Genii Data Model

Overview

This document explains the data model that is available to the data connector. This model is the one that will be used by users of the data connector. The data connector has multiple views available as this system was initially built as a prototype so there are some views that are still available but will not be maintained and if the views cause performance problems they will be removed when required.

The following views will be maintained, as our officially supported data connector infrastructure and customer enablement.

Models

There are very few key models in this system.

- **v_Answers:**
  This model stores all the answers for a customer for all their campaigns.
- **v_Assessments:**
  This is the model that stores all the assessments that have been completed.
- **v_Audits:**
  The audits associated with the assessments.
- **v_Campaigns:**
  This model stores the campaigns and their specific configurations this is a view of a table that is not available in the customer DB.
- **v_Customers:**
  The customers that are configured in the application, each customer has their own database.
- **v_Feedbacks:**
  An entity representing multiple feedbacks and communications through the coaching process.
- **v_FeedbackDetails:**
  A single instance of feedback on an assessment.
- **v_Persons:**
  Collection of persons.
- **v_PersonCampaigns:**
  The persons and their associated campaign.
- **v_Questions:**
  This model stores all the questions for a customer for all their campaigns.
- **v_Roles:**
  The Roles that users can be allocated.
- **v_Users:**
  The users that are in created in the Genii System.
- **v_UserRoles:**
  The users and their associated roles.

Definitions:

[Full Numbers]: Only Integers are aloud, numbers with a decimal point are not aloud in this column.

[User Specified Text]: This is a free text field that can handle the allocated size.

[User Specified Text | Masked]: This is a free text field that is masked, meaning that any number that is 4 characters or longer is replaced with "XXXX".

[Now]: The default is the date and time the record is inserted into the database on the server.

[System Configuration]: Values specified for the system to operate correctly.

[Application Configuration]: Values specified during the setup and configuration.

[Application Specified]: The value is inserted created and updated by the system.

For more elaboration on the data types being specified in the document please go to the following Microsoft page.
https://docs.microsoft.com/en-us/sql/t-sql/data-types/data-types-transact-sql?view=sql-server-ver15

v_Answers

AnswerID		NOT NULL	Bigint
Default	Identity (1,1)	Relationship	Primary Key
Examples	[Full Numbers]	Description	The unique identifier for the Answers object.

CampaignID		NOT NULL	Bigint
Default	0	Relationship	Foreign Key (v_Campaigns.CampaignID)
Examples	[Full Numbers]	Description	To which campaign do the answers belong to.

ConnectionID		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The connection ID the answer has been recorded against.

UserName		NULL	Nvarchar (100)
Default	--	Relationship	Foreign Key (v_Users.UserName)
Examples	bob@joescafe.com somebody@internet.com	Description	The username that recorded or updated the answer.

NPSResponseID		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text | Masked]	Description	The nps response id that is recorded against the answer.

CallReason		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[Application Configuration] Gauge Assessment Successful Captured	Description	The answer call reason captured against the assessment.

DateCaptured		NOT NULL	DateTime
Default	[Now]	Relationship	--
Examples	2020-10-22 22:33:31.000 2019-11-19 08:35:18.000	Description	The date and time the record is inserted into the database.

DateCall		NOT NULL	Date
Default	--	Relationship	--
Examples	2020-10-22 00:00:00.000 2019-11-19 00:00:00.000	Description	The date the call was done, this is recorded on the assessment.

QuestionResult		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration] Yes True No	Description	The answers specified by the user.

QuestionComment		NULL	Nvarchar (1000)
Default	--	Relationship	--
Examples	[User Specified Text | Masked]	Description	The free text comment specified by the user against the answer.

QuestionID		NOT NULL	Bigint
Default	--	Relationship	Foreign Key (v_Questions.QuestionID)
Examples	[Full Numbers]	Description	The ID of the question to which the answer belongs.

Weight		NULL	Decimal (18,15)
Default	--	Relationship	--
Examples	[Full Numbers]	Description	The weight of the answer at the time of capturing.

