



# Business Continuity Management System

(BCMS ISO/22301)

Score For 2019/2020 Q1

| Perspectives ScoreCard.  |         |
|--|---------|
| BCMS Internal Business Process Perspective                         |         |
| Strategic Objective Name.  | Score.  |
| "Ensure Systems And Infrastructure Redundancy "                    | 100.00% |
| "Achieve Effective BCM Program Management "                        | 99.80%  |
| BCMS Learning And Growth Perspective                               |         |
| Strategic Objective Name.  | Score.  |
| "Increase Employees Business Continuity Awareness And Compliance " | 100.00% |
| Increase Business Continuity Competencies Of Technology Division   | 100.00% |
| BCMS Customer Perspective  |         |
| Strategic Objective Name.  | Score.  |
| "Provide Uninterrupted Services To Our Customers "                 | 100.00% |
| BCMS Financial Perspective   |         |
| Strategic Objective Name.  | Score.  |
| Regulatory And Contractual Compliance                              | 50.00%  |
| Reduce Financial Loss  | 100.00% |