



TEST SET

[Forgot password feature] Test Set

Project Name: **WiseBooking: QA Initiative for booking.com**

Issue: [WB-27](#)

Prepared By: **George-Marian Lupu**

 **CONFIDENTIAL**



Document Date: 10/7/2024



TABLE OF CONTENTS

1.	Introduction	6
1.1.	Document Overview	6
1.2.	Test Set Description	6
2.	Tests.....	7
2.1.	Test WB-28.....	7
2.1.1.	Test Summary	7
2.1.2.	Test Description.....	7
2.1.3.	Pre-Condition(s).....	7
2.1.4.	Requirement(s) linked with this test	7
2.1.5.	Test Procedure	7
2.2.	Test WB-30.....	7
2.2.1.	Test Summary	7
2.2.2.	Test Description.....	7
2.2.3.	Pre-Condition(s).....	7
2.2.4.	Requirement(s) linked with this test	7
2.2.5.	Test Procedure	7
2.3.	Test WB-31.....	8
2.3.1.	Test Summary	8
2.3.2.	Test Description.....	8
2.3.3.	Pre-Condition(s).....	8
2.3.4.	Requirement(s) linked with this test	8
2.3.5.	Test Procedure	8
2.4.	Test WB-33.....	8
2.4.1.	Test Summary	8
2.4.2.	Test Description.....	8
2.4.3.	Pre-Condition(s).....	8
2.4.4.	Requirement(s) linked with this test	8
2.4.5.	Test Procedure	8
2.5.	Test WB-34.....	9
2.5.1.	Test Summary	9
2.5.2.	Test Description.....	9
2.5.3.	Pre-Condition(s).....	9
2.5.4.	Requirement(s) linked with this test	9
2.5.5.	Test Procedure	9
2.6.	Test WB-35.....	10
2.6.1.	Test Summary	10
2.6.2.	Test Description.....	10
2.6.3.	Pre-Condition(s).....	10
2.6.4.	Requirement(s) linked with this test	10
2.6.5.	Test Procedure	10
2.7.	Test WB-36.....	10
2.7.1.	Test Summary	10
2.7.2.	Test Description.....	10
2.7.3.	Pre-Condition(s).....	10
2.7.4.	Requirement(s) linked with this test	10
2.7.5.	Test Procedure	11
2.8.	Test WB-38.....	11
2.8.1.	Test Summary	11
2.8.2.	Test Description.....	11
2.8.3.	Pre-Condition(s).....	11



2.8.4.	Requirement(s) linked with this test	11
2.8.5.	Test Procedure	11
2.9.	Test WB-40	12
2.9.1.	Test Summary	12
2.9.2.	Test Description	12
2.9.3.	Pre-Condition(s)	12
2.9.4.	Requirement(s) linked with this test	12
2.9.5.	Test Procedure	12
2.10.	Test WB-41	12
2.10.1.	Test Summary	12
2.10.2.	Test Description	12
2.10.3.	Pre-Condition(s)	12
2.10.4.	Requirement(s) linked with this test	13
2.10.5.	Test Procedure	13
2.11.	Test WB-43	13
2.11.1.	Test Summary	13
2.11.2.	Test Description	13
2.11.3.	Pre-Condition(s)	13
2.11.4.	Requirement(s) linked with this test	13
2.11.5.	Test Procedure	13
2.12.	Test WB-44	14
2.12.1.	Test Summary	14
2.12.2.	Test Description	14
2.12.3.	Pre-Condition(s)	14
2.12.4.	Requirement(s) linked with this test	14
2.12.5.	Test Procedure	14
2.13.	Test WB-45	15
2.13.1.	Test Summary	15
2.13.2.	Test Description	15
2.13.3.	Pre-Condition(s)	15
2.13.4.	Requirement(s) linked with this test	15
2.13.5.	Test Procedure	15
2.14.	Test WB-46	16
2.14.1.	Test Summary	16
2.14.2.	Test Description	16
2.14.3.	Pre-Condition(s)	16
2.14.4.	Requirement(s) linked with this test	16
2.14.5.	Test Procedure	16
2.15.	Test WB-47	17
2.15.1.	Test Summary	17
2.15.2.	Test Description	17
2.15.3.	Pre-Condition(s)	17
2.15.4.	Requirement(s) linked with this test	17
2.15.5.	Test Procedure	17
2.16.	Test WB-48	18
2.16.1.	Test Summary	18
2.16.2.	Test Description	18
2.16.3.	Pre-Condition(s)	18
2.16.4.	Requirement(s) linked with this test	18
2.16.5.	Test Procedure	18
2.17.	Test WB-49	20
2.17.1.	Test Summary	20
2.17.2.	Test Description	20



