TEST SET

[Reset password] Test Set

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Project Name: **WiseBooking: QA Initiative for booking.com**

Issue: [WB-146](WB-146)

Prepared By: **George-Marian Lupu**

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1. Introduction

1.1. Document Overview

This Test Report provides a summary of a test set. This document has been generated automatically from the test management platform.

1.2. Test Set Description

- This test set is specifically designed to address the issue
  https://gmarianlupu.atlassian.net/browse/WB-12
- Some of the tests will be skipped as they already been designed in
  https://gmarianlupu.atlassian.net/browse/WB-27
- The skipped tests are:

  WB-52

  WB-56

  WB-57

  WB-58

  WB-59

  WB-60

  WB-62

  WB-63

  WB-65

  WB-66

2. Tests

2.1. Test WB-147

2.1.1. Test Summary

"Manage account" menu option is selected

2.1.2. Test Description

2.1.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.1.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.1.5. Test Procedure

This Manual Test has 3 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK
2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	Menu option "Manage account" is selected	-	The selected option should become grey-highlighted

2.2. Test WB-148

2.2.1. Test Summary

"Manage account" menu option is clicked

2.2.2. Test Description

2.2.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.2.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.2.5. Test Procedure

This Manual Test has 3 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK
2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	Menu option "Manage account" is clicked	-	The user should be redirected to the "Account settings" main page

2.3. Test WB-149

2.3.1. Test Summary

"Reset" button is selected

2.3.2. Test Description

2.3.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.3.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.3.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK

2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	Menu option "Manage account" is clicked	-	The user should be redirected to the "Account settings" main page
4	"Security" section is clicked	-	The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account
5	The "Reset" button located in the first row labeled "Password" is selected	-	The button should become blue-highlighted

2.4. Test WB-150

2.4.1. Test Summary

"Reset" button is clicked

2.4.2. Test Description

2.4.3. Pre-Condition(s)

None

2.4.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.4.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK
2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	Menu option "Manage account" is clicked	-	The user should be redirected to the "Account settings" main page

4	"Security" section is clicked	-	The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account
5	The "Reset" button located in the first row labeled "Password" is clicked	-	1. The 'Password' section will expand, revealing a new button labeled "Send email" 2. "Reset" button is replaced with a new one → "Cancel"

2.5. Test WB-151

2.5.1. Test Summary

"Cancel" button is clicked

2.5.2. Test Description

2.5.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.5.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.5.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK
2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	Menu option "Manage account" is clicked	-	The user should be redirected to the "Account settings" main page

4	"Security" section is clicked	-	The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account
5	The "Reset" button located in the first row labeled "Password" is clicked	-	1. The 'Password' section will expand, revealing a new button labeled "Send email" 2. "Reset" button is replaced with a new one → "Cancel"
6	"Cancel" button is clicked	-	1. The Password section should collapse, returning to its initial state 2. The Reset button becomes available again

2.6.   Test WB-152

2.6.1.   Test Summary

"Send email" button is selected

2.6.2.   Test Description

2.6.3.   Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.6.4.   Requirement(s) linked with this test

Is not associated to Requirements.

2.6.5.   Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK
2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out

3	Menu option "Manage account" is clicked	-	The user should be redirected to the "Account settings" main page
4	"Security" section is clicked	-	The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account
5	The "Reset" button located in the first row labeled "Password" is clicked	-	1. The 'Password' section will expand, revealing a new button labeled "Send email" 2. "Reset" button is replaced with a new one → "Cancel"
6	"Send email" button is selected	-	The button should change its color to a darker shade of blue

2.7. Test WB-153

2.7.1. Test Summary

"Send email" button is clicked

2.7.2. Test Description

2.7.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.7.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.7.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK
2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out

3	Menu option "Manage account" is clicked	-	The user should be redirected to the "Account settings" main page
4	"Security" section is clicked	-	The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account
5	The "Reset" button located in the first row labeled "Password" is clicked	-	1. The 'Password' section will expand, revealing a new button labeled "Send email" 2. "Reset" button is replaced with a new one → "Cancel"
6	"Send email" button is clicked	-	The user should expect to see the following message appear within the 'Password' section: 'We've sent a password reset email to {ACCOUNT'S EMAIL}

2.8. Test WB-154

2.8.1. Test Summary

An email titled "Request to reset your password" is issued

2.8.2. Test Description

2.8.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.8.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.8.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK
2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme,

