reported bugs, documented test cases, and verified fixes

### Customer Experience Associate

Dec 2021 – Dec 2022

The Bank of Nova Scotia

- Delivered technical and account support in a fast-paced customer service environment
- Resolved user issues related to online banking access, transaction errors, and system navigation with a 95% resolution rate
- Maintained client satisfaction in a high-volume environment

### Administrative Assistant

Nov 2020-Nov 2021

Pegasus Publications Inc., Permanent Full-time

- Provided internal IT support and troubleshooting for staff on basic software and hardware issues
- Maintained and updated internal documentation and workflows for operational tools and databases
- Process payroll and reconciled accounts with high accuracy using Excel

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## Education

Computer System Technology

Jan 2024-Graduating Dec 2025

British Columbia Institute of Technology

Master of Finance

Class 2020

University Of Manitoba

Double Bachelor of Arts in English and Management in Accounting

Class 2019

Hubei University of Technology