

GOES Processing

The Global Online Enrollment System (GOES) is used to complete and submit Trusted Traveler (**Into Canada via land, air or sea; Into the United States across the land border from Mexico or Canada; Into the United States using kiosks in the International Airports; and, Into the Netherlands**) and Free and Secure Trade (**US/Mexico FAST and US/Canada FAST**) applications online, and to submit fee payments and schedule Enrollment Center appointments.

Canadian citizen/residents only apply for **Into Canada via land, air or sea**. However, if that application is approved, they are automatically enrolled in the **Into the United States using kiosks in the International Airports** and **Into the United States across the land border from Canada or Mexico** programs.

This presentation highlights the step-by-step process of:

- Registering as a new GOES user
- Completing and submitting Trusted Traveler applications
- Paying enrollment fees
- Scheduling Enrollment Center appointments
- Enrolling in additional Trusted Traveler programs

Information Required for Processing

- Five years of address history.
- Five years of employment history including company names, addresses and telephone numbers.
- Any criminal history records including approved for rehabilitation information for Canadian residents.
- Any documents that will be used for admissibility into the United States (and into Canada if applying for the **Into Canada via land, air or sea** program (NEXUS)).
- If applying for **Into the United States using kiosks in the International Airports** program you must have a current passport.
- Driver's license information including number, state or province and date of issue and date of expiration, if applying for **Into the United States across the land border from Canada or Mexico** or **Into Canada via land, air or sea** programs.
- Vehicle registration number if applying for **Into the United States across the land border from Canada or Mexico** program (SENTRI).
- Residents of the United Kingdom applying for **Into the United States using kiosks at International Airports** program must enter a Promotional Code and Police Certificate Number during the application process. The Police Certificate is provided by the Association of Chief Police Officers Criminal Records Office (ACRO). The certificate number is located at the top left of the document.
- Citizen/Residents of Mexico applying for **Into the United States using kiosks at International Airports** program must enter their RFC (Registro Federal de Contribuyentes) and CURP (clave única de registro de población, individual number for population record) during the application process.

Registering as a New GOES User

Welcome to GOES page

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household- must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

Trusted Traveler Programs

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

Existing GOES User
Registered GOES users can log in here
GOES User ID: _____
Password: _____
Sign In
Forgot your password or user ID?
Recover Password
Recover User ID

New GOES User
If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.
Register

CARD ACTIVATION
Click on the Activate Membership Card button to activate trusted traveler cards received by mail.
Activate Membership Card

In July 2011, U.S. Customs and Border Protection introduced the Single Trusted Traveler Program Application for SENTRI, NEXUS and Global Entry. U.S. citizen, U.S. lawful permanent resident, Canadian citizen, Canadian permanent immigrant, or Mexican citizen applicants can now complete one application and receive access to all modes of travel into the United States.

*In order to use to the NEXUS vehicle lanes into Canada or use a Canadian pre-clearance kiosk, you must be a NEXUS member. Please visit www.nexus.gov for more information on the NEXUS program.

**Applicants who apply to NEXUS after they have been approved for Global Entry or SENTRI must pay an additional \$50 Canadian application and vetting fee.

Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is 1651-0121. The estimated average time to complete this application is 40 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 799 9th Street, NW, Washington DC 20229. Exp. 01/31/2014.

TECHNICAL SUPPORT FAQ: [Frequently Asked Questions](#) | Contact: [GOES Support](#)

Contact GOES Support | Privacy Statement

- Type <https://goes-app.cbp.dhs.gov> in the address bar of your internet browser or select the **Global Entry** Logo in the center of the www.cbp.gov webpage and select the **How to Apply** tab on the top of the next page. Select online application hyperlink. The **Welcome to GOES** page displays.
- Select the *<appropriate hyperlink>* at the top of the page to register in English, French or Spanish as a new GOES user.
- Select the **Register** button. The **Warning** page displays.

Warning page

The screenshot shows the GOES Global Online Enrollment System. At the top, there's a header with the U.S. Customs & Border Protection logo, the text "U.S. Customs & Border Protection", "U.S. Department of Homeland Security", "CBP.gov", and "DHS.gov". Below the header, the "GOES GLOBAL ONLINE ENROLLMENT SYSTEM" logo is displayed. The main content area contains a bulleted list of instructions:

- Does the person you are registering for, already have a GOES User ID? If so, Do not Continue with the registration process. Use the applicant's existing GOES User ID.
- If you have forgotten your password or GOES User ID, select the appropriate link for "Recover Password or Recover User ID" on the previous page.
- If your application was denied and you wish to reapply, use your existing GOES User ID and a "Reapply" option will be available to you.
- Please refer to FAQ on the previous page for additional information.

Below the list, a red box highlights the word "WARNING" in red capital letters. A red box also surrounds the "Next >" button. The footer of the page includes the text "Customer Service Contact: cbp.goes.support@dhs.gov".

- Select **Next**. The **User Registration – General Information** page displays.

User Registration – General Information page

The screenshot shows the 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM' registration page. The left side contains a form for 'GOES User Registration - General Information' with various input fields. The right side includes a 'Help' section and a 'Password Help' section. The 'Password Help' section is highlighted with a red box and contains the following text:

In order to access and use GOES, you must first register with our system. Please enter all required data to start the registration process.

Click here to go back to the [GOES Login page](#).

Password Help

- Minimum Length : 8
- Maximum Length : 12
- Maximum Repeated Characters : 2
- Minimum Alphabetic Characters Required : 1
- Minimum Numeric Characters Required : 1
- Starts with a Numeric Character
- No User Name
- No past passwords
- At least one character must be ~@#\$%^&*()-_=[]{}|;:,<>"'

- Type **<your information>** in each field.
- Create your **<password>** and confirm your password. (**NOTE:** Password rules are listed to the right.)
- Select **Next**. The **User Registration – CBP Trusted Traveler Program Member** page displays.

User Registration – CBP Trusted Traveler Program Member? page

U.S. Customs and Border Protection
Securing America's Borders

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

DHS.gov

GOES User Registration - CBP Trusted Traveler Program Member?

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been invited to an interview or been approved? *

Yes No

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been denied? *

Yes No

Warning: Failing to correctly answer these questions may delay your application.

If you answered Yes to either of the questions, please enter your PASSID or Membership Number. If you are a member of U.S. / Mexico FAST, U.S. / Canada FAST program(s), you may enter FAST ID instead of PASSID or Membership Number. If you are a FLUX participant, you may enter your FLUX membership number.

The membership number is exactly nine digits. It is labeled as PASSID on the back of the SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST card or Program Membership on the interview invitation letter or denial letter.

Membership Number:

For U.S. / Mexico FAST, U.S. / Canada FAST members, you may enter your FAST ID. The FAST ID is exactly 14 digits and starts with 4270 or 4110 or 8400 or 3958. It can be found on the back of the FAST card.

FAST ID:

For Trusted Traveler Program members who are participating in the FLUX Alliance, you may enter your FLUX Membership Number. It is exactly 16 digits.

FLUX Membership Number:

< Back | Reset | **Next >**

Customer Service Contact: cbp.goes.support@dhs.gov

Help

You must Answer both questions to continue.

If you answered Yes to any of the questions, Membership Number/PASSID or FAST ID or FLUX Membership Number is required.

Click here to go back to the [GOES Login page](#).

- Answer the two questions. If you answer **Yes** to either question, you must provide a Membership Number or FAST ID in the field provided.
- Select **Next**. The **User Registration – Security Questions** page displays.

User Registration – Security Questions page

The screenshot shows the 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM' interface. At the top, there's a logo for 'U.S. Customs and Border Protection Securing America's Borders' and the DHS.gov link. Below the header, a blue bar contains the 'GOES' logo and 'GLOBAL ONLINE ENROLLMENT SYSTEM'. A 'HELP' link is also present. The main content area has a title 'GOES User Registration - Security Questions' and a note: 'Select 3 Security questions and answer them on the next screen.' It lists ten optional security questions, each with a checkbox:

- What was your childhood home address?
- What is/was the name of your first pet?
- What is/was your father's profession?
- What is your favorite vacation spot?
- What is your favorite movie?
- What is your favorite restaurant?
- What was your favorite subject in school?
- What is your place of birth (i.e. city, state)?

At the bottom of this section are three buttons: '< Back', 'Reset', and 'Next >'. The 'Next >' button is highlighted with a red box. To the right, a 'Help' section provides instructions for creating security questions and links to the 'GOES Login page'.

Customer Service Contact: cbp.goes.support@dhs.gov

- Choose three questions to uniquely identify yourself with the system.
- Select **Next**. The **User Registration – Security Questions (Answers)** page displays.

User Registration – Security Questions (Answers) page

The screenshot shows the GOES User Registration - Security Questions page. At the top, there is a header with the U.S. Customs and Border Protection logo, the text "U.S. Customs and Border Protection Securing America's Borders", and the DHS.gov link. Below the header, the GOES logo and "GLOBAL ONLINE ENROLLMENT SYSTEM" text are displayed. A "HELP" link is also present. The main content area has a title "GOES User Registration - Security Questions" and a sub-instruction "Supply answers to the Questions you selected." It contains three text input fields with mandatory asterisks: "What is/was the name of your first pet?", "What was your favorite subject in school? *", and "What is/was your father's profession? *". Below these fields are three buttons: "< Back", "Reset", and "Next >". The "Next >" button is highlighted with a red rectangle. To the right of the form is a "Help" sidebar with instructions for answering security questions and a link to the login page.

* Mandatory Fields

GOES User Registration - Security Questions

Supply answers to the Questions you selected.

What is/was the name of your first pet? *

What was your favorite subject in school? *

What is/was your father's profession? *

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

Help

Please answer the questions you selected. These security questions will help uniquely identify you in GOES.

Please provide answers that you will remember since you will be asked to provide the same answers when you forget your password or GOES user ID.

Click here to go back to the [GOES Login page](#).

- Type **<the answers>** to the three questions chosen on the previous page.
- Select **Next**. The **User Registration – User Information** page displays.

User Registration – User Information page



- Your GOES User ID displays on the page. To print this page for your records, select **Print** or select **Login** to start the application process.
- If an email address was entered on the **User Registration – General Information** page, an email message containing your User ID was sent to the account provided.

Online Completion and Submission of Trusted Traveler Applications

Welcome to GOES page

The screenshot shows the official U.S. Government website for the Global Online Enrollment System (GOES). At the top, there is a navigation bar with the U.S. Customs and Border Protection logo, the text "U.S. Customs and Border Protection Securing America's Borders", and the DHS.gov logo. A red box highlights the "Select a Language: English Français Español" link. Below the header, a banner reads "Welcome to GOES - the Official U.S. Government Web Site". A text box states: "The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview)." Another text box below it says: "Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household- must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval." To the right, a "NEWS" section discusses the introduction of the Single Trusted Traveler Program Application for SENTRI, NEXUS and Global Entry. It also mentions that lawful permanent residents, Canadian citizens, Canadian landed immigrants, or Mexican citizens can now complete one application and receive access to all modes of travel into the United States. Below the main content area, there are links to various Trusted Traveler Programs: Global Entry, FLUX, SENTRI, NEXUS, and FAST. A red box highlights the "Existing GOES User" login section, which includes fields for "GOES User ID" and "Password", and a "Sign In" button. A "New GOES User" registration section is also shown. Further down, there is a "CARD ACTIVATION" section with a "Activate Membership Card" button. At the bottom of the page, there is a "Paperwork Reduction Act Statement", a "TECHNICAL SUPPORT" section with links to "FAQ", "Frequently Asked Questions", and "Contact: GOES Support", and links to "Contact COES Support" and "Privacy Statement".

- Type your **<User ID>** and **<Password>**.
- Select the **Sign In** button. The **Terms and Conditions** page displays.

Terms and Conditions page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there's a header bar with the U.S. Department of Homeland Security logo and the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM". On the right side of the header is a "Home | Help | Log off" link. Below the header, a red horizontal line separates it from the main content area. The main content area has a white background. It starts with a "Terms and Conditions" section, followed by a large block of text about monitoring and auditing. Below that is a statement about consent, and at the bottom, there are two links: "Click [Print](#) to print this page." and "[< Do Not Enter](#) [Enter >](#)". The "Print" link is highlighted with a red box.

- You can print the **Terms and Conditions** page by selecting the [Print](#) hyperlink.
- Select [Enter](#) hyperlink if you consent to the message displayed. The **Account Summary** page displays.

Account Summary page

The screenshot shows the GOES (Global Online Enrollment System) account summary page. At the top left is the GOES logo and the text "GLOBAL ONLINE ENROLLMENT SYSTEM". At the top right are links for "Home | Help | Log off". A red horizontal bar spans the width of the page. Below it, the user's name "Gerrard Leonard" and GOES ID "g00144953M" are displayed. On the left, a sidebar lists navigation options: "Change Password", "Change Security Questions", "Change Profile", "Change Language", "Finalize Enrollment", and "Logout". The main content area starts with a "Welcome" message: "Welcome, Gerrard! Today is Jul 30, 2011". It includes sections for "Message Inbox" (empty), "Application(s) in Process" (empty), and "Program Membership(s)". The "Program Membership(s)" section contains a single button labeled "Enroll in a New Program", which is highlighted with a red rectangular box. Below this button is a note: "No application in-process. Please click on 'Enroll in a New Program' to start an initial enrollment. If you're already a member of SENTRI, NEXUS, Global Entry or FAST, click on 'Change Profile' to provide your membership number (PASSID or FAST ID)." At the bottom of the page is a blue footer bar with the text "Customer Service Contact: cip.goes.support@dhs.gov".

- Select **Enroll in a New Program** to begin the application process. The **Program Membership Questions** page displays.

Program Membership Questions page



GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Log off

Program Membership Questions

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been invited to an interview or been approved? Yes No

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been denied? Yes No

Warning: Failing to correctly answer these questions may delay your application.

If you answer Yes to any of the questions, please enter your PASSID, FAST ID, or FLUX Membership Number at this line. [Change Profile](#) The membership number is exactly nine digits. It is labeled as PASSID on the back of the SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST card or Program Membership on the interview invitation letter or denial letter. For U.S. / Mexico FAST, U.S. / Canada FAST members, you may enter your FAST ID. The FAST ID is exactly 14 digits and starts with 4270 or 4110 or 8400 or 3953. It can be found on the back of the FAST card. For Trusted Traveler Program members who are participating in the FLUX Alliance, you may enter your FLUX Membership Number. It is exactly 18 digits.

<Back [Next >](#)

Customer Service Contact: cbp.goes.support@dhs.gov

- Answer the two questions listed. If you answer **Yes** to either of the questions, you will have to provide your previous PASS ID, FAST ID or FLUX Membership number using the [Change Profile](#) hyperlink provided. (**NOTE:** If you previously made application for a Trusted Traveler program in writing and received a notice of **Conditional Approval** in writing, it is essential that you enter your PASSID, FAST ID or FLUX Membership number using the [Change Profile](#) hyperlink so that you can schedule an interview and avoid additional fees).
- Answering **No** to both questions adds a **Next** button.
- Select **Next**. The **CBP Trusted Traveler Program** page displays.

CBP Trusted Traveler Program List page

Start Application for Trusted Traveler Programs, [click here](#)

Commercial Truck Drivers Applying for FAST, [click here](#)

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below.

GLOBAL ENTRY FLUX
Trusted Traveler Network

SENTRI

NEXUS

FAST
Free And Secure Trade

< Back

Customer Service Contact: cbp.goes.support@dhs.gov

- If you select the **Start Application for Trusted Traveler Program** [click here](#) hyperlink, you may apply for any, or all Trusted Traveler privileges from the **Into the United States using kiosks at international airports, Into the United States across the land border from Canada and Mexico, Into Canada via land, air or sea, and Into the Netherlands** programs, depending on your eligibility.
- Select the **Start Application for Trusted Traveler Program** [click here](#) hyperlink, the **Marketing Survey** page displays.

