### **Health Insurance Policyholder Document**

**Policy Number:** HICP110987654 **Name of Policyholder:** Trevor Andre

Address: 567 Cedar Court, Lowertown, USA

## **Insured Member Information:**

1. Name: Trevor Andre

Date of Birth: May 3, 1988

2. Name: Linda Andre

Date of Birth: July 19, 1990

3. Name: Jack Andre

Date of Birth: February 23, 2012

Effective Date of Policy: May 1, 2024 Expiration Date of Policy: April 30, 2025

# **Coverage Details:**

1. Medical Expenses: Covered up to \$65,000 per annum.

- 2. **Hospitalization Expenses:** Covered up to \$650 per day for room charges.
- 3. Surgical Expenses: Covered up to \$13,000 per surgery.
- 4. **Emergency Care:** Covered up to \$7,500.
- 5. **Prescription Drugs:** Covered up to \$650 per prescription.
- 6. **Specialized Treatments:** Covered up to \$27,500 subject to pre-authorization.
- 7. Ambulance Services: Covered up to \$1,300 per trip.

## **Terms and Conditions:**

- 1. **Eligibility:** This policy covers the policyholder and the insured members listed above.
- 2. **Claims Procedure:** Claims must be submitted within 30 days from the date of treatment or hospitalization.
- 3. **Claim Documentation:** Claim forms must be accompanied by original medical bills, prescriptions, and any other relevant documents.
- 4. **Network Providers:** Coverage is provided for treatments obtained from network hospitals and healthcare providers only. Out-of-network expenses are subject to reimbursement at a reduced rate.
- 5. **Exclusions:** This policy does not cover pre-existing conditions, cosmetic surgeries, experimental treatments, and injuries resulting from hazardous activities, among others. Please refer to the policy document for a complete list of exclusions.
- 6. **Renewal:** This policy is renewable annually subject to the payment of premiums and review by the insurer.

#### Claim Procedure:

- 1. In case of hospitalization or emergency treatment, contact the insurer's helpline immediately.
- 2. Obtain pre-authorization for planned treatments or surgeries, if required.
- 3. Submit duly filled claim forms along with supporting documents to the insurer's claims department.
- 4. Claims will be processed within 15 working days from the date of receipt of complete documentation.

**Contact Information:** Insurance Company Name: HealthCare InsureCo

Customer Service Helpline: 1-800-555-1234 Email: customerservice@healthcareinsureco.com

Website: www.healthcareinsureco.com