2.17.3.	Pre-Condition(s).....	20
2.17.4.	Requirement(s) linked with this test	20
2.17.5.	Test Procedure	20
2.18.	Test WB-50.....	21
2.18.1.	Test Summary	21
2.18.2.	Test Description.....	21
2.18.3.	Pre-Condition(s).....	21
2.18.4.	Requirement(s) linked with this test	21
2.18.5.	Test Procedure	21
2.19.	Test WB-52.....	22
2.19.1.	Test Summary	22
2.19.2.	Test Description.....	22
2.19.3.	Pre-Condition(s).....	22
2.19.4.	Requirement(s) linked with this test	22
2.19.5.	Test Procedure	22
2.20.	Test WB-56.....	23
2.20.1.	Test Summary	23
2.20.2.	Test Description.....	23
2.20.3.	Pre-Condition(s).....	23
2.20.4.	Requirement(s) linked with this test	23
2.20.5.	Test Procedure	23
2.21.	Test WB-57.....	24
2.21.1.	Test Summary	24
2.21.2.	Test Description.....	25
2.21.3.	Pre-Condition(s).....	25
2.21.4.	Requirement(s) linked with this test	25
2.21.5.	Test Procedure	25
2.22.	Test WB-58.....	26
2.22.1.	Test Summary	26
2.22.2.	Test Description.....	26
2.22.3.	Pre-Condition(s).....	26
2.22.4.	Requirement(s) linked with this test	26
2.22.5.	Test Procedure	26
2.23.	Test WB-59.....	27
2.23.1.	Test Summary	27
2.23.2.	Test Description.....	27
2.23.3.	Pre-Condition(s).....	27
2.23.4.	Requirement(s) linked with this test	27
2.23.5.	Test Procedure	27
2.24.	Test WB-60.....	28
2.24.1.	Test Summary	28
2.24.2.	Test Description.....	28
2.24.3.	Pre-Condition(s).....	28
2.24.4.	Requirement(s) linked with this test	29
2.24.5.	Test Procedure	29
2.25.	Test WB-62.....	30
2.25.1.	Test Summary	30
2.25.2.	Test Description.....	30
2.25.3.	Pre-Condition(s).....	30
2.25.4.	Requirement(s) linked with this test	30
2.25.5.	Test Procedure	30
2.26.	Test WB-63.....	31
2.26.1.	Test Summary	31



2.26.2.	Test Description.....	31
2.26.3.	Pre-Condition(s).....	31
2.26.4.	Requirement(s) linked with this test	31
2.26.5.	Test Procedure	31
2.27.	Test WB-64.....	32
2.27.1.	Test Summary	32
2.27.2.	Test Description.....	32
2.27.3.	Pre-Condition(s).....	32
2.27.4.	Requirement(s) linked with this test	32
2.27.5.	Test Procedure	32
2.28.	Test WB-65.....	34
2.28.1.	Test Summary	34
2.28.2.	Test Description.....	34
2.28.3.	Pre-Condition(s).....	34
2.28.4.	Requirement(s) linked with this test	34
2.28.5.	Test Procedure	34
2.29.	Test WB-66.....	35
2.29.1.	Test Summary	35
2.29.2.	Test Description.....	35
2.29.3.	Pre-Condition(s).....	35
2.29.4.	Requirement(s) linked with this test	35
2.29.5.	Test Procedure	35
2.30.	Test WB-183.....	36
2.30.1.	Test Summary	36
2.30.2.	Test Description.....	37
2.30.3.	Pre-Condition(s).....	37
2.30.4.	Requirement(s) linked with this test	37
2.30.5.	Test Procedure	37
3.	Appendix A: Approval	38



1. Introduction

1.1. Document Overview

This Test Report provides a summary of a test set. This document has been generated automatically from the test management platform.