Score		NULL	Decimal (18,15)
Default	--	Relationship	--
Examples	[Full Numbers]	Description	The score the answer acquired when the assessment was done.

ScoreIndicator		NULL	Bit
Default	--	Relationship	--
Examples	[Full Numbers]	Description	The indicator of the score, weather on the application the answer had a cup-pie or not (<).

AssessmentID		NOT NULL	Bigint
Default	0	Relationship	Foreign Key (v_Assessments.AssessmentID)
Examples	[Full Numbers]	Description	To which campaign do the answers belong to.

v_Assessments

AssessmentID		NOT NULL		Bigint
Default	Identity (1,1)	Relationship	Primary Key	
Examples	[Full Numbers]	Description	The unique identifier for the assessments.	
CampaignID		NOT NULL		Bigint
Default	0	Relationship	Foreign Key (v_Campaigns.CampaignID)	
Examples	[Full Numbers]	Description	To which campaign does the assessment belong to.	
ConnectionID		NULL		Nvarchar (100)
Default	--	Relationship	--	
Examples	[User Specified Text]	Description	The customer chosen identifier for the assessment.	
UserName		NULL		Nvarchar (100)
Default	--	Relationship	Foreign Key (v_Users.UserName)	
Examples	[Application Specified] bob@joescafe.com somebody@internet.com	Description	To which campaign does the assessment belong to.	
CallAgentClass		NULL		Nvarchar (200)
Default	--	Relationship	--	
Examples	[Application Configuration] Cancellation Benefit Confirmation GP Lists	Description	The agent call class associated with the assessment.	
NPSResponseID		NULL		Nvarchar (100)
Default	--	Relationship	--	
Examples	[User Specified Text | Masked]	Description	The NPS Response ID that was entered into the assessment.	
CustomerAccountNo		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[User Specified Text]	Description	The customer account the assessment is paired with.	
CallReason		NULL		Nvarchar (500)
Default	--	Relationship	--	
Examples	[Application Configuration] Gauge Assessment Successful Captured	Description	The call reason logged against the assessment.	
CallFCR		NULL		Nvarchar (500)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The call FCR logged against the assessment.	
CallRepeat		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration] Yes No	Description	The call repeat indicator.	
ServiceLine		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The service line logged against the assessment.	
DateCaptured		NOT NULL		Datetime
Default	[Now]	Relationship	--	
Examples	2020-10-22 22:33:31.000 2019-11-19 08:35:18.000	Description	The date and time the assessment was saved.	
DateCall		NOT NULL		Date
Default	--	Relationship	--	
Examples	2020-10-22 00:00:00.000 2019-11-19 00:00:00.000	Description	The date the call was done to which the assessment is associated with.	
CallDurationM		NULL		Nvarchar (10)
Default	--	Relationship	--	
Examples	[Full Numbers]	Description	The duration of the call's minutes recorded by the assessor.	
CallDurationS		NULL		Nvarchar (10)
Default	--	Relationship	--	
Examples	[Full Numbers]	Description	The duration of the call's seconds recorded by the assessor.	
SystemRefNo		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[User Specified Text]	Description	The system reference number logged by the user.	
Reason1		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration] Cancellation Customer Details Update	Description	A reason logged against the assessment.	

Reason1RootCause1		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	A reason logged against the assessment.
Reason1RootCause2		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	A reason logged against the assessment.
Reason1RootCause3		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	A reason logged against the assessment.
Reason2RootCause1		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	A reason logged against the assessment.
Reason2RootCause2		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	A reason logged against the assessment.
Reason2RootCause3		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	A reason logged against the assessment.
Reason3RootCause1		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	A reason logged against the assessment.
Reason3RootCause2		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	A reason logged against the assessment.
Reason3RootCause3		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	A reason logged against the assessment.
UserDefined01		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	A customer configured assessment attribute.
UserDefined02		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	A customer configured assessment attribute.
UserDefined03		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	A customer configured assessment attribute.
UserDefined04		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	A customer configured assessment attribute.
UserDefined05		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	A customer configured assessment attribute.
UserDefined06		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	A customer configured assessment attribute.
UserDefined07		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	A customer configured assessment attribute.
UserDefined08		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	A customer configured assessment attribute.
UserDefined09		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	A customer configured assessment attribute.
UserDefined10		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	A customer configured assessment attribute.
Reason1FCR		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	The reason 1, FCR attribute saved against the assessment.
Reason2FCR		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[Application Configuration]	Description	The reason 2, FCR attribute saved against the assessment.

