

Project Goals:

1. **Develop SpaceSRM System:** The primary goal is to create an efficient Supplier Relationship Management (SRM) system called SpaceSRM tailored for businesses such as cafeterias, detailing studios, and other similar establishments.
2. **Streamline Supplier Management:** Enable businesses to effectively manage their relationships with suppliers, streamline procurement processes, and ensure timely delivery of goods and services.
3. **Enhance Operational Efficiency:** Improve operational efficiency by providing features such as automated ordering, inventory management, and invoicing within the SpaceSRM system.
4. **Optimize Cost Management:** Enable businesses to optimize cost management through better negotiation with suppliers, tracking of expenses, and identifying cost-saving opportunities.
5. **Improve Collaboration:** Facilitate collaboration between businesses and suppliers by providing communication channels, order tracking, and performance monitoring capabilities.

Identifying the Problem/Project Constraints:

1. **Manual Supplier Management:** Many businesses in the cafeteria, detailing studio, and similar industries rely on manual processes for supplier management, leading to inefficiencies, errors, and delays.
2. **Lack of Centralized System:** Absence of a centralized system for managing supplier relationships results in disjointed processes, difficulty in tracking orders, and missed opportunities for optimization.
3. **Limited Data Visibility:** Businesses often lack real-time visibility into supplier performance, inventory levels, and procurement costs, making it challenging to make informed decisions.
4. **Communication Challenges:** Inefficient communication channels between businesses and suppliers lead to misunderstandings, delays, and disruptions in the supply chain.

Target Audience:

1. **Business Owners/Managers:** Owners or managers of cafes, cafeterias, detailing studios, and similar businesses who are responsible for procurement and supplier management.

2. Procurement Managers: Individuals tasked with managing procurement processes, negotiating with suppliers, and ensuring timely delivery of goods and services.

3. Suppliers: Companies or individuals supplying goods and services to businesses in the cafeteria, detailing studio, and related industries.

Stakeholders:

1. Business Owners/Managers: Have a vested interest in improving operational efficiency, reducing costs, and enhancing supplier relationships to drive business success.

2. Procurement Teams: Stakeholders responsible for day-to-day procurement activities and ensuring the smooth functioning of the supply chain.

3. IT Team: Developers and IT professionals tasked with designing, developing, and maintaining the SpaceSRM system.

4. Suppliers: Stakeholders providing goods and services to businesses using the SpaceSRM system, interested in efficient order management and timely payments.

5. End Users: Employees within businesses who interact with the SpaceSRM system for placing orders, managing inventory, and processing invoices.

Project Constraints:

1. Budget Constraints: Limited financial resources may restrict the scope of development or implementation of the SpaceSRM system.

2. Time Constraints: Project timelines may be constrained by deadlines or business requirements, necessitating efficient project management and prioritization of features.

3. Resource Availability: Availability of skilled IT professionals, hardware, and software resources may impact project execution and timeline.

4. Data Security and Compliance: Compliance with data protection regulations and ensuring the security of sensitive business and supplier information is a critical constraint for the project.