



TEST SET

[Account deletion feature] Test Set

Project Name: **WiseBooking: QA Initiative for booking.com**

Issue: [WB-88](#)

Prepared By: **George-Marian Lupu**

 **CONFIDENTIAL**



Document Date: 8/7/2024



TABLE OF CONTENTS

1. Introduction	5
1.1. Document Overview	5
1.2. Test Set Description	5
2. Tests	6
2.1. Test WB-89	6
2.1.1. Test Summary	6
2.1.2. Test Description	6
2.1.3. Pre-Condition(s)	6
2.1.4. Requirement(s) linked with this test	6
2.1.5. Test Procedure	6
2.2. Test WB-90	6
2.2.1. Test Summary	6
2.2.2. Test Description	6
2.2.3. Pre-Condition(s)	6
2.2.4. Requirement(s) linked with this test	7
2.2.5. Test Procedure	7
2.3. Test WB-91	7
2.3.1. Test Summary	7
2.3.2. Test Description	7
2.3.3. Pre-Condition(s)	7
2.3.4. Requirement(s) linked with this test	7
2.3.5. Test Procedure	7
2.4. Test WB-92	9
2.4.1. Test Summary	9
2.4.2. Test Description	9
2.4.3. Pre-Condition(s)	9
2.4.4. Requirement(s) linked with this test	9
2.4.5. Test Procedure	9
2.5. Test WB-94	10
2.5.1. Test Summary	10
2.5.2. Test Description	10
2.5.3. Pre-Condition(s)	10
2.5.4. Requirement(s) linked with this test	10
2.5.5. Test Procedure	10
2.6. Test WB-96	11
2.6.1. Test Summary	11
2.6.2. Test Description	11
2.6.3. Pre-Condition(s)	11
2.6.4. Requirement(s) linked with this test	11
2.6.5. Test Procedure	11
2.7. Test WB-97	12
2.7.1. Test Summary	12
2.7.2. Test Description	12
2.7.3. Pre-Condition(s)	12
2.7.4. Requirement(s) linked with this test	13
2.7.5. Test Procedure	13
2.8. Test WB-98	14
2.8.1. Test Summary	14
2.8.2. Test Description	14
2.8.3. Pre-Condition(s)	14



2.8.4.	Requirement(s) linked with this test	14
2.8.5.	Test Procedure	14
2.9.	Test WB-99	15
2.9.1.	Test Summary	15
2.9.2.	Test Description	15
2.9.3.	Pre-Condition(s)	15
2.9.4.	Requirement(s) linked with this test	16
2.9.5.	Test Procedure	16
2.10.	Test WB-100	17
2.10.1.	Test Summary	17
2.10.2.	Test Description	17
2.10.3.	Pre-Condition(s)	17
2.10.4.	Requirement(s) linked with this test	17
2.10.5.	Test Procedure	17
2.11.	Test WB-101	18
2.11.1.	Test Summary	18
2.11.2.	Test Description	18
2.11.3.	Pre-Condition(s)	18
2.11.4.	Requirement(s) linked with this test	18
2.11.5.	Test Procedure	19
2.12.	Test WB-102	20
2.12.1.	Test Summary	20
2.12.2.	Test Description	20
2.12.3.	Pre-Condition(s)	20
2.12.4.	Requirement(s) linked with this test	20
2.12.5.	Test Procedure	20
2.13.	Test WB-103	22
2.13.1.	Test Summary	22
2.13.2.	Test Description	22
2.13.3.	Pre-Condition(s)	22
2.13.4.	Requirement(s) linked with this test	22
2.13.5.	Test Procedure	22
2.14.	Test WB-104	23
2.14.1.	Test Summary	23
2.14.2.	Test Description	23
2.14.3.	Pre-Condition(s)	24
2.14.4.	Requirement(s) linked with this test	24
2.14.5.	Test Procedure	24
2.15.	Test WB-105	25
2.15.1.	Test Summary	25
2.15.2.	Test Description	25
2.15.3.	Pre-Condition(s)	25
2.15.4.	Requirement(s) linked with this test	25
2.15.5.	Test Procedure	25
2.16.	Test WB-106	27
2.16.1.	Test Summary	27
2.16.2.	Test Description	27
2.16.3.	Pre-Condition(s)	27
2.16.4.	Requirement(s) linked with this test	27
2.16.5.	Test Procedure	28
2.17.	Test WB-108	30
2.17.1.	Test Summary	30
2.17.2.	Test Description	30



2.17.3.	Pre-Condition(s).....	30
2.17.4.	Requirement(s) linked with this test.....	30
2.17.5.	Test Procedure	30
2.18.	Test WB-110	30
2.18.1.	Test Summary.....	30
2.18.2.	Test Description	30
2.18.3.	Pre-Condition(s).....	30
2.18.4.	Requirement(s) linked with this test.....	30
2.18.5.	Test Procedure	31
3.	Appendix A: Approval	33



1. Introduction

1.1. Document Overview

This Test Report provides a summary of a test set. This document has been generated automatically from the test management platform.

