



TEST SET

[Cancel booking feature] Test Set

Project Name: **WiseBooking: QA Initiative for booking.com**

Issue: [WB-111](#)

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 **CONFIDENTIAL**



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1. Introduction

1.1. Document Overview

This Test Report provides a summary of a test set. This document has been generated automatically from the test management platform.

1.2. Test Set Description



2. Tests

2.1. Test WB-114

2.1.1. Test Summary

User selects the "Booking & Trips" option from the account menu

2.1.2. Test Description

2.1.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

2.1.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.1.5. Test Procedure

This Manual Test has 2 Steps

Step	Action	Data	Expected Result
1	Account tab is clicked	-	Account tab expands with a drop-down menu
2	'Booking & Trips' option is selected	-	The option should become grey-highlighted

2.2. Test WB-115

2.2.1. Test Summary

User clicks the "Booking & Trips" option from the account menu

2.2.2. Test Description

2.2.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

Key	WB-112
Summary	The user has already booked a reservation



Definition

2.2.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.2.5. Test Procedure

This Manual Test has 3 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately

2.3. Test WB-116

2.3.1. Test Summary

An active booking is selected

2.3.2. Test Description

2.3.3. Pre-Condition(s)

Key
Summary
Definition

WB-95
The user is currently logged in

Key
Summary
Definition

WB-112
The user has already booked a reservation

2.3.4. Requirement(s) linked with this test

Is not associated to Requirements.



2.3.5. Test Procedure

This Manual Test has 4 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	Any active booking is selected	-	The selected booking should become highlighted

2.4. Test WB-117

2.4.1. Test Summary

An active booking is clicked

2.4.2. Test Description

2.4.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	
Key	WB-112
Summary	The user has already booked a reservation
Definition	

2.4.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.4.5. Test Procedure

This Manual Test has 4 Steps



Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking

2.5. Test WB-118

2.5.1. Test Summary

"Cancel your booking" feature is selected

2.5.2. Test Description

2.5.3. Pre-Condition(s)

Key
Summary
Definition

WB-95
The user is currently logged in

Key
Summary
Definition

WB-112
The user has already booked a reservation

2.5.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.5.5. Test Procedure

This Manual Test has 5 Steps



Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is selected from the right-side section of the page	-	The feature (isolated) should become black-highlighted

2.6. Test WB-119

2.6.1. Test Summary

"Cancel your booking" feature is clicked

2.6.2. Test Description

2.6.3. Pre-Condition(s)

Key Summary Definition	WB-95 The user is currently logged in
Key Summary Definition	WB-112 The user has already booked a reservation

2.6.4. Requirement(s) linked with this test

Is not associated to Requirements.



2.6.5. Test Procedure

This Manual Test has 5 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"

2.7. Test WB-122

2.7.1. Test Summary

"Reason" drop-down menu is clicked

2.7.2. Test Description

2.7.3. Pre-Condition(s)

Key	WB-112
Summary	The user has already booked a reservation
Definition	

Key	WB-95
Summary	The user is currently logged in



Definition

2.7.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.7.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"



6	"Reason" drop-down menu is clicked	-	<p>The drop-down menu should expand, showcasing the following options:</p> <ul style="list-style-type: none">- Change in the number or needs of travelers- Made bookings for the same dates, want to cancel to ones I don't need (upon selection, another 6 sub-options will appear)- I found an alternative accommodation option (upon selection, another 6 sub-options will appear)- Property asked to cancel (upon selection, another 3 sub-options will appear)- Personal reasons/trip was called off (upon selection, another 6 sub-options will appear)- Changes of dates or destinations- Unable to travel due to restrictions related to Coronavirus (COVID-19)- None of the above (upon selection, a text box will appear where the user can specify custom reasons)
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2.8. Test WB-123

2.8.1. Test Summary

"Continue" button is clicked while "Reason" option is left uncompleted

2.8.2. Test Description

2.8.3. Pre-Condition(s)

Key
Summary
Definition

WB-95
The user is currently logged in

Key
Summary
Definition

WB-112
The user has already booked a reservation



2.8.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.8.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Continue" button is clicked	-	1. The "Reason" drop-down menu should be highlighted in red 2. Below the drop-down menu, the following error message should be displayed: "Please select your reason for cancelling" 3. The user should not be able to proceed further



2.9. Test WB-124

2.9.1. Test Summary

"I want to keep this booking" button is clicked

2.9.2. Test Description

2.9.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	
Key	WB-112
Summary	The user has already booked a reservation
Definition	

2.9.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.9.5. Test Procedure

This Manual Test has 8 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking



5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Keep This Booking" button is clicked	-	1. A window pop-up should appear in the center, prompting the following message: "You haven't completed your cancellation. Are you sure you want to leave this page?" 2. The window should display "Stay on this page" and "Leave" buttons
7	"Stay on this page" button is clicked	-	The window pop-up should close
8	"Leave" button is clicked	-	The user is redirected to the info page of the booking

2.10. Test WB-125

2.10.1. Test Summary

Any of the "Reason" drop-down menu is being selected

2.10.2. Test Description

2.10.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	
Key	WB-112
Summary	The user has already booked a reservation
Definition	

2.10.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.10.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page



2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	Any of the reason is selected	-	The selected reason is grey-highlighted

2.11. Test WB-126

2.11.1. Test Summary

"View cancellation policy" is clicked

2.11.2. Test Description

2.11.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

Key	WB-112
Summary	The user has already booked a reservation



Definition

2.11.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.11.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"View cancellation policy" link is accessed from the "Cancellation policy" right-side section	-	A separate pop-up windows should appear, prompting the booking's individual condition informations

2.12. Test WB-127

2.12.1. Test Summary

"None of the above" option is chosen from the "Reason" drop-down menu

2.12.2. Test Description



2.12.3. Pre-Condition(s)

Key Summary Definition	WB-95 The user is currently logged in
Key Summary Definition	WB-112 The user has already booked a reservation

2.12.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.12.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options



7	"None of the above" option is clicked	-	1. "Reason" field is completed with the option selected 2. A resizable text box is displayed below
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2.13. Test WB-128

2.13.1. Test Summary

"Change of dates or destinations" option is chosen from the "Reason" drop-down menu

2.13.2. Test Description

2.13.3. Pre-Condition(s)

Key Summary Definition	WB-95 The user is currently logged in
Key Summary Definition	WB-112 The user has already booked a reservation

2.13.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.13.5. Test Procedure

This Manual Test has 7 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately



4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destinations" option is clicked	-	"Reason" drop-down menu becomes filled with the option selected

2.14. Test WB-129

2.14.1. Test Summary

"Property asked to cancel" option is chosen from the "Reason" drop-down menu

2.14.2. Test Description

2.14.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	
Key	WB-112
Summary	The user has already booked a reservation
Definition	

2.14.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.14.5. Test Procedure

This Manual Test has 8 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page



2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Property asked to cancel" option is clicked	-	Below the drop-down menu, there will appear 3 radio buttons which come with different reasons: - Property asked to book directly with them - Property indicated lack of availability - Other - please specify (which opens a text box)
8	Each radio button is clicked	-	The selected radio button becomes filled with blue colour



2.15. Test WB-130

2.15.1. Test Summary

Right side section displays accurate info about the booking made

2.15.2. Test Description

2.15.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	
Key	WB-112
Summary	The user has already booked a reservation
Definition	

2.15.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.15.5. Test Procedure

This Manual Test has 6 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking



5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	Right-side section is checked	-	The section should accurately display information about the booking, including: * Photo * Booking name * Rented room(s) * Period of stay * Booking price * Cancellation fee * Total price

2.16. Test WB-131

2.16.1. Test Summary

"Continue" button is clicked as a valid reason is selected

2.16.2. Test Description

2.16.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	
Key	WB-112
Summary	The user has already booked a reservation
Definition	

2.16.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.16.5. Test Procedure

This Manual Test has 8 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page



2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected
8	"Continue" button is clicked	-	In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking. Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"

2.17. Test WB-132

2.17.1. Test Summary

"Cancel booking" button is clicked

2.17.2. Test Description



2.17.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	
Key	WB-112
Summary	The user has already booked a reservation
Definition	

2.17.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.17.5. Test Procedure

This Manual Test has 9 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options



7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected
8	"Continue" button is clicked	-	<p>In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking.</p> <p>Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"</p>
9	"Cancel Booking" button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <ol style="list-style-type: none">1. A loading window witch displays "Cancelling your booking"2. After the loading is finished, the user will encounter the following text: Your booking was cancelled for {FREE / CHARGED} ✓We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS} ✓Your booking was successfully cancelled you don't have to do anything else! ✓If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.3. Two buttons available: "Book again" and "Find another place to stay"

2.18. Test WB-133

2.18.1. Test Summary

Displayed account information post-cancellation is checked

2.18.2. Test Description

2.18.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in



Definition	
Key Summary Definition	WB-112 The user has already booked a reservation
Key Summary Definition	WB-134 Registered account with geniusound18@gmail.com email address
Key Summary Definition	WB-135 Booking made at https://www.booking.com/hotel/ro/silver.ro.html

2.18.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.18.5. Test Procedure

This Manual Test has 10 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking



5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected
8	"Continue" button is clicked	-	<p>In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking.</p> <p>Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"</p>
9	"Cancel Booking" button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <ol style="list-style-type: none">1. A loading window witch displays "Cancelling your booking"2. After the loading is finished, the user will encounter the following text: Your booking was cancelled for {FREE / CHARGED} ✓We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS} ✓Your booking was successfully cancelled you don't have to do anything else! ✓If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.3. Two buttons available: "Book again" and "Find another place to stay"



10	Account informations which are displayed post-cancellation process are checked	For test data, refer to <i>Precondition 134 & 135</i>	<p>The page should accurately display the account information as following:</p> <p>We'll send you an email confirming your cancellation to geniussound18@gmail.com</p> <p>Your booking has been successfully cancelled - you don't have to do anything else!</p> <p>If you have any questions about the booking, you can contact Silver Hotel directly at +40755602983 for more info</p>
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2.19. Test WB-136

2.19.1. Test Summary

Information displayed in the right-side section post-cancellation process is checked

2.19.2. Test Description

2.19.3. Pre-Condition(s)

None

2.19.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.19.5. Test Procedure

This Manual Test has 10 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings



			2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected
8	"Continue" button is clicked	-	<p>In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking.</p> <p>Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"</p>
9	"Cancel Booking" button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <p>1. A loading window witch displays "Cancelling your booking"</p> <p>2. After the loading is finished, the user will encounter the following text:</p> <p>Your booking was cancelled for {FREE / CHARGED} ✔We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS}</p> <p>✔Your booking was successfully cancelled you don't have to do anything else!</p> <p>✔If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at</p>



			{PHONE NUMBER OF BOOKING} for more info. 3. Two buttons available: "Book again" and "Find another place to stay"
10	Information displayed in the right-side section post-cancellation process is checked	For test data, refer to Precondition 134 & 135	The right-side section should include the following information: * Main photo of the Silver Hotel * 3 stars as rating system * Check-in → -Saturday 6 April 2024- * Check-out → -Monday 8 April 2024- * Stay details → -2 nights, 1 room- * Cancellation cost → Free

2.20. Test WB-137

2.20.1. Test Summary

"Find another place to stay" button is clicked

2.20.2. Test Description

2.20.3. Pre-Condition(s)

Key Summary Definition	WB-95 The user is currently logged in
Key Summary Definition	WB-112 The user has already booked a reservation

2.20.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.20.5. Test Procedure

This Manual Test has 10 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page



2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected
8	"Continue" button is clicked	-	In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking. Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"



9	"Cancel Booking" button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <ol style="list-style-type: none">1. A loading window witch displays "Cancelling your booking"2. After the loading is finished, the user will encounter the following text: Your booking was cancelled for {FREE / CHARGED} ✓We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS} ✓Your booking was successfully cancelled you don't have to do anything else! ✓If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.3. Two buttons available: "Book again" and "Find another place to stay"
10	"Find another place to stay" button is clicked	-	The user should be redirected to the main page of Booking.com

2.21. Test WB-138

2.21.1. Test Summary

"Book again" button is clicked

2.21.2. Test Description

2.21.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

Key	WB-112
Summary	The user has already booked a reservation
Definition	

Key	WB-134
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Summary
Definition | Registered account with geniusound18@gmail.com email address

Key
Summary
Definition | WB-135
Booking made at <https://www.booking.com/hotel/ro/silver.ro.html>

2.21.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.21.5. Test Procedure

This Manual Test has 11 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected



8	"Continue" button is clicked	-	<p>In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking.</p> <p>Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"</p>
9	"Cancel Booking" button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <ol style="list-style-type: none">1. A loading window witch displays "Cancelling your booking"2. After the loading is finished, the user will encounter the following text: Your booking was cancelled for {FREE / CHARGED} ✓We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS} ✓Your booking was successfully cancelled you don't have to do anything else! ✓If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.3. Two buttons available: "Book again" and "Find another place to stay"
10	Account informations which are displayed post-cancellation process are checked	For test data, refer to Precondition 134 & 135	<p>The page should accurately display the account information as following:</p> <p>* We'll send you an email confirming your cancellation to *geniussound18@gmail.com*</p> <p>* *Your booking has been successfully cancelled* - you don't have to do anything else!</p> <p>* If you have any questions about the booking, you can contact Silver Hotel directly at *+40755602983* for more info</p>



11	"Book again" button is clicked	-	The user should be redirected to the "Silver Hotel" booking page
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2.22. Test WB-139

2.22.1. Test Summary

Bottom section is checked

2.22.2. Test Description

2.22.3. Pre-Condition(s)

Key Summary Definition	WB-95 The user is currently logged in
Key Summary Definition	WB-112 The user has already booked a reservation
Key Summary Definition	WB-134 Registered account with geniusound18@gmail.com email address
Key Summary Definition	WB-135 Booking made at https://www.booking.com/hotel/ro/silver.ro.html

2.22.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.22.5. Test Procedure

This Manual Test has 10 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out



3	'Booking & Trips' option is clicked	-	<p>1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings</p> <p>2. The information within the active bookings should be displayed accurately</p>
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Continue" button is clicked	-	<p>In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking.</p> <p>Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"</p>
8	"Cancel Booking" button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <p>1. A loading window witch displays "Cancelling your booking"</p> <p>2. After the loading is finished, the user will encounter the following text:</p> <p>Your booking was cancelled for {FREE / CHARGED} ✔We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS}</p> <p>✔Your booking was successfully cancelled you don't have to do anything else!</p> <p>✔If you have any questions about</p>



			<p>this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.</p> <p>3. Two buttons available: "Book again" and "Find another place to stay"</p>
9	Account informations which are displayed post-cancellation process are checked	For test data, refer to Precondition 134 & 135	<p>The page should accurately display the account information as following:</p> <p>* We'll send you an email confirming your cancellation to *geniusound18@gmail.com*</p> <p>* *Your booking has been successfully cancelled* - you don't have to do anything else!</p> <p>* If you have any questions about the booking, you can contact Silver Hotel directly at *+40755602983* for more info</p>
10	Bottom section of the page is checked	-	<p>1. The bottom section should offer an additional three bookings based on the "Silver Hotel" reservation</p> <p>2. Each booking should feature a "View Property" button that redirects the user to its respective page</p>

2.23. Test WB-140

2.23.1. Test Summary

"Back to all my bookings" button is clicked

2.23.2. Test Description

2.23.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

Key	WB-112
Summary	The user has already booked a reservation
Definition	



2.23.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.23.5. Test Procedure

This Manual Test has 10 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected
8	"Continue" button is clicked	-	In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking. Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"



9	Cancel Booking button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <p>1. A loading window witch displays "Cancelling your booking"</p> <p>2. After the loading is finished, the user will encounter the following text:</p> <p>Your booking was cancelled for {FREE / CHARGED} ✓We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS}</p> <p>✓Your booking was successfully cancelled you don't have to do anything else!</p> <p>✓If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.</p> <p>3. Two buttons available: "Book again" and "Find another place to stay"</p>
10	"Back to all my bookings" button is clicked	-	The user should be redirected to the "Bookings & Trips" account page

2.24. Test WB-141

2.24.1. Test Summary

An email is issued after cancellation process is done

2.24.2. Test Description

2.24.3. Pre-Condition(s)

Key
Summary
Definition

WB-95
The user is currently logged in

Key
Summary
Definition

WB-112
The user has already booked a reservation



2.24.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.24.5. Test Procedure

This Manual Test has 9 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected
8	"Continue" button is clicked	-	In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking. Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"



9	Cancel Booking button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <ol style="list-style-type: none">1. A loading window witch displays "Cancelling your booking"2. After the loading is finished, the user will encounter the following text: Your booking was cancelled for {FREE / CHARGED} ✔We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS} ✔Your booking was successfully cancelled you don't have to do anything else! ✔If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.3. Two buttons available: "Book again" and "Find another place to stay"4. An email is sent to the account's registered email address
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2.25. Test WB-142

2.25.1. Test Summary

The confirmation number in the email matches the original

2.25.2. Test Description

The confirmation number attached to the received email (after the cancellation process is completed) should align with the confirmation number generated by the Booking.com platform

2.25.3. Pre-Condition(s)

Key Summary Definition	WB-95 The user is currently logged in
Key Summary Definition	WB-112 The user has already booked a reservation



2.25.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.25.5. Test Procedure

This Manual Test has 10 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected
8	"Continue" button is clicked	-	In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking. Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"



9	Cancel Booking button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <ol style="list-style-type: none">1. A loading window witch displays "Cancelling your booking"2. After the loading is finished, the user will encounter the following text: Your booking was cancelled for {FREE / CHARGED} ✔We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS} ✔Your booking was successfully cancelled you don't have to do anything else! ✔If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.3. Two buttons available: "Book again" and "Find another place to stay"4. An email is sent to the account's registered email address
10	The user open the received email	-	The confirmation number displayed at the top section of the email should match the original one

2.26. Test WB-143

2.26.1. Test Summary

The PIN code in the email matches the original

2.26.2. Test Description

2.26.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	

Key	WB-112
Summary	The user has already booked a reservation



Definition

2.26.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.26.5. Test Procedure

This Manual Test has 10 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected
8	"Continue" button is clicked	-	In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking.



			Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"
9	Cancel Booking button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <ol style="list-style-type: none">1. A loading window witch displays "Cancelling your booking"2. After the loading is finished, the user will encounter the following text: Your booking was cancelled for {FREE / CHARGED} ✓We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS} ✓Your booking was successfully cancelled you don't have to do anything else! ✓If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.3. Two buttons available: "Book again" and "Find another place to stay"4. An email is sent to the account's registered email address
10	The user open the received email	-	The PIN code displayed at the top section of the email should match the original one

2.27. Test WB-144

2.27.1. Test Summary

The email for successful booking cancellation is opened

2.27.2. Test Description

2.27.3. Pre-Condition(s)

Key
Summary

WB-95
The user is currently logged in



Definition	
Key Summary Definition	WB-112 The user has already booked a reservation

2.27.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.27.5. Test Procedure

This Manual Test has 10 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"
6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected



8	"Continue" button is clicked	-	<p>In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking.</p> <p>Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"</p>
9	Cancel Booking button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <ol style="list-style-type: none">1. A loading window witch displays "Cancelling your booking"2. After the loading is finished, the user will encounter the following text: Your booking was cancelled for {FREE / CHARGED} ✔We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS} ✔Your booking was successfully cancelled you don't have to do anything else! ✔If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.3. Two buttons available: "Book again" and "Find another place to stay"4. An email is sent to the account's registered email address
10	The user open the received email	-	<p>The main content of the email should provide precise details regarding the canceled booking, including: customer account name, booking name, address, phone number, number of persons, check-in date, check-out date, and cancellation cost</p>



2.28. Test WB-145

2.28.1. Test Summary

"Get the app" link is accessed

2.28.2. Test Description

The link is located in the received email after successful cancellation process

2.28.3. Pre-Condition(s)

Key	WB-95
Summary	The user is currently logged in
Definition	
Key	WB-112
Summary	The user has already booked a reservation
Definition	

2.28.4. Requirement(s) linked with this test

Is not associated to Requirements.

2.28.5. Test Procedure

This Manual Test has 11 Steps

Step	Action	Data	Expected Result
1	Booking.com main page is accessed	-	The user is redirected to the Booking.com main page
2	Account tab is clicked from the top section	-	The tab should expand to a drop-down menu, featuring various options such as: Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out
3	'Booking & Trips' option is clicked	-	1. The user is redirected to the 'Booking & Trips' page within their account, where they primarily encounter their active bookings 2. The information within the active bookings should be displayed accurately
4	An active booking is clicked	-	The user is directed to a dedicated browser tab showcasing comprehensive information and features related to the selected booking
5	"Cancel booking" feature is clicked from the right-side section of the page	-	The user is redirected to the next page, where a drop-down menu feature is prominently displayed at the center of the page, alongside two action buttons: "Continue" and "Keep This Booking"



6	"Reason" drop-down menu is clicked	-	The drop-down menu should expand, prompting various options
7	"Change of dates or destination" option is clicked	-	"Reason" field is completed with the option selected
8	"Continue" button is clicked	-	<p>In the center section of the page, the user will find "Confirm Cancellation" along with details about the booking.</p> <p>Below, two buttons are presented: "Cancel Booking" and "Keep This Booking"</p>
9	{color:#ff5630}* "Cancel Booking" * {color} button is clicked	-	<p>There will be initiated a cancellation process with consists of the following states:</p> <ol style="list-style-type: none">1. A loading window witch displays "Cancelling your booking"2. After the loading is finished, the user will encounter the following text: Your booking was cancelled for {FREE / CHARGED} ✓We'll send you an email confirming your cancellation to {PROVIDED EMAIL ADDRESS} ✓Your booking was successfully cancelled you don't have to do anything else! ✓If you have any questions about this booking, you can contact {NAME OF BOOKING} directly at {PHONE NUMBER OF BOOKING} for more info.3. Two buttons available: "Book again" and "Find another place to stay"4. An email is sent to the account's registered email address
10	The user open the received email	-	The main content of the email should provide precise details regarding the canceled booking, including: customer account name, booking name, address, phone number, number of persons, check-in date, check-out date, and cancellation cost
11	"Get the app" link is clicked	-	The user should be redirected to the https://www.booking.com/apps.html?china_placement=0 endpoint



3. Appendix A: Approval

The undersigned acknowledge they have reviewed the **Test Set** and agree with the approach it presents. Changes to this **Test Set** will be coordinated with and approved by the undersigned or their designated representatives.

Signature:

Date:

Print Name:

Title:

Role:
