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Experienced IT Engineer for MSP

Advertiser:
Datamerge

27 Aug 2020

Perth

Full Time

Information & Communication Technology, Networks & Systems Administration

Experienced IT Engineer for MSP

Join us and focus on your passion for IT and customer relationships in a respected role.

Maintain and improve clients IT and telephony needs within a close team environment.

Candidates must have prior experience working for a MSP.

This position best suits one who

- Enjoys the MSP environment and its challenges
- Seeks exposure to a variety of infrastructure types
- Enjoys liaising directly with customers, working in small teams and assisting senior Engineers when required.

Datamerge

With over 25 years of experience in Perth, Datamerge recognises the changing service needs of our clients and is looking to bring in and develop top talent.

This is a long-term career building opportunity for an experienced candidate seeking progression.

We deliver accountable managed services and VoIP solutions to our wide range of clients with a focus on:

- Core efficient and reliable services, ensuring our clients enjoy minimal disruption, and
- Enhanced services, providing clients with a competitive edge.

Datamerge has a strong business mindset, broad expertise, and the high-level partnerships to keep us competitive.

The Role

Reporting directly to the IT Director, the successful applicant will share the responsibility within a close team for continuous improvement of our clients infrastructure both remotely and onsite.

We seek a Support Engineer who is passionate about IT who loves to work hands-on with the latest technologies.

The right candidate will enjoy working on and have experience with many areas including:

- Cloud based systems particularly around MS and Office 365
- Networking
- Windows systems
- Virtualisation
- IP Telephony
- Cyber Security

What will set you apart:

- Compassionate customer service skills.
- Strong desire to build rapport and show leadership with clients IT needs.
- Capitalising on unfamiliar products and projects to build your skillset.
- Communicating within a team while competently working autonomously.

Support

- Our people are friendly and helpful in an open office environment.
- Close access to the IT Director and Senior peers.
- Best of breed support systems such as N-Able, ConnectWise and Confluence.
- Easy access to our advanced well-established premises in Willetton, onsite parking included.

Offer

This is a full time role with on-the-job training and individually tailored career paths for the right applicant.

We offer flexibility, new experiences, a great learning environment and a strong team culture.

Remuneration in the range of \$75,000 to \$95,000 is negotiable and will be based on skills and experience.

Applying

If you see yourself at Datamerge, apply now!

Please include a covering letter introducing yourself and highlighting your attributes with your application.

Only applicants who have the ability to work in Australian and are able to attend physical interviews in Perth need apply. A portion of this role requires onsite attendance, and as such you will be required to have a valid driver's license and your own reliable vehicle.

Only successful candidates will be contacted.

No recruitment agencies please.

Unit 1, 4 Whyalla St, Willetton. WA 6155

T: [+61 \(8\) 9474 7300](tel:+61894747300)

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The application form will include these questions:

- What's your expected annual base salary?
- How much notice are you required to give your current employer?

You must have the **right to live and work** in this location to apply for this job.

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