Marketing Survey page

The screenshot shows a web page titled "Marketing Survey". At the top left is the GOES logo with the text "GLOBAL ONLINE ENROLLMENT SYSTEM". At the top right are links for "Home | Log off". The main content area has a question "Where did you hear about the program?" followed by a dropdown menu. The dropdown menu contains the following options: American Airlines, American Express, Border staff, Delta Airlines, Media, Other, Trade show, United Airlines, Website, and Word of mouth. To the right of the dropdown is a "Next >" button. Below the dropdown, there is a link "Customer Service Contact: cip.goes.support".

- Answer the question by selecting from the drop-down menu where you heard about this program.
- Select **Next**. The **Application Wizard: Personal Information** page displays.

Personal Information <Application Wizard> page

The screenshot shows the 'Personal Information' page of the GOES (Global Online Enrollment System) application wizard. The left sidebar lists 16 sections of information, with 'Personal Information' highlighted by a red box. The main form area is titled 'Personal Information' and contains a section for 'Mandatory Fields'. It includes fields for Last/Paternal Name (Piddster), Suffix (dropdown), Maternal Name (text box), First Name (James), Middle Name (text box), E-mail Address (piddaddy@aol.com), Gender (dropdown), Eye color (dropdown), Height (English dropdown, ft. and in. input boxes), and Language Preference (English dropdown). At the bottom are buttons for '< Back', 'Reset', and 'Next >' (which is highlighted with a red box).

Trusted Traveler Program
Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Legal Permanent Resident Status
7. Admissibility Documents
8. Primary Residence
9. Driver's License
10. Current Address
11. Address History
12. Current Employment Status
13. Employment History
14. Travel History
15. Additional Information
16. Conveyance Information

Personal Information

* Mandatory Fields

Please enter mandatory fields below:

Please update registration data at this link: [Update Registration Data](#)

Last/Paternal Name* Piddster

Suffix

Maternal Name

First Name* James

Middle Name

E-mail Address piddaddy@aol.com

Gender*

Eye color*

Height* English ft. in.

Language Preference* English

< Back Reset **Next >**

Customer Service Contact: cbp.goes.support@dhs.gov

- There are two ways to navigate through the application process:
 - Select the section from the **Application Wizard** on the left side of the page; or
 - Select **Next** at the bottom of each page.
- The name of the section selected using either method is displayed at the top of the page.

Personal Information page

The screenshot shows the 'Personal Information' page of the GOES system. On the left, a sidebar lists 16 steps in the Trusted Traveler Program Application Wizard. The main area is titled 'Personal Information' and contains a section for 'Mandatory Fields'. It includes fields for Last/Paternal Name (Piddster), Suffix (dropdown), Maternal Name (text box), First Name (James), Middle Name (text box), E-mail Address (piddaddy@aol.com), Gender (dropdown), Eye color (dropdown), Height (dropdown and input fields for feet and inches), and Language Preference (dropdown). The 'Gender', 'Eye color', 'Height', and 'Language Preference' fields are highlighted with a red box. The 'Next >' button at the bottom right is also highlighted with a red box.

- Enter your **<Gender>**, **<Eye Color>**, **<Height>**, and **<Language Preference>** using the drop-down menus and fields available. (NOTE: Select the [Update Registration Data](#) hyperlink if any other biographic data needs to be updated on this page.)
- Select **Next**. The **Other Names Used** page displays.

Other Names Used page

The screenshot shows the 'Other Names Used' page of the GOES system. At the top, there's a navigation bar with the Department of Homeland Security logo, the text 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM', and links for 'Home | Help | Log off'. On the left, a sidebar lists steps from 1 to 16: Personal Information, Other Names Used (which is bolded), Date and Place of Birth, Contact Information, Citizenship Information, Legal Permanent Resident Status, Admissibility Documents, Primary Residence, Driver's License, Current Address, Address History, Current Employment Status, Employment History, Travel History, Additional Information, and Conveyance Information. The main area has a heading 'Other Names Used' and a note: 'If you have used any other names, please add them to the lists below.' It contains two sections: 'Other Last Names' and 'Other First Names', each with an 'Add Last Name +' or 'Add First Name +' button. The 'Other Last Names' section is highlighted with a red box. At the bottom, there are buttons for '< Back', 'Reset', and 'Next >', with 'Next >' highlighted by a red square.

- Add other names used by typing **<alternate first and last names>** in the available fields and selecting the **Add Last Name +** or **Add First Name +** buttons, if applicable.
- Select **Next**. The **Date and Place of Birth** page displays.

Date and Place of Birth page

The screenshot shows the GOES application wizard at the 'Date and Place of Birth' step. A sidebar on the left lists steps 1 through 16. The main form has a red box around a message and the 'Next >' button.

Trusted Traveler Program Application Wizard

Date and Place of Birth

* Mandatory Fields

Please update registration data at this link: [Update Registration Data](#)

Date of Birth (yyyy/mm/dd)*: 1945/01/01

City of Birth*: Salt Lake City

Country of Birth*: UNITED STATES

State/Province of Birth*: UTAH

< Back **Next >**

Customer Service Contact: cbp.goes.support@dhs.gov

- The data displayed on this page is taken from the registration data entered earlier in the process.
- Select the [Update Registration Data](#) hyperlink to change this information, if necessary.
- Select **Next**. The **Contact Information** page displays.

Contact Information page

The screenshot shows the 'Contact Information' page of the GOES system. On the left, a sidebar lists steps from 1 to 16: Personal Information, Other Names Used, Date and Place of Birth, Contact Information (which is bolded), Citizenship Information, Legal Permanent Resident Status, Admissibility Documents, Primary Residence, Driver's License, Current Address, Address History, Current Employment Status, Employment History, Travel History, Additional Information, and Conveyance Information. The main area is titled 'Contact Information' and contains three sets of fields for phone numbers. Each set includes a dropdown for 'Phone Format' (North American or International), 'Area Code*', 'Phone Number*', and 'Extension'. Below these are 'Mobile Phone Number' and 'Work Phone Number' sections with similar field layouts. At the bottom right are buttons for '< Back', 'Reset', and 'Next >', with 'Next >' being highlighted by a red box. A footer at the bottom left provides customer service contact information: cbp.goes.support@dhs.gov.

- Enter **<phone contact information>** on this page using the drop-down menus and fields provided. The drop-down allows you to select between North American and International phone number conventions.
- At least one phone number is required.
- Select **Next**. The **Citizenship Information** page displays.

Citizenship Information page

The screenshot shows the 'Citizenship Information' page of the GOES system. At the top left is the Department of Homeland Security seal and the text 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM'. At the top right are links for 'Home | Help | Log off'. A sidebar on the left lists 16 steps of an 'Application Wizard', with step 5, 'Citizenship Information', highlighted. A red box surrounds the 'Add Citizenship +' button, which is located below the citizenship information text. Navigation buttons '< Back' and 'Next >' are at the bottom of the main content area. The footer contains the text 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- Select the **Add Citizenship +** button. The **Add Country of Citizenship** page displays.

Add Country of Citizenship page

The screenshot shows a web-based application interface. At the top left is the GOES logo with the text "GLOBAL ONLINE ENROLLMENT SYSTEM". At the top right are links for "Home | Help | Log off". The main title "Add Country of Citizenship" is centered above a form area. On the left, a vertical sidebar lists "Trusted Traveler Program Application Wizard" steps numbered 1 through 16. Step 8, "Primary Residence", is highlighted with a red box. Step 16, "Convenience Information", is also partially visible. The main form area contains instructions: "Please select the country of your citizenship and follow the wizard to provide your proof of citizenship." and "If you carry more than one country of citizenship, you will have the opportunity to add additional countries later on." Below these are two dropdown menus, the first of which is also highlighted with a red box. At the bottom of the form are buttons for "<Back", "Reset", and "Next>". The "Next>" button is also highlighted with a red box. At the very bottom of the page, there is a footer bar with the text "Customer Services Contact: cbp.goes.support@dhs.gov".

- Select your **<Country of Citizenship>** from the drop-down menu.
- Select **Next**. The **Citizenship Documents** page displays.

Citizenship Documents page

The screenshot shows the 'Citizenship Documents' page of the GOES (Global Online Enrollment System) Trusted Traveler Program Application Wizard. The left sidebar lists steps 1 through 17. Step 5, 'Citizenship Information', is currently selected. The main area displays instructions for adding citizenship documents and shows a dropdown menu for 'Document Type' with options like Naturalization Certificate, Citizenship Card, etc., and an 'Add Document +' button. A red box highlights the dropdown menu and the 'Add Document +' button.

Trusted Traveler Program Application Wizard

Citizenship Documents

* Mandatory Fields

Please add at least one proof of citizenship document for UNITED KINGDOM that you will be presenting during your Interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the documents selected. If the applicant has a passport that is not expired and can be used as a proof of this citizenship please add the passport.

Country of UNITED
Citizenship KINGDOM

Please select a Document Type and then click on Add Document to add documents for proof of this citizenship.

Document Type:

Note: You may upload up to 10 documents per citizenship type. Please make sure all documentation is legible and clearly readable.

Naturalization Certificate
Citizenship Card
Certificate of Indian Status
Citizenship Certificate
Passport
Certificate of Retention of Canadian Citizenship
Birth Certificate

<Back Next>

Customer Service Contact: csp.goes@cbp.dhs.gov

- Select the **<Document Type>** from the drop-down menu that you will use for proof of citizenship during your Enrollment Center interview.
- Select the **Add Document +** button to add the information for the document type selected. The appropriate **Proof of Citizenship** page displays for the document type selected.

Proof of Citizenship <document(s) selected> page

The screenshot shows the 'Proof of Citizenship : Passport' page of the Trusted Traveler Program Application Wizard. The left sidebar lists steps from 1 to 16, with step 5, 'Citizenship Information', currently selected. The main form area contains fields for mandatory fields (Passport Number, Country of Issuance, Issuance Date, Expiration Date, Issuing Authority), name components (Last/Paternal Name, Suffix, Maternal Name, First Name, Middle Name), and Date of Birth. A red box highlights the 'Next >' button at the bottom right of the form.

- Complete the data fields on the page with information exactly as it appears on the document referenced. The **Proof of Citizenship: Passport** page is shown for purposes of illustration. If you have selected a different document type from the **Document Type** drop-down menu on the **Citizenship Documents** page, then that document type page will appear here.
- Select **Next**. The **Citizenship Documents** (expanded) page displays.

Citizenship Documents (expanded) page

The screenshot shows the GOES Global Online Enrollment System (GOES) interface for the U.S. / Canada FAST Application Wizard. The page is titled "Citizenship Documents". A sidebar on the left lists steps 1 through 15, with step 5, "Citizenship Information", highlighted. The main content area contains instructions for adding citizenship documents, a table showing a single document entry (Passport), and a dropdown menu for selecting a new document type. Red boxes highlight the table, the dropdown menu, and the "Add Document +" button.

U.S. / Canada FAST Application Wizard

Citizenship Documents

* Mandatory Fields

Please add at least one proof of citizenship document for UNITED STATES that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the documents selected. If the applicant has a passport that is not expired and can be used as a proof of this citizenship please add the passport.

Country of Citizenship UNITED STATES

Listed below are the documents you have already added as a proof of citizenship for UNITED STATES.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
Passport	12345678	UNITED STATES	2021-01-07	<button>Delete</button> <button>Update</button>

Please select a Document Type and then click on Add Document to add documents for proof of this citizenship.

Document Type*

Note: Your documentation.

Add Document +

Naturalization Certificate
Certificate of Indian Status
Citizenship Certificate
Passport
Certificate of Retention of Canadian Citizenship
Birth Certificate

< Back | Next >

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- Documents that you have already added appear on this list. The documents can be updated and deleted from this page.
- If you have no other citizenship documents to add to the document already displayed, select **Next**. The **Citizenship Information** page redisplays showing the information you entered.
- To add another document select a **<document type>** from the drop-down menu and select **Add Document +**. The **Proof of Citizenship** page specific to the document type selected will display again for data input.

Citizenship Information <redisplayed> page

The screenshot shows the 'Citizenship Information' page of the GOES system. At the top left is the logo and text 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM'. Top right are links for 'Home | Help | Log off'. A sidebar on the left lists steps from '1. Personal Information' to '17. Traveler Program List'. The main area has a heading 'Citizenship Information' with a note: 'Click on Add Citizenship to add your country of citizenship and accompanying documents.' A red box highlights the 'Add Citizenship +' button. Below it is a row with 'Country of Citizenship: UNITED KINGDOM' and 'Delete' and 'Update' buttons. Another red box highlights the 'Delete' button. A table follows, showing a single row of data: Document Type (Passport), Document Number (12345678), Country of Issuance (UNITED KINGDOM), and Expiration Date (2021-01-07). Red boxes highlight the 'Delete' button in the table header and the 'Next >' button at the bottom. At the bottom left is the text 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- Select **Add Citizenship +** to add another country of citizenship, if applicable.
- Select **Update** or **Delete** to update or delete the country from your citizenship list or to add, update or delete **Proof of Citizenship** for the country displayed, if applicable.
- Select **Next**. The **Admissibility Documents** page displays (page 29) if you are a citizen of the United States. Otherwise, the **Legal Permanent Resident Status** page displays (page 33).

Admissibility Documents page

The screenshot shows the GOES application interface. On the left, there's a sidebar with a navigation tree for the Trusted Traveler Program Application Wizard, including sections like Personal Information, Other Names Used, Date and Place of Birth, Contact Information, Citizenship Information, and Admissibility Documents. The main content area is titled 'Admissibility Documents' and has a sub-section for 'Mandatory Fields'. It includes instructions to select a document type before adding documents and provides a link to 'Click Help for additional information'. Below this, a note says to add at least one admissibility document for an interview. A table lists already added documents with columns for Document Type, Document Number, Country of Issuance, Expiration Date, and Action. At the bottom, a note asks to select a document type and click 'Add Document' to add more. A dropdown menu shows various document types, and a red box highlights the 'Add Document +' button.

- Applicants who are not citizens of the United States should proceed to page 33 for further instructions. U.S. citizens select the <**document type**> from the drop-down menu that you will use for proof of admissibility.
- If you select the document type that you entered previously as **Proof of Citizenship** and select the **Add Document +** button, the **Add Admissibility Documents** page displays (page 30).
- If you select a document type that is different from the type you entered previously as **Proof of Citizenship** and select the **Add Document +** button, the **Proof of Admissibility <document selected>** page displays (page 31).

Add Admissibility Documents page

The screenshot shows a web-based application interface for the Trusted Traveler Program Application Wizard. The left sidebar lists steps from 1 to 16, with step 6 highlighted: "Admissibility Documents". The main content area is titled "Add Admissibility Documents: Passport". A section titled "Mandatory Fields" contains a note: "Please enter mandatory fields below". Below this is a message: "You have previously entered the following Passport documents. If you want to add any of the following documents as proof of admissibility, select the corresponding checkbox and click Next. If you want to add a new document, click Next without selecting any checkbox." A red box highlights a question: "Would you like to use any of the documents listed below as proof of admissibility? Yes No". A table follows, with the first row highlighted by a red box. The table columns are Selection, Document Type, Document Number, Country of Issuance, and Expiration Date. The first row shows: Passport 12345678 UNITED STATES 2021-01-07. A note below the table states: "Note: Your application will not be processed without all the proper documentation." At the bottom are navigation buttons: <Back, Reset, and Next>, with the "Next" button highlighted by a red box.

- Answer the question, **Would you like to use any of the documents listed below as proof of admissibility?** by selecting the radio button to the left of **Yes** or **No**.
- If you select **No**, then select **Next**. The **Proof of Admissibility** page displays (page 31).
- If you select **Yes** then select the box to the left of the document you wish to use as proof of admissibility. (**NOTE:** rather than selecting **Yes** you may simply select the box next to the document you wish to use and the **Yes** radio button will be automatically selected).
- Select **Next**. The **Admissibility Documents** (expanded) page displays (page 32).

