

|  |
| --- |
|  |
| |  | | --- | | TEST SET  [Reset password] Test Set  Project Name: WiseBooking: QA Initiative for booking.com  Issue: [WB-146](https://gmarianlupu.atlassian.net/browse/WB-146)  Prepared By: George-Marian Lupu  CONFIDENTIAL | |

Document Date: 23/7/2024

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# Introduction

## Document Overview

This Test Report provides a summary of a test set. This document has been generated automatically from the test management platform.

## Test Set Description

* This test set is specifically designed to address the issue <https://gmarianlupu.atlassian.net/browse/WB-12>
* Some of the tests will be skipped as they already been designed in <https://gmarianlupu.atlassian.net/browse/WB-27>
* The skipped tests are:  
  *WB-52  
  WB-56  
  WB-57  
  WB-58  
  WB-59  
  WB-60  
  WB-62  
  WB-63  
  WB-65  
  WB-66*

# Tests

## Test WB-147

### Test Summary

"Manage account" menu option is selected

### Test Description

### Pre-Condition(s)

|  |  |
| --- | --- |
| Key | WB-95 |
| Summary | The user is currently logged in |
| Definition |  |
|  |  |

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 3 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option “Manage account” is selected | - | The selected option should become grey-highlighted |

## Test WB-148

### Test Summary

"Manage account" menu option is clicked

### Test Description

### Pre-Condition(s)

|  |  |
| --- | --- |
| Key | WB-95 |
| Summary | The user is currently logged in |
| Definition |  |
|  |  |

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 3 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option “Manage account” is clicked | - | The user should be redirected to the "Account settings" main page |

## Test WB-149

### Test Summary

"Reset" button is selected

### Test Description

### Pre-Condition(s)

|  |  |
| --- | --- |
| Key | WB-95 |
| Summary | The user is currently logged in |
| Definition |  |
|  |  |

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 5 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option “Manage account” is clicked | - | The user should be redirected to the "Account settings" main page |
| 4 | "Security" section is clicked | - | The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account |
| 5 | The "Reset" button located in the first row labeled "Password" is selected | - | The button should become blue-highlighted |

## Test WB-150

### Test Summary

"Reset" button is clicked

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 5 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option “Manage account” is clicked | - | The user should be redirected to the "Account settings" main page |
| 4 | "Security" section is clicked | - | The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account |
| 5 | The "Reset" button located in the first row labeled "Password" is clicked | - | 1. The ‘Password' section will expand, revealing a new button labeled "Send email"  2. "Reset" button is replaced with a new one → "Cancel" |

## Test WB-151

### Test Summary

"Cancel" button is clicked

### Test Description

### Pre-Condition(s)

|  |  |
| --- | --- |
| Key | WB-95 |
| Summary | The user is currently logged in |
| Definition |  |
|  |  |

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 6 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option “Manage account” is clicked | - | The user should be redirected to the "Account settings" main page |
| 4 | "Security" section is clicked | - | The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account |
| 5 | The "Reset" button located in the first row labeled "Password" is clicked | - | 1. The ‘Password' section will expand, revealing a new button labeled "Send email"  2. "Reset" button is replaced with a new one → "Cancel" |
| 6 | "Cancel" button is clicked | - | 1. The Password section should collapse, returning to its initial state  2. The Reset button becomes available again |

## Test WB-152

### Test Summary

"Send email" button is selected

### Test Description

### Pre-Condition(s)

|  |  |
| --- | --- |
| Key | WB-95 |
| Summary | The user is currently logged in |
| Definition |  |
|  |  |

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 6 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option “Manage account” is clicked | - | The user should be redirected to the "Account settings" main page |
| 4 | "Security" section is clicked | - | The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account |
| 5 | The "Reset" button located in the first row labeled "Password" is clicked | - | 1. The ‘Password' section will expand, revealing a new button labeled "Send email"  2. "Reset" button is replaced with a new one → "Cancel" |
| 6 | "Send email" button is selected | - | The button should change its color to a darker shade of blue |

## Test WB-153

### Test Summary

"Send email" button is clicked

### Test Description

### Pre-Condition(s)

|  |  |
| --- | --- |
| Key | WB-95 |
| Summary | The user is currently logged in |
| Definition |  |
|  |  |

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 6 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option “Manage account” is clicked | - | The user should be redirected to the "Account settings" main page |
| 4 | "Security" section is clicked | - | The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account |
| 5 | The "Reset" button located in the first row labeled "Password" is clicked | - | 1. The ‘Password' section will expand, revealing a new button labeled "Send email"  2. "Reset" button is replaced with a new one → "Cancel" |
| 6 | "Send email" button is clicked | - | The user should expect to see the following message appear within the ‘Password' section:   ‘We've sent a password reset email to {ACCOUNT’S EMAIL} |

## Test WB-154

### Test Summary

An email titled "Request to reset your password" is issued

### Test Description

### Pre-Condition(s)

|  |  |
| --- | --- |
| Key | WB-95 |
| Summary | The user is currently logged in |
| Definition |  |
|  |  |

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 6 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option “Manage account” is clicked | - | The user should be redirected to the "Account settings" main page |
| 4 | "Security" section is clicked | - | The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account |
| 5 | The "Reset" button located in the first row labeled "Password" is clicked | - | 1. The ‘Password' section will expand, revealing a new button labeled "Send email"  2. "Reset" button is replaced with a new one → "Cancel" |
| 6 | "Send email" button is clicked | - | 1. The user should expect to see the following message appear within the ‘Password' section:  ‘We've sent a password reset email to {ACCOUNT’S EMAIL}  2. An email titled "Request to reset your password" is issued to the account email address |

## Test WB-155

### Test Summary

The email received must contain precise and accurate information

### Test Description

### Pre-Condition(s)

|  |  |
| --- | --- |
| Key | WB-95 |
| Summary | The user is currently logged in |
| Definition |  |
|  |  |

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 7 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option “Manage account” is clicked | - | The user should be redirected to the "Account settings" main page |
| 4 | "Security" section is clicked | - | The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account |
| 5 | The "Reset" button located in the first row labeled "Password" is clicked | - | 1. The ‘Password' section will expand, revealing a new button labeled "Send email"  2. "Reset" button is replaced with a new one → "Cancel" |
| 6 | "Send email" button is clicked | - | 1. The user should expect to see the following message appear within the ‘Password' section:  ‘We've sent a password reset email to {ACCOUNT’S EMAIL}  2. An email titled "Request to reset your password" is issued to the account email address |
| 7 | The issued email is opened | - | The email must contain precise and accurate information, including:  \* Photo and user account name from which the reset link was issued  \* Booking address: Oosterdokskade 163, 1011 DL Amsterdam, Netherlands |

## Test WB-156

### Test Summary

"Reset password" email's button is selected

### Test Description

### Pre-Condition(s)

|  |  |
| --- | --- |
| Key | WB-95 |
| Summary | The user is currently logged in |
| Definition |  |
|  |  |

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 8 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option \_Manage account\_ is clicked | - | The user should be redirected to the "Account settings" main page |
| 4 | "Security" section is clicked | - | The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account |
| 5 | The "Reset" button located in the first row labeled "Password" is clicked | - | 1. The ‘Password' section will expand, revealing a new button labeled "Send email"  2. "Reset" button is replaced with a new one → "Cancel" |
| 6 | "Send email" button is clicked | - | 1. The user should expect to see the following message appear within the ‘Password' section:  ‘We've sent a password reset email to {ACCOUNT’S EMAIL}  2. An email titled "Request to reset your password" is issued to the account email address |
| 7 | The issued email is opened | - | The email must contain precise and accurate information, including:  \* Photo and user account name from which the reset link was issued  \* Booking address: Oosterdokskade 163, 1011 DL Amsterdam, Netherlands |
| 8 | "Reset password" button is selected | - | The button should transition to a darker blue tone, indicating it has been selected |

## Test WB-157

### Test Summary

"Reset password" email's button is clicked

### Test Description

### Pre-Condition(s)

|  |  |
| --- | --- |
| Key | WB-95 |
| Summary | The user is currently logged in |
| Definition |  |
|  |  |

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 8 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | Endpoint https://www.booking.com/index.en-gb.html is requested | - | Response status code is 200 OK |
| 2 | Account tab is clicked | - | A drop-down menu should expand, displaying various options such as Manage account, Bookings & Trips, Genius loyalty programme, Rewards & Wallet, Reviews, Saved, Sign out |
| 3 | Menu option \_Manage account\_ is clicked | - | The user should be redirected to the "Account settings" main page |
| 4 | "Security" section is clicked | - | The user is redirected to the "Security" tab, where they are presented with four distinct options: Password, Two-factor authentication, Active sessions, and Delete account |
| 5 | The "Reset" button located in the first row labeled "Password" is clicked | - | 1. The ‘Password' section will expand, revealing a new button labeled "Send email"  2. "Reset" button is replaced with a new one → "Cancel" |
| 6 | "Send email" button is clicked | - | 1. The user should expect to see the following message appear within the ‘Password' section:  ‘We've sent a password reset email to {ACCOUNT’S EMAIL}  2. An email titled "Request to reset your password" is issued to the account email address |
| 7 | The issued email is opened | - | The email must contain precise and accurate information, including:  \* Photo and user account name from which the reset link was issued  \* Booking address: Oosterdokskade 163, 1011 DL Amsterdam, Netherlands |
| 8 | "Reset password" button is clicked | - | The user should be automatically redirected to the page where they can assign a new password |

# Appendix A: Approval

The undersigned acknowledge they have reviewed the **Test Set** and agree with the approach it presents. Changes to this **Test Set** will be coordinated with and approved by the undersigned or their designated representatives.

|  |  |  |  |
| --- | --- | --- | --- |
| Signature: |  | Date: |  |
| Print Name: |  |  |  |
| Title: |  |  |  |
| Role: |  |  |  |