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| |  | | --- | | TEST SET  [Forgot password feature] Test Set  Project Name: WiseBooking: QA Initiative for booking.com  Issue: [WB-27](https://gmarianlupu.atlassian.net/browse/WB-27)  Prepared By: George-Marian Lupu  CONFIDENTIAL | |

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# Introduction

## Document Overview

This Test Report provides a summary of a test set. This document has been generated automatically from the test management platform.

## Test Set Description

This test set specifically addresses the "[WB-19] Forgot password" feature.

# Tests

## Test WB-28

### Test Summary

Booking.com homepage opens up correctly

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 1 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |

## Test WB-30

### Test Summary

"Sign in" button highlights upon selection

### Test Description

The "Sign in" button should be positioned in the top section of the <http://Booking.com> homepage.

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 2 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User selects "Sign in button" | - | "Sign in" button should become highlighted |

## Test WB-31

### Test Summary

"Sign in" button redirects the user to the page displaying "Sign in or create an account."

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 2 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Actions | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |

## Test WB-33

### Test Summary

User cannot proceed if they submit with a blank email address

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 3 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User leaves the "Email address" field uncompleted and clicks on "Continue with email" button | - | 1. An error message should display "Please enter your email address"  2. The "Email address" field becomes red-highlighted  3. User is not redirected to the next page |

## Test WB-34

### Test Summary

User cannot proceed if they submit with an invalid email address

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 3 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User inserts an invalid email address into the "Email address" field and clicks on "Continue with email" button | Invalid email address | 1. An error message should display “Please check if the email address you've entered is correct."  2. The "Email address" field becomes red-highlighted  3. User is not redirected to the next page |

## Test WB-35

### Test Summary

User is redirected to the password assignment step after submitting with valid email address

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 3 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |

## Test WB-36

### Test Summary

System displays the previous submitted email address while being in the password assignment step

### Test Description

Upon proceeding with a valid email address and clicking on the "Continue with email" button, the system should advance the user to the next step and display in the main section: "Please enter your Booking.com password for {PROVIDED EMAIL ADDRESS}."

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 3 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | 1. User is redirected to the password assignment step after submitting with valid email address  2. In the center section on the page, system should display a text with the user’s provided email address as following*: "Please enter your Booking.com password for {PROVIDED EMAIL ADDRESS}"* |

## Test WB-38

### Test Summary

"Forgotten your password?" button becomes highlighted upon selection

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 4 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User selects the "Forgotten your password?" button | - | "Forgotten your password" button becomes highlighted upon selection |

## Test WB-40

### Test Summary

Upon clicking on "Forgotten your password?" button, user is redirected to the next step of email assignment

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 4 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |

## Test WB-41

### Test Summary

System should automatically fill the "Your email address" field with the email submitted previously

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 4 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | 1. User is redirected to the next step of email assignment  2. "Your email address" field should be automatically filled with the previously submitted email address |

## Test WB-43

### Test Summary

User should not be able to send a reset link while providing blank email address

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 5 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User leaves the "Your email address" field uncompleted and clicks on "Send reset link" button | - | 1. System should not be redirecting the user to the next step  2. System should display the following error message:  "Please enter your email address"  3. The "Your email address" field should become red-highlighted |

## Test WB-44

### Test Summary

User should not be able to send a reset link while providing invalid email address

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 5 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts an invalid email address into the "Your email address" field and clicks on "Send reset link" button | Invalid email address | 1. System should not be redirecting the user to the next step  2. System should display the following error message: *"Please make sure your email address is correct"*  3. The "Your email address" field should become red-highlighted |

## Test WB-45

### Test Summary

User should be taken to the next step after sending reset link with valid email address

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 5 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button |

## Test WB-46

### Test Summary

"Back to sign-in" button should redirect the user to the "Sign-in / create account" page

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 6 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message: *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button |
| 6 | User clicks on the "Back to sign-in" button | - | 1. User is redirected to the page of "Sign-in / account creation"  2. "Back to sign-in" button becomes highlighted |

## Test WB-47

### Test Summary

After reloading the page, the user is returned one step back to the 'send reset link' state

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 6 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message: "Check your inbox  We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."  3. User should encounter a "Back to sign-in" button |
| 6 | User reloads the browser page | - | 1. User is redirected to the page of "Forgotten your password?"  2. "Your email address" field becomes uncompleted |

## Test WB-48

### Test Summary

User should not be allowed to request a reset link three times consecutively

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 10 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message: "Check your inbox  We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."  3. User should encounter a "Back to sign-in" button |
| 6 | "Back to sign-in" button is clicked | - | User is taken back to "Sign in or create an account" step / page |
| 7 | 1. The previous email address is inserted again  2. "Continue with email" button is clicked | - | The user is taken to the next step of password assignment |
| 8 | "Forgotten your password" button is clicked |  | The user is taken to the next step where the "Your email address" field is automatically filled with the provided email address |
| 9 | "Send reset link" button is clicked | - | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button |
| 10 | Steps 6, 7, 8, 9 are repeated again | - | On the step 9 (while the user requests a reset link) the system should: 1. Provide an error message:  *"Too many attempts. Please try again later."* 2. "Your email address" field becomes red-highlighted 3. A new reset link cannot be generated |

## Test WB-49

### Test Summary

An email containing a link for password assignment is automatically generated after submitting a valid email

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 5 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |

## Test WB-50

### Test Summary

"Reset Password" email button should direct the user to the page where they can assign a new password

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 6 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button |  | 1. User is taken to the page where he can assign a new password |

## Test WB-52

### Test Summary

Assigning a new password is not permitted upon submission with blank fields

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 7 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button | - | User is taken to the page where he can assign a new password |
| 7 | 1. Both "Password" and "Confirm Password" fields are left uncompleted  2. "Set new password" button is clicked | - | 1. The user should not be taken to the next step   2. "Password" field should become red-highlighted and display an error message: "Please enter your new password"  3. "Confirm Password" field should become red-highlighted displaying an error message: "Please confirm your password" |

## Test WB-56

### Test Summary

Assigning a new password is not permitted upon submission with "Confirm password" field being uncompleted

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 7 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button | - | User is taken to the page where he can assign a new password |
| 7 | 1. "Password" field is being completed with a valid input  2. "Confirm password" field is left uncompleted  3. "Set new password" button is clicked | Valid input for "Password" field | 1. User should not be taken to the next step  2. "Confirm password" field should become red-highlighted and also display an error message: "Please confirm your password" |

## Test WB-57

### Test Summary

Assigning a new password is not permitted if the submitted passwords do not match

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 7 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button |  | User is taken to the page where he can assign a new password |
| 7 | 1. User inserts different passwords into fields  2. User clicks on "Set new password" button | Password: jMdlvk.213!  Confirm password: jMdlvk.214! | 1. User should not be taken to the next step  2. An error message should appear: "The passwords you entered did not match, please try again"  3. "Confirm password" field should become red-highlighted |

## Test WB-58

### Test Summary

Assigning a new password is not permitted upon submission with a 9 character password

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 7 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button |  | User is taken to the page where he can assign a new password |
| 7 | 1. Fields are completed with a 9 character password  2. "Set new password" button is clicked | Password: Fh2C.KLa!  Confirm new password: Fh2C.KLa! | 1. User cannot be taken to the next step  2. An error message should display: “Your password must be at least 10 characters”  3. "Password" field becomes highlighted |

## Test WB-59

### Test Summary

Assigning a new password is not permitted if the submitted password does not include any numbers

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 7 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button |  | User is taken to the page where he can assign a new password |
| 7 | 1. Both fields are completed with a 10 character password that has no numbers included  2. "Set new password" button is clicked | Password: JdvXbcPN%!  Confirm password: JdvXbcPN%! | 1. User should not be taken to the next step  2. An error message should display: "Your password must include at least one number"  3. Password field becomes red-highlighted |

## Test WB-60

### Test Summary

Assigning a new password is not permitted if the submitted password does not include uppercase letters

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 7 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button |  | User is taken to the page where he can assign a new password |
| 7 | 1. Both fields are completed with a password that doesn’t have uppercase letter(s)  2. "Set new password" button is clicked | Password: abracadabrayee1  Confirm password: abracadabrayee1 | 1. User should not be taken to the next steps  2. An error message should appear: "Your password must include at least one uppercase letter"  3. Password field becomes red-highlighted |

## Test WB-62

### Test Summary

Assigning a new password is not permitted if the submitted password does not include lowercase letters

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 7 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button |  | User is taken to the page where he can assign a new password |
| 7 | 1. Both fields are completed with a password that doesn’t have lowercase letter(s)  2. "Set new password" button is clicked | Password: ABRACADABRAYEE1  Confirm password: ABRACADABRAYEE1 | 1. User should not be taken to the next steps  2. An error message should appear: “Your password must include at least one lowercase letter”  3. Password field becomes red-highlighted |

## Test WB-63

### Test Summary

Assigning a new password is permitted upon submission with a valid input

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 7 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button |  | User is taken to the page where he can assign a new password |
| 7 | 1. Both fields are completed with a valid input  2. "Set new password" button is clicked | Password: bnO2sadk61ajj3a!  Confirm password: bnO2sadk61ajj3a! | 1. User should be taken to the next step where he becomes signed-in and is redirected to the Booking.com homepage  2. An email titled "Account updated" is issued to the submitted email address  3. The account’s password is updated |

## Test WB-64

### Test Summary

"Account updated" email has attached the user's submitted email

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 8 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button |  | User is taken to the page where he can assign a new password |
| 7 | 1. Both fields are completed with a valid input  2. "Set new password" button is clicked | Password: bnO2sadk61ajj3a!  Confirm password: bnO2sadk61ajj3a! | 1. User should be taken to the next step where he becomes signed-in and is redirected to the Booking.com homepage  2. An email titled "Account updated" is issued to the submitted email address  3. The account’s password is updated |
| 8 | Received email is opened | - | Email includes a hyperlink to the submitted user’s email |

## Test WB-65

### Test Summary

The attached link in the email (for password reset) is accessed

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 8 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button |  | User is taken to the page where he can assign a new password |
| 7 | 1. Both fields are completed with a valid input  2. "Set new password" button is clicked | Password: bnO2sadk61ajj3a!  Confirm password: bnO2sadk61ajj3a! | 1. User should be taken to the next step where he becomes signed-in and is redirected to the Booking.com homepage  2. An email titled "Account updated" is issued to the submitted email address  3. The account’s password is updated |
| 8 | The link attached to the email is accessed | - | The user will be redirected to the page where they can set a new password |

## Test WB-66

### Test Summary

User can log in using the newly assigned password

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 9 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | User inserts a valid email address into the "Your email address" field and clicks on "Send reset link" button | Valid email address | 1. System should be redirecting the user to the next step  2. In the center section of the page, the system should display the following message:  *"Check your inbox We've just emailed instructions and a reset password link to {PROVIDED EMAIL ADDRESS}. It might take a few minutes to arrive."*  3. User should encounter a "Back to sign-in" button  4. User should receive an automated email containing a reset link for password titled "Request to reset your password" |
| 6 | User clicks on "Reset password" email button |  | User is taken to the page where he can assign a new password |
| 7 | 1. Both fields are completed with a valid input  2. "Set new password" button is clicked | Password: bnO2sadk61ajj3a!  Confirm password: bnO2sadk61ajj3a! | 1. User should be taken to the next step where he becomes signed-in and is redirected to the Booking.com homepage  2. An email titled "Account updated" is issued to the submitted email address  3. The account’s password is updated |
| 8 | User disconnects from his account | - | 1. User is logged-out  2. User is returned to the Booking.com homepage |
| 9 | User signs-in using the newly assigned password | Newly assigned password | User should log in |

## Test WB-183

### Test Summary

User should not be able to send a reset link while providing an invalid phone number

### Test Description

### Pre-Condition(s)

None

### Requirement(s) linked with this test

Is not associated to Requirements.

### Test Procedure

This Manual Test has 5 Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step | Action | Data | Expected Result |
| 1 | User accesses Booking.com homepage | - | Response status code is 200 OK |
| 2 | User clicks on "Sign in" button | - | User is redirected to the page displaying "Sign in or create an account." |
| 3 | User provides valid email address into the "Email address" field and clicks on "Continue with email" button | Valid email address | User is redirected to the password assignment step after submitting with valid email address |
| 4 | User clicks the "Forgotten your password?" button | - | User is redirected to the next step of email assignment |
| 5 | 1. "Your email address" field is completed with an invalid phone number  2. "Send reset link" button is clicked | 07812519215 | 1. The user should not be taken to the next step  2. Phone number field becomes red-highlighted  3. An error message should be displayed below the field: “Please check if the phone number you’ve entered is correct” |

# Appendix A: Approval

The undersigned acknowledge they have reviewed the **Test Set** and agree with the approach it presents. Changes to this **Test Set** will be coordinated with and approved by the undersigned or their designated representatives.

|  |  |  |  |
| --- | --- | --- | --- |
| Signature: |  | Date: |  |
| Print Name: |  |  |  |
| Title: |  |  |  |
| Role: |  |  |  |