Reason3FCR		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The reason 3, FCR attribute saved against the assessment.	

Reason1What		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The reason 1 what attribute saved against the assessment.	

Reason1How		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The reason 1 how attribute saved against the assessment.	

Reason2What		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The reason 2 what attribute saved against the assessment.	

Reason2How		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The reason 2 how attribute saved against the assessment.	

Reason3What		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The reason 3 what attribute saved against the assessment.	

Reason3How		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The reason 3 how attribute saved against the assessment.	

Reason3How		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The reason 3 how attribute saved against the assessment.	

Department		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The department saved against the assessment.	

SegmentCampaign		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	The segment campaign saved against the assessment.	

CallRecordingURL		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[User Specified Text]	Description	The call recorders URL to obtain the call.	

Reason1SCR		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	Reason 1 SCR attached to the assessment.	

Reason2SCR		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	Reason 2 SCR attached to the assessment.	

Reason3SCR		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration]	Description	Reason 3 SCR attached to the assessment.	

AgentID		NULL		Bigint
Default	--	Relationship	Foreign Key (v_Persons.PersonID)	
Examples	[Application Configuration] [Full Numbers]	Description	The person id attached to the assessment when the assessment was done, as an agent id.	

TeamLeaderID		NULL		Bigint
Default	--	Relationship	Foreign Key (v_Persons.PersonID)	
Examples	[Application Configuration] [Full Numbers]	Description	The person attached to the assessment when the assessment was done, as a team leader.	

ManagerID		NULL		Bigint
Default	--	Relationship	Foreign Key (v_Persons.PersonID)	
Examples	[Application Configuration] [Full Numbers]	Description	The person attached to the assessment when the assessment was done, as a manager.	

CalibrationTarget		NULL		Decimal (5, 2)
Default	--	Relationship	--	
Examples	50,32 25,76	Description	The target, the pairing calibration assessments need to meet to be seen as a pass.	

v_Audits

AuditID		NOT NULL	Bigint	
Default	Identity (1,1)	Relationship	Primary Key	
Examples	[Full Numbers]	Description	The unique identifier of an audit.	

CampaignID		NOT NULL	Bigint	
Default	0	Relationship	Foreign Key (v_Campaigns.CampaignID)	
Examples	[Application Configuration] [Full Numbers]	Description	To which campaign does the audit belong to.	

ConnectionID		NULL	Nvarchar(100)	
Default	0	Relationship	--	
Examples	[User Specified Text]	Description	The user identifier of the assessment to which the audit belongs to.	

UserName		NULL	Nvarchar(100)	
Default	--	Relationship	Foreign Key (v_Users.UserName)	
Examples	bob@joescafe.com somebody@internet.com	Description	The user that logged the audit.	

AuditType		NULL	Nvarchar(100)	
Default	0	Relationship	--	
Examples	[Application Configuration] AllowEdit Delete	Description	The audit type recorded against the audit event.	

AuditComment		NULL	Nvarchar(1000)	
Default	--	Relationship	--	
Examples	[User Specified Text	Masked]	Description	The comment attached to an audit describing in what the audit is for and why it has had to happen	

DateAudit		NOT NULL	Datetime	
Default	[Now]	Relationship	--	
Examples	[System Specified] 2019-08-28 09:47:48.007 2020-02-25 10:02:34.043	Description	The date and time the audit was saved to the database.	

CustomerID		NOT NULL	Bigint	
Default	0	Relationship	Foreign Key(v_Customers.CustomerID)	
Examples	[System Specified] [Full Numbers]	Description	The customer ID representing the customer to which the audit belongs	

AssessmentID		NOT NULL	Bigint	
Default	0	Relationship	Foreign Key(v_Assessments.AssessmentID)	
Examples	[System Specified] [Full Numbers]	Description	The ID of the assessment to which the assessment belongs.	

v_Campaigns:

CampaignID		NOT NULL	Bigint
Default	Identity (1,1)	Relationship	Primary Key
Examples	[Full Numbers]	Description	The unique identifier for the campaign object

Description		NOT NULL	Nvarchar (max)
Default	--	Relationship	--
Examples	[User specified Text | Masked]	Description	The description of the campaign name displayed to the user.

CustomerID		NULL	Bigint
Default	--	Relationship	Foreign Key (v_Customers.CustomerID)
Examples	[Full Numbers]	Description	To which customer does the campaign belong to.

DateStart		NOT NULL	Date
Default	--	Relationship	--
Examples	2019-10-20 00:00:00.000 2019-10-22 00:00:00.000	Description	The start date of the campaign. Affects weather an assessment can be done to prevent assessments outside the target period. Effects the defaults used in the reporting filters.

DateComplete		NOT NULL	Date
Default	--	Relationship	--
Examples	2021-02-28 00:00:00.000 2019-10-28 00:00:00.000	Description	The end of the campaign. Affects weather an assessment can be done to prevent assessments outside the target period. Effects the defaults used in the reporting filters.

Status		NULL	Nvarchar (20)
Default	--	Relationship	--
Examples	New Run Closed	Description	A system column indicating the status of a campaign, these are system lookup values and will vary depending on the state of the campaign.

Remarks		NULL	Nvarchar (250)
Default	--	Relationship	--
Examples	[User Specified Text | Masked]	Description	User specified field that is displayed to the user while doing assessments.

Instructions		NULL	Nvarchar (Max)
Default	--	Relationship	--
Examples	[User Specified Text | Masked]	Description	Instructions displayed to the user while capturing an assessment.

CampaignType		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[System Configuration] WhyWhatHow WhyOnly	Description	System indicator to specify how the capture form needs to be constructed and treated as a BI entity.

CampaignConfig		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[System Configuration] IA AppCampaign_ComboQA	Description	System indicator to that indicates under which licensing model the campaign needs to be created at.

SamplePlanMon		NOT NULL	Smallint
Default	0	Relationship	--
Examples	[Full Numbers]	Description	User specified for assessor daily targets on Monday.

SamplePlanTue		NOT NULL	Smallint
Default	0	Relationship	--
Examples	[Full Numbers]	Description	User specified for assessor daily targets on Tuesday.

SamplePlanWed		NOT NULL	Smallint
Default	0	Relationship	--
Examples	[Full Numbers]	Description	User specified for assessor daily targets on Wednesday.

SamplePlanThu		NOT NULL	Smallint
Default	0	Relationship	--
Examples	[Full Numbers]	Description	User specified for assessor daily targets on Thursday.

SamplePlanFri		NOT NULL	Smallint
Default	0	Relationship	--
Examples	[Full Numbers]	Description	User specified for assessor daily targets on Friday.

SamplePlanSat		NOT NULL	Smallint
Default	0	Relationship	--
Examples	[Full Numbers]	Description	User specified for assessor daily targets on Saturday.

SamplePlanSun		NOT NULL	Smallint
Default	0	Relationship	--
Examples	[Full Numbers]	Description	User specified for assessor daily targets on Sunday.

RevisionCurrent		NOT NULL	BigInt
Default	0	Relationship	--
Examples	[Full Numbers]	Description	Enable the user defined option for the campaign.

EnableCallSCR		NOT NULL		Bit
Default	0	Relationship	--	
Examples	[Full Numbers]	Description	Enable call SCR option for a campaign.	
PassTarget		NOT NULL		Decimal (18,2)
Default	0	Relationship	--	
Examples	75.21 89.53	Description	Value that indicates if the campaign has met it target.	
AssessmentTarget		NOT NULL		Decimal (18,2)
Default	0	Relationship	--	
Examples	75.21 89.53	Description	Value that Indicates if an assessment can be classed as passing the campaigns requirements.	

v_Customers

CustomerID		NOT NULL	Bigint
Default	Identity (1,1)	Relationship	Primary Key
Examples	[Full Numbers]	Description	The unique identifier representing a customer.
CustomerName		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The name of the customer recorded when the customer is created.
DatabaseName		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The name of the database to which the customers data resides.
UserDefined01		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The value that will be displayed to the user when inputting values in the capture form.
UserDefined02		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The value that will be displayed to the user when inputting values in the capture form.
UserDefined03		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The value that will be displayed to the user when inputting values in the capture form.
UserDefined04		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The value that will be displayed to the user when inputting values in the capture form.
UserDefined05		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The value that will be displayed to the user when inputting values in the capture form.
UserDefined06		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The value that will be displayed to the user when inputting values in the capture form.
UserDefined07		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The value that will be displayed to the user when inputting values in the capture form.
UserDefined08		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The value that will be displayed to the user when inputting values in the capture form.
UserDefined09		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The value that will be displayed to the user when inputting values in the capture form.
UserDefined10		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The value that will be displayed to the user when inputting values in the capture form.

v_Feedback

FeedbackID		NOT NULL	Bigint
Default	Identity (1,1)	Relationship	Primary Key
Examples	[Full Numbers]	Description	The unique identifier for a feedback session.

CampaignID		NOT NULL	Bigint
Default	0	Relationship	Foreign Key (v_Campaigns.CampaignID)
Examples	[Full Numbers] [System Specified]	Description	To which campaign does the feedback apply to.

ConnectionID		NOT NULL	Nvarchar (100)
Default	0	Relationship	--
Examples	[User Specified Text]	Description	Identifier for an assessment.

AssessmentID		NOT NULL	Bigint
Default	0	Relationship	Foreign Key (v_Assessments.AssessmentID)
Examples	[Full Numbers] [System Specified]	Description	Identifier for an assessment.

FeedbackStatus		NOT NULL	Bigint
Default	0	Relationship	--
Examples	[Application Configuration] [System Configuration]	Description	The status of the feedback, the user chosen feedback option.

InitialFeedback		NULL	Nvarchar(max)
Default	0	Relationship	--
Examples	[User Specified Text | Masked]	Description	The first feedback given to the feedback session.

InitialDate		NOT NULL	Datetime
Default	0	Relationship	--
Examples	[System Specified]	Description	The date and time of the first feedback.

InitialUserName		NULL	Nvarchar (100)
Default	0	Relationship	Foreign Key (v_Users.UserName)
Examples	[System Specified]	Description	The user that logged the first feedback to open the feedback session.

CurrentFeedback		NULL	Nvarchar (max)
Default	--	Relationship	--
Examples	[User Specified Text | Masked]	Description	The last feedback against the feedback session.

CurrentDate		NULL	Datetime
Default	--	Relationship	--
Examples	[System Specified] 2019-11-20 07:33:51.000 2019-11-25 13:22:02.000	Description	The date of the last feedback against the feedback session.

CurrentUserName		NULL	Nvarchar(100)
Default	--	Relationship	--
Examples	[System Specified] 2019-11-20 07:33:51.000 2019-11-25 13:22:02.000	Description	The username of the user that logged the last feedback in the session.

AgentID		NULL	Bigint
Default	--	Relationship	Foreign Key (v_Persons.PersonID)
Examples	[System Specified]	Description	The ID of the person against which the feedback is sent or assigned to.

GUID		NULL	Bigint***TYLER REMOVE THIS
Default	--	Relationship	Foreign Key (v_Persons.PersonID)
Examples	[System Specified]	Description	The ID of the person against which the feedback is sent or assigned to.

v_FeedbackDetails

FeedbackDetailID		NOT NULL	Bigint
Default	Identity (1,1)	Relationship	Primary Key
Examples	[System Specified]	Description	The unique identifier of the feedback instance.

FeedbackID		NOT NULL	Bigint
Default	--	Relationship	Foreign Key (v_Feedbacks.FeedbackID)
Examples	[System Specified]	Description	To which feedback session does this instance of a feedback belong to.

FeedbackDate		NOT NULL	Datetime
Default	--	Relationship	--
Examples	[System Specified] 2019-11-19 16:30:23.000 2019-10-22 16:31:10.000	Description	When the feedback was logged.

UserName		NULL	Nvarchar (100)
Default	--	Relationship	Foreign Key (v_Users.UserName)
Examples	[System Specified] bob@joescafe.com somebody@internet.com	Description	The user against that logged the feedback.

FeedbackText		NULL	nVarchar(max)
Default	--	Relationship	--
Examples	[User Specified Text | Masked]	Description	The user specified text content of the feedback.

FeedbackStatus		NULL	nVarchar(250)
Default	--	Relationship	--
Examples	[System Specified] [Application Configuration] [System Configuration]	Description	Feedback status associated this feedback instance.

FeedbackStatus		NULL	nVarchar(250)
Default	--	Relationship	--
Examples	[System Specified] [Application Configuration] [System Configuration]	Description	Feedback status associated this feedback instance.

NotificationDate		NULL	Datetime
Default	--	Relationship	--
Examples	[System Specified]	Description	The date at which the notification had been sent.

NotificationAcknowledge		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[System Specified]	Description	The status of the notification acknowledgement.

NotificationComment		NULL	Nvarchar (500)
Default	--	Relationship	--
Examples	[User Specified Text | Masked]	Description	The comment supplied by the person that was requested to respond to the feedback

NotificationAckBy		NULL	Nvarchar (100)
Default	--	Relationship	--
Examples	[System Specified]	Description	The user the acknowledged the feedback notification.

v_PersonCampaign

PersonID		NOT NULL	Bigint
Default	--	Relationship	Primary Key, Foreign Key (v_Persons.PersonID)
Examples	[System Specified]	Description	The ID representing a person.
CampaignID		NOT NULL	Bigint
Default	--	Relationship	Primary Key, Foreign Key (v_Campaigns.CampaignID)
Examples	[System Specified]	Description	The ID representing a campaign.

v_Persons

PersonID		NOT NULL		Bigint	
Default	Identity (1,1)	Relationship	Primary Key		
Examples	[System Specified]	Description	The ID representing a campaign.		
Name		NULL		Nvarchar (50)	
Default	--	Relationship	--		
Examples	[User Specified Text]	Description	Name of the person.		
EmployeeID		NULL		Nvarchar (50)	
Default	--	Relationship	--		
Examples	[User Specified Text]	Description	The employee ID allocated to the person.		
Email		NULL		Nvarchar (50)	
Default	--	Relationship	--		
Examples	[User Specified Text]	Description	The email property of a person.		
StartDate		NOT NULL		Datetime	
Default	--	Relationship	--		
Examples	2019-11-19 00:00:00.000 2019-10-22 00:00:00.000	Description	The start date of a person.		
LastEditDate		NOT NULL		Datetime	
Default	--	Relationship	--		
Examples	[System Specified] 2019-11-19 16:30:23.000 2019-10-22 16:31:10.000	Description	The date time of the last edit.		
Enabled		NOT NULL		Bit	
Default	--	Relationship	--		
Examples	0 | 1	Description	Indicator specifying weather the person should be included in lists.		
Agent		NOT NULL		Bit	
Default	--	Relationship	--		
Examples	0 | 1	Description	Indicator specifying weather the person is an agent.		
TeamLeader		NOT NULL		Bit	
Default	--	Relationship	--		
Examples	0 | 1	Description	Indicator specifying weather the person is a team leader.		
Manager		NOT NULL		Bit	
Default	--	Relationship	--		
Examples	0 | 1	Description	Indicator specifying weather the person is a manager.		
CustomerID		NOT NULL		Bit	
Default	--	Relationship	--		
Examples	[System Specified]	Description	The customer to which the person has a relationship with.		
Surname		NOT NULL		Nvarchar (50)	
Default	--	Relationship	--		
Examples	[User Specified Text]	Description	The surname of the person.		

