Jane Doe jane.doe@email.com (555) 123-4567

## **Professional Summary**

Experienced IT Support Specialist with a strong background in cloud technologies and enterprise software.

## Skills

- Office 365 Administration
- Azure Active Directory
- Windows Server
- PowerShell scripting
- Troubleshooting hardware/software issues
- Customer service

## Work Experience

IT Support Specialist, Tech Solutions Inc.

June 2021 – Present

- Managed Office 365 accounts and permissions for 200+ users
- Supported Azure cloud migration projects
- Provided technical support and training to staff

## Education

B.S. in Information Technology, State University

Graduated: 2020