Proof of Admissibility <document selected> page

The screenshot shows a web-based application interface for the Global Online Enrollment System (GOES). The title bar reads "GOES GLOBAL ONLINE ENROLLMENT SYSTEM". The left sidebar lists steps in the "Trusted Traveler Program Application Wizard": 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History, 11. Current Employment Status, 12. Employment History, 13. Travel History, 14. Additional Information, 15. Conviction Information, 16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List. The main content area is titled "Proof of Admissibility : Birth Certificate". It contains a section for "Mandatory Fields" with instructions: "Please enter mandatory fields below" and "The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview." There are input fields for "Birth Certificate Number", "Country of issuance", and "State/Province of issuance". Below this, instructions say "Please enter your Name and Date Of Birth as they appear on your Birth Certificate." and there are fields for "Last/Paternal Name", "Middle Name", "First Name", and "Date of Birth (mm/yyyy/yy)". At the bottom right of the form, there are buttons for "< Back", "Reset", and "Next >". The "Next >" button is highlighted with a red rectangle.

- Complete the information in the required fields denoted by an asterisk (*) with information exactly as it appears on the document referenced.
- Select **Next**. The **Admissibility Document** (expanded) page displays.

Admissibility Documents (expanded) page

The screenshot shows the GOES Global Online Enrollment System interface. At the top, there is a navigation bar with the GOES logo, the text "GLOBAL ONLINE ENROLLMENT SYSTEM", and links for "Home | Help | Log off". On the left, a sidebar titled "Trusted Traveler Program Application Wizard" lists steps 1 through 16. Step 6 is highlighted with a red box and labeled "Admissibility Documents". Below this, a section titled "Mandatory Fields" contains instructions: "Please add at least one admissibility document that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the document(s) selected." A table displays existing documents:

Document Type	Document Number	Country of Issuance	Expiration Date	Action
Passport (Used for Citizenship also)	12345678	UNITED STATES	2021-01-07	Delete Update
Birth Certificate	12345678	UNITED STATES		Delete Update

Below the table, there is a note: "Please select a Document Type and then click on Add Document to add additional documents as proof of admissibility." A "Document Type" dropdown menu is shown, and a "Add Document +" button is next to it. A note at the bottom states: "Note: Your application will not be processed without all the proper documentation." At the bottom right of the page, there are "Back" and "Next" buttons, with the "Next" button being highlighted with a red box.

- Select additional documents you wish to use as proof of admissibility from the **Document Type*** drop-down list and then select **Add Document +**. The **Proof of Admissibility <document selected>** page displays (see previous page).
- If you only wish to use the documents displayed, select **Next**. The **Primary Residence** page displays.
- At this point, citizens of the United States should proceed to page 40 for further instructions.

Legal Permanent Resident Status page

The screenshot shows the GOES (Global Online Enrollment System) application wizard. On the left, a vertical list of 17 steps is shown, with step 6, 'Legal Permanent Resident Status', currently selected. The main content area displays a mandatory field for selecting the applicant's legal permanent residence status between the United States, Canada, or None. A note below states that the application will not be processed without proper documentation. At the bottom right, there are 'Back', 'Reset', and 'Next >' buttons, with the 'Next >' button being highlighted by a red box.

- If you input your citizenship as other than the United States, the Application Wizard expands to include a page asking whether you are a resident of the United States or Canada. If neither, select the radio button next to **None**. (**NOTE:** If you are not a citizen or legal permanent resident of the United States or Canada then you cannot apply for **Into Canada via land, air or sea** program (NEXUS). A different page displays for Canadian citizens asking if they are permanent residents of the United States (page 34)).
- If you select the United States or Canada, select **Next**. The appropriate **Proof of Permanent Resident Status** page displays (page 35).
- If you select **None**, select **Next**. The **Admissibility Documents** page displays (page 36).

Legal Permanent Resident Status <Canadian citizen/resident> page

The screenshot shows a web-based application interface. At the top, there's a header with the U.S. Customs and Border Protection logo and the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM". On the right side of the header are links for "Home | Help | Log off". Below the header, a red horizontal bar spans across the page. To the left, a sidebar lists "Trusted Traveler Program Application Wizard" steps numbered 1 through 17, with step 6 highlighted as "Legal Permanent Resident Status". The main content area is titled "Legal Permanent Resident Status" and contains a section for "Mandatory Fields" asking "Is the applicant a legal permanent resident of the United States? *". There are two radio buttons: one for "Yes" and one for "No". A note below states: "Note: Your application will not be processed without all the proper documentation." At the bottom of the main content area are buttons for "< Back", "Reset", and "Next >". At the very bottom of the page, in a dark blue footer, is the text "Customer Service Contact: cbp.goes.support@dhs.gov".

- Canadian, citizen/residents select the radio button to the left of **Yes or No** to answer the question **Is the applicant a legal permanent resident of the United States?***
- If you select **Yes**, select **Next**. The **Proof of Permanent Resident Status** page displays (page 35).
- If you select **No**, select **Next**. The **Admissibility Documents** page displays (page 36).

Proof of Permanent Resident Status page

 GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Trusted Traveler Program Application Wizard

Proof of Permanent Resident Status: Permanent Resident Card

* Mandatory Fields

Please enter mandatory fields below.

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Permanent Resident Card Number / A# *

Country of issuance *

Expiration Date (yyyy/mm/dd)

If you are a legal permanent resident of the United States, you may have one of the following legal permanent resident cards pictured below. The legal permanent resident card should have a machine readable zone as indicated and card number in order to be used at the Global Entry kiosks. If your card does not have a machine readable zone and you want to become a Trusted Traveler Program participant, you must obtain a legal permanent resident card with a machine readable zone before applying to Trusted Traveler Program.

Please enter your Name and Date Of Birth as they appear on your Permanent Resident Card.

Last/Paternal Name*
Suffix
Maternal Name
First Name*
Middle Name
Date of Birth (yyyy/mm/dd)*



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- Complete the data fields on the page with information exactly as it appears on the document referenced.
- Select **Next**. The **Admissibility Documents** page displays.

Admissibility Documents page

The screenshot shows the 'Admissibility Documents' page of the Global Online Enrollment System (GOES). On the left, a vertical sidebar lists the 'Trusted Traveler Program Application Wizard' steps, with step 7, 'Admissibility Documents', highlighted. The main content area has a red header bar with the title 'Admissibility Documents'. Below it, a section titled 'Mandatory Fields' contains instructions: 'Please add at least one admissibility document that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the document(s) selected.' A table with columns 'Document Type', 'Document Number', 'Country of Issuance', 'Expiration Date', and 'Action' is shown, with a note below it: 'Please select a Document Type and then click on Add Document to add additional documents as proof of admissibility.' A dropdown menu labeled 'Document Type' is highlighted with a red box. A note at the bottom states: 'Note: Your application will not be processed without all the proper documentation.' Navigation buttons '< Back' and 'Next >' are at the bottom.

- Select the document type from the drop down and list.
- If you select the document type that you entered previously as **Proof of Legal Permanent Resident Status** and select **Add Document +**, the **Add Admissibility Documents** page displays (page 37).
- If you select a document type that is different from the type you entered previously as **Proof of Legal Permanent Resident Status** and select **Add Document +**, the **Proof of Admissibility <document type>** page specific to the document type selected displays (page 38).

Add Admissibility Documents page

The screenshot shows a web application interface for the Trusted Traveler Program Application Wizard. The left sidebar lists steps from 1 to 17, with step 7 highlighted: "Admissibility Documents". The main content area has a red header "Add Admissibility Documents: Passport". Below it, a section titled "Mandatory Fields" contains a note: "Please enter mandatory fields below". A message states: "You have previously entered the following Passport documents. If you want to add any of the following documents as proof of admissibility, select the corresponding checkbox and click Next. If you want to add a new document, click Next without selecting any checkbox." A red box highlights a question: "Would you like to use any of the documents listed below as proof of admissibility? Yes No". Below this is a table:

Selection	Document Type	Document Number	Country of issuance	Expiration Date
<input type="checkbox"/>	Passport	12345678	MEXICO	2021-01-07

A note at the bottom says: "NOTE: Your application will NOT be processed without all the proper documentation." At the bottom right are buttons: "<Back", "Res", and "Next>" (the "Next>" button is highlighted with a red box).

- Answer the question, **Would you like to use any of the documents listed below as proof of admissibility?** by selecting the radio button to the left of **Yes** or **No**.
- If you select **Yes** then select the box to the left of the document you wish to use as proof of admissibility. (**NOTE:** rather than selecting **Yes** you may simply select the box next to the document you wish to use and the **Yes** radio button will be automatically selected).
- Select **Next**. The **Admissibility Documents** (expanded) page displays (page 39).

Proof Of Admissibility <document type> page

The screenshot shows a web-based application interface for the Global Online Enrollment System (GOES). At the top, there is a navigation bar with the GOES logo and links for 'Home | Help | Log off'. On the left, a sidebar lists various steps of the Trusted Traveler Program Application Wizard, with 'Admissibility Documents' currently selected. The main content area is titled 'Proof of Admissibility : Visa'. It contains a section for 'Mandatory Fields' with dropdown menus for 'Visa Class*', 'Visa Number*', 'Country of Issuance*', and 'Expiration Date (yyyy/mm/dd)*'. Below this, instructions ask to enter name and date of birth as they appear on the visa. A form follows with fields for 'Last/Paternal Name*', 'Suffix', 'Maternal Name', 'First Name*', 'Middle Name', and 'Date of Birth(yyyy/mm/dd)*'. At the bottom, there are three buttons: '< Back', 'Reset', and 'Next >', with 'Next >' being highlighted with a red box.

- Enter all required information for the document type you selected as proof of admissibility. (**NOTE:** you must fill in the information on this page exactly as it appears on your document).
- Select **Next**. The **Admissibility Documents** (expanded) page displays (page 39).

Admissibility Documents (expanded) page

The screenshot shows the GOES (Global Online Enrollment System) Trusted Traveler Program Application Wizard. The current step is "Admissibility Documents". A sidebar on the left lists steps 1 through 17. Step 17, "Admissibility Documents", is highlighted. The main area contains instructions to add at least one admissibility document. Below this is a table showing two documents already added:

Document Type	Document Number	Country of issuance	Expiration Date	Action
Passport (Used for Citizenship also)	12345678	MEXICO	2021-01-07	Delete Update
Visa	12345678	UNITED STATES	2015-01-08	Delete Update

A message below the table says "Please select a Document Type and then click on Add Document to add additional documents as proof of admissibility." A dropdown menu labeled "Document Type" is shown, and a red box highlights the "Add Document +" button next to it. A note at the bottom states "Note: Your application will not be processed without all the proper documentation." At the bottom right, a red box highlights the "Next >" button.

- The admissibility document(s) display with the information entered from the previous pages.
- Select **Add Document +** button if you wish to add another document as your proof of admissibility. The **Proof of Admissibility** page displays (see previous page).
- If you don't wish to add additional documents, select **Next**. The **Primary Residence** page displays.

Primary Residence page

The screenshot shows the 'Primary Residence' step of the Trusted Traveler Program Application Wizard. The page title is 'Primary Residence'. A note says 'Please select the country of your primary residence.*'. A dropdown menu lists countries, with 'UNITED STATES' selected. A note below the dropdown says '...to bring proof that your primary residence is at the country you selected.' At the bottom are buttons for '< Back', 'Reset', and 'Next >'. A red box surrounds the dropdown menu and another red box surrounds the 'Next >' button.

Trusted Traveler Program Application Wizard

Primary Residence

* Mandatory Fields

Please select the country of your primary residence.*

UNITED STATES
CANADA
MEXICO
AFGHANISTAN
ALBANIA
ALGERIA
AMERICAN SAMOA
ANDORRA
ANGOLA
ANGUILLA
ANTIGUA AND BARBUDA
ARGENTINA
ARMENIA
ARUBA
AUSTRALIA
AUSTRIA
AZERBAIJAN
BAHAMAS
BAHRAIN
BANGLADESH
BARBADOS
BELARUS
BELGIUM
BELIZE
BENIN
BERMUDA
BHUTAN
BOLIVIA
BOSNIA AND HERZEGOWINA

< Back Reset **Next >**

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- Select the country in which you reside for the majority of the time from the drop-down menu.
- Select **Next**. The **Driver's License** page displays.

Driver's License page

The screenshot shows the GOES (Global Online Enrollment System) application wizard for the Driver's License page. The left sidebar lists steps from 1 to 16. Step 8, "Driver's License," is selected. A red box highlights the question "Do you currently hold a valid driver's license? *". Below it are two radio buttons: "Yes" (selected) and "No". To the right of the question are three buttons: "< Back", "Reset", and "Next >". The "Next >" button is also highlighted with a red box.

Customer Service Contact: cbp.goes.support@dhs.gov

- Answer **Yes** or **No** to the question **Do you currently hold a valid driver's license?** (Displayed only if the applicant is 14 or older.)
- Select **Next**.
- If you answer **Yes**, the **Driver's License Details** page displays (page 42).
- If you answer **No**, the **Current Address** page displays (page 43).

Driver's License Details page

The screenshot shows the 'Driver's License Details' page of the GOES system. At the top left is the logo for 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM'. On the right are links for 'Home | Help | Log off'. A sidebar on the left lists steps from 1 to 16, with step 9 highlighted: 'Driver's License'. The main form area has a red border around the title. It contains fields for 'Driver's License Number*', 'Country of Issuance*', 'State/Province of Issuance*', and 'Driver's License Expiration Date (yyyy/mm/dd)*'. Below these is a question 'Is this an enhanced driver's license (EDL)?*' with radio buttons for 'Yes' (selected) and 'No'. A note says 'Please enter your Name and Date Of Birth as they appear on your driver's license:'. Fields for 'Last/Paternal Name*', 'Maternal Name', 'First Name*', 'Middle Name', and 'Date of Birth(yyyy/mm/dd)*' are provided. At the bottom are buttons for '< Back', 'Reset', and 'Next >', with 'Next >' highlighted by a red box. The footer includes a customer service contact email: 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- If you chose **Yes** as holding a valid driver's license, you must enter your **<license information>** on this page.
- If you choose the United States or Canada as **Country of Issuance**, then you must Answer **Yes** or **No** regarding whether or not your driver's license is an Enhanced Driver's License.
- Select **Next**. The **Current Address** page displays.

Current Address page

The screenshot shows the 'Current Address' page of the GOES system. On the left, a sidebar lists steps from 1 to 16, with 'Current Address' highlighted. The main area has a red header bar. It contains a section for 'Mandatory Fields' with instructions to enter a physical address. Below this is a form with fields for 'As Of Date', 'Street Address', 'Street Address 2', 'Apartment', 'City*', 'Country*', 'State/Province', and 'Postal/Zip Code'. A red box highlights the 'Check here if your Mailing Address is different than your Current Address' checkbox. At the bottom are buttons for '< Back', 'Reset', and 'Next >'.

- Complete your **<current address information>** on this page. If your mailing address is different from your current address select the check-box at the bottom of the page. **(NOTE:** P.O. boxes cannot be used).
- Select **Next**.
 - If the address you entered is not validated the **Current Address** page will re-display with a message, **This street number is out of range** (page 44).
 - If **Mailing Address** check-box is selected, the **Mailing Address** page displays (page 46).
 - If **Mailing Address** check-box is not selected, the **Address History** page displays (page 47).