1.2. Test Set Description

This test set specifically addresses the "[WB-19] Forgot password" feature.



2. Tests

2.1. Test WB-28

2.1.1. Test Summary

Booking.com homepage opens up correctly

2.1.2. Test Description

2.1.3. Pre-Condition(s)

None

2.1.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.1.5. Test Procedure

This Manual Test has 1 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK

2.2. Test WB-30

2.2.1. Test Summary

"Sign in" button highlights upon selection

2.2.2. Test Description

The "Sign in" button should be positioned in the top section of the <http://Booking.com> homepage.

2.2.3. Pre-Condition(s)

None

2.2.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.2.5. Test Procedure

This Manual Test has 2 Steps



Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User selects "Sign in button"	-	"Sign in" button should become highlighted

2.3. Test WB-31

2.3.1. Test Summary

"Sign in" button redirects the user to the page displaying "Sign in or create an account."

2.3.2. Test Description

2.3.3. Pre-Condition(s)

None

2.3.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.3.5. Test Procedure

This Manual Test has 2 Steps

Step	Actions	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."

2.4. Test WB-33

2.4.1. Test Summary

User cannot proceed if they submit with a blank email address

2.4.2. Test Description

2.4.3. Pre-Condition(s)

None

2.4.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.4.5. Test Procedure

This Manual Test has 3 Steps



Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User leaves the "Email address" field uncompleted and clicks on "Continue with email" button	-	1. An error message should display "Please enter your email address" 2. The "Email address" field becomes red-highlighted 3. User is not redirected to the next page

2.5. Test WB-34

2.5.1. Test Summary

User cannot proceed if they submit with an invalid email address

2.5.2. Test Description

2.5.3. Pre-Condition(s)

None

2.5.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.5.5. Test Procedure

This Manual Test has 3 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User inserts an invalid email address into the "Email address" field and clicks on "Continue with email" button	Invalid email address	1. An error message should display "Please check if the email address you've entered is correct." 2. The "Email address" field becomes red-highlighted 3. User is not redirected to the next page



2.6. Test WB-35

2.6.1. Test Summary

User is redirected to the password assignment step after submitting with valid email address

2.6.2. Test Description

2.6.3. Pre-Condition(s)

None

2.6.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.6.5. Test Procedure

This Manual Test has 3 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address

2.7. Test WB-36

2.7.1. Test Summary

System displays the previous submitted email address while being in the password assignment step

2.7.2. Test Description

Upon proceeding with a valid email address and clicking on the "Continue with email" button, the system should advance the user to the next step and display in the main section: "Please enter your Booking.com password for {PROVIDED EMAIL ADDRESS}."

2.7.3. Pre-Condition(s)

None

2.7.4. Requirement(s) linked with this test

Is not associated to Requirements.



2.7.5. Test Procedure

This Manual Test has 3 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	1. User is redirected to the password assignment step after submitting with valid email address 2. In the center section on the page, system should display a text with the user's provided email address as following: <i>"Please enter your Booking.com password for {PROVIDED EMAIL ADDRESS}"</i>

2.8. Test WB-38

2.8.1. Test Summary

"Forgotten your password?" button becomes highlighted upon selection

2.8.2. Test Description

2.8.3. Pre-Condition(s)

None

2.8.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.8.5. Test Procedure

This Manual Test has 4 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address



4	User selects the "Forgotten your password?" button	-	"Forgotten your password" button becomes highlighted upon selection
---	--	---	---