			Rewards & Wallet, Reviews, Saved, Sign out
3	Menu option "Manage account" is clicked	-	The user should be redirected to the "Account settings" main page
4	"Security" section is clicked	-	The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account
5	The "Reset" button located in the first row labeled "Password" is clicked	-	1. The 'Password' section will expand, revealing a new button labeled "Send email" 2. "Reset" button is replaced with a new one → "Cancel"
6	"Send email" button is clicked	-	1. The user should expect to see the following message appear within the 'Password' section: 'We've sent a password reset email to {ACCOUNT'S EMAIL} 2. An email titled "Request to reset your password" is issued to the account email address

2.9.   Test WB-155

2.9.1.   Test Summary

The email received must contain precise and accurate information

2.9.2.   Test Description

2.9.3.   Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.9.4.   Requirement(s) linked with this test

Is not associated to Requirements.

2.9.5.   Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK
2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	Menu option "Manage account" is clicked	-	The user should be redirected to the "Account settings" main page
4	"Security" section is clicked	-	The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account
5	The "Reset" button located in the first row labeled "Password" is clicked	-	1. The 'Password' section will expand, revealing a new button labeled "Send email" 2. "Reset" button is replaced with a new one → "Cancel"
6	"Send email" button is clicked	-	1. The user should expect to see the following message appear within the 'Password' section: 'We've sent a password reset email to {ACCOUNT'S EMAIL} 2. An email titled "Request to reset your password" is issued to the account email address
7	The issued email is opened	-	The email must contain precise and accurate information, including: * Photo and user account name from which the reset link was issued * Booking address: Oosterdokskade 163, 1011 DL Amsterdam, Netherlands

2.10. Test WB-156

2.10.1. Test Summary

"Reset password" email's button is selected

2.10.2. Test Description

2.10.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.10.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.10.5. Test Procedure

This Manual Test has 8 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK
2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	Menu option _Manage account_ is clicked	-	The user should be redirected to the "Account settings" main page
4	"Security" section is clicked	-	The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account
5	The "Reset" button located in the first row labeled "Password" is clicked	-	1. The 'Password' section will expand, revealing a new button labeled "Send email" 2. "Reset" button is replaced with a new one → "Cancel"

6	"Send email" button is clicked	-	1. The user should expect to see the following message appear within the 'Password' section: 'We've sent a password reset email to {ACCOUNT'S EMAIL} 2. An email titled "Request to reset your password" is issued to the account email address
7	The issued email is opened	-	The email must contain precise and accurate information, including: * Photo and user account name from which the reset link was issued * Booking address: Oosterdokskade 163, 1011 DL Amsterdam, Netherlands
8	"Reset password" button is selected	-	The button should transition to a darker blue tone, indicating it has been selected

2.11. Test WB-157

2.11.1. Test Summary

"Reset password" email's button is clicked

2.11.2. Test Description

2.11.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.11.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.11.5. Test Procedure

This Manual Test has 8 Steps

Step	Action	Data	Expected Result
1	Endpoint https://www.booking.com/index.en-gb.html is requested	-	Response status code is 200 OK

2	Account tab is clicked	-	A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	Menu option _Manage account_ is clicked	-	The user should be redirected to the "Account settings" main page
4	"Security" section is clicked	-	The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account
5	The "Reset" button located in the first row labeled "Password" is clicked	-	1. The 'Password' section will expand, revealing a new button labeled "Send email" 2. "Reset" button is replaced with a new one → "Cancel"
6	"Send email" button is clicked	-	1. The user should expect to see the following message appear within the 'Password' section: 'We've sent a password reset email to {ACCOUNT'S EMAIL} 2. An email titled "Request to reset your password" is issued to the account email address
7	The issued email is opened	-	The email must contain precise and accurate information, including: * Photo and user account name from which the reset link was issued * Booking address: Oosterdokskade 163, 1011 DL Amsterdam, Netherlands
8	"Reset password" button is clicked	-	The user should be automatically redirected to the page where they can assign a new password

3. Appendix A: Approval

The undersigned acknowledge they have reviewed the **Test Set** and agree with the approach it presents. Changes to this **Test Set** will be coordinated with and approved by the undersigned or their designated representatives.

Signature: *Date:*
_____   _____

Print Name:
_____

Title:
_____

Role:
_____