Current Address (expanded) page

The screenshot shows the 'Current Address' page of the GOES system. On the left, a sidebar lists steps from 'Personal Information' to 'Final Review'. The main area has a red border around the address input fields. An error message 'The street number is out of range.' is displayed in a red box above the address fields. Below it, a note says 'Please enter mandatory fields below'. Another note states: 'The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.' A third note says: 'When you come in for your Interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc.' Address fields include Street Address, Street Number (1), Street Name (N ORACLE RD), Street Address 2, Apartment, City (TUCSON), Country (UNITED STATES), State/Province (ARIZONA), and Postal/Zip Code (857051633). A checkbox for 'Check here if your Mailing Address is different than your Current Address' is present. At the bottom right, buttons for '< Back', 'Rese', and 'Next >' are shown, with 'Next >' highlighted by a red box.

- The address you enter is validated using an address validation service. If the address you entered is not validated by that service you will receive a message, *** The street number is out of range.**
- If the address entered is in error make the necessary changes and select **Next**. The **Address History** page displays (page 47) .
- If the address you previously entered is correct, select **Next** without making changes. The **Current Address** page will redisplay with further instructions (page 45).

Current Address (expanded) <Accept the Address> page

The screenshot shows the 'Current Address' page of the Trusted Traveler Program Application Wizard. The sidebar lists steps 1 through 17. Step 9 is 'Current Address'. The main area has a red box around the 'Accept the Address' checkbox. Below it, error messages state: 'The street number is out of range.' and 'If you are sure that the address is correct, please select the "Accept the Address" Checkbox. Please note that entering an undeliverable address may prevent communications from going out to you.' A note says 'Please enter mandatory fields below'. Another note says 'The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.' A third note says 'When you come in for your interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc.' The address entry fields show 'Street Address 1: N ORACLE RD', 'City: TUCSON', 'Country: UNITED STATES', 'State/Province: ARIZONA', and 'Postal/Zip Code: 85705-6533'. A checkbox 'Check here if your Mailing Address is different than your Current Address' is present. At the bottom are 'Back', 'Reset', and 'Next >' buttons, with 'Next >' highlighted by a red box.

- If the address you initially entered is correct but is not validated by the address validation service, you must select the **Accept the Address** box.
- Select **Next**. The **Address History** page displays (page 47).

Mailing Address page

Trusted Traveler Program Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Legal Permanent Resident Status
7. Admissibility Documents
8. Primary Residence
9. Driver's License
10. Current Address
11. Address History
12. Current Employment Status
13. Employment History
14. Travel History
15. Additional Information
16. Conveyance Information
17. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

Mailing Address

* Mandatory Fields

Please enter mandatory fields below

As Of Date From (yyyy/mm)*

Street Address Street Number Street Name*
Street Address 2
Apartment
City*
Country*
State/Province
Postal/Zip Code

< Back Reset **Next >**

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- Complete your **<mailing address information>** on this page.
- Select **Next**. The **Address History** page displays.

Address History page

The screenshot shows the 'Address History' page of the GOES system. At the top left is the U.S. Customs and Border Protection logo and the text 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM'. At the top right are links for 'Home | Help | Log off'. On the left, a vertical sidebar lists 'Trusted Traveler Program Application Wizard' steps: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History (which is bolded), 11. Current Employment Status, 12. Employment History, 13. Travel History, 14. Additional Information, 15. Conveyance Information, and 16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List. Below the sidebar, the main content area has a header 'Address History' and a note: 'If you have lived at your current address for less than five years, you must provide details on all of your addresses going back 5 years. (Do not include your current address here.)'. A red box highlights the 'Add Address +' button. Below it is a table with columns: Period At Address, Street Address, City, State/Province, Country, and Action. Under the 'Action' column, the 'Next >' button is also highlighted with a red box. At the bottom of the page is a footer: 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- If you have lived at your current address for less than five years, you must add previous address information on this page until a total of five years of address history is recorded.
- Select **Add Address +**. The **Address History Details** page displays (page 48) to allow you to add additional addresses until 5 years of address history is complete. (**NOTE:** P.O. boxes cannot be used).
- Select **Next**. The **Current Employment Status** page displays (page 50).

Address History Details page

The screenshot shows the 'Address History Details' page of the GOES application. On the left, a sidebar lists steps of the 'Trusted Traveler Program Application Wizard'. Step 11, 'Address History', is currently selected. The main area contains a form titled 'Address Details'. It includes fields for 'Street Address' (Street Number and Street Name), 'Street Address 2', 'Apartment', 'City*', 'Country*', 'State/Province', and 'Postal/Zip Code'. Below the form are buttons for '< Back', 'Reset', and 'Next >'. The 'Next >' button is highlighted with a red box.

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- Populate your **<address history information>** on this page.
- Select **Next**. The **Address History** (expanded) page displays showing the history of each address added.

Address History (expanded) page

The screenshot shows the 'Address History' page of the GOES system. At the top left is the DHS seal and the text 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM'. At the top right are links for 'Home | Help | Log off'. On the left, a sidebar titled 'Trusted Traveler Program Application Wizard' lists steps 1 through 16. Step 10, 'Address History', is highlighted with a red box. The main area has a heading 'Address History' and a note: 'If you have lived at your current address for less than five years, you must provide details on all of your addresses going back 5 years. (Do not include your current address here.)'. Below this is a table with one row showing an address from 2001/02-2011/04 at 1111 Main Street, Tucson, Arizona, United States. Buttons for 'Delete' and 'Update' are shown. At the bottom are navigation buttons '< Back' and 'Next >'.

Period At Address	Street Address	City	State/Province	Country	Action
2001/02-2011/04	1111 Main Street	Tucson	ARIZONA	UNITED STATES	Delete Update

- The page shows the address information that has been input.
- Select **Add Address +** if you need to add additional addresses to complete the five year address history requirement.
- Select **Next**. The **Current Employment Status** page displays.

Current Employment Status page

The screenshot shows the 'Current Employment Status' page of the GOES application. At the top, there's a navigation bar with the U.S. Department of Homeland Security logo, the text 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM', and links for 'Home | Help | Log off'. On the left, a vertical sidebar lists steps of the 'Trusted Traveler Program Application Wizard': 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History, 11. Current Employment Status (which is bolded), 12. Employment History, 13. Travel History, 14. Additional Information, 15. Conveyance Information, 16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List. The main content area has a red header 'Current Employment Status' and a sub-header '*** Mandatory Fields**'. It asks 'Please provide your current employment status.' Below this is a group of radio buttons for 'Employment Status': Employed, Self-employed, Retired, Unemployed, Student, and Child. A 'From Date (yyyy/mm)*' input field is also present. At the bottom right are buttons for '< Back', 'Reset', and 'Next >'. The bottom of the page includes a footer with the text 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- Select your **<current employment status>** from the available radio buttons.
- If you select **Employed** or **Self-employed**, the **Current Employment Status** page expands (page 51).
- If you select any other employment status, the **Employment History** page displays (page 52).

Current Employment Status (expanded) page

The screenshot shows the 'Current Employment Status' page of the GOES system. On the left, a sidebar lists steps from 1 to 17. Step 12 is 'Current Employment Status'. The main form has a section titled 'Employment Details' with fields for Occupation (Truck Driver), Employer (Mine Trucking), Phone Format (North American), Area Code (520), Phone Number (5297572), Street Address (Number 4760, Street Name N ORACLE RD), Street Address 2 (Suite 200), City (TUCSON), Country (UNITED STATES), State/Province (ARIZONA), and Postal/Zip Code (857051677). At the bottom right, there are 'Back', 'Reset', and 'Next >' buttons, with 'Next >' being highlighted by a red box.

- Complete your **<current employment details>** and select **Next**.
- An address validation is performed on your employer's address. If the address you entered is validated, the **Employment History** page displays (page 54). If the address is not validated the **Current Employment Status** page will redisplay with a message, **This street number is out of range** (page 52).

Current Employment Status (expanded) <This street number is out of range> page

The screenshot shows the 'Current Employment Status' page of the GOES application. On the left, a vertical navigation menu lists steps from 1 to 17. Step 17 is 'Final Review'. The main form has a red border around the 'Employment Details' section. Inside this section, an error message is displayed: 'The street number is out of range.' Below the message, there is a field for 'Occupation' (Mason) and 'Employer' (ABC Masonry). Under 'Employer's Phone', the 'Phone Format' is set to 'North American', with 'Area Code' 520 and 'Phone Number' 6920222. The 'Street Address' field contains 'Number 1 Street Name N ORACLE RD'. The 'City' field is Tucson, and the 'Country' field is United States. The 'State/Province' field is Arizona, and the 'Postal/Zip Code' field is 85705. At the bottom of the form are buttons for '< Back', 'Reset', and 'Next >'. A footer at the bottom of the page reads 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- The address you enter is validated using an address validation service. If the address you entered is not validated by that service you will receive a message, *** The street number is out of range.**
- If the address entered is in error make the necessary changes and select **Next**. The **Employment History** page displays (page 54).
- If the address you previously entered is correct, select **Next** without making changes. The **Current Employment Status** page will redisplay with further instructions (page 53).

Current Employment Status (expanded) <Accept the Address> page

The screenshot shows the 'Current Employment Status' page of the GOES system. On the left, a sidebar lists steps from 'Personal Information' to 'Final Review'. The main area has a 'Mandatory Fields' section with validation errors: 'The street number is out of range.' and 'If you are sure that the address is correct, please select the "Accept the Address" Checkbox. Please note that entering an undeliverable address may prevent communications from going out to you.' Below this, there's a field for 'Please provide your current employment status.' with radio buttons for 'Employed', 'Self-employed', 'Retired', 'Unemployed', 'Student', and 'Child'. A date field 'From Date' is set to '2008/06'. A section for 'Please provide details of your current employment.' follows, with fields for 'Occupation' (Mason), 'Employer' (ABC Masonry), and 'Employer's Phone Number' (5920000). An 'Accept the Address' checkbox is checked and highlighted with a red box. Below is an address form with fields for Street Address, Street Address 2, Suite, City (Tucson), Country (United States), State/Province (Arizona), and Postal/Zip Code (85705). At the bottom are '< Back', 'Reset', and 'Next >' buttons, with 'Next >' also highlighted with a red box.

- If the address you initially entered is correct but is not validated by the address validation service, you must select the **Accept the Address** box.
- Select **Next**. The **Employment History** page displays (page 54).

Employment History page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there's a navigation bar with the U.S. Department of Homeland Security logo, the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM", and links for "Home | Help | Log off". On the left, a sidebar lists "Trusted Traveler Program Application Wizard" steps from 1 to 16, with "Employment History" highlighted. The main content area is titled "Employment History" and contains a note: "You must provide your employment history going back 5 years. Do not include your current employment here unless you have more than one." A red box highlights the "Add Employer +" button. Below it is a table with columns: "Current?", "Employment Period", "Employment Status", "Occupation", "Employer", and "Action". At the bottom of the table are "Back" and "Next >" buttons, with "Next >" also enclosed in a red box. A footer at the bottom of the page reads "Customer Service Contact: cbp.goes.support@dhs.gov".

- If you have been employed at your current job for less than five years, you must add previous employment information on this page until a total of five years of employment history is recorded.
- To add employment history, select **Add Employer +**. The **Employment History Details** page displays (page 55).
- If you have been employed at your current job or have not been employed for five or more years, select **Next**. The **Travel History** page displays (page 57).

Employment History Details page

The screenshot shows the 'Employment History Details' page of the GOES system. On the left, a sidebar lists the 'Trusted Traveler Program Application Wizard' steps, including 'Personal Information', 'Other Names Used', 'Date and Place of Birth', 'Contact Information', 'Citizenship Information', 'Legal Permanent Resident Status', 'Admissibility Documents', 'Place of Residence', 'Driver's License', 'Current Address', 'Address History', 'Current Employment Status', 'Employment History' (which is highlighted in blue), 'Travel History', 'Additional Information', 'Conveyance Information', 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List', and 'Final Review'. The main content area has a header 'Employment History Details' and a sub-header 'Mandatory Fields'. It asks for a history of employment within the last five years, with options for 'Current/Previous*' (radio buttons for 'Current' and 'Previous'), 'Employment Status*' (radio buttons for 'Employed', 'Self-employed', 'Retired', 'Unemployed', 'Student', and 'Child'), and a 'Time Period (yyyy/mm)*' input field. Below this is a section for 'Please provide details of your employment' with a 'Employment Details' sub-header. It includes fields for 'Occupation*', 'Employer*', 'Phone Format*', 'Employer's Phone', and address fields for 'Street Address', 'Street Number', 'Street Name*', 'Suite', 'City*', 'Country*', 'State/Province', and 'Postal/Zip Code'. At the bottom are buttons for '< Back', 'Reset', and 'Next >', with the 'Next >' button highlighted by a red box. A footer at the bottom of the page reads 'Customer Service Contact: cbp-goes.support@dhs.gov'.

- If you have been employed at your current job for less than five years, you must add previous employment information on this page until a total of five years of employment history is recorded.
- Select **Next**. The **Employment History** (expanded) page displays showing each employer you have added.

Employment History (expanded) page

The screenshot shows the 'Employment History' page of the GOES system. On the left, a sidebar lists 16 steps of the application wizard. The main area is titled 'Employment History' and contains a note about providing employment history from the past 5 years. A table displays two entries: one for 'Retired' status in 2006 and another for 'Employed' status at Miller Brewing Company from January 2000 to June 2006. To the right of the table are 'Delete' and 'Update' buttons. At the bottom are navigation buttons for '< Back' and 'Next >'. The 'Add Employer +' button is highlighted with an orange box.

Current	Employment Period	Employment Status	Occupation	Employer	Action
Y	2006/06	Retired			<button>Delete</button> <button>Update</button>
N	2000/01-2006/06	Employed	Brewer	Miller Brewing Company	<button>Delete</button> <button>Update</button>

< Back **Next >**

Add Employer +

Customer Service Contact: cbp.goes.support@dhs.gov

- Select **Add Employer +** and enter your **<employment history>** for each applicable job.
- You may **Delete** or **Update** the displayed employment history by selecting the appropriate button.
- Select **Next**. The **Travel History** page displays.

Travel History page

The screenshot shows the Global Online Enrollment System (GOES) Travel History page. On the left, a sidebar lists steps from 1 to 17. Step 14 is 'Travel History', which is highlighted. The main area has a heading 'Travel History' and a section for 'Mandatory Fields'. A question asks if the user has traveled to countries other than the United States, Canada, and Mexico within the past 5 years, with 'Yes' checked. Below is a list of countries in a dropdown menu, with an 'Add Country +' button highlighted. A table titled 'Countries Traveled' lists 'ALBANIA' and 'NETHERLANDS', each with a 'Delete' button. Navigation buttons '< Back' and 'Next >' are at the bottom.

Customer Service Contact: cbp.goes.support@dhs.gov

- Answer **Yes** or **No** to the question, **Have you traveled to countries other than the United States, Canada, and Mexico within the past 5 years?**
- If you choose **Yes**, select the **<appropriate country>** and click **Add Country +** for each applicable country. Each country selected appears in the **Countries Traveled Action** box. (**TIP:** Hold CTRL and click to select multiple countries at once).
- Select **Next**. The **Additional Information: Previous Conviction** page displays for residents of countries other than Canada (page 58), the **Additional Information: Offense Not Pardon**ed page displays (page 62) for residents of Canada.

Additional Information: Previous Conviction page

The screenshot shows the GOES application wizard interface. The left sidebar lists steps from 1 to 16. Step 14 is highlighted: 'Additional Information'. The main content area has a red header 'Additional Information: Previous Conviction' and a sub-header 'Mandatory Fields'. It asks 'Have you ever been convicted of a criminal offense in the United States or any other country? *' with radio buttons for 'Yes' and 'No'. A red box highlights this question. Below it, if 'Yes' is selected, a dropdown menu and a text input field for details are shown, also highlighted with a red box. At the bottom are buttons for '< Back', 'Reset', and 'Next >'.

- This page displays for residents of countries other than Canada. Canadian residents should proceed to page 62 for further information on how to proceed.
- Answer **Yes** or **No** to the question, **Have you ever been convicted of a criminal offense in the United States or any other country?**
- If you choose **Yes**, select the country from the drop-down list and then provide details in the text box.
- Select **Next**. The **Additional Information: Waiver of Inadmissibility** page displays.