2.9. Test WB-40

2.9.1. Test Summary

Upon clicking on "Forgotten your password?" button, user is redirected to the next step of email assignment

2.9.2. Test Description

2.9.3. Pre-Condition(s)

None

2.9.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.9.5. Test Procedure

This Manual Test has 4 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment

2.10. Test WB-41

2.10.1. Test Summary

System should automatically fill the "Your email address" field with the email submitted previously

2.10.2. Test Description

2.10.3. Pre-Condition(s)

None



2.10.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.10.5. Test Procedure

This Manual Test has 4 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	1. User is redirected to the next step of email assignment 2. "Your email address" field should be automatically filled with the previously submitted email address

2.11. Test WB-43

2.11.1. Test Summary

User should not be able to send a reset link while providing blank email address

2.11.2. Test Description

2.11.3. Pre-Condition(s)

None

2.11.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.11.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."



3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User leaves the "Your email address" field uncompleted and clicks on "Send reset link" button	-	1. System should not be redirecting the user to the next step 2. System should display the following error message: "Please enter your email address" 3. The "Your email address" field should become red-highlighted

2.12. Test WB-44

2.12.1. Test Summary

User should not be able to send a reset link while providing invalid email address

2.12.2. Test Description

2.12.3. Pre-Condition(s)

None

2.12.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.12.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment



5	User inserts an invalid email address into the "Your email address" field and clicks on "Send reset link" button	Invalid email address	<ol style="list-style-type: none">1. System should not be redirecting the user to the next step2. System should display the following error message: <i>"Please make sure your email address is correct"</i>3. The "Your email address" field should become red-highlighted
---	--	-----------------------	---

2.13. Test WB-45

2.13.1. Test Summary

User should be taken to the next step after sending reset link with valid email address

2.13.2. Test Description

2.13.3. Pre-Condition(s)

None

2.13.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.13.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<ol style="list-style-type: none">1. System should be redirecting the user to the next step2. In the center section of the page, the system should display the following message:



			<p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p>
--	--	--	---

2.14. Test WB-46

2.14.1. Test Summary

"Back to sign-in" button should redirect the user to the "Sign-in / create account" page

2.14.2. Test Description

2.14.3. Pre-Condition(s)

None

2.14.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.14.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p>



			<i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i> 3. User should encounter a "Back to sign-in" button
6	User clicks on the "Back to sign-in" button	-	1. User is redirected to the page of "Sign-in / account creation" 2. "Back to sign-in" button becomes highlighted

2.15. Test WB-47

2.15.1. Test Summary

After reloading the page, the user is returned one step back to the 'send reset link' state

2.15.2. Test Description

2.15.3. Pre-Condition(s)

None

2.15.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.15.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	1. System should be redirecting the user to the next step



			<p>2. In the center section of the page, the system should display the following message: "Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</p> <p>3. User should encounter a "Back to sign-in" button</p>
6	User reloads the browser page	-	<p>1. User is redirected to the page of "Forgotten your password?"</p> <p>2. "Your email address" field becomes uncompleted</p>

2.16. Test WB-48

2.16.1. Test Summary

User should not be allowed to request a reset link three times consecutively

2.16.2. Test Description

2.16.3. Pre-Condition(s)

None

2.16.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.16.5. Test Procedure

This Manual Test has 10 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment



5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message: "Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</p> <p>3. User should encounter a "Back to sign-in" button</p>
6	"Back to sign-in" button is clicked	-	User is taken back to "Sign in or create an account" step / page
7	<p>1. The previous email address is inserted again</p> <p>2. "Continue with email" button is clicked</p>	-	The user is taken to the next step of password assignment
8	"Forgotten your password" button is clicked		The user is taken to the next step where the "Your email address" field is automatically filled with the provided email address
9	"Send reset link" button is clicked	-	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p>
10	Steps 6, 7, 8, 9 are repeated again	-	<p>On the step 9 (while the user requests a reset link) the system should:</p> <p>1. Provide an error message: <i>"Too many attempts. Please try again later."</i></p> <p>2. "Your email address" field becomes red-highlighted</p> <p>3. A new reset link cannot be generated</p>



