Geneson Subra

**Integration Consultant**

630 956 0262, Lisle, IL | [Geneson.subra@us.glory-global.com](mailto:Geneson.subra@us.glory-global.com) | <https://www.linkedin.com/in/geneson-subra/>

**SUMMARY**

**Integration Developer & Senior Business Analyst with 10 Years’ Experience at Glory Global Solutions**

Software / Technical Support • Installations •Troubleshooting • Testing

Quality Assurance • Project Leadership • Vendor Relations • Software Training

**SKILLS**

**SQL:** SQL Server, MySQL, SQL Lite

**Development Tools:** Git Hub, Jupyter Notebook, Google Colab

**Python:** scikit-learn, Pandas, NumPy, Seaborn, Matplotlib

**Machin Learning:** Feature Engineering, Dimensionality Reduction

**Supervised Learning:** Linear Regression, Logistic Regression & Regularization Methods (Lasso, ElasticNet, Ridge)

**Unsupervised Learning:** K-means, Evaluating Clusters, Hierarchical Clustering, DBSCAN, Gaussian Mixture Models, Dimensionality Reduction with PCS and t-SNE: Classification, Hyper-parameter tuning, Neural Networks, Deep Learning

**Bug Tracker:** Mantis

**IDE:** Eclipse, PyCharm

**Statistic:** Hypothesis Testing

**Data Cleaning /Processing:** Missing data imputation, Class – imbalance, Transformation, Binarization, Discretization, Normalization, Standardization, Log Transform, Box-Cox Transform

**Projects**

**●** Gun Violence in America using data analysis and visualization techniques.

**●** Predicting House prices utilizing several Supervised modeling techniques. Hyper tune the models the improve the predictions.

**EXPERIENCE**

Glory Global Solutions, Lisle, IL, 2008 to Present

Selected Achievements:

* Instituted staging method to test software and hardware at hub prior to shipment to **ensure rigorous adherence to plug & play expectation.**
* **Slashed travel costs** via remote software installation, eliminating need for onsite presence.
* Recipient of 2016 & 2017 **Outstanding Achievement recognition** for exceptional performance in delivering seamless CI server installations and creating associated training documentation.
* Designed Disney 64-bit PC Migration **setup/support document** to outline setup of new or replacement PC in Disney network, and authored eCR/Vallarta PC **setup/support document** for Vallarta stores network. Redesigned and deployed eCR/Crstal Report to **increase performance and customer satisfaction.**

**Business Analyst / QA / Integration Developer**

* Currently enrolled in advanced SQL programming language and Python to increase coding and database knowledge.
* Deliver Level II & Level III technical support for application issues, and partner with Watertown Call Center as SME to analyze and improve Level I and II phone support.
* Investigate issues through server logs, database logs and application logs. Perform SQL database recovery when necessary. Also, develop and track bugs via Mantis and manage the escalation process. Efficiently create test plans, test scenarios, test cases, and traceability matrices for black box, system, integration, and user acceptance testing.

**EDUCATION**

**Bachelor of Science in Electrical Engineering**

Tri State University, Angola, Indiana