



# Business Continuity Management System

(BCMS ISO/22301)

Score For 2019/2020 Q1

| <b>Perspectives ScoreCard.</b>                                     |         |
|--|---------|
| <b>BCMS Internal Business Process Perspective</b>                  |         |
| Strategic Objective Name.  | Score.  |
| "Ensure Systems And Infrastructure Redundancy "                    | 100.00% |
| "Achieve Effective BCM Program Management "                        | 99.80%  |
| <b>BCMS Learning And Growth Perspective</b>                        |         |
| Strategic Objective Name.  | Score.  |
| "Increase Employees Business Continuity Awareness And Compliance " | 100.00% |
| Increase Business Continuity Competencies Of Technology Division   | 100.00% |
| <b>BCMS Customer Perspective</b>                                   |         |
| Strategic Objective Name.  | Score.  |
| "Provide Uninterrupted Services To Our Customers "                 | 100.00% |
| <b>BCMS Financial Perspective</b>                                  |         |
| Strategic Objective Name.  | Score.  |
| Regulatory And Contractual Compliance                              | 50.00%  |
| Reduce Financial Loss  | 100.00% |

Perspectives ScoreCard.

FINAL SCAORE:

64.97