

Jesse B. Harrick

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EXECUTIVE SUMMARY

Experienced product manager with a passion for cutting-edge technologies. I recently completed an intensive six-month self-directed learning journey focused on generative AI, prompt engineering, machine learning, and blockchain. I have a proven ability to learn quickly, collaborate effectively, and drive results in dynamic environments.

WORK EXPERIENCE

Capital One - McLean, VA

July 2019 – April 2023

Product Manager - Credit Risk Division

- Led the opportunity assessment, credit reporting gap analysis, & final strategic direction recommendation of the "Buy Now Pay Later" credit reporting landscape against COF's current capabilities
- Identified and delivered several process efficiencies through automation for the Credit Risk Data Analysts (DA) which lead to additional data quality enhancements and additional DA bandwidth
- Delivered IP login Validation Dashboard to partner team fully streamlining an 8hr bi-weekly manual process

Program Manager Associate - Card Division

- Generated \$60 million net present value by leading scoping, ideation, and delivery of two a/b test variants
- Facilitated 91 UX features to market with an estimated incremental value of over \$100 million/year
- Managed and drove efficiencies to the 2nd largest innersourcing program at Capital One
- Coordinated amongst 7 teams to launch the new Platinum Card branding
- Designed and rolled out a new developer capacity planning process used by 15+ engineering teams

Process Manager Associate - Cyber Risk Division

- Automated 90% of the analysis for the annual Skills Assessment deliverable to the Federal Reserve
- Created dashboards to monitor and report on key metrics of the tech exception program
- Streamlined & automated status reports and tracking of internally issued audit requests
- Led ideation, grooming and delivery of an updated regulatory commitment's delivery process

Schlumberger - Houston, TX

June 2018 – August 2018

Technical Development Program Intern - Surface Systems

- Designed, analyzed, and delivered a flow by area solution for a system experiencing field issues
- Developed an updated contact stress method which tested 67% more field accurate than the current method
- Modernized the internal documentation website used by Schlumberger engineers for ease of use
- Collaborated with subject matter experts to create template design files driving consistent calculations

7Senses Lab - Shenzhen, China

June 2017 – August 2017

Hardware Engineering Intern - Robotics

- Manufactured a custom 3D printed stand to test and optimize for camera placement on Solbit (AI Robot)
- Recommended a list of materials for Solbit's body to the CFO based on impact strength tests and cost
- Collaborated with engineering teams to roadmap the incorporation of blockchain technology in Solbit's fleet

EDUCATION

The University of Texas at Austin - Austin, TX

May 2019

Bachelor of Science, Mechanical Engineering

GPA: 3.47/4.00

- Minor: Business Foundations Certificate Program

SKILL SUMMARY

Programming: Python | HTML/CSS | SQL

Applications: Adobe Target | Amazon SageMaker | Amazon Bedrock | Tableau | SolidWorks | Excel

Certifications: SAFe Scrum Master | Machine Shop Certified | Advanced Open Water Diver