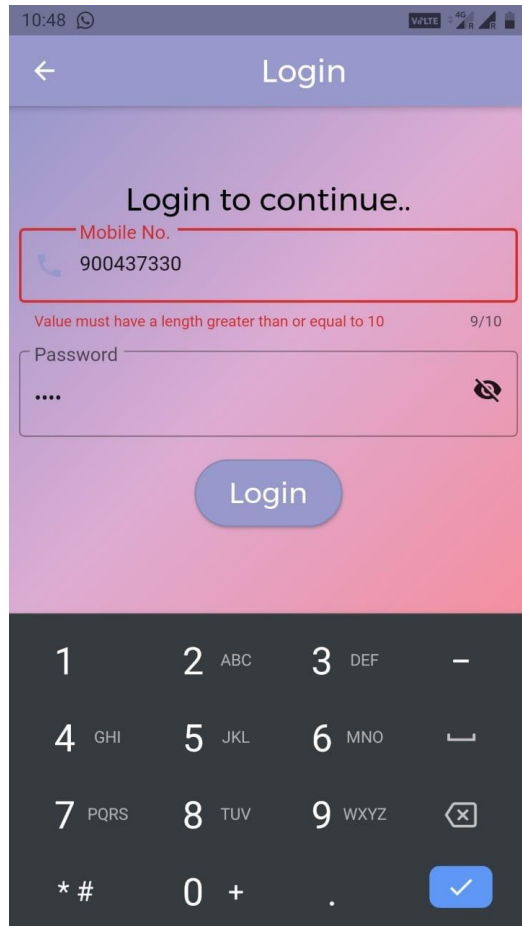


NRC Mobile App (Beta)

User Testing Review & Feedback

Registration & Login Page



The screenshot shows a mobile application interface for a login page. At the top, there is a status bar with the time 10:48 and various icons. Below it is a navigation bar with a back arrow and the title "Login". The main content area has a pink background and contains the text "Login to continue..". There are two input fields: "Mobile No." and "Password". The "Mobile No." field contains the text "900437330" and has a red border with a red error message below it: "Value must have a length greater than or equal to 10" and "9/10". The "Password" field is empty and has a red border. Below the input fields is a blue "Login" button. At the bottom of the screen is a numeric keypad with a blue checkmark button.

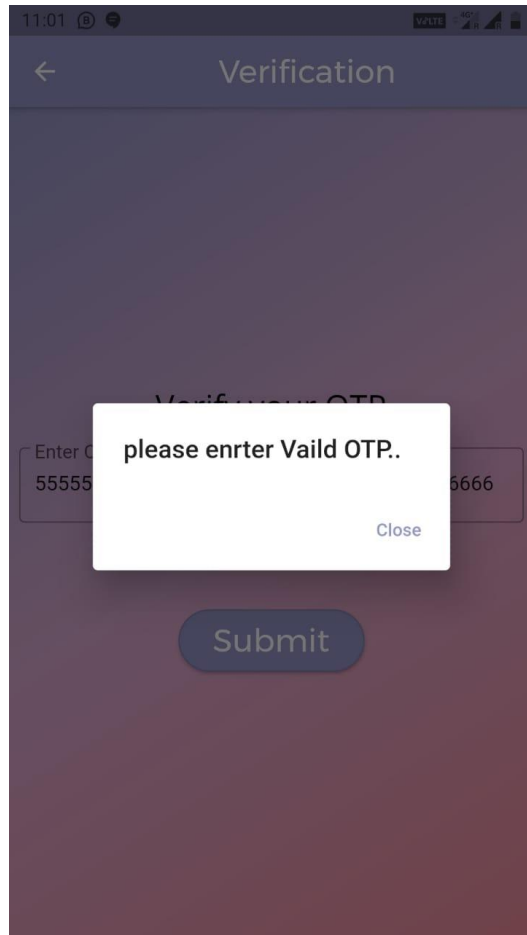
ISSUE

1. A single click after correct entry of login and password doesn't take me to the next page. Two or more clicks needed. Why?
2. The error message if mobile number is less than 10 digit to be modified. "Enter a valid 10 digit mobile number"

[illegible]

3. OTP field should accept only 4 digits

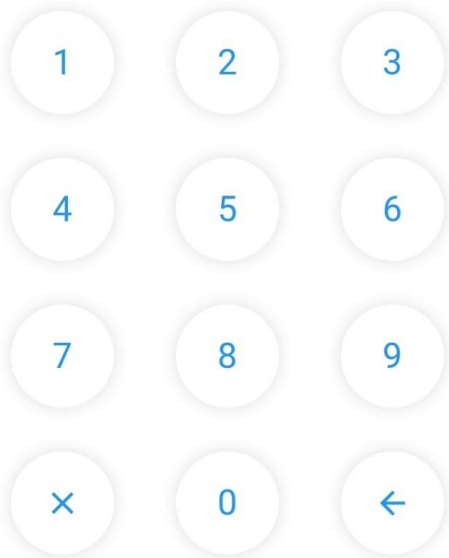
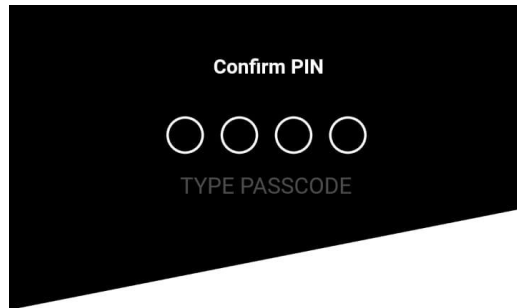
OTP Page



ISSUE

4. Error message should read "Please enter a valid OTP"

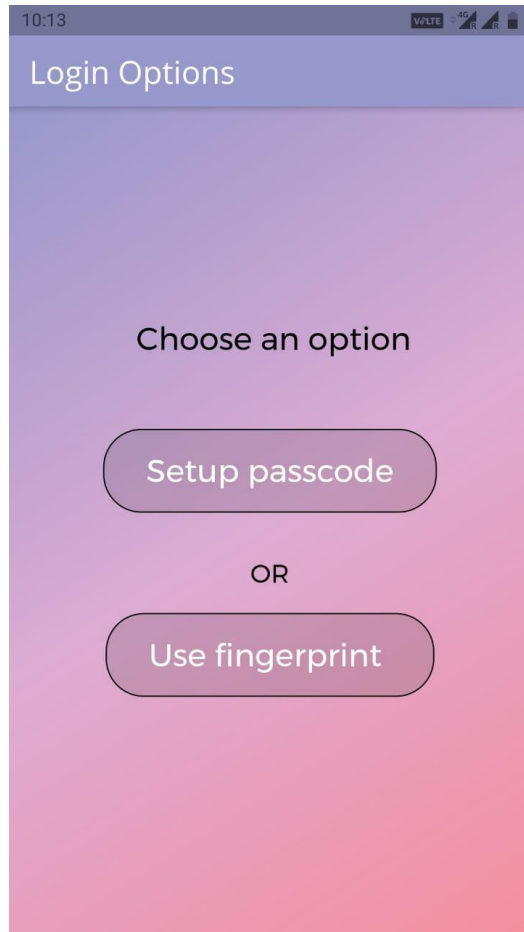
PIN Setup (Workflow 1)



ISSUE

5. During PIN setup, if I make a mistake in re entering the pin, I get a prompt “Wrong pass pls try again”. This should be “PIN Mismatch. Please try again”

