

SR#	Test Scenario	Test Cases	Test Steps	Test Data	Expected Result	Actual Result	Pass/Fail
EC1	Verify Customer id	Customer id cannot be empty	1) Do not enter a value in Customer id Field 2) Press TAB and move to next Field	N/A	An error message "Customer ID is required" must be shown	System displays error message "Customer ID is required"	PASS
EC2	Verify Customer id	Customer id must be numeric	1) Enter character value in Customer id Field	1234Acc Acc123	An error message "Characters are not allowed" must be shown	An error message "Characters are not allowed" is shown	PASS
EC3	Verify Customer id	Customer id cannot have special character	1) Enter Special Character In Customer id Field	123!@# !@#	An error message "Special characters are not allowed" must be shown	System displays error message "Special characters are not allowed"	PASS
EC4	Verify Customer id	Valid Customer Id	1) Enter valid Customer id 2) Submit	xyz	Edit Customer successfully redirect to Edit Customer Page	Edit Customer successfully redirect to Edit Customer Page	PASS

EC5	Verify Name Field	Name field cannot be empty	1) Do not enter a value in NAME Field 2) Press TAB and move to next Field	N/A	An error message "Name cannot be empty" must be shown	An error message "Name cannot be empty" is shown	PASS
EC6	Verify Name Field	Name cannot be numeric	1) Enter numeric value in NAME Field	1234 name123	An error message "Name cannot contain numbers" must be shown	An error message "Name cannot contain numbers" is shown	PASS
EC7	Verify Name Field	Name cannot have special character	1) Enter Special Character In NAME Field	name!@# !@#	An error message "Name cannot contain Special Characters" must be shown	An error message "Name cannot contain Special Characters" is shown	PASS
EC8	Verify Address Field	Address cannot be empty	1) Do not enter a value in ADDRESS Field 2) Press TAB and move to next Field	N/A	An error message "ADDRESS cannot be empty" must be shown	An error message "ADDRESS cannot be empty" is shown	PASS

EC9	Verify City Field	City cannot be empty	1) Do not enter a value in CITY Field 2) Press TAB and move to next Field	N/A	An error message "CITY cannot be empty" must be shown	An error message "CITY cannot be empty" is shown	PASS
EC10	Verify City Field	City cannot be numeric	1) Enter numeric value in CITY Field	1234 city123	An error message "City cannot contain Number" must be shown	An error message "City cannot contain Number" is shown	PASS
EC11	Verify City Field	City cannot have special character	1) Enter Special Character In CITY Field	City!@# !@#	An error message "City cannot contain Special Characters" must be shown	An error message "City cannot contain Special Characters" is shown	PASS
EC12	Verify State Field	state cannot be empty	1) Do not enter a value in STATE Field 2) Press TAB and move to next Field	N/A	An error message "STATE cannot be empty" must be shown	An error message "STATE cannot be empty" is shown	PASS

EC12.1	Verify field labels	Check all fields name (label) are as documented in SRS for all modules	Cross check Field names with that in SRS	N/A	Field names in SRS and system should match	"Email Id" field does not coincide with the system field as it is displayed "E-mail"	FAIL
EC13	Verify State Field	State cannot be numeric	1) Enter numeric value in STATE Field	1234 State123	An error message "Numbers are not allowed" must be shown	An error message "Numbers are not allowed" is shown	PASS
EC14	Verify State Field	State cannot have special character	1) Enter Special Character In STATE Field	State!@# !@#	An error message "City cannot contain Special Characters" must be shown	An error message "City cannot contain Special Characters" is shown	PASS
EC15	Verify PIN Field	PIN must be numeric	1) Enter character value in PIN Field	1234 1234PIN	An error message "PIN cannot contain character" must be shown	An error message "PIN cannot contain character" is shown	PASS

EC16	Verify PIN Field	PIN cannot be empty	1) Do not enter a value in PIN Field 2) Press TAB and move to next Field	N/A	An error message "PIN cannot be empty" must be shown	An error message "PIN cannot be empty" is shown	PASS
EC17	Verify PIN Field	PIN must have 6 digits	1) Enter More than 6 digit in PIN field 2) Enter Less Than 6 digit in PIN field	1234567 123	An error message "PIN must contain 6 digit"	An error message "PIN must contain 6 digit"	PASS
EC18	Verify Customer ID Field	Check if the system displays the error message when customer ID has blank spaces	1) Enter blank spaces into customer ID	123 432	An error message "Customer ID cannot have blank spaces" must be shown	An error message "Customer ID cannot have blank spaces" is shown shown	PASS
EC19	Verify Telephone Field	Telephone cannot be empty	1) Do not enter a value in Telephone Field 2) Press TAB and move to next Field	N/A	An error message "Telephone cannot be empty" must be shown	An error message "Telephone cannot be empty" is shown	PASS

EC20	Verify Telephone Field	An error message "Telephone cannot contain characters" must be shown	1) Enter Special Character In PIN Field	886636!@12! !@88662682 88663682!@	An error message "Telephone cannot contain Special Characters" must be shown	An error message "Telephone cannot contain Special Characters" is shown	PASS
EC21	Verify Email Field	Email cannot be empty	1) Do not enter a value in Email Field 2) Press TAB and move to next Field	N/A	An error message "Email cannot be empty" must be shown	An error message "Email cannot be empty" is shown	PASS
EC22	Verify Email Field	Email must be in format career@guru99.com	Enter invalid email in Email field	guru99@gmail guru99 Guru99@gurugmail.com	An error message "Email must be in format example@example.com" must be shown	An error message "Email must be in format example@example.com" is shown	PASS
EC23	Verify Email Field	Email must be in format career@guru99.com	Enter invalid email in Email field	guru99@gmail guru99 Guru99@guru99@gmail. guru99gmail.com	An error message "Email must be in format Example@example.com" must be shown	An error message "Email must be in format Example@example.com" is shown	PASS

EC24	Verify Customer ID Field	Check if system displays error message when user inserts space as first character into Customer ID	1) Insert space as first character	N/A	An error message "Customer ID is required" must be shown	An error message "Customer ID is required" is shown	PASS
EC25	Verify Customer ID Field	Check if system displays error message when a manager acceses a customer ID that is not associated with him	1) Enter a Customer ID that is not associated with manager accound; 2) Click submit	Customer ID (associated with manager)	An error message should be shown "Customer ID not associated with manager"	Build 4.0	Build 4.0
EC26	Verify Customer Name Field	Check if system displays error message when user inserts space as first character into Customer Name Field	1) Enter space as first character	N/A	An error message should be shown "First character cannot be space"	Cannot be executed due to connection error	SRS v2 modification: Customer name cannot be edited
EC27	Verify Adress Field	Check if system displays error message when a user inserts space as first character into the Adress field	1) Enter space as first character	N/A	An error message should be shown "First character cannot be space"	An error message is shown "First character cannot be space"	PASS

EC28	Verify Adress Field	Check if system displays error message when user inserts special characters into the adress field	1) Enter special characters into the Adress Field	!@##\$%%	An error message should be shown "special characters are not allowed"	An error message is shown "special characters are not allowed"	PASS
EC29	Verify City Field	Check if system displays error message when first character is space in City Field	1) Enter space as first character	N/A	An error message should appear "first character cannot be space"	An error message appears "first character cannot be space"	PASS
EC30	Verify State Field	Check if system displays error message when a user inserts space as first character into the State field	1) Enter space as first character	N/A	An error message should appear "first character cannot be space"	An error message appears "first character cannot be space"	PASS
EC31	Verify PIN Field	Check if the system displays error message when user inserts space as first character	1) Enter space as first character	N/A	An error message should appear "first character cannot be space"	Cannot be executed due to connection error	PASS

EC32	Verify Telephone Field	Check if the system displays error message when user enters characters into the Telephone Field	1) Enter characters into Telephone field	ABCD	An error message "Telephone cannot contain characters" must be shown	An error message "Telephone cannot contain characters" is shown	PASS
EC33	Verify Telephone Field	Check if the system displays error message when user inserts space as first character into the Telephone field	1) Enter space as first character	N/A	An error message should appear "first character cannot be space"	An error message appears "first character cannot be space"	PASS
EC34	Verify Email Field	Check if the system displays error message when user inserts space as first character	1) Enter space as first character	N/A	An error message should appear "first character cannot be space"	An error message appears "first character cannot be space"	PASS
EC35	Verify Email Field	Check if the system displays error message when user enters an existing Email ID	1) Enter an existing Email ID; 2) Press Submit	Existing Email ID	An error should appear "This Email ID already exists"	System displays wrong pop-up message "No Changes made to Customer records" and proceeds editing with an existing email ID	FAIL

EC36	Verify Gender field	Check if the system displays error message when gender field is unselected	1) Do not select gender; 2) press Tab	N/A	An error message should appear "Gender must be selected"	Cannot be executed due to connection error	SRS v2 modification: Gender field cannot be edited
EC37	Verify PIN Field	PIN cannot have special character	1) Enter Special Character In PIN Field	!@# 123!@#	An error message "PIN cannot contain Special Characters" must be shown	An error message "PIN cannot contain Special Characters" is shown	PASS
EC38	Verify Edit customer module functionality	Check if the system clears the data when reset button is clicked	1) Enter data into field; 2) Tap reset button	Any data	System should be deleting data	System is deleting data	PASS