Additional Information: Waiver of Inadmissibility page

The screenshot shows a web-based application interface for the Global Online Enrollment System (GOES). At the top, there is a navigation bar with the GOES logo and links for Home, Help, and Log off. On the left, a sidebar lists 16 steps of the application wizard, numbered 1 to 16, including Personal Information, Other Names Used, Date and Place of Birth, Contact Information, Citizenship Information, Admissibility Documents, Primary Residence, Driver's License, Current Address, Address History, Current Employment Status, Employment History, Travel History, Additional Information, Conveyance Information, U.S. Customs and Border Protection (CBP) Trusted Traveler Program List, and Customer Service Contact information.

The main content area is titled "Additional Information: Waiver of Inadmissibility". It contains a section for "Mandatory Fields" with a note: "Please enter mandatory fields below". A red box highlights a question: "Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency? * Yes No". Below this, another red box highlights a text input field for providing details if the answer is Yes. At the bottom, there are navigation buttons: < Back, Reset, and Next >, with the "Next >" button highlighted by a red box.

- Answer **Yes** or **No** to the question, **Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Additional Information: Violation of Customs Laws** page displays.

Additional Information: Violation of Customs Laws page

The screenshot shows a web page from the Global Online Enrollment System (GOES). At the top, there is a navigation bar with links for 'Home | Help | Log off'. On the left, a sidebar lists steps in the application wizard, numbered 1 through 16. Step 16 is 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List'. The main content area has a title 'Additional Information: Violation of Customs Laws' and a note '* Mandatory Fields'. It asks 'Please enter mandatory fields below' and contains a question 'Have you ever been found in violation of customs laws? *'. Two radio buttons are shown: 'Yes' (selected) and 'No'. A red box highlights this question. Below it, a note says 'If you answered Yes, please provide details.' followed by a large empty text area with scroll bars. At the bottom, there are three buttons: '< Back', 'Reset', and 'Next >'. The 'Next >' button is highlighted with a red box. At the very bottom of the page, there is a footer with the text 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- Answer **Yes** or **No** to the question, **Have you ever been found in violation of customs laws?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Additional Information: Violation of Immigration Laws** page displays.

Additional Information: Violation of Immigration Laws page

The screenshot shows a web page from the Global Online Enrollment System (GOES). At the top, there is a navigation bar with the GOES logo, a search bar containing 'X-170', and links for 'Home | Help | Log off'. On the left, a sidebar lists 'Trusted Traveler Program Application Wizard' steps numbered 1 through 16. Step 16 is 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List'. The main content area is titled 'Additional Information: Violation of Immigration Laws' and contains a section for 'Mandatory Fields'. It asks 'Please enter mandatory fields below' and has a question 'Have you ever been found in violation of immigration laws? *'. Two radio buttons are shown: 'Yes' and 'No', with 'Yes' being selected. A red box highlights this question and the radio buttons. Below it, a note says 'If you answered Yes, please provide details.' followed by a large empty text area with scroll bars. At the bottom, there are buttons for '< Back', 'Reset', and 'Next >', with 'Next >' being highlighted by a red box. A footer at the bottom of the page provides customer service contact information: cbp.goes.support@dhs.gov.

- Answer **Yes** or **No** to the question, **Have you ever been found in violation of immigration laws?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Conveyance Information** page displays.
- At this point, residents of countries other than Canada should proceed to page 66 for further information.

Additional Information: Offense Not Pardon page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a navigation bar with the Department of Homeland Security logo, the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM", and links for "Home | Help | Log off". On the left, a sidebar titled "Trusted Traveler Program Application Wizard" lists 16 steps: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Legal Permanent Resident Status, 7. Admissibility Documents, 8. Primary Residence, 9. Driver's License, 10. Current Address, 11. Address History, 12. Current Employment Status, 13. Employment History, 14. Travel History, 15. Additional Information, and 16. Conveyance Information. The main content area is titled "Additional Information: Offense Not Pardon" and contains a section for "Mandatory Fields". It asks "Please enter mandatory fields below" and includes a question: "Have you ever been convicted of an offense in any country for which you have not received a pardon? *". There are two radio buttons: "Yes" (unchecked) and "No" (checked). A red box highlights this question and the radio buttons. Below the question, it says "If you answered Yes, please provide details." followed by a large empty text area with scroll bars. At the bottom, there are buttons for "< Back", "Reset", and "Next >". The "Next >" button is highlighted with a red box.

- This page is displayed after the **Travel History** page, if your primary residence is in Canada.
- Answer **Yes** or **No** to the question, **Have you ever been convicted of an offense in any country from which you have not received a pardon?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Additional Information: Waiver of Inadmissibility** page displays.

Additional Information: Waiver of Inadmissibility page

The screenshot shows a web-based application interface for the Global Online Enrollment System (GOES). At the top, there is a navigation bar with the GOES logo and links for Home, Help, and Log off. On the left, a sidebar lists 16 steps of the application wizard, numbered 1 to 16, including Personal Information, Other Names Used, Date and Place of Birth, Contact Information, Citizenship Information, Admissibility Documents, Primary Residence, Driver's License, Current Address, Address History, Current Employment Status, Employment History, Travel History, Additional Information, Conveyance Information, U.S. Customs and Border Protection (CBP) Trusted Traveler Program List, and Customer Service Contact information.

The main content area is titled "Additional Information: Waiver of Inadmissibility". It contains a section for "Mandatory Fields" with a note: "Please enter mandatory fields below". A question is displayed: "Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency? * Yes No". This question is highlighted with a red rectangular box. Below it, a note says: "If you answered Yes, please provide details." followed by a large empty text area with scroll bars. At the bottom, there are three buttons: "< Back", "Reset", and "Next >". The "Next >" button is also highlighted with a red rectangular box.

- Answer **Yes** or **No** to the question, **Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Additional Information: Approved for Rehabilitation** page displays.

Additional Information: Approved for Rehabilitation page

The screenshot shows a web page from the Global Online Enrollment System (GOES). At the top left is the U.S. Customs and Border Protection seal and the text 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM'. At the top right are links for 'Home | Help | Log off'. The main content area has a title 'Additional Information: Approved for Rehabilitation' and a sub-section 'Mandatory Fields'. A note says 'Please enter mandatory fields below'. A question asks 'Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity? *'. There are two radio buttons: 'Yes' (unchecked) and 'No' (checked). Below this is a text area labeled 'If you answered Yes, please provide details.' with a scroll bar. At the bottom are buttons for '< Back', 'Reset', and 'Next >', with 'Next >' highlighted by a red box. On the far left, a sidebar lists steps from 1 to 16: Personal Information, Other Names Used, Date and Place of Birth, Contact Information, Citizenship Information, Legal Permanent Resident Status, Admissibility Documents, Primary Residence, Driver's License, Current Address, Address History, Current Employment Status, Employment History, Travel History, Additional Information, and Conveyance Information.

- Answer **Yes** or **No** to the question, **Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Additional Information: Violation of Laws** page displays.

Additional Information: Violation of Laws page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a navigation bar with the Department of Homeland Security logo, the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM", and links for "Home | Help | Log off". On the left, a sidebar titled "Trusted Traveler Program Application Wizard" lists 16 steps: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Legal Permanent Resident Status, 7. Admissibility Documents, 8. Primary Residence, 9. Driver's License, 10. Current Address, 11. Address History, 12. Current Employment Status, 13. Employment History, 14. Travel History, 15. Additional Information, and 16. Conveyance Information. The main content area is titled "Additional Information: Violations of Laws" and contains a section for "Mandatory Fields" with a note: "Please enter mandatory fields below". A question is displayed: "Have you ever been found in violation of customs or immigration laws or other federal import laws? *". Two radio buttons are shown: "Yes" (unchecked) and "No" (checked). Below this, a text area is labeled "If you answered Yes, please provide details." and contains a large empty text box. At the bottom right of the main content area are buttons for "< Back", "Reset", and "Next >". The "Next >" button is highlighted with a red box. At the very bottom of the page, there is a footer with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

- Answer **Yes** or **No** to the question, **Have you ever been found in violation of customs or immigration laws or other federal import laws?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Conveyance Information** page displays.

Conveyance Information page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there's a navigation bar with the Department of Homeland Security logo, the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM", and links for "Home | Help | Log off". On the left, a sidebar lists steps of the "Trusted Traveler Program Application Wizard": 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History, 11. Current Employment Status, 12. Employment History, 13. Travel History, 14. Additional Information, 15. Conveyance Information (which is expanded), and 16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List. The main content area is titled "Conveyance Information" and contains a section for "Mandatory Fields". It includes two paragraphs of explanatory text about vehicle registration requirements for travel from Mexico to the U.S. A question "Is vehicle inspection required?" is followed by a radio button group with "Yes" selected (indicated by a red box). Below this is a detailed explanatory text box (also in a red box) containing HTML code describing the vehicle inspection requirements. At the bottom right of the main content area are "Back" and "Next" buttons, with "Next" also enclosed in a red box.

- If you have a conveyance that will be used for travel from Mexico to the U.S., it must be registered in order to use the expedited lanes. To register the vehicle, select the radio button to the left of **YES** after the question, **Is vehicle inspection required?** Select **Next** and the **Conveyance Information** (expanded) page displays (page 67).
- If you select the **No** radio button and select **Next**, the **Trusted Traveler Program List** page displays (page 68). If you select **No** and you're a Canadian citizen/resident, the **Application Summary** page displays (page 71).

Conveyance Information (expanded) page

The screenshot shows the Global Online Enrollment System (GOES) interface. At the top, there's a navigation bar with the GOES logo and links for Home, Help, and Log off. On the left, a sidebar titled "Trusted Traveler Program Application Wizard" lists 16 steps, with step 15, "Conveyance Information," highlighted. The main content area is titled "Conveyance Information" and contains a section for "Mandatory Fields" with a note: "Please provide details of your conveyance." A blue button labeled "Add Conveyance +" is highlighted with a red box. Below it is a table header with columns for Make, Model, Year, License, Owner, and Action. At the bottom of the page, there are "Back" and "Next >" buttons, with the "Next >" button also highlighted with a red box. The footer contains a customer service contact email: cbp.goes.support@dhs.gov.

- Select the **Add Conveyance +** button and the **Conveyance Details** page will display.
- If you select **Next** without adding a conveyance the **Trusted Traveler List** page displays (page 70).

Conveyance Details page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there's a navigation bar with the Department of Homeland Security logo, the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM", and links for "Home | Help | Log off". On the left, a sidebar titled "Trusted Traveler Program Application Wizard" lists 18 steps, numbered 1 through 18, including "Personal Information", "Other Names Used", "Date and Place of Birth", "Contact Information", "Citizenship Information", "Admissibility Documents", "Primary Residence", "Driver's License", "Current Address", "Address History", "Current Employment Status", "Employment History", "Travel History", "Additional Information", "Conveyance Information", "U.S. Customs and Border Protection (CBP) Trusted Traveler Program List", and "Customer Service Contact: cbp.support@cbp.dhs.gov". The main content area is titled "Conveyance Details" and contains a section for "New Conveyance". It includes fields for "Type*" (set to "Vehicle"), "Make*", "Model*", "Year (yyyy)*", "Color", "VIN*", "License Plate Number*", "License Country of Issuance*", and "License State/Province of Issuance". Below these fields is a group of radio buttons labeled "Conveyance is owned by*": "Applicant" (selected), "Another Individual", and "Corporation". The "Next >" button at the bottom right of the form is highlighted with a red box. The entire form area is also enclosed in a red box.

- Complete the required information for the vehicle being registered.
- Select the appropriate radio button to indicate that the vehicle being registered is owned by the applicant, another individual or a corporation.
- **Select Next. The Conveyance Information (expanded) page displays with the conveyance added.**

Conveyance Information (expanded) page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a navigation bar with the Department of Homeland Security logo, the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM", and links for "Home | Help | Log off". On the left, a sidebar titled "Trusted Traveler Program Application Wizard" lists 16 steps: 1. Personal Information, 2. Other Names Used, 3. Date and Place of Birth, 4. Contact Information, 5. Citizenship Information, 6. Admissibility Documents, 7. Primary Residence, 8. Driver's License, 9. Current Address, 10. Address History, 11. Current Employment Status, 12. Employment History, 13. Travel History, 14. Additional Information, 15. Conveyance Information, 16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List. Step 15 is highlighted with a red box. The main content area is titled "Conveyance Information" and contains a section for "Mandatory Fields" with the instruction "Please provide details of your conveyance." Below this is a table with a single row of vehicle information: Make (Ford), Model (Taurus), Year (2011), License (AAA123), and Owner (Applicant). To the right of the table are "Delete" and "Update" buttons, both enclosed in a red box. At the bottom of the page are navigation buttons: "< Back" and "Next >". A footer at the bottom of the page reads "Customer Service Contact: cbp.goes.support@dhs.gov".

- You may register another vehicle by selecting the **Add Conveyance +** button.
- You may also select the or **Update** buttons to delete or update information for the vehicle displayed, if applicable.
- Select **Next**. The **Trusted Traveler Program List** page displays.

Trusted Traveler Program List page

The screenshot shows the 'Trusted Traveler Program Application Wizard' on the 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List' page. On the left, a vertical list of steps is shown, with step 16, 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List', highlighted. In the main area, there is a section titled 'I would like to use this program to travel (check all that apply)'. It contains several checkboxes:

- Into the United States across the land border from Canada or Mexico (SENTRI)
- Into the United States across the land border from Canada or Mexico (Global Entry; valid passport is required)
- Into Canada via land, air, or sea (NEXUS)
- Into the Netherlands (Privilium)

Below the checkboxes are buttons: '< Back', 'Reset', and 'Next >'. The 'Next >' button is highlighted with a red box. At the bottom of the page, there is a 'Customer Service Contact' link: cbp.goes.support@dhs.gov.

A modal dialog box titled 'Message from webpage' is displayed in the center. It contains a warning message: 'Since you have chosen to apply for the NEXUS privilege, your application must be approved by both Customs and Border Protection (CBP) and the Canada Border Services Agency (CBSA). Upon approval, you will also be required to be interviewed by CBP and CBSA officers at a NEXUS Enrollment Center. Failure to do so will result in cancellation of the entire application.' The 'OK' button is visible at the bottom of the dialog box.

- Select each program you for which you wish to be considered.
- If you select **Into Canada via land, air or sea (NEXUS)** as an option, a dialogue box will appear to alert you that both CBP and CBSA must approve the application and a conditionally approved applicant must be interviewed at a NEXUS Enrollment Center by officers from both agencies. (**NOTE:** only citizen/residents of the United States or Canada may apply for **Into Canada via, land, air or sea (NEXUS)**).
- Select **Next**. The **Application Summary** page displays (page 73).

Trusted Traveler Program List (continued) page

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Microphone Tools Handwriting Drawing Pad Log off

Trusted Traveler Program Application Wizard

U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

I would like to use this program to travel (check all that apply).

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Drivers License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Convenance Information
16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

Into the United States across the land border from Canada or Mexico (SENTRI)
 Into the United States using kiosks in the international airports (Global Entry; valid passport is required)
 Into Canada via land, air, or sea (NEXUS)
 Into the Netherlands (Privium)

< Back Reset **Next >**

Customer Service Contact: cbp.goes.support@dhs.gov

Message from webpage

An additional 240 Euro Privium membership and FLUX fees will be collected at the time of your Privium interview. If you do not wish to apply for Privium, deselect the Privium option.

OK

- If you choose **Into the Netherlands (Privium)** a dialogue box will appear reminding you that an additional 240 Euro fee will be collected at the time of your Privium interview. (**NOTE:** Only citizen/residents of the United States or the Netherlands may apply for **Into the Netherlands**).
- Select **Next**. The **Application Summary** page displays (page 73).

