Jacob Lambdin

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# Experience

**Global Technology Solutions** May 2023 - Present

*Software Developer* | Grand Junction, CO (Remote)

*Contact: Mike Tacker, 970-201-9412*

* Extensive work with AWS APIs such as amazon-connect-streams to develop an Agent Desktop in ReactJs
* Worked with libraries and frameworks such as React, Angular, and Redux to create rich visual applications to be used by agents and supervisors
* Responsible for relations with customers, management of time, and architecture of applications

**Aspen Technology Group** May 2021 - May 2023

*Software Developer* | Grand Junction, CO (Hybrid)

*Contact: Dax Hurley, 970-201-2270*

* Used ReactJs to help deliver interactive agent desktop apps that allows for agents and supervisors to more efficiently monitor and manage call centers from one app
* Created rich real-time and historical metrics that allowed clients to better visual and monitor solutions after their deployment
* Gave demos and negotiated with clients to establish requirements and desired outcomes for projects
* Negotiated with clients to establish requirements and desired outcomes for projects
* Helped lead and delegate work to a team of 10 junior developers using Trello and Jira and guided them to develop a good foundation in AWS Cloud Development and general best practices for DevOps

**Tata Consultancy Services** August 2020 - May 2021

*Software Developer* | Grand Junction, CO (Remote)

* Developed fullstack apps using AngularJs frontends and Java SpringBoot backends coupled Apache Tomcat servers
* Efficiently self-managed project tasks while at working remotely from home
* Coordinated with groups of 5 to 10 people remotely and to complete projects

# Education

BA - Computer Science | Colorado Mesa University

# Achievements

* AWS Certified Solutions Architect - Associate (SAA) (10/2021 - Present)
* AWS Certified Solutions Architect - Professional (SAP) (07/2022 - Present)

# Skills & Proficiencies

* **Languages**: Python, JavaScript, Typescript, Bash, Ruby, C#
* **Web**: React JS, Redux, Front-End Development, REST APIs, WebSocket APIs
* **Backend+Devops+Cloud**: AWS, S3, EC2, Lambda, RDS, IAM, SQL, CloudFormation,

CDK, Serverless, DynamoDB, Linux, SQS, CodePipeline, Cloudwatch

* **Other**: Git, UI Design, Debugging/Troubleshooting, Written and verbal communication