1.2. Test Set Description



2. Tests

2.1. Test WB-89

2.1.1. Test Summary

'Account settings' main page is accessed

2.1.2. Test Description

2.1.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.1.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.1.5. Test Procedure

This Manual Test has 1 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings https://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings https://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}

2.2. Test WB-90

2.2.1. Test Summary

'Security' section from the main page of 'Account settings' is selected

2.2.2. Test Description

2.2.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	



2.2.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.2.5. Test Procedure

This Manual Test has 2 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings https://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings https://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is selected	-	# The text within the section should become blue-highlighted # 'Manage account security' should be underlined in blue

2.3. Test WB-91

2.3.1. Test Summary

'Security' section is accessed

2.3.2. Test Description

2.3.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.3.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.3.5. Test Procedure

This Manual Test has 2 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings https://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings https://account.booking.com/mysettings]	Response status code is {color:#36b



			37e)*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password , Two-factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security



page is
active

2.4. Test WB-92

2.4.1. Test Summary

'Delete account' button is selected

2.4.2. Test Description

2.4.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.4.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.4.5. Test Procedure

This Manual Test has 3 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings https://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings https://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	The security page should open correctly, providing all the functions such as: _Password , Two-factor authentication, Active sessions, Delete account._
3	'Delete account' button is selected	-	The button should become highlighted in blue with



a square
shape

2.5. Test WB-94

2.5.1. Test Summary

'Delete account' button is clicked

2.5.2. Test Description

2.5.3. Pre-Condition(s)

None

2.5.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.5.5. Test Procedure

This Manual Test has 3 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings h tps://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h tps://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password, Two- factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut



			when the security page is active
3	'Delete account' button is clicked	-	# 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_Booking.com_ http://Booking.com]_;_ - _I want to use a different email address for my account;_ - _I want to remove all my data_

2.6. Test WB-96

2.6.1. Test Summary

Radio button for the option "I get too many emails from Booking.com" is clicked

2.6.2. Test Description

2.6.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.6.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.6.5. Test Procedure

This Manual Test has 4 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings https://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings https://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password, Two-factor authentication, Active sessions, Delete account._ # The security page



			should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# "Delete Account" row should expand to display three different options, each accompanied by its respective radio button: * _I get too many emails from_ [_Booking.com_]http://Booking.com]_;_ * _I want to use a different email address for my account;_ * _I want to remove all my data_
4	First radio button is clicked	-	# The radio button should be filled in blue # In the bottom-right corner, there should be an "Unsubscribe" button available

2.7. Test WB-97

2.7.1. Test Summary

Radio button for the option "I want to use a different email address for my account" is clicked

2.7.2. Test Description

2.7.3. Pre-Condition(s)

Key | WB-95



Summary
Definition

The user is currently logged in

2.7.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.7.5. Test Procedure

This Manual Test has 4 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings h tps://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h tps://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password, Two- factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# "Delete Account" row should expand to display three different options, each accompanied by its respective radio button: *_I get too many emails from_ [_Booking.com_ htt p://Booking.com]_;_



			* _I want to use a different email address for my account;_ * _I want to remove all my data_
4	The second radio button is clicked	-	# The radio button should be filled in blue # In the bottom-right corner, there should be an "Edit email address" button available

2.8. Test WB-98

2.8.1. Test Summary

Radio button for the option "I want to remove all my data" is clicked

2.8.2. Test Description

2.8.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.8.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.8.5. Test Procedure

This Manual Test has 4 Steps

Step	Action	Data	Expected Result	
1	Endpoint [https://account.booking.com/mysettings h tps://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h tps://account.booking.com/mysettings]		Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-		# The security page should open correctly, providing all the functions such as: _Password, Two- factor authentication, Active sessions, Delete account._ # The security page should include a left-side column



			featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_Booking.com_ http://Booking.com]_;_ - _I want to use a different email address for my account;_ - _I want to remove all my data_
4	The third radio button is clicked	-	# The radio button should be filled in blue # The option will provide below a text box # In the bottom-right corner, there should be a "Delete account" button available

2.9. Test WB-99

2.9.1. Test Summary

'Data subject rights' link is accessed

2.9.2. Test Description

2.9.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	



2.9.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.9.5. Test Procedure

This Manual Test has 4 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings https://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings https://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password, Two-factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_Booking.com_ http://Booking.com]_;_ - _I want to use a different email address for my account;_ - _I want to remove all my data_



4 {color:#6554c0}*Data subject rights*{color} link is clicked

-

The user should be redirected to the 'Privacy Statement' main page

2.10. Test WB-100

2.10.1. Test Summary

Text box is resizable

2.10.2. Test Description

2.10.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.10.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.10.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings h tps://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h tps://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password, Two- factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other



			Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_Booking.com_[http://Booking.com]_;_ - _I want to use a different email address for my account;_ - _I want to remove all my data_
4	The third radio button is clicked	-	# The radio button should be filled in blue # The option will provide below a text box # In the bottom-right corner, there should be a "Delete account" button available
5	The bottom-left corner of the text box is dragged in different directions	-	The text box should resize.

2.11. Test WB-101

2.11.1. Test Summary

'Cancel' button from 'Delete account' row is clicked

2.11.2. Test Description

2.11.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.11.4. Requirement(s) linked with this test

Is not associated to Requirements.



2.11.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings h tps://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h tps://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password, Two- factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_Booking.com_]htt p://Booking.com]_;_ - _I want to use a different email address for my account;_ - _I want to remove all my data_
4	The third radio button is clicked	-	# The radio button should be filled in blue # The option will provide below a text box



			# In the bottom-right corner, there should be a "Delete account" button available
5	'Cancel' button is clicked	-	# A window pop-up message should appear displaying the following text: _Your changes won't be saved._ # The window should provide 2 buttons → 'OK' and 'Cancel'
6	'OK' button is clicked	-	# "Delete account" row should resize to its initial state without displaying the previous three options # The user should remain on the 'Security' main page

2.12. Test WB-102

2.12.1. Test Summary

Security page is changed while the 'I want to remove all my data' option is still active

2.12.2. Test Description

2.12.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.12.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.12.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings h https://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h https://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing



			<p>all the functions such as: _Password, Two-factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active</p>
3	'Delete account' button is clicked	-	<p># 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_ Booking.com_ http://Booking.com]_;_ - _I want to use a different email address for my account;_ - _I want to remove all my data_</p>
4	The third radio button is clicked	-	<p># The radio button should be filled in blue # The option will provide below a text box # In the bottom-right corner, there should be a "Delete account" button available</p>
5	Browser's homepage button is clicked	-	<p># The [Booking.com http://Booking.com] page should prompt a window pop-up displaying the</p>



			following text: _This page is asking you to confirm that you want to leave — information you've entered may not be saved._ # There are provided 2 buttons: _'Leave page'_ and _'Stay on page'_
6	'Leave page'_ button is clicked	-	The user should be redirected to their browser homepage

2.13. Test WB-103

2.13.1. Test Summary

Text box is filled with various characters

2.13.2. Test Description

2.13.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.13.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.13.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result	
1	Endpoint [https://account.booking.com/mysettings h tps://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h tps://account.booking.com/mysettings]		Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-		# The security page should open correctly, providing all the functions such as: _Password, Two-factor authentication, Active sessions, Delete account._ # The security page should include a



			left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_Booking.com_]http://Booking.com]_;_ - _I want to use a different email address for my account;_ - _I want to remove all my data_
4	The third radio button is clicked	-	# The radio button should be filled in blue # The option will provide below a text box # In the bottom-right corner, there should be a "Delete account" button available
5	Text box is filled with various characters	Sun is beautiful. 12345 !@#\$\$%	Text is displayed properly in the text box

2.14. Test WB-104

2.14.1. Test Summary

User proceeds to delete the account

2.14.2. Test Description



2.14.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.14.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.14.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings h tps://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h tps://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password, Two- factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_Booking.com_ htt p://Booking.com]_;_ - _I want to use a



			different email address for my account;_ - _I want to remove all my data_
4	The third radio button is clicked	-	# The radio button should be filled in blue # The option will provide below a text box # In the bottom-right corner, there should be a "Delete account" button available
5	'Delete account' button is clicked	-	# 'Delete account' row displays the following confirmation text: _We've received your request. Please check your inbox for_ {color:#6554c0}*_{PROVIDED EMAIL ADDRESS}*_{color} _to finish deleting your account._ # An email titled 'Request to remove account' is received to the account's email address

2.15. Test WB-105

2.15.1. Test Summary

'Delete account' email's button is clicked

2.15.2. Test Description

2.15.3. Pre-Condition(s)

None

2.15.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.15.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
------	--------	------	-----------------



1	Endpoint [https://account.booking.com/mysettings h tps://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h tps://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password, Two- factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_Booking.com_ htt p://Booking.com]_;_ - _I want to use a different email address for my account;_ - _I want to remove all my data_
4	The third radio button is clicked	-	# The radio button should be filled in blue # The option will provide below a text box # In the bottom-right corner, there should be a "Delete



			account" button available
5	'Delete account' button is clicked	-	# 'Delete account' row displays the following confirmation text: _We've received your request. Please check your inbox for_ {color:#6554c0}*_{PROVIDED EMAIL ADDRESS}*_{color} _to finish deleting your account._ # An email titled 'Request to remove account' is received to the account's email address
6	'Delete account' email's button is clicked	-	# The user is redirected to the [Booking.com http://Booking.com] website, which displays a confirmation message for the account deletion as following: {color:#36b37e}*_{Y our account has been removed}*_{color} # The user is logged out

2.16. Test WB-106

2.16.1. Test Summary

'Delete account' email's button is clicked for the second time

2.16.2. Test Description

2.16.3. Pre-Condition(s)

Key	WB-107
Summary	The user has already processed the account deletion workflow
Definition	

2.16.4. Requirement(s) linked with this test

Is not associated to Requirements.



2.16.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings h tps://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h tps://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password, Two- factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_Booking.com_]htt p://Booking.com]_;_ - _I want to use a different email address for my account;_ - _I want to remove all my data_
4	The third radio button is clicked	-	# The radio button should be filled in blue # The option will provide below a text box



			# In the bottom-right corner, there should be a "Delete account" button available
5	'Delete account' button is clicked	-	# 'Delete account' row displays the following confirmation text: _We've received your request. Please check your inbox for_ {color:#6554c0}*_{PROVIDED EMAIL ADDRESS}_*{color} _to finish deleting your account._ # An email titled 'Request to remove account' is received to the account's email address
6	'Delete account' email's button is clicked	-	# The user is redirected to the [Booking.com http://Booking.com] website, which displays a confirmation message for the account deletion as following: {color:#36b37e}*_{Y our account has been removed}_*{color} # The user is logged out
7	'Delete account' previous email's button is clicked again (for the second time)	-	The user is redirected to the [Booking.com http://Booking.com] website, which displays the following message: {color:#ff5630}*Are you sure you want to delete your account?}*{color} {color:#ff5630}Please sign in one last time to remove your account.{color}



2.17. Test WB-108

2.17.1. Test Summary

User signs-in with a deleted account

2.17.2. Test Description

2.17.3. Pre-Condition(s)

Key	WB-109
Summary	User booking.com account was recently deleted
Definition	

2.17.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.17.5. Test Procedure

This Manual Test has 3 Steps

Step	Action	Data	Expected Result
1	User accesses [https://www.booking.com https://www.booking.com]	-	The website should open up properly
2	'Sign-in' button is clicked	-	'Sign in or create an account' page is prompted
3	The user inputs their recently deleted account's email address into the designated "Email address" field and proceeds by clicking the "Continue with email" button	_Recently deleted email address_	# The user should be redirected to the next step, wherein they are prompted to set a new password for the provided email address # User cannot log in into the deleted account

2.18. Test WB-110

2.18.1. Test Summary

'Customer service' email's link is accessed

2.18.2. Test Description

2.18.3. Pre-Condition(s)

None

2.18.4. Requirement(s) linked with this test

Is not associated to Requirements.



2.18.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Endpoint [https://account.booking.com/mysettings h tps://account.booking.com/mysettings] is requested	[https://account.booking.com/mysettings h tps://account.booking.com/mysettings]	Response status code is {color:#36b37e}*200 OK*{color}
2	'Security' section is clicked	-	# The security page should open correctly, providing all the functions such as: _Password, Two- factor authentication, Active sessions, Delete account._ # The security page should include a left-side column featuring shortcuts to various main settings of the account, including _Personal Details, Preferences, Security, Payment Details, Privacy, Email Notifications, and Other Travelers_ # The left-side column should highlight the "Security" shortcut when the security page is active
3	'Delete account' button is clicked	-	# 'Delete account' row should expand, providing 3 different options: - _I get too many emails from_ [_Booking.com_]htt p://Booking.com]_;_ - _I want to use a different email address for my account;_ - _I want to remove all my data_
4	The third radio button is clicked	-	# The radio button should be filled in blue # The option will provide below a text box



			# In the bottom-right corner, there should be a "Delete account" button available
5	'Delete account' button is clicked	-	# 'Delete account' row displays the following confirmation text: _We've received your request. Please check your inbox for_ {color:#6554c0}*_{PROVIDED EMAIL ADDRESS}*_{color} _to finish deleting your account._ # An email titled 'Request to remove account' is received to the account's email address
6	'Customer service' email's link is clicked	-	The user is redirected to the Help Center main page



3. Appendix A: Approval

The undersigned acknowledge they have reviewed the **Test Set** and agree with the approach it presents. Changes to this **Test Set** will be coordinated with and approved by the undersigned or their designated representatives.

Signature:

Date:

Print Name:

Title:

Role:
