



Business Continuity Management System

(BCMS ISO/22301)

Score For 2019/2020 Q1

| Perspectives ScoreCard. | |
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| BCMS Internal Business Process Perspective | |
| Strategic Objective Name. | Score. |
| "Ensure Systems And Infrastructure Redundancy " | 100.00% |
| "Achieve Effective BCM Program Management " | 99.80% |
| BCMS Learning And Growth Perspective | |
| Strategic Objective Name. | Score. |
| "Increase Employees Business Continuity Awareness And Compliance " | 100.00% |
| Increase Business Continuity Competencies Of Technology Division | 100.00% |
| BCMS Customer Perspective | |
| Strategic Objective Name. | Score. |
| "Provide Uninterrupted Services To Our Customers " | 100.00% |
| BCMS Financial Perspective | |
| Strategic Objective Name. | Score. |
| Regulatory And Contractual Compliance | 50.00% |
| Reduce Financial Loss | 100.00% |

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| Perspectives ScoreCard. | |
| FINAL SCORE: | 94.97% |