Trusted Traveler Program List (continued) page

GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Microphone Tools Handwriting Drawing Pad Log off

Trusted Traveler Program Application Wizard

U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

I would like to use this program to travel (check all that apply).

1. Personal Information
2. Other Identifiers
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Admissibility Information
15. Conveyance Information
16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

Into the United States across the land border from Canada or Mexico (SENTRI)

Into the United States using kiosks in the international airports (Global Entry - valid passport is required)

Into Canada via land, air, or sea (NEXUS)

Into the Netherlands (Privilium)

<Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

Message from webpage

If you would like to use your vehicle in the SENTRI lane, you must provide vehicle information and schedule a Vehicle Inspection at any SENTRI enrollment center. If you choose to add the vehicle information later, an additional fee of \$42.00 vehicle registration fee will be required.

OK

- If you chose **NO** to the question, **Is vehicle inspection required?** on the **Conveyance Information** page and then choose **Into the United States across the land border from Canada or Mexico** on the **Trusted Traveler Program List** page a dialogue box displays advising you that you must provide vehicle information and schedule a vehicle inspection if you plan to use your vehicle in the SENTRI lanes and that if you choose to add the vehicle later an additional fee of \$42.00 will be required.
- Select **Next**. The **Application Summary** page displays.

Application Summary page

You have 12 error(s)* in your application. Please fix them before continuing.

U. S. Customs and Border Protection (CBP) Trusted Traveler Program List

Personal Information

Last/Paternal Name: Piddster
First Name: James
Middle Name: James

E-mail Address: piddaddy@aol.com
Gender: Male
Birth Date: 01/01/1945
Height: 5 ft 2 in/187.96 cm
Language Preference: English

Other Names Used

No other last names provided.
No other first names provided.

Date and Place of Birth

Date of Birth: 1945/01/01
City of Birth: Salt Lake City
Country of Birth: UNITED STATES
State/Province of Birth: UTAH

Contact Information

Home Phone Number: 5291111
Area Code: 520
Mobile Phone Number: 5291111
Area Code: 520
Work Phone Number: 5291111
Area Code: 520

Citizenship Information

Phone Number: 5291111
Extension: 5291111

Phone Number: 5291111
Extension: 5291111

Phone Number: 5291111
Extension: 5291111

- The **Application Summary** page displays the application information recorded in the system. Review the information and correct or update any item in red by selecting the red **FIX ERRORS** hyperlink for that information. If no **FIX ERRORS** hyperlinks appear proceed to page 75 for further information.
- Citizen/residents of the United Kingdom and Mexico must select the **FIX ERRORS** hyperlink for **Information Requested by Government of UK or Mexico**, as appropriate.
- Citizen/residents of the UK or Mexico who apply for **Into the United States across the land border from Mexico (SENTRI)** program must select the **FIX ERRORS** hyperlink for **US Contact**.

Information Requested by the Government of Mexico page

The screenshot shows the GOES application wizard interface. On the left, a sidebar lists 19 steps in a numbered list. Step 17 is highlighted in blue and bolded: "17. Information Requested by the Government of Mexico". The main content area has a red header bar with the title "Information Requested by the Government of Mexico". Below it, a section titled "* Mandatory Fields" contains fields for "RFC (Registro Federal de Contribuyentes)*" and "CURP*". A question "Is this RFC owned by the applicant?*" with radio buttons for "Yes" and "No" is also present. At the bottom right of this section, there is a red-bordered box around the "Next >" button. Navigation buttons "< Back" and "Reset" are also visible.

- A Mexican Citizen that does not legally reside in the United States or Canada may apply for all Trusted Traveler programs except for **Into Canada via air, land or sea**.
- In order to apply for the **Into the United States using kiosks in the International Airports** program the Mexican Citizen/Resident must complete the information on the **Information Requested by the Government of Mexico** page. Information regarding the requested information is available by selecting **Help** at the top of the page.
- Select **Next**. The **Application Summary** page redisplays (page 77).

Information Requested by the Government of United Kingdom page

The screenshot shows the GOES (Global Online Enrollment System) interface. The top navigation bar includes the Department of Homeland Security logo, the GOES logo, and links for Home, Help, and Log off. The main content area is titled "Information Requested by the Government of United Kingdom". On the left, a sidebar lists 19 steps in a numbered list, with step 17 being "Information Requested by the Government of United Kingdom". The main form area contains two input fields: "Promotional Code*" and "Police Certificate Number*", both of which are highlighted with red boxes. Below these fields is a blue "Update" button, also enclosed in a red box.

- A citizen of the United Kingdom that does not legally reside in the United States or Canada may apply for all Trusted Traveler programs except **Into Canada via, land, air or sea**.
- In order to apply for the **Into the United States using kiosks at the International Airports** program the UK resident must complete the information on the **Information Requested by the Government of United Kingdom** page. Information regarding the **Promotional Code** and **Police Certification Number** can be obtained by selecting **Help** at the top of the page.
- Select **Update**. The **Application Summary** page redisplays (page 77).

U.S. Contact page

The screenshot shows the 'U.S. Contact' page of the GOES system. On the left, a sidebar lists 19 steps of the application wizard. The main area is titled 'U.S. Contact' and contains a section for 'Mandatory Fields'. It asks users to enter mandatory fields if they live outside the US and have no mailing address. The form includes fields for Full Name, As Of Date, Street Address, City, State, Postal/Zip Code, Phone number, and Area Code. The 'Update' button at the bottom right is highlighted with a red box.

- If you are a citizen/resident of Mexico or the United Kingdom and have applied for **Into the United States across the land border from Mexico** program (SENTRI), you must provide the name and contact information for a person residing in the United States.
- Complete all required fields on the **U.S. Contact** page.
- Select **Update**. The **Application Summary** page redisplays.

Application Summary (continued) page

Primary Residence Country Details	UNITED STATES	UPDATE
Driver's license Number Country of Issuance State/Province of Issuance Expiration Date Is this an enhanced driver's license (EDL)?	B0123456 UNITED STATES ARIZONA 2015/01/01 N	Driver's License UPDATE Last/Paternal Name Suffix Maternal Name First Name Middle Name Date of Birth Barnett Alice 1950/01/01
As Of Date Street Address Street Address 2 Apartment	2001/02 4740 N ORACLE RD 310	Current Address UPDATE City Country State/Province Postal/Zip Code TUCSON UNITED STATES ARIZONA 857051893
Address History UPDATE		
No address history provided.		
Employment Status Employment Period	Retired 2005/06-	Current Employment Status UPDATE
Employment History UPDATE		
No employment history provided.		
Travel History UPDATE No travel history provided.		
Additional Information UPDATE		
Have you ever been convicted of an offense in any country for which you have not received a pardon? Answer Details No		
Have you ever been convicted of a criminal offense in the United States or any other country? Answer Details Country No		
Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency? Answer Details No		
Have you ever been found in violation of customs laws? Answer Details No		
Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity? Answer Details No		
Have you ever been found in violation of immigration laws? Answer Details No		
Have you ever been found in violation of customs or immigration laws or other federal import laws? Answer Details No		
Conveyance Information UPDATE		
No conveyance information provided. [< Back to Application Wizard] [Certify >]		
Customer Service Contact: cbp.goes.support@dhs.gov		

- If all of the information on the **Application Summary** page is correct, select **Certify** at the bottom of the page.
- The **Certification** page displays.

Certification page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there's a logo for the U.S. Customs and Border Protection (CBP) and the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM". A red "X" has been drawn over the logo. On the right side of the header, there are links for "Home", "Help", and "Log off". Below the header, the page title "Certification" is displayed. Under "UNITED STATES PRIVACY ACT STATEMENT", a paragraph explains that the authority to collect information is based on Title 8 and 19 of the U.S. Code and corresponding regulations, noting that failure to provide requested information may result in denial of the application. Under "CANADA'S PRIVACY STATEMENT", it states that information is collected under the Customs Act and Privacy Act, used for application determination, and shared with other government agencies. Under "NETHERLANDS - Privium", it mentions that applicants give permission for checks of criminal, immigration, and customs databases. There are two checkboxes for "I certify that all information given on this application(s), and in support of this application(s), was provided voluntarily and is true and complete. I understand that any information on this application(s), including any supporting documentation, background information, finger and biometric data will be shared among law enforcement and other government agencies in accordance with applicable laws." and "I certify that I have read, understood, and agree to abide by all conditions required for use of the program(s) I'm applying for, including all instructions and notices accompanying this application(s.)". Below these, a question "Do you certify? Yes No" is shown. At the bottom, there are "Back" and "Next >" buttons, with "Next >" being highlighted with a red box.

- Answer **Yes** or **No** to the question, **Do you certify?** You will not be able to continue the process until you choose **Yes**.
- Select **Next**. The **Final Review: Application Shopping Cart** displays (page 81).

Certification page for Citizen/Residents of the United Kingdom

 GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Certification

UNITED STATES PRIVACY ACT STATEMENT

The authority to collect the information on this application, any supporting documentation, fingerprints, and other requested information is contained in Titles 8 and 19 of the U.S. Code and corresponding regulations. Furnishing the information on this form is voluntary; however, failure to provide all the requested information may be a basis for denying your application. It may also be provided to other government agencies (Federal, state, local, and/or foreign) as permitted under the Privacy Act of 1974, 5 U.S.C. § 552a (2002) and other applicable law. All applicants are subject to a check of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program.

Information for Applicant

Those making an application to join the United States Global Entry program will be vetted in the United Kingdom and the United States to assess whether an applicant would be deemed eligible to become a member of program.

Applicants will not be eligible to participate in the scheme if they:

- are the subject of a criminal investigation
- have been found guilty of or are being sought for committing a crime in the United Kingdom and/or United States
- have been found to be in violation of United Kingdom and/or United States laws.
- have been found guilty of or are being sought for committing a crime in any country.
- have provided false or incomplete information on their application
- are the subject to National Security Entry Exit Registration System (NSEERS) or other special registration programs

This list is not exhaustive.

In some instances, minor offences such as parking fines and speeding tickets are not deemed to be sufficient grounds for exclusion from applying for the program.

Under United States law, all previous criminal convictions held should be declared by the applicant. This would include offences that would be considered spent under the United Kingdom Rehabilitation of Offenders Act 1974.

If, following the vetting process, a negative recommendation is issued, your application will be denied and you will not be eligible to participate in the Global Entry program.

It should be explicitly understood by each United Kingdom applicant that a rejection of your application to participate in United States Global Entry program may impact your future entry to the United States.

On submitting the application form, the US and UK Governments will undertake checks of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program.

US Customs and Border Protection will send personal information from your application to the United Kingdom for purposes of conducting a thorough risk assessment in order to determine eligibility for the program. As part of the assessment process, both the United Kingdom Border Agency and US Customs and Border Protection may share information on each applicant with other government departments and agencies in order to inform checks on each individual.

United Kingdom and United States will comply with applicable privacy laws at all times. Specifically, information submitted under the application will be retained by the United States in accordance with its privacy laws.

I certify that all information given on this application(s), and in support of this application(s), was provided voluntarily and is true and complete. I understand that any information on this application(s), including any supporting documentation, background information, finger and biometric data will be shared among law enforcement and other government agencies in accordance with applicable laws.

I certify that I have read, understood, and agree to abide by all conditions required for use of the program(s) I'm applying for, including all instructions and notices accompanying this application(s).

Do you certify? Yes No

[< Back](#) [Next >](#)

Customer Service Contact: csp.goex.support@dhs.gov

- For citizen/residents of the United Kingdom, a different **Certification** page displays.
- Answer **Yes** or **No** to the question, **Do you certify?** The **Back** button changes to **Next**. **NOTE:** You will not be able to continue the process until you choose **Yes**.
- Select **Next**. The **Final Review: Application Shopping Cart** displays (page 81).

Online Processing Fee Payment

Final Review: Application Shopping Cart page

Final Review: Application Shopping Cart

Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on Make Payment.

Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here:

Application	Actions	Cost
Trusted Traveler Program Initial Enrollment (1116510)	Add Trusted Traveler Program Cancel Application	\$100.00
Into the United States using kiosks in international airports (Global Entry; valid passport is required)	Remove	Included
Into the United States across the land border from Canada or Mexico (SENTRI)	Remove	Included
CBP Total Application Fee		\$100.00

[Home](#) [Make Payment](#)

Customer Service Contact: cbp.goes.support@dhs.gov

- Canadian citizen/residents go to page 84 for further processing instructions.
- Select the box adjacent to the statement, **Fees are for the service of processing the application and are not refundable. To agree and proceed, click here.** Your application will not be processed until payment has been received. Fee amounts are in U.S. dollars.
- You may also cancel your application by selecting the **Cancel Application** button or you can remove any specific program by selecting the **Remove** button adjacent to the program. To add additional Trusted Traveler programs select **Add Trusted Traveler Program**.
- Select **Make Payment**. The **CBP Online Payment** page displays (page 84) .

Final Review: Application Shopping Cart (SENTRI only) page

The screenshot shows the GOES (Global Online Enrollment System) Final Review: Application Shopping Cart page. At the top, there's a navigation bar with the GOES logo, a search bar, and links for Home, Help, and Log off. Below the header, the title 'Final Review: Application Shopping Cart' is displayed. A message states: 'Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on **Make Payment**.' A red box highlights a checkbox labeled 'Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here.' followed by a checked checkbox. The main content area shows a table with application details:

Application	Actions	Cost
Trusted Traveler Program Initial Enrollment (116510) Into the United States across the land border from Canada or Mexico (SENTRI)	Add Trusted Traveler Program Cancel Application Remove	\$25.00 Included
CBP Total Application Fee		\$25.00

At the bottom, there are 'Home' and 'Make Payment' buttons, with 'Make Payment' being highlighted with a red box. Customer service contact information is also present at the bottom.

- If you are making application for **Into the United States across the land borders from Canada or Mexico (SENTRI)** program only, your application fee is \$25.
- Select the box adjacent to the statement, **Fees are for the service of processing the application and are not refundable. To agree and proceed, click here.** Your application will not be processed until payment has been received. Fee amounts are in U.S. dollars.
- You may also cancel your application by selecting the **Cancel Application** button or you can remove any specific program by selecting the **Remove** button adjacent to the program. To add additional Trusted Traveler programs select **Add Trusted Traveler Program** button.
- Select **Make Payment**. The **CBP Online Payment** page displays (page 84) .

Final Review: Application Shopping Cart <Into Canada> page

Final Review: Application Shopping Cart

Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on Make Payment.

Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here:

Application	Actions	Cost
Trusted Traveler Program Initial Enrollment (116510)	Add Trusted Traveler Program Remove Cancel Application	\$50.00
Into the United States using kiosks in the international airports (Global Entry; valid passport is required)	Remove	Included
Into the United States across the land border from Canada or Mexico (SENTRI)	Remove	Included
Into Canada via land, air, or sea (NEXUS)	Remove	Included
CBP Total Application Fee		\$50.00

[Home](#) [Make Payment](#)

Customer Service Contact: cbp.goes.support@dhs.gov

- If you include the **Into Canada via land, air or sea** (NEXUS) program in your application the total fee for all programs is \$50.00 rather than \$100.00. If you do select **Into Canada via land, air or sea** you must appear at a NEXUS Enrollment Center to be interviewed by both CBP and CBSA officers.
- By selecting the, **Fees are for the service of processing the application and are not refundable. To agree and proceed, click here** box, the page displays a **Make Payment** button.
- Select **Make Payment**. The **CBP Online Payment** page displays (page 84).

Final Review: Application Shopping Cart <Canadian citizen/resident> page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there is a logo of the U.S. Department of Homeland Security and the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM". On the right side of the header, there are links for "Home", "Help", and "Log off". The main title of the page is "Final Review: Application Shopping Cart". Below the title, a message states: "Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on Make Payment." A red box highlights a link labeled "Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here: [link]". Below this, there is a table showing application details:

Application	Actions	Cost
Trusted Traveler Program Initial Enrollment (116510)	Cancel Application	\$50.00
Into Canada via land, air, or sea (NEXUS)		Included
CBP Total Application Fee		\$50.00

At the bottom of the page, there are two buttons: "Home" and "Make Payment". The "Make Payment" button is highlighted with a red box. A footer at the very bottom contains the text "Customer Service Contact: cbp.goes.support@dhs.gov".

