# Assessment 1 Sp4 Usability Test Script

The greyed text is a guide – you should be enhancing/adding to each section. Remove this text and add your own (in a black font, not grey). Note that this is a guide to help you run a smooth session. It does not need to be read verbatim, use it as a series of prompts.

# Welcome

Introduce the team, make your test candidate feel comfortable.

# Why you are doing the testing

Explain to the candidate what you are about to do and why.

## Not testing you

Explain to the candidate that it is not them that is being tested, but the web site. Make it clear that they are helping you.

## Think aloud

Explain to the candidate what this is and how they should act.

## Tasks

See the instructions for guidance.

## Spare Tasks

See the instructions for guidance.

## Thank you

## Exit Survey

Introduce and explain the exit survey.