



Information Security Management System

(ISMS ISO/27001)

Score For 2019/2020 Q1

| Perspectives ScoreCard. | |
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| Isms Financial Perspective | |
| Strategic Objective Name. | Score. |
| Decrease Financial And Information Loss | 100.00% |
| Ensure Regulatory And Contractual IS Compliance | 100.00% |
| Isms Customer Perspective | |
| Strategic Objective Name. | Score. |
| Provide Secure And Uninterrupted Services To Customers | 54.55% |
| Protect The Privacy Of Customer Information | 100.00% |
| Isms Internal Business Process Perspective | |
| Strategic Objective Name. | Score. |
| Ensure Systems And Infrastructure Security | 63.33% |
| Manage ISMS Efficiently | 97.50% |
| Achieve Effective System Monitoring And Audit | 100.00% |
| Achieve Effective Access Management | 100.00% |
| Isms Learning And Growth | |
| Strategic Objective Name. | Score. |

| Perspectives ScoreCard. | |
|--|---------------|
| Increase Employee Awareness And Compliance | 60.74% |
| Increase Technical Compitencies Of The Information Risk Team | 100.00% |
| FINAL SCORE: | 86.97% |