- Canadian citizen/residents have only the option to **Cancel Application** since the **Into Canada via land, air or sea** program automatically enrolls you into the **Into the United States using kiosk at the International Airports**, and the **Into the United States across the land border from Canada or Mexico** programs and consequently there are no other Trusted Traveler programs you may add.
- By selecting the, **Fees are for the service of processing the application and are not refundable. To agree and proceed, click here** box, the page displays a **Make Payment** button.
- Select **Make Payment**. The **CBP Online Payment** page displays.

Online Payment page

The screenshot shows the 'CBP Online Payment' interface. At the top, the U.S. Customs & Border Protection logo, 'U.S. Customs & Border Protection', 'U.S. Department of Homeland Security', and 'CBP.gov' are visible. On the right, 'DHS.gov' is shown. Below this, a red header bar contains the text 'Step 1 of 2: Choose Payment Method'. A message below the header reads: 'Please choose to pay either by credit card or bank account below. Then click the Next button to proceed to Step 2.' There are two input fields: 'Payment Amount (in US currency): \$100.00' and two radio buttons labeled 'Credit Card' and 'Bank Account (U.S. Banks only)'. At the bottom, there are 'Cancel' and 'Next' buttons, with 'Next' being highlighted and enclosed in a red box.

- Select the **<appropriate button>** to make a payment by credit card or bank account. **(NOTE:** If you selected **Into Canada via land, air or sea** (NEXUS) from the **Program List** page previously, the fee displayed will be \$50 rather than \$100).
- Select **Next**. The **Online Payment (Credit Card)** page (page 85) or **Online Payment (Bank Account)** page displays (page 86).

Online Payment (Credit Card) page

The screenshot shows the 'Step 2 of 2: Payment by Credit Card' page. At the top, it says 'CBP Online Payment' and 'Step 2 of 2: Payment by Credit Card'. Below that, a message says 'Please enter your credit card information below. Then click the Submit Payment button to complete the process.' A section titled '* Mandatory Fields' contains fields for 'Payment Amount (in US currency)' set to '\$100.00', 'Account Holder *' (empty), 'Billing Address *' (empty), 'City' (empty), 'Country' (dropdown menu), 'State/Province' (empty), 'Postal/Zip Code' (empty), 'Credit Card Type *' (dropdown menu showing VISA, MasterCard, AMEX, DISCOVER), 'Credit Card Number *' (empty), 'Expiration Date *' (empty), and 'Security Code *' (input field containing '60114066154411256', with the last three digits circled in red). At the bottom, there are buttons for '<Back', 'Cancel', and 'Submit Payment' (which is highlighted with a red box).

- Complete your **<credit card information>**.
- Select **Submit Payment**. The **Payment Response** page displays (page 87).

Online Payment (Bank Account) page

U.S. Customs & Border Protection
U.S. Department of Homeland Security
CBP.gov
DHS.gov

CBP Online Payment
Step 2 of 2: Payment by Bank Account (U.S. Banks only)

Please enter your bank account information below. Then click the Submit Payment button to complete the process.

A direct debit authorization must be received before 3:55 PM Eastern Time if payment is to occur as early as the next day. If the U.S. Treasury Department's designated depository is closed on a scheduled payment date (including weekends and some holidays), the payment will occur the next day the depository is open. A direct debit authorization must be initiated no more than 30 days in advance.

* Mandatory Fields

Payment Amount (in US currency): \$100.00

Account Holder *

Account Type*

Routing Number *

Account Number *

Confirm Account Number *

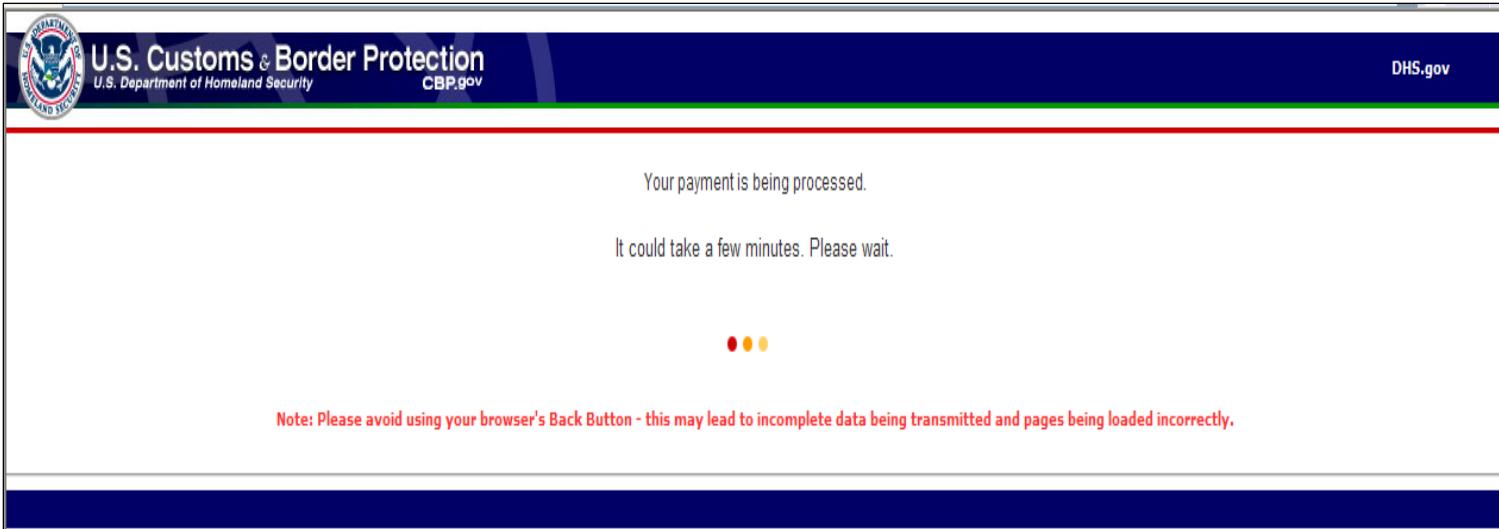
Check Number

Routing Number Account Number Check Number

9243767390 1234

- Complete your **<bank account information>**.
- Select **Submit Payment**. The **Payment Response** page displays.

Online Payment Response page



- Wait for a response.
- The **Payment Confirmation** page displays.

Payment Confirmation page

The screenshot shows the GOES (Global Online Enrollment System) Payment Confirmation page. At the top, there is a logo for 'GOES' and the text 'GLOBAL ONLINE ENROLLMENT SYSTEM'. On the right side of the header, there are links for 'Home', 'Help', and 'Log off'. The main content area is titled 'Payment Confirmation' and contains a message: 'Your credit card payment has been accepted. Here is your payment summary.' Below this, detailed payment information is listed:

- Application Name: Global Online Enrollment System
- Application ID: 21011
- Credit Card Authorization Code: A1B1C1
- GOES Payment Tracking ID: 10082320
- Payment Amount: \$50.00 US
- Payment Date: 2011/08/01

Below the payment summary, a note says: 'We recommend that you print and keep this page for payment tracking purpose.' Further down, a message states: 'Your application is now pending review. PLEASE REMEMBER TO CHECK BACK ON THIS SITE FOR YOUR APPLICATION STATUS UPDATES. You will be notified of approvals and appointment scheduling through your online GOES account. CBP recommends that you check this site every few days for updates.' At the bottom of the page, there are two buttons: 'Log off' and 'Print'. The 'Print' button is highlighted with a red box.

- Your payment has been received and your application is under review. The review process may take a few weeks. Payment processing takes an additional five business days when paying by bank account.
- To print this page select the **Print** button.
- Once your application is in **Conditionally Approved** status you can schedule an appointment at an Enrollment Center. Log back into GOES periodically to check the status of your application.
- Select **Logoff**. The **Welcome to GOES** page displays.

Scheduling an Interview

Welcome to GOES page

The screenshot shows the official U.S. Customs and Border Protection (CBP) Global Online Enrollment System (GOES) website. At the top, there's a navigation bar with the CBP logo, the text "U.S. Customs and Border Protection Securing America's Borders", and the GOES logo. To the right, it says "Select a Language: English Français Español" and the DHS.gov logo. Below the header, a banner reads "Welcome to GOES - the Official U.S. Government Web Site". A note states that the system allows registered users to enter their own applications for CBP Trusted Traveler Programs and approved members to edit their information. It also mentions that mistakes cannot be corrected once the application is certified. A message below notes that once a completed application is certified by the applicant and payment is processed, CBP will review it and determine whether or not to conditionally approve the application. If approved, the GOES account will be updated to direct you to schedule an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household - must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

Trusted Traveler Programs

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

GLOBAL ENTRY FLUX SENTRI NEXUS FAST

Selecting GOES User

Registered GOES users can log in here

GOES User ID: Password: Sign In

Forgot your password or user ID?

Recover Password Recover User ID

New GOES User

If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.

Register

CARD ACTIVATION

Click on the Activate Membership Card button to activate trusted traveler cards received by mail.

Activate Membership Card

Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is 1651-0121. The estimated average time to complete this application is 40 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 799 9th Street, NW, Washington DC 20229. Exp. 01/31/2014

TECHNICAL SUPPORT FAQ: [Frequently Asked Questions](#) | Contact: [GOES Support](#)

Contact GOES Support | Privacy Statement

- You need to log onto GOES periodically to check on the status of your application.
- Type the **<User ID>** and **<Password>** you created during your initial registration.
- Select **Sign In**. The **Application(s) in Process (Schedule Interview)** page displays.

Applications in Process (Schedule Interview) page

Welcome, James! Today is Jun 22, 2011
:: Message Inbox :: (1 new)
Delete Mark as Read Mark as Unread

Subject	Date	Action
Conditional Approval Notification	06/22/2011	Read Notification

:: Application(s) in Process ::

Application ID	Application Source	Program	Application Type	Status	Action
114910	GOES	U.S. / Mexico FAST	Initial Enrollment	Uncertified Application	Continue Application Cancel Application
114982	GOES	Trusted Traveler Program	Initial Enrollment	Conditionally Approved	Schedule Interview

:: Program Membership(s) ::
Enroll in a New Program

Program	Membership Number	Status	Renewal Date	Action
---------	-------------------	--------	--------------	--------

You will need to complete and certify your application for U.S. / Mexico FAST. Your application will not be reviewed until after it has been certified.
Your application for the Trusted Traveler Program has been conditionally approved. Click on 'Schedule Interview' to schedule your interview. You will need to schedule the interview within 30 days of the date of conditional approval.

Customer Service Contact: ctp.goes.support@dhs.gov

- After logging back into GOES and agreeing to the terms and conditions your application status displays on the **Applications in Process** page. When your application status is **Conditionally Approved** you may read and print your Conditional Approval Notification letter.
- Once you have been conditionally approved for initial enrollment click the **Schedule Interview** button. The **Select Enrollment Center** page displays.

Select Enrollment Center page

The screenshot shows the 'Select Enrollment Center' page of the GOES (Global Online Enrollment System). At the top left is the U.S. Customs and Border Protection seal, followed by the text 'GOES' and 'GLOBAL ONLINE ENROLLMENT SYSTEM'. On the right side of the header are links for 'Home | Help | Log off'. Below the header, the main content area has a title 'Select Enrollment Center' and a sub-instruction 'Please select the nearest Enrollment Center you want to schedule your interview appointment.' A dropdown menu is open, showing the option '0312 Enrollment Center by SN - 7373 All Programs, Grafton, MA 01560, US'. At the bottom of the page, there are navigation buttons '< Back' and 'Next >', with 'Next >' being highlighted with a red box. A footer bar at the bottom contains the text 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- Select the **<Enrollment Center>** from the drop-down list where you will appear for your final interview.
- Select **Next**. The **Schedule Appointment** page displays (page 94).

Select Enrollment Center <application includes Global Entry and Vehicle Information> page

The screenshot shows the 'Select Enrollment Center' page of the GOES (Global Online Enrollment System) website. At the top, there's a navigation bar with the U.S. Department of Homeland Security logo, the text 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM', and links for 'Home | Help | Log off'. Below the header, the main content area has a title 'Select Enrollment Center'. A note below it states: 'Your trusted traveler application includes vehicle information. If you would like to use your vehicle in the SENTRI lane, please schedule an interview appointment at a SENTRI Enrollment Center. Should you wish to inspect your vehicle at a later time, a \$42 vehicle registration fee will be charged.' Two sections are highlighted with red boxes: one for 'The following enrollment centers are located at airports and only service Global Entry appointments.' and another for 'The following enrollment centers are located at land border locations and also service Global Entry appointments.' Both sections contain dropdown menus. At the bottom, there are navigation buttons: '< Back' and 'Next >'. The 'Next >' button is highlighted with a red box.

- You may select an airport **Global Entry <Enrollment Center>** from the drop-down list where you will appear for your final interview.
- If you wish to avoid a separate \$42 fee for later scheduling your vehicle for inspection in the SENTRI program, chose your <Enrollment Center> from the land border enrollment centers that also service **Global Entry**.
- Select **Next**. The **Schedule Appointment** page displays.

Schedule Appointment page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there's a logo for the U.S. Department of Homeland Security and the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM". On the right, there are links for "Home | Help | Log off". Below the header, the title "Schedule Appointment" is displayed. To the left, there's a sidebar with information about the Trusted Traveler Program and Kim All Programs Center, including an address: 7375 Kim All Programs Center Avenue, Kim All Programs Center Building, Orange Juice City, VA 22152, US. A date picker shows "May 2011" with the 9th selected. The main area features a calendar grid for May 2011. Each day has three time slots: 2:00, 3:00, and 4:00. The 2:00 slot for Monday, Tuesday, and Wednesday is blue (available), while the 3:00 and 4:00 slots are gray (not available). A legend indicates that gray boxes mean "Not Available" and blue boxes mean "Available". At the top of the calendar grid, there are buttons for "Select another center" and "Done". A note below the calendar says "Today is May 5, 2011". At the bottom, there's a footer bar with the text "Customer Service Contact: cbp.goes.support@dhs.gov".

- Select an available (blue) time slot for your interview. Make sure the correct day for your interview is selected on the left.
- To return to the list of Enrollment Centers select the **Select another center** button.
- Select **Done** at the top of the page. The **Scheduling Confirmation** page displays.

GOES Scheduling Confirmation page

The screenshot shows the GOES Global Online Enrollment System scheduling confirmation page. At the top, there's a blue header bar with the GOES logo and navigation links for Home, Help, and Log off. Below the header, the title "GOES Scheduling Confirmation" is displayed. The main content area contains the following information:

- Interview Appointment requested
- Applicant Name: James Greer
- PASSID: 777727050
- Enrollment Center: Kim All Programs Center
- Program: Trusted Traveler Program: Global Entry SENTRI
- Application ID: 114982
- Application Source: GOES
- Interview Date: Jul 27, 2011
- Interview Time: 4:00

A reminder message at the bottom states: "Reminder: If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly."

At the bottom of the page, there are two buttons: "Confirm" and "Cancel". The "Confirm" button is highlighted with a red box.

Customer Service Contact: cbp.goes.support@dhs.gov

- Review the information on the page.
- Select **Confirm** to book the time slot selected. The **Interview Scheduled** page displays.
- Select **Cancel** to return to the **Schedule Appointment** page.

Interview Scheduled page

The screenshot shows the 'Interview Scheduled' page of the GOES system. At the top, there's a logo for 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM'. Below it, a red box highlights the 'Interview Scheduled' section. It states: 'You have scheduled an interview for the following application. If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly.' A link to 'Trusted Traveler Program: Global Entry SENTRI' (Application ID: 114962) is provided.