v_Questions

Field				
QuestionID		NOT NULL		Bigint
Default	Identity (1,1)	Relationship	Primary Key	
Examples	[System Specified] [Full Numbers]	Description	The unique identifier for a question.	
ParentQuestionID		NOT NULL		Bigint
Default	--	Relationship	Foreign Key (v_Questions.QuestionID)	
Examples	[System Specified] [Full Numbers]	Description	The parent question to which this question belongs.	
CampaignID		NOT NULL		Bigint
Default	--	Relationship	Foreign Key (v_Campaigns.CampaignID)	
Examples	[System Specified] [Full Numbers]	Description	The campaign to which the question belongs.	
QuestionIndex		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[User Specified Text]	Description	The question index displayed on the question form to the assessor.	
QuestionText		NULL		Nvarchar (500)
Default	--	Relationship	--	
Examples	[User Specified Text | Masked]	Description	The question text displayed on the question form to the assessor.	
Definition		NULL		Text
Default	--	Relationship	--	
Examples	[User Specified Text | Masked]	Description	The on-hover definition of a question displayed to an assessor when capturing.	
QuestionType		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration] ?,>Yes,No,N/A ?,>Yes,No	Description	The possible answers that are displayed to the assessor	
Category		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[Application Configuration] [System Configuration] Assessment Attribute Attribute+Com	Description	The category of the question	
CategoryLevel		NULL		Nvarchar (100)
Default	--	Relationship	--	
Examples	[Application Configuration] [System Configuration] [Full Numbers]	Description	The category level of the question	
ControlType		NULL		Nvarchar (100)
Default	--	Relationship	--	
Examples	[Application Configuration] [System Configuration] Controllable Un-Controllable	Description	The control type of the question	
QuestionReportText		NULL		Nvarchar (250)
Default	--	Relationship	--	
Examples	[User Specified Text | Masked]	Description	The question text displayed on reports to users	
QuestionReportTarget		NULL		Nvarchar (100)
Default	--	Relationship	--	
Examples	54,32 89,12	Description	The target that the question should get on reports	
QuestionStatus		NULL		Nvarchar (20)
Default	--	Relationship	--	
Examples	Disabled Enabled Hidden	Description	The status of the question.	
Weight		NOT NULL		Decimal (18,15)
Default	--	Relationship	--	
Examples	[User Specified Text] 34,12	Description	The weight assigned to the question.	
FailureType		NULL		Nvarchar(30)
Default	--	Relationship	--	
Examples	[System Specified]	Description	The weight assigned to the question.	
Sentiment		NOT NULL		Bit
Default	--	Relationship	--	
Examples	[Application Configuration] [System Configuration]	Description	The sentiment of the question.	

v_Roles

RoleID		NOT NULL	Nvarchar (128)
Default	--	Relationship	--
Examples	[System Specified]	Description	The unique identifier for the role
Name		NOT NULL	Nvarchar (256)
Default	--	Relationship	--
Examples	[System Specified] [System Configuration]	Description	The name of the role

v_UserRoles

RoleID		NOT NULL	Nvarchar (128)
Default	--	Relationship	Primary Key, Foreign Key (v_Roles.RoleID)
Examples	[System Specified]	Description	The ID of the role to which the relationship belongs
UserID		NOT NULL	Nvarchar (128)
Default	--	Relationship	Primary Key, Foreign Key (v_Users.UserID)
Examples	[System Specified]	Description	The ID of the user to which the relationship belongs

v_Users

UserID		NOT NULL	Nvarchar (128)
Default	--	Relationship	Primary Key
Examples	[System Specified]	Description	The unique identifier of the user
Name		NULL	Nvarchar (max)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The name of the user specified on the application
Department		NULL	Nvarchar (max)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The department the user belongs to.
UserName		NULL	Nvarchar (256)
Default	--	Relationship	--
Examples	[User Specified Text]	Description	The username of the user.