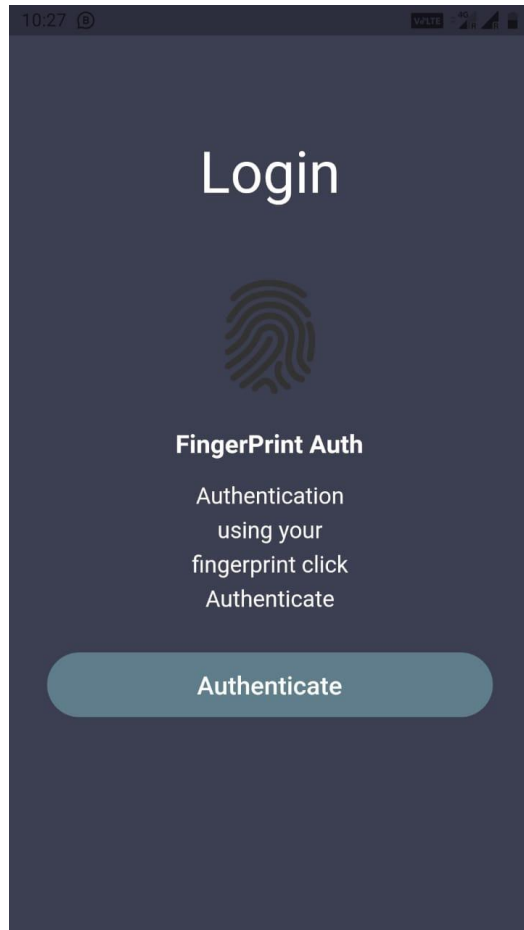
Login Options(Workflow 2)



ISSUE

6. In the second workflow the login option 1 says Setup PIN whereas it should be "Use Passcode"

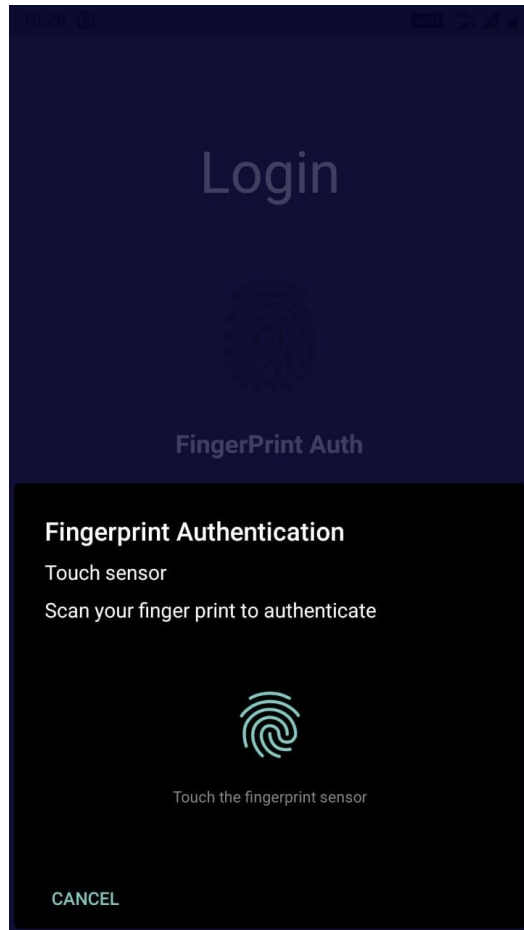
Unwanted Window



ISSUE

7. There is no need of this screen. The purpose is not understood.

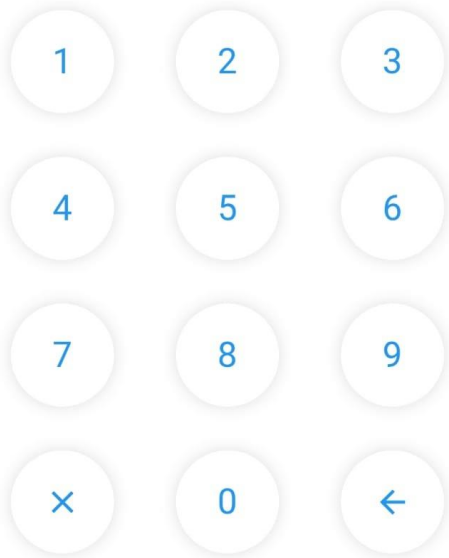
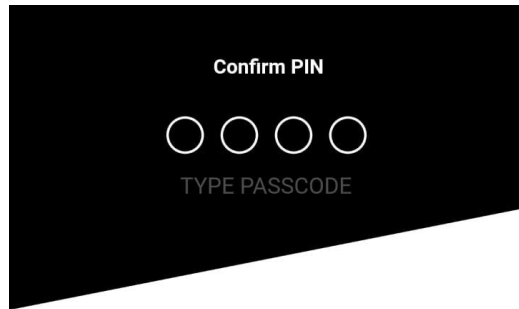
Correction in Text



ISSUE

8. Delete” Touch Sensor” and Scan your finger to Authenticate”

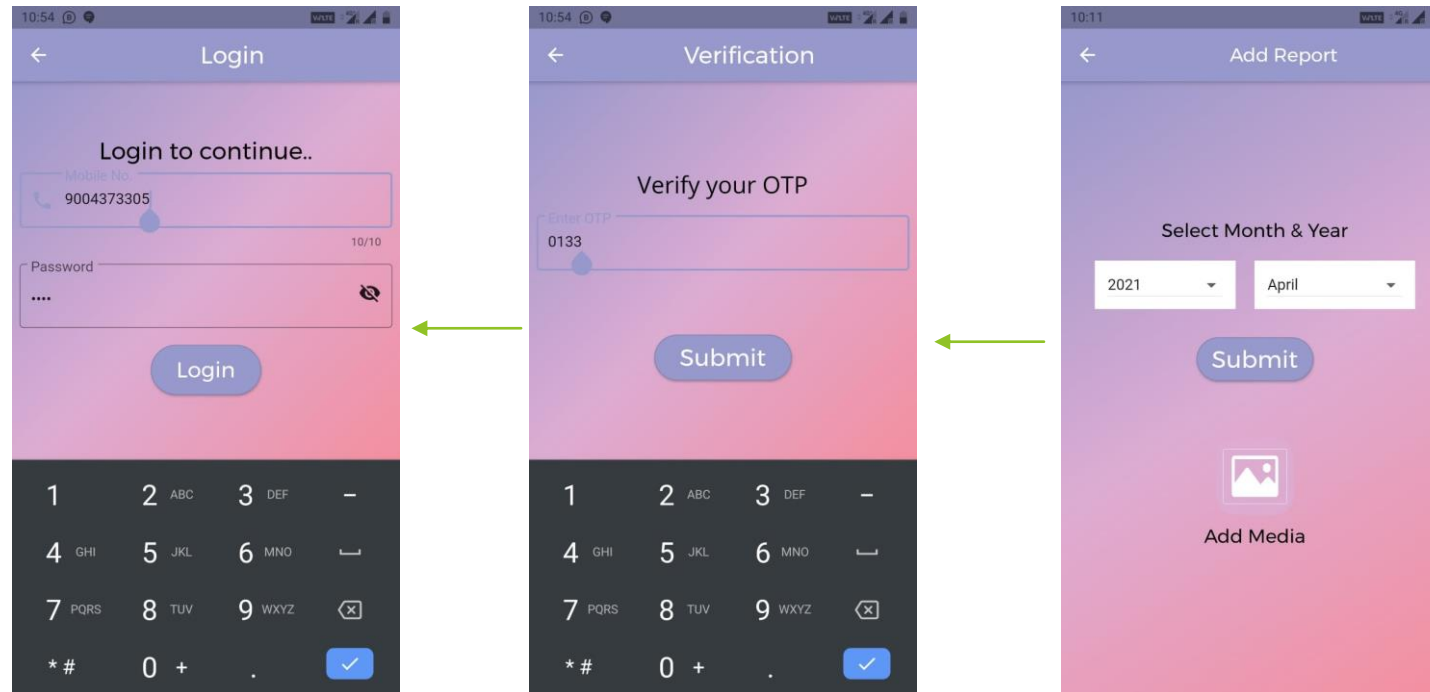
PIN Setup (Workflow 2)



ISSUE

9. In the second workflow, the PIN screen prompt says “Confirm PIN”. This should be changed to “Enter PIN”

Configuration of Back Button



ISSUE

10. If you press “back” in the home screen, the app takes you to OTP page and again on “back” press it takes you to login page. When you are in Add report page/Main Menu page, “back” press should minimize the app.
11. Remove the back icon from Home Screen (Left Top)