Appointment details: Interview Date: Jul 27, 2011; Interview Time: 4:00. Enrollment Center: Kim All Programs Center. Address: 7375 Kim All Programs Center Avenue Kim All Programs Center Building, Orange Juice City, VA, 22152. Phone#: 101-1234567. Directions: Direction to Enrollment Center - Kim All Programs Center with Orange Juice map.

A red box highlights the 'Document Required for Interview' section, which includes:

- Document Required for Interview:
A copy of your Conditional Approval Notification
Proof of Citizenship of UNITED STATES.
Passport
For Admissibility:
Passport
- Evidence of Employment or Financial Support:
Examples are recent year's tax return, pay receipt, or direct deposit salary statement. Self-employed applicant must present business license, current tax information and bank statement.
- Evidence of Residence:
Examples are mortgage statement, rent payment receipt, utility bill, etc.

When Enrolling with a Vehicle:
Vehicle driver's license issued in state where you live.
Vehicle registration and evidence of US automobile insurance by a company authorized to write automobile insurance in the US.
If the vehicle is not registered in the name of the applicant, a notarized letter authorizing its use by the applicant is required. A company vehicle requires written authorization on company letterhead.
Vehicles that must be inspected:
2009 Ford F-150 123ABC

Special Instructions: Special Instructions for Applicants - Kim All Programs Center with Orange Juice map

At the bottom, a red box highlights the action buttons: Print, Reschedule Appointment, Cancel Appointment, and Done.

- Review the details of your appointment and note what documents are needed for your interview. Select **Done** if the information is correct.
- To print, reschedule or cancel your appointment, select the **<appropriate button>** on the bottom of the page. **Caution:** Canceling your appointment more than 90 days after your conditional approval will cause your application to be denied. Select the **Reschedule** button if your appointment must be rescheduled.
- If you require directions to the Enrollment Center, select the **Enrollment Center Map** hyperlink at the bottom of the page.

Account Summary <Manage Interview Appointment> page

The screenshot shows the GOES (Global Online Enrollment System) interface. At the top, there's a navigation bar with links for Home, Help, and Log off. On the left, there's a sidebar with links for Change Password, Change Security Questions, and Change Language (Française, Español). The main content area displays a table of applications:

Application ID	Application Source	Program	Application Type	Status	Action
114831	GOES	Trusted Traveler Program	Initial Enrollment	Interview Scheduled	Manage Interview Appointment (highlighted with a red box)
114863	GOES	U.S. / Mexico FAST	Initial Enrollment	Uncertified Application	Continue Application Cancel Application
114840	GOES	U.S. / Canada FAST	Initial Enrollment	Uncertified Application	Continue Application Cancel Application

Below the applications, there's a section for Program Membership(s) with a table:

Program	Membership Number	Status	Renewal Date	Action

At the bottom of the page, there's a note about customer service contact: cbp.goes.support@dhs.gov.

- You may log into GOES at any time up to 24 hours prior to your scheduled interview to reschedule or cancel an appointment.
- If you need to reschedule or cancel an appointment that is within 24 hours of the appointment time, you should call the Enrollment Center.
- Select the **Manage Interview Appointment** button or the [Trusted Traveler Program](#) hyperlink on the **Account Summary** page.
- The **Interview Scheduled** page displays.

Interview Scheduled <reschedule appointment> page

The screenshot shows the GOES Global Online Enrollment System interface. At the top, there's a navigation bar with links for Home, Help, and Log off. Below that, a header says "Interview Scheduled". The main content area contains the following information:

- Trusted Traveler Program: Global Entry SENTRI**: Application ID: 114962
- Interview Date:** Jul 27, 2011
- Interview Time:** 4:00
- Enrollment Center:** Kim All Programs Center
- Address:** 7375 Kim All Programs Center Avenue Kim All Programs Center Building, Orange Juice City, VA, 22152
- Phone#:** 101-1234567
- Directions:** Direction to Enrollment Center - Kim All Programs Center with Orange Juice map
- Document Required for Interview:**
 - A copy of your Conditional Approval Notification
 - For Citizenship of UNITED STATES:
 - Passport
 - For Admissibility:
 - Passport
- Evidence of Employment or Financial Support:**

Examples are your most recent year's tax return, pay receipt, or direct deposit salary statement. Self-employed applicant must present business license, current tax information and bank statement.
- Evidence of Residence:**

Examples are mortgage statement, rent payment receipt, utility bill, etc.
- When Entering with a Vehicle:**

Vehicle registration documents where you live. Vehicle registration and evidence of US automobile insurance by a company authorized to write automobile insurance in the US. If the vehicle is not registered in the name of the applicant, a notarized letter authorizing its use by the applicant is required. A company vehicle requires written authorization on company letterhead.
- Vehicles that must be inspected:**

2009 Ford F-150 123ABC
- Special Instructions:** Special Instructions for Applicants - Kim All Programs Center with Orange Juice map
- Enrollment Center Map**

At the bottom right, there are four buttons: Print, Reschedule Appointment (which is highlighted with a red box), Cancel Appointment, and Done.

- Select the **Reschedule Appointment** button in order to reschedule a previous appointment. You may log onto GOES at any time up to 24 hours prior to your scheduled interview to reschedule.
- The **Select Enrollment Center** page displays. Return to page 92 and follow the guidance provided through page 96.
- Select the **Cancel Appointment** button only in the instance where you do not know when you can reschedule your appointment. An appointment must be scheduled within 90 days of Conditional Approval or your application will be cancelled.

Online Enrollment Center

Additional Application

Processing

Welcome to GOES page

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household- must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

Trusted Traveler Programs

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

Existing GOES User
Registered GOES users can log in here
GOES User ID:
Password:
Sign In
Forgot your password or user ID?
Recover Password
Recover User ID

New GOES User
If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.
Register

CARD ACTIVATION
Click on the Activate Membership Card button to activate trusted traveler cards received by mail.
Activate Membership Card

Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is 1651-0121. The estimated average time to complete this application is 40 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 799 9th Street, NW., Washington DC 20229. Exp. 01/31/2014

TECHNICAL SUPPORT FAQ: [Frequently Asked Questions](#) | Contact: [GOES Support](#)

Contact GOES Support | Privacy Statement

- Once you have received final approval of your application, you may enroll in additional Trusted Traveler programs. To do so:
- Type <https://goes-app.cbp.dhs.gov> in the address bar of your internet browser or select the **Global Entry Logo** in the center of the www.cbp.gov webpage and select the **How to Apply** tab on the top of the next page. The **Welcome to GOES** page displays.
- Type your **<User ID>** and **<Password>** and select **Sign In**. The **Enroll in a New Program** page displays.

Account Summary <Enroll in a New Program> page

Welcome, James! Today is Jun 22, 2011

[Delete](#) [Mark as Read](#) [Mark as Unread](#)

<input type="checkbox"/> Subject	Date	Action
Conditional Approval Notification	06/22/2011	Read Notification
Conditional Approval Notification	06/22/2011	Read Notification

:: Application(s) in Process ::

Application ID	Application Source	Program	Application Type	Status	Action
114910	GOES	U.S. / Mexico FAST	Initial Enrollment	Interview Scheduled	Manage Interview Appointment
114982	GOES	Trusted Traveler Program	Initial Enrollment	Interview Scheduled	Manage Interview Appointment

:: Program Membership(s) ::

Program	Membership Number	Status	Renewal Date	Action
---------	-------------------	--------	--------------	--------

[Enroll in a New Program](#)

- You have scheduled an interview for your conditionally approved U.S./Mexico FAST application. If you need to reschedule or cancel your appointment online, you must do this at least 24 hours prior to your interview date. Any changes within 24 hours of the appointment or after the date has past must be done by contacting the enrollment center directly.
- You have scheduled an interview for your conditionally approved Trusted Traveler application. If you need to reschedule or cancel your appointment online, you must do this at least 24 hours prior to your interview date. Any changes within 24 hours of the appointment or after the date has past must be done by contacting the enrollment center directly.

- The **Account Summary** page displays the Trusted Traveler Programs for which you are currently approved or for which you have uncertified applications.
 - To add additional Trusted Traveler programs, select the **Enroll in New Program** button. The **Trusted Traveler Enrollment Summary** page displays showing the programs in which you are enrolled. In some instances you can apply for additional programs at no additional costs. **Into Canada via land, air or sea (NEXUS)**, US/Mexico and US/Canada FAST programs are exceptions and will require an additional fee.
 - For additional information, go to <http://www.globalentry.gov/>

Trusted Traveler Enrollment Program Summary page

The screenshot shows the GOES (Global Online Enrollment System) homepage. At the top left is the U.S. Department of Homeland Security seal and the text "GOES GLOBAL ONLINE ENROLLMENT SYSTEM". At the top right are links for "Home | Log off". A red rectangular box highlights two main application links: "Start Application for Trusted Traveler Programs, [click here](#)" and "Commercial Truck Drivers Applying for FAST, [click here](#)". Below these links is a message: "For more information regarding the CBP Trusted Traveler Programs, please click on the logos below." Four program logos are displayed in a row: Global Entry Flux (Trusted Traveler Network), SENTRI, NEXUS, and FAST (Free And Secure Trade). At the bottom left is a "Customer Service Contact: cbp.goes.support@dhs.gov" link, and at the bottom center is a "< Back" button.

- Select the [click here](#) hyperlink adjacent to the program you wish to enroll in. The **Trusted Traveler Program Application Wizard** page displays and defaults to the **Personal Information** page.

Application Wizard: Personal Information page

The screenshot shows the "Personal Information" page of the "Trusted Traveler Program Application Wizard". The left sidebar lists 16 steps, with step 15 highlighted by a red box. Step 15 is titled "U.S. Customs and Border Protection (CBP) Trusted Traveler Program List". The main form contains fields for Last/Paternal Name, Suffix, Maternal Name, First Name, Middle Name, E-mail Address, Gender, Eye color, Height, and Language Preference. Buttons at the bottom include < Back, Reset, and Next >. The top right corner has links for Home, Help, and Log off.

Trusted Traveler Program Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [**U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List**](#)
16. [Final Review](#)

Personal Information

*** Mandatory Fields**

Please enter mandatory fields below:

You can not update your registration data until your other application(s) has been finalized.

Last/Paternal Name* Bond
Suffix
Maternal Name
First Name* James
Middle Name
E-mail Address james.bond@comcast.net
Gender* Male
Eye color * Gray
Height * English 6 ft. 0 in.
Language Preference* English

< Back | Reset | Next >

Customer Service Contact: rhn.goess.support@dhs.gov

- The information you input during your initial application process will appear on each of the application pages. If there are no changes required to the information, select the [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#) hyperlink (item 15 on the **Trusted Traveler Program Application Wizard** menu).
- The **U.S. Customs and Border Protection (CBP) Trusted Traveler Program List** page displays.

U.S. Customs and Border Protection (CBP) Trusted Traveler Program List page

The screenshot shows a web application interface for the CBP Trusted Traveler Program List. At the top left is the GOES logo (Global Online Enrollment System). At the top right are links for 'Home | Help | Log off'. The main title is 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List'. Below the title is a note: 'I would like to use this program to travel (check all that apply.)'. A red box highlights a checkbox labeled 'Into Canada via land, air, or sea (NEXUS)'. To the right of the checkbox are three buttons: '< Back', 'Reset', and 'Next >'. The 'Next >' button is also highlighted with a red box. On the left side, there is a vertical sidebar titled 'Trusted Traveler Program Application Wizard' containing a numbered list of 16 items, with item 15 being 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List'.

- The **U.S. Custom and Border Protection (CBP) Trusted Traveler Program List** page displays those programs for which you have not previously made an application.
- If you wish to make an application for the programs available, select the box adjacent to the program(s) you wish to add.
- Select Next. The **Trusted Traveler Program Application Summary** page for the program selected displays.

Trusted Traveler Program Application Summary page

Action: [Print](#)

Home | Help | Log off

NEXUS
CUSTOMS BUREAU
IMMIGRATION

Trusted Traveler Program Application

Approved OMB #1651-0121, CBP Form 8238

Your Application has passed all validation checks.

We recommend that you review and print your complete application since changes are not allowed once application is paid and submitted for U.S. CBP review.

U.S. Customs and Border Protection (CBP) Trusted Traveler Program Benefits

[UPDATE](#)

into Canada via land, air, or sea (NEXUS)

Personal Information

[UPDATE](#)

Last/Paternal Name	Bond	Email Address	james.bond@comcast.net
Suffix		Gender	Male
Maternal Name		Eye color	Gray
First Name	James	Height	6 ft 0 in/182.88 cm
Middle Name		Language Preference	English

Other Names Used

[UPDATE](#)

No other last names provided.

Have you ever been found in violation of customs laws?

Answer: No

Details: [UPDATE](#)

Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity?

Answer: No

Details: [UPDATE](#)

Have you ever been found in violation of immigration laws?

Answer: No

Details: [UPDATE](#)

Have you ever been found in violation of customs or immigration laws or other federal import laws?

Answer: No

Details: [UPDATE](#)

[< Back to Application Wizard](#) **Certify >**

Customer Service Contact: cbp.goes.support@dhs.gov

- Select **Certify**.
- The **Certification** page displays.

Certification page



GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Certification

UNITED STATES PRIVACY ACT STATEMENT

The authority to collect the information on this application, any supporting documentation, fingerprints, and other requested information is contained in Titles 8 and 19 of the U.S. Code and corresponding regulations. Furnishing the information on this form is voluntary; however, failure to provide all the requested information may be a basis for denying your application. It may also be provided to other government agencies (Federal, state, local, and/or foreign) as permitted under the Privacy Act of 1974, 5 U.S.C. & 552a (2002) and other applicable law. All applicants are subject to a check of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program.

CANADA'S PRIVACY STATEMENT

The information you provide on this form, including supporting documentation and biometric data, is collected under the Customs Act and is protected under the Privacy Act. The information will be used to make a determination of your application and the operation of the programs, and may be shared with other government agencies in Canada and the United States of America. The information will be retained in the Personal Information Bank # CBSA TEC 005. Instructions for obtaining information are provided in Infosource, which is available at public libraries, government public reading rooms and on the Internet at: <http://infosource.gc.ca>. All applicants are subject to a check of criminal information databases and other immigration and customs databases in order to determine eligibility for the program.

NETHERLANDS - Privium

By submitting the application form, the applicant gives permission to said authorities to undertake checks of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program. The Dutch and U.S. authorities will comply with applicable privacy laws at all times. For more information on Dutch privacy laws please go to <http://www.schiphol.nl/Travelers/AtSchiphol/PriviumScan.htm>.

I certify that all information given on this application(s), and in support of this application(s), was provided voluntarily and is true and complete. I understand that any information on this application(s), including any supporting documentation, background information, finger and biometric data will be shared among law enforcement and other government agencies in accordance with applicable laws.

I certify that I have read, understood, and agree to abide by all conditions required for use of the program(s) I'm applying for, including all instructions and notices accompanying this application(s).

Do you certify? Yes No

< Back Next >

Customer Service Contact: cip.goes.support@dhs.gov

- Answer **Yes** or **No** to the question **Do you certify?**
- Select **Next**. The **Final Review: Application Shopping Cart** displays.

Final Review: Application Shopping Cart page



GOES
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Final Review: Application Shopping Cart

Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on Make Payment.

Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here:

Application	Actions	Cost
Trusted Traveler Program Add Trusted Traveler Program (115917) Into Canada via land, air, or sea CBP Total Application Fee	<input type="button" value="Cancel Application"/>	\$50.00 Included \$50.00

Customer Service Contact: cbp.goes.support@dhs.gov

- Select the box next to **Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here.** The **Home** button changes to **Make Payment**.
- Select **Make Payment**. The **Online Payment** page displays. Refer to page 70 and complete the payment process.