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Experienced IT Engineer for MSP

Advertiser:  
Datamerge

27 Aug 2020

Perth

Full Time

Information &amp; Communication Technology, Networks &amp; Systems Administration

## Experienced IT Engineer for MSP

Join us and focus on your passion for IT and customer relationships in a respected role.

Maintain and improve clients IT and telephony needs within a close team environment.

Candidates must have prior experience working for a MSP.

This position best suits one who

- Enjoys the MSP environment and its challenges
- Seeks exposure to a variety of infrastructure types
- Enjoys liaising directly with customers, working in small teams and assisting senior Engineers when required.

### Datamerge

With over 25 years of experience in Perth, Datamerge recognises the changing service needs of our clients and is looking to bring in and develop top talent.

This is a long-term career building opportunity for an experienced candidate seeking progression.

We deliver accountable managed services and VoIP solutions to our wide range of clients with a focus on:

- Core efficient and reliable services, ensuring our clients enjoy minimal disruption, and
- Enhanced services, providing clients with a competitive edge.

Datamerge has a strong business mindset, broad expertise, and the high-level partnerships to keep us competitive.

### The Role

Reporting directly to the IT Director, the successful applicant will share the responsibility within a close team for continuous improvement of our clients infrastructure both remotely and onsite.

We seek a Support Engineer who is passionate about IT who loves to work hands-on with the latest technologies.

**The right candidate will enjoy working on and have experience with many areas including:**

- Cloud based systems particularly around MS and Office 365
- Networking
- Windows systems
- Virtualisation
- IP Telephony
- Cyber Security

**What will set you apart:**

- Compassionate customer service skills.
- Strong desire to build rapport and show leadership with clients IT needs.
- Capitalising on unfamiliar products and projects to build your skillset.
- Communicating within a team while competently working autonomously.

**Support**

- Our people are friendly and helpful in an open office environment.
- Close access to the IT Director and Senior peers.
- Best of breed support systems such as N-Able, ConnectWise and Confluence.
- Easy access to our advanced well-established premises in Willetton, onsite parking included.

**Offer**

This is a full time role with on-the-job training and individually tailored career paths for the right applicant.

We offer flexibility, new experiences, a great learning environment and a strong team culture.

Remuneration in the range of \$75,000 to \$95,000 is negotiable and will be based on skills and experience.

**Applying**

If you see yourself at Datamerge, apply now!

Please include a covering letter introducing yourself and highlighting your attributes with your application.

*Only applicants who have the ability to work in Australian and are able to attend physical interviews in Perth need apply. A portion of this role requires onsite attendance, and as such you will be required to have a valid driver's license and your own reliable vehicle.*

*Only successful candidates will be contacted.*

*No recruitment agencies please.*

Unit 1, 4 Whyalla St, Willetton. WA 6155

**T:** [+61 \(8\) 9474 7300](tel:+61894747300)

**E:** [info@datamerge.com.au](mailto:info@datamerge.com.au)

**[www.datamerge.com.au](http://www.datamerge.com.au)**

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The application form will include these questions:

- What's your expected annual base salary?
- How much notice are you required to give your current employer?

You must have the **right to live and work** in this location to apply for this job.

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