2.17. Test WB-49

2.17.1. Test Summary

An email containing a link for password assignment is automatically generated after submitting a valid email

2.17.2. Test Description

2.17.3. Pre-Condition(s)

None

2.17.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.17.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<div>1. System should be redirecting the user to the next step</div> <div>2. In the center section of the page, the system should display the following message: <i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></div> <div>3. User should encounter a "Back to sign-in" button</div> <div>4. User should receive an</div>



			automated email containing a reset link for password titled "Request to reset your password"
--	--	--	--

2.18. Test WB-50

2.18.1. Test Summary

"Reset Password" email button should direct the user to the page where they can assign a new password

2.18.2. Test Description

2.18.3. Pre-Condition(s)

None

2.18.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.18.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	1. System should be redirecting the user to the next step 2. In the center section of the page, the system should display the following message: <i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i>



			3. User should encounter a "Back to sign-in" button 4. User should receive an automated email containing a reset link for password titled "Request to reset your password"
6	User clicks on "Reset password" email button		1. User is taken to the page where he can assign a new password

2.19. Test WB-52

2.19.1. Test Summary

Assigning a new password is not permitted upon submission with blank fields

2.19.2. Test Description

2.19.3. Pre-Condition(s)

None

2.19.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.19.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment



5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p> <p>4. User should receive an automated email containing a reset link for password titled "Request to reset your password"</p>
6	User clicks on "Reset password" email button	-	User is taken to the page where he can assign a new password
7	<p>1. Both "Password" and "Confirm Password" fields are left uncompleted</p> <p>2. "Set new password" button is clicked</p>	-	<p>1. The user should not be taken to the next step</p> <p>2. "Password" field should become red-highlighted and display an error message: "Please enter your new password"</p> <p>3. "Confirm Password" field should become red-highlighted displaying an error message: "Please confirm your password"</p>

2.20. Test WB-56

2.20.1. Test Summary

Assigning a new password is not permitted upon submission with "Confirm password" field being uncompleted

2.20.2. Test Description

2.20.3. Pre-Condition(s)

None

2.20.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.20.5. Test Procedure

This Manual Test has 7 Steps



Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p> <p>4. User should receive an automated email containing a reset link for password titled "Request to reset your password"</p>
6	User clicks on "Reset password" email button	-	User is taken to the page where he can assign a new password
7	<p>1. "Password" field is being completed with a valid input</p> <p>2. "Confirm password" field is left uncompleted</p> <p>3. "Set new password" button is clicked</p>	Valid input for "Password" field	<p>1. User should not be taken to the next step</p> <p>2. "Confirm password" field should become red-highlighted and also display an error message: "Please confirm your password"</p>

2.21. Test WB-57

2.21.1. Test Summary

Assigning a new password is not permitted if the submitted passwords do not match



2.21.2. Test Description

2.21.3. Pre-Condition(s)

None

2.21.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.21.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p> <p>4. User should receive an automated email containing a reset link for password titled "Request to reset your password"</p>
6	User clicks on "Reset password" email button		User is taken to the page where he can assign a new password



7	1. User inserts different passwords into fields 2. User clicks on "Set new password" button	Password: jMdlvk.213! Confirm password: jMdlvk.214!	1. User should not be taken to the next step 2. An error message should appear: "The passwords you entered did not match, please try again" 3. "Confirm password" field should become red-highlighted
---	--	---	--

2.22. Test WB-58

2.22.1. Test Summary

Assigning a new password is not permitted upon submission with a 9 character password

2.22.2. Test Description

2.22.3. Pre-Condition(s)

None

2.22.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.22.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	1. System should be redirecting the user to the next step 2. In the center section of the page, the system should display the following message: "Check your inbox"



