

Dear Sir/Madam,

iPower is a developer and facilitator of low carbon and renewable projects. We focus on business model innovation and the deployment and integration of innovative technologies. As a social enterprise we structure projects to keep as much value as possible with local stakeholders from private SME's, to Local Authorities / Housing Associations and various Community groups. We can also provide social "Esco" funding or other financing mechanisms where required.

Re above Consultation - we have witnessed a marked improvement in ScottishPower's customer engagement process particularly with regards to information provision via SPEN's online network maps in grid constrained network areas and the much needed transparency with regards to quotation breakdown. We have also attended several of the District Launch events to meet the local management teams which in our opinion has been extremely invaluable. These were areas under the previous centralised model that had been causing some frustration and unnecessary time delays and duplication of effort. It is fair to say we now have a much better understanding of how ICP's and IDNO's can operate in a competitive connections marketplace as a result of these events. Through the ENA DG working group we also are keeping a watchful eye on queue management to see how consented projects will advance by reassigning the queue positions where appropriate and to see how the proposed principles will work in practice going forward.

Above all we have also been most impressed with the success of the Accelerating Renewable Connections (ARC) project in the East Lothian Region particularly with Active Network Energy Management potential of integrating Energy storage and the Generation of local energy and incorporation of export limiting devices. This is an area of great interest to us and we would fully support roll out of these type of schemes across the UK.

Although iPower agrees there has been a marked improvement with SPEN's Customer engagement process we also feel there is still some way to go but would fully support any future events and meetings to keep us informed.

(Apologies for lack of formal response but we are "knee deep" in other DECC & LCITP related consultations already!)

Best Regards,

Alistair Roberts
Community Renewables Manager
iPower Energy Ltd