

# Terms and Conditions

## Introduction

Welcome to Pixel-Teach! By enrolling in our programs, courses, or training sessions, you agree to the following terms and conditions. These terms apply to all participants, regardless of the course chosen, and outline the policies and procedures related to refunds, qualifications, and other aspects of the program.

Please read these terms carefully before proceeding with enrollment. If you have any questions, feel free to contact us at [support@pixelteach.com](mailto:support@pixelteach.com).

## 1. Eligibility for the Refund Policy

Pixel-Teach provides a partial refund policy for participants who successfully qualify for and are selected for a role as a Software Developer or Web Developer. The following criteria must be met to qualify for the refund:

- The participant must have completed the enrolled course or training program in its entirety, including all assignments, projects, and assessments.
- The participant must have demonstrated active engagement throughout the program, including regular attendance in live sessions (if applicable) and submission of required work.
- The participant must secure employment as a Software Developer or Web Developer with a verifiable offer letter from the employer.
- The appeal for the refund must be initiated directly with Pixel-Teach by the participant who enrolled in the course.

Failure to meet any of the above conditions will result in disqualification from the refund program.

## 2. Refund Policy Details

Participants who meet the eligibility criteria outlined above are entitled to receive 50% of the total course fees paid as a refund. This refund is intended as an acknowledgment of the participant's success in securing employment and their active participation in the Pixel-Teach program.

### Important Points to Note:

- The refund is applicable only to participants who have completed the course and successfully secured a job within 6 months of completing the program.
- The refund will be processed only after Pixel-Teach verifies the participant's employment status through documentation such as an offer letter, employment agreement, or employer contact details.
- The refund process may take up to 30 business days from the date of approval.

### 3. Appeal Process for Refund

To apply for the refund, participants must follow these steps:

1. **Submit a Formal Appeal:** Participants must email a formal appeal to [refunds@pixelteach.com](mailto:refunds@pixelteach.com) within 12 days of securing employment. The email should include:
  - Participant's full name
  - Course name and enrollment ID
  - Employer details (including offer letter and job role)
  - Contact information (email and phone)
2. **Verification Process:** Once the appeal is submitted, Pixel-Teach will verify the provided information. This may include contacting the employer or requesting additional documentation.
3. **Refund Approval:** If the participant's eligibility is confirmed, Pixel-Teach will issue an official refund approval notification.
4. **Refund Disbursement:** The refund will be processed to the original payment method used for enrollment.

### 4. Conditions for Refund Ineligibility

The refund appeal will not be considered in the following cases:

- The participant fails to secure employment within 6 months of completing the program.
- The participant provides false or misleading information during the appeal process.
- The participant withdraws from the course before completing all modules, assessments, or requirements.
- The participant's employment offer does not align with the specified roles of Software Developer or Web Developer.
- The refund request is submitted after the 30-day appeal window.

### 5. Responsibilities of the Participant

Participants are expected to adhere to the following responsibilities to qualify for the refund:

1. **Active Participation:** Participants must actively engage in the course, including attending live sessions, completing assignments, and adhering to deadlines.
2. **Skill Demonstration:** Participants must demonstrate the skills acquired during the program during interviews or other hiring processes.
3. **Communication:** Participants must maintain open communication with Pixel-Teach, including providing updates on their job search status and submitting all required documentation promptly.

### 6. Limitations of Liability

Pixel-Teach does not guarantee employment for participants. While our courses are designed to equip you with the skills and knowledge needed to succeed in the job market,

securing employment is dependent on individual effort, market conditions, and employer requirements.

Pixel-Teach is not liable for:

- Any participant's inability to secure employment.
- Any costs incurred by participants in relation to their job search, including but not limited to travel, accommodation, or interview expenses.
- Employer decisions regarding hiring or employment termination.

## **7. Privacy and Confidentiality**

Pixel-Teach respects the privacy of all participants. Any information shared with us during the refund process will be treated confidentially and used solely for the purpose of verifying eligibility.

Pixel-Teach reserves the right to share employment success stories (including participant names and job roles) on its website or promotional materials, with prior consent from the participant.

## **8. Amendments to the Policy**

Pixel-Teach reserves the right to amend or modify these terms and conditions at any time. Participants will be notified of any changes via email or through updates on our official website.

## **9. Dispute Resolution**

In the event of any disputes regarding the refund process, participants may contact Pixel-Teach's dispute resolution team at [disputes@pixelteach.com](mailto:disputes@pixelteach.com). Disputes will be addressed on a case-by-case basis.

## **10. Acceptance of Terms**

By enrolling in any Pixel-Teach program, participants acknowledge that they have read, understood, and agreed to these terms and conditions. Failure to comply with these terms may result in disqualification from the refund program or other consequences as outlined in this document.

Thank you for choosing Pixel-Teach. We look forward to supporting your journey toward a successful career in software and web development!