			<i>We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i> 3. User should encounter a "Back to sign-in" button 4. User should receive an automated email containing a reset link for password titled "Request to reset your password"
6	User clicks on "Reset password" email button		User is taken to the page where he can assign a new password
7	1. Fields are completed with a 9 character password 2. "Set new password" button is clicked	Password: Fh2C.KLa! Confirm new password: Fh2C.KLa!	1. User cannot be taken to the next step 2. An error message should display: "Your password must be at least 10 characters" 3. "Password" field becomes highlighted

2.23. Test WB-59

2.23.1. Test Summary

Assigning a new password is not permitted if the submitted password does not include any numbers

2.23.2. Test Description

2.23.3. Pre-Condition(s)

None

2.23.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.23.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."



3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p> <p>4. User should receive an automated email containing a reset link for password titled "Request to reset your password"</p>
6	User clicks on "Reset password" email button		User is taken to the page where he can assign a new password
7	<p>1. Both fields are completed with a 10 character password that has no numbers included</p> <p>2. "Set new password" button is clicked</p>	<p>Password: JdvXbcPN%!</p> <p>Confirm password: JdvXbcPN%!</p>	<p>1. User should not be taken to the next step</p> <p>2. An error message should display: "Your password must include at least one number"</p> <p>3. Password field becomes red-highlighted</p>

2.24. Test WB-60

2.24.1. Test Summary

Assigning a new password is not permitted if the submitted password does not include uppercase letters

2.24.2. Test Description

2.24.3. Pre-Condition(s)

None



2.24.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.24.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p> <p>4. User should receive an automated email containing a reset link for password titled "Request to reset your password"</p>
6	User clicks on "Reset password" email button		User is taken to the page where he can assign a new password
7	<p>1. Both fields are completed with a password that doesn't have uppercase letter(s)</p> <p>2. "Set new password" button is clicked</p>	<p>Password: abracadabrayee1</p> <p>Confirm password: abracadabrayee1</p>	<p>1. User should not be taken to the next steps</p> <p>2. An error message should appear: "Your password must include at least one uppercase letter"</p> <p>3. Password field becomes red-highlighted</p>



2.25. Test WB-62

2.25.1. Test Summary

Assigning a new password is not permitted if the submitted password does not include lowercase letters

2.25.2. Test Description

2.25.3. Pre-Condition(s)

None

2.25.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.25.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p> <p>4. User should receive an automated email containing a</p>



			reset link for password titled "Request to reset your password"
6	User clicks on "Reset password" email button		User is taken to the page where he can assign a new password
7	1. Both fields are completed with a password that doesn't have lowercase letter(s) 2. "Set new password" button is clicked	Password: ABRACADABRAYEE1 Confirm password: ABRACADABRAYEE1	1. User should not be taken to the next steps 2. An error message should appear: "Your password must include at least one lowercase letter" 3. Password field becomes red-highlighted

2.26. Test WB-63

2.26.1. Test Summary

Assigning a new password is permitted upon submission with a valid input

2.26.2. Test Description

2.26.3. Pre-Condition(s)

None

2.26.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.26.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment



5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p> <p>4. User should receive an automated email containing a reset link for password titled "Request to reset your password"</p>
6	User clicks on "Reset password" email button		User is taken to the page where he can assign a new password
7	<p>1. Both fields are completed with a valid input</p> <p>2. "Set new password" button is clicked</p>	<p>Password: bnO2sadm61ajj3a!</p> <p>Confirm password: bnO2sadm61ajj3a!</p>	<p>1. User should be taken to the next step where he becomes signed-in and is redirected to the Booking.com homepage</p> <p>2. An email titled "Account updated" is issued to the submitted email address</p> <p>3. The account's password is updated</p>

2.27. Test WB-64

2.27.1. Test Summary

"Account updated" email has attached the user's submitted email

2.27.2. Test Description

2.27.3. Pre-Condition(s)

None

2.27.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.27.5. Test Procedure

This Manual Test has 8 Steps



Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p> <p>4. User should receive an automated email containing a reset link for password titled "Request to reset your password"</p>
6	User clicks on "Reset password" email button		User is taken to the page where he can assign a new password
7	<p>1. Both fields are completed with a valid input</p> <p>2. "Set new password" button is clicked</p>	<p>Password: bnO2sadm61ajj3a!</p> <p>Confirm password: bnO2sadm61ajj3a!</p>	<p>1. User should be taken to the next step where he becomes signed-in and is redirected to the Booking.com homepage</p> <p>2. An email titled "Account updated" is issued to the submitted email address</p> <p>3. The account's password is updated</p>
8	Received email is opened	-	Email includes a hyperlink to the submitted user's email



2.28. Test WB-65

2.28.1. Test Summary

The attached link in the email (for password reset) is accessed

2.28.2. Test Description

2.28.3. Pre-Condition(s)

None

2.28.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.28.5. Test Procedure

This Manual Test has 8 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p> <p>4. User should receive an automated email containing a reset</p>



			link for password titled "Request to reset your password"
6	User clicks on "Reset password" email button		User is taken to the page where he can assign a new password
7	1. Both fields are completed with a valid input 2. "Set new password" button is clicked	Password: bnO2sadm61ajj3a! Confirm password: bnO2sadm61ajj3a!	1. User should be taken to the next step where he becomes signed-in and is redirected to the Booking.com homepage 2. An email titled "Account updated" is issued to the submitted email address 3. The account's password is updated
8	The link attached to the email is accessed	-	The user will be redirected to the page where they can set a new password

2.29. Test WB-66

2.29.1. Test Summary

User can log in using the newly assigned password

2.29.2. Test Description

2.29.3. Pre-Condition(s)

None

2.29.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.29.5. Test Procedure

This Manual Test has 9 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address



4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button	Valid email address	<p>1. System should be redirecting the user to the next step</p> <p>2. In the center section of the page, the system should display the following message:</p> <p><i>"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."</i></p> <p>3. User should encounter a "Back to sign-in" button</p> <p>4. User should receive an automated email containing a reset link for password titled "Request to reset your password"</p>
6	User clicks on "Reset password" email button		User is taken to the page where he can assign a new password
7	<p>1. Both fields are completed with a valid input</p> <p>2. "Set new password" button is clicked</p>	<p>Password: bnO2sadm61ajj3a!</p> <p>Confirm password: bnO2sadm61ajj3a!</p>	<p>1. User should be taken to the next step where he becomes signed-in and is redirected to the Booking.com homepage</p> <p>2. An email titled "Account updated" is issued to the submitted email address</p> <p>3. The account's password is updated</p>
8	User disconnects from his account	-	<p>1. User is logged-out</p> <p>2. User is returned to the Booking.com homepage</p>
9	User signs-in using the newly assigned password	Newly assigned password	User should log in

2.30. Test WB-183

2.30.1. Test Summary

User should not be able to send a reset link while providing an invalid phone number



2.30.2. Test Description

2.30.3. Pre-Condition(s)

None

2.30.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.30.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result
1	User accesses Booking.com homepage	-	Response status code is 200 OK
2	User clicks on "Sign in" button	-	User is redirected to the page displaying "Sign in or create an account."
3	User provides valid email address into the "Email address" field and clicks on "Continue with email" button	Valid email address	User is redirected to the password assignment step after submitting with valid email address
4	User clicks the "Forgotten your password?" button	-	User is redirected to the next step of email assignment
5	1. "Your email address" field is completed with an invalid phone number 2. "Send reset link" button is clicked	07812519215	1. The user should not be taken to the next step 2. Phone number field becomes red-highlighted 3. An error message should be displayed below the field: "Please check if the phone number you've entered is correct"



3. Appendix A: Approval

The undersigned acknowledge they have reviewed the **Test Set** and agree with the approach it presents. Changes to this **Test Set** will be coordinated with and approved by the undersigned or their designated representatives.

Signature:

Date:

Print Name:

Title:

Role: