BUSINESS INTELLIGENCE USING **TEXT MINING** developed features Data user erent order human language and leverages contexts information leverage knowledge databa algorithms learning linguistics problem method PROJECT BY: **ABHAY KULKARNI**

Business Intelligence Using Text Mining

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11/18/2019

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1 Introduction

1.1 What is Shark Tank?

Shark Tank is an American business reality television series on ABC that premiered on August 9, 2009.[1] The show is the American franchise of the international format Dragons' Den, which originated in Japan as Tigers of Money in 2001. It shows entrepreneurs making business presentations to a panel of five investors or "sharks," who decide whether to invest in their company.

2 Project Objective

2.1 Step 1

- A dataset of Shark Tank episodes is made available. It contains 495 entrepreneurs making their pitch to the VC sharks. You will ONLY use the "Description" column for the initial Text Mining exercise.
- Extract the text into text corpus and perform the following operations:
- Create Document Text Matrix
- Use "Deal" as a Dependent Variable
- Use the CART model and arrive at your CART diagram
- Build a Logistic Regression Model and find out your accuracy of the model
- Build the RandomForest model and arrive at your varImpPlot

2.2 Step 2

- Now, add a variable to your analysis called "ratio". This variable is "askedfor/valuation". (This variable is to be added as a column to your dataframe in Step 1)
- Rebuild "New" models- CART, RandomForest and Logistic Regression

2.3 Step 3

- CART Tree (Before and After)
- RandomForest plot (Before and After)
- Confusion Matrix of Logistic Regression (Before and After)

3 Libraries/ Packages

```
library(tm)
library(SnowballC)
library(randomForest)
library(RColorBrewer)
library(wordcloud)
library(caret)
library(rpart)
library(rpart.plot)
library(caTools)
library(latexpdf)
```

4 Speeding Processor Cores

```
library(parallel)
library(doParallel)

## Warning: package 'doParallel' was built under R version 4.0.2

## Loading required package: foreach

## Warning: package 'foreach' was built under R version 4.0.2

## Loading required package: iterators

## Warning: package 'iterators' was built under R version 4.0.2

clusterforspeed <- makeCluster(detectCores() - 1) ## convention to leave 1 core for OS registerDoParallel(clusterforspeed)</pre>
```

```
setwd("C:\\Users\\user\\Documents\\SharkTank_Text-Mining")
getwd()
```

[1] "C:/Users/user/Documents/SharkTank_Text-Mining"

5 Import Dataset and Representation along with data cleaning

5.1 Import Dataset

```
SharkTankData = read.csv("Dataset.csv", stringsAsFactors=FALSE)
```

5.2 Data Cleaning

- 1. Transform to lower
- 2. Remove Numbers
- 3. Remove Punctuation
- 4. Remove Stopwords
- 5. Stem Document
- 6. Strip Whitespace

```
corpus = Corpus(VectorSource(SharkTankData$description))
corpus = tm_map(corpus, content_transformer(tolower))
corpus = tm_map(corpus, removeNumbers)
corpus = tm_map(corpus, removePunctuation)
corpus = tm_map(corpus, removeWords, c("the", "and", "is" , "in", "for", "where", "when", "make", "made",
corpus = tm_map(corpus, stemDocument)
corpus = tm_map(corpus, stripWhitespace)
```

5.3 Word Cloud

```
palette = brewer.pal(8, "Dark2")
wordcloud(corpus,colors=palette, min.freq = 1, max.words = Inf,rot.per=0.35, random.order = FALSE)
```



5.4 Build a Document-Term Matrix (DTM)

```
DTM <- DocumentTermMatrix(corpus)

## <<DocumentTermMatrix (documents: 495, terms: 3462)>>

## Non-/sparse entries: 9210/1704480

## Sparsity : 99%

## Maximal term length: 21

## Weighting : term frequency (tf)
```

5.5 To reduce the dimensions in DTM, removeSparseTerms and sparsity less than 0.995

```
sparse = removeSparseTerms(DTM, 0.995)

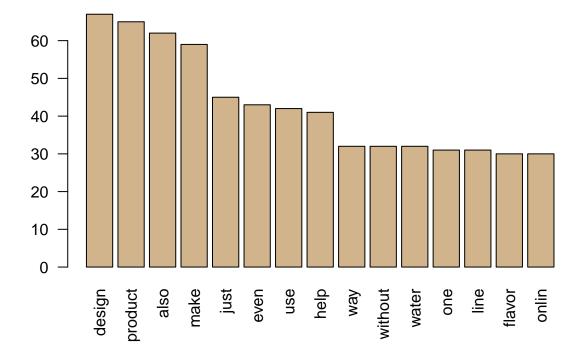
sparse

## <<DocumentTermMatrix (documents: 495, terms: 895)>>
## Non-/sparse entries: 6129/436896
## Sparsity : 99%
```

```
## Maximal term length: 21
## Weighting : term frequency (tf)
```

5.6 Let's visualize DocumentTermMatrix

```
TDMplot <- as.matrix(sparse)
TDFrequency <- colSums(TDMplot)
TFrequencyPlot<- sort(TDFrequency, decreasing = TRUE)
barplotTDM <- barplot(TFrequencyPlot[1:15],col='tan',las=2)</pre>
```



Findings

- The above Barplot shows us the top 15 most frequent word in the Corpus.
- Design, product, water, flavour gives us an idea of the pitch made by companies to Sharks.

5.7 Convert to data.frame

```
descSparse = as.data.frame(as.matrix(sparse))
```

5.8 Add dependent variable to the dataframe. "Deal" is the dependent variable

```
descSparse$deal <- SharkTankData$deal
```

5.9 Check how many TRUE vs FALSE are there in dependent variable

```
table(descSparse$deal)
```

```
## ## FALSE TRUE
## 244 251
```

Findings

 $\bullet\,$ This is a Balanced Dataset. TRUE and FALSE are almost 50% each.

5.10 Create Backup of the dataset

```
backupSharkTank <- descSparse</pre>
```

5.11 Encoding the target feature as factor

```
class(descSparse$deal)
```

```
## [1] "logical"
```

5.12 Converting Deal from Logical to Factor

```
descSparse$deal<-as.factor(descSparse$deal)</pre>
```

5.13 Checking if it converted to factor correctly

```
class(descSparse$deal)
```

```
## [1] "factor"
```

5.14 Creating Backup of dataset

```
backup2shartank<- descSparse
str(descSparse$deal)
## Factor w/ 2 levels "FALSE", "TRUE": 1 2 2 1 1 2 1 1 1 2 ...</pre>
```

6 Predictive modelling.

Using 'Deal' as the dependent variable. Build CART, Logistic Regression and Random Forest to predict if Investors will invest in the business or not.

6.1 Split data into Train and Test

```
set.seed(123)
split = sample.split(descSparse$deal, SplitRatio = 0.8)
training_set = subset(descSparse, split == TRUE)
test_set = subset(descSparse, split == FALSE)
```

6.2 Check Split

```
##
## FALSE TRUE
## 195 201

table(test_set$deal)

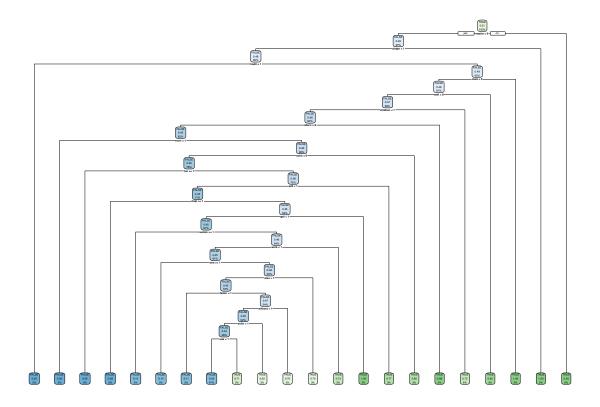
##
## FALSE TRUE
## 49 50
```

7 CART

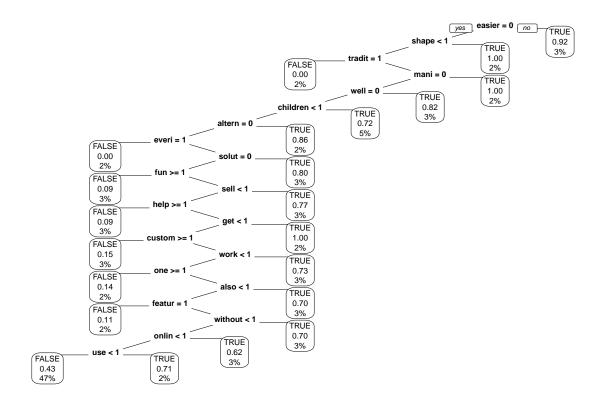
```
CARTSharkTank = rpart(deal ~ ., data=training_set, method="class")
```

7.1 Plot CART Diagram

```
rpart.plot(CARTSharkTank)
```



prp(CARTSharkTank, extra="auto")



7.2 Predicting CART Test

```
predictCARTest = predict(CARTSharkTank, test_set[-896], type="class")
```

7.3 Evaluating CART Test Set

```
confusionMatrix(data = predictCARTest,reference = test_set$deal, mode = "everything",positive = "TRUE")
## Confusion Matrix and Statistics
##
##
             Reference
##
  Prediction FALSE TRUE
        FALSE
                      32
                 39
##
##
        TRUE
                 10
                      18
##
                  Accuracy: 0.5758
##
                    95% CI: (0.4723, 0.6745)
##
##
       No Information Rate: 0.5051
       P-Value [Acc > NIR] : 0.095500
##
##
                     Kappa : 0.1552
##
```

```
##
   Mcnemar's Test P-Value: 0.001194
##
##
               Sensitivity: 0.3600
##
##
               Specificity: 0.7959
##
            Pos Pred Value: 0.6429
##
            Neg Pred Value: 0.5493
                 Precision: 0.6429
##
##
                    Recall: 0.3600
##
                        F1: 0.4615
##
                Prevalence: 0.5051
            Detection Rate: 0.1818
##
      Detection Prevalence: 0.2828
##
##
         Balanced Accuracy: 0.5780
##
##
          'Positive' Class : TRUE
##
```

8 Random Forest Model

8.1 Random forest model

8.2 Predicting the Test set results

```
y_pred = predict(classifierRF, test_set, type="class")
```

8.3 Evaluating Test Set with Random Forest

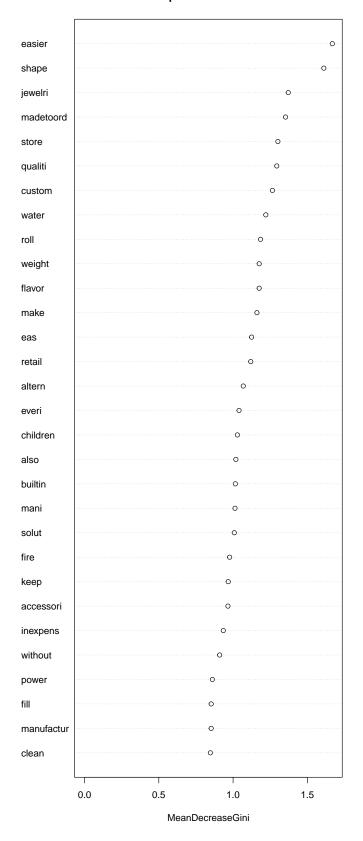
```
confusionMatrix(data = y_pred,reference = test_set$deal, mode = "everything",positive = "TRUE")
## Confusion Matrix and Statistics
##
##
             Reference
## Prediction FALSE TRUE
##
        FALSE
                 34
                      31
##
        TRUE
                      19
##
##
                  Accuracy : 0.5354
                    95% CI: (0.4323, 0.6362)
##
##
       No Information Rate: 0.5051
       P-Value [Acc > NIR] : 0.30785
##
##
```

```
##
                     Kappa : 0.0736
##
    Mcnemar's Test P-Value: 0.02699
##
##
               Sensitivity: 0.3800
##
##
               Specificity: 0.6939
            Pos Pred Value : 0.5588
##
            Neg Pred Value: 0.5231
##
##
                 Precision: 0.5588
##
                    Recall : 0.3800
##
                        F1: 0.4524
##
                Prevalence: 0.5051
##
            Detection Rate: 0.1919
     Detection Prevalence: 0.3434
##
##
         Balanced Accuracy: 0.5369
##
##
          'Positive' Class : TRUE
##
```

8.4 variable importance as measured by a Random Forest

```
varImpPlot(classifierRF,main='Variable Importance Plot: Shark Tank')
```

Variable Importance Plot: Shark Tank



9 Logistic Regression Model

9.1 Building Logistic Regression Model

```
Sharktanklogistic = glm(deal~., data = training_set,family="binomial")

## Warning: glm.fit: fitted probabilities numerically 0 or 1 occurred

9.2 Make predictions
```

```
predictLogistic = predict(Sharktanklogistic, newdata =test_set[-896],type = "response")

## Warning in predict.lm(object, newdata, se.fit, scale = 1, type = if (type == :
## prediction from a rank-deficient fit may be misleading
predictLogistic
```

```
##
                                         8
                                                     10
                                                                   11
                                                                                14
## 1.000000e+00 1.000000e+00 1.000000e+00 1.000000e+00 2.220446e-16 2.220446e-16
                          26
                                        32
                                                     35
                                                                   38
             18
  2.220446e-16 2.220446e-16 1.000000e+00 2.220446e-16 1.000000e+00 2.220446e-16
             41
                          42
                                        45
                                                     54
                                                                   55
  2.220446e-16 2.220446e-16 1.000000e+00 1.000000e+00 1.000000e+00 1.000000e+00
##
             61
                          75
                                        91
                                                     94
                                                                 108
  2.220446e-16 1.000000e+00 2.220446e-16 2.220446e-16 1.000000e+00 1.000000e+00
            115
##
                         116
                                       120
                                                    121
                                                                 125
  2.220446e-16 2.220446e-16 1.000000e+00 1.000000e+00 2.220446e-16 1.000000e+00
            131
                         156
                                       158
                                                    161
                                                                 162
  1.000000e+00 1.000000e+00 2.220446e-16 1.000000e+00 2.220446e-16 1.000000e+00
##
            165
                         167
                                       177
                                                    183
                                                                  191
  1.000000e+00 1.000000e+00 1.000000e+00 1.000000e+00 1.000000e+00 1.000000e+00
            199
                         200
                                       204
                                                    210
                                                                 215
##
## 2.220446e-16 2.220446e-16 2.220446e-16 1.000000e+00 1.000000e+00
            223
                         233
                                       234
                                                    238
                                                                 244
##
  2.220446e-16 2.220446e-16 1.000000e+00 1.000000e+00 1.000000e+00 1.000000e+00
            253
                         264
                                       267
                                                    270
                                                                  274
## 2.220446e-16 1.000000e+00 1.000000e+00 2.220446e-16 1.000000e+00 2.220446e-16
            282
                         290
                                       294
                                                    303
                                                                 311
## 1.000000e+00 2.220446e-16 2.220446e-16 1.000000e+00 1.000000e+00 1.000000e+00
##
            324
                         329
                                                    345
                                                                  351
  1.000000e+00 1.000000e+00 1.000000e+00 1.000000e+00 1.000000e+00 2.220446e-16
            358
                         367
                                       372
                                                    375
                                                                 376
  1.000000e+00 2.220446e-16 1.000000e+00 1.000000e+00 2.220446e-16 2.220446e-16
            382
                         383
                                       387
                                                    399
                                                                 405
## 2.220446e-16 2.220446e-16 2.220446e-16 2.220446e-16 1.000000e+00 2.220446e-16
            423
                                       430
                                                    440
                         424
## 1.000000e+00 1.000000e+00 1.000000e+00 2.220446e-16 1.000000e+00 1.000000e+00
                                       463
                                                    472
                                                                  476
##
## 2.220446e-16 1.000000e+00 2.220446e-16 2.220446e-16 2.220446e-16 2.220446e-16
                         488
## 1.000000e+00 1.000000e+00 1.000000e+00
```

9.3 Evaluate the performance of the Random Forest

```
ypredlog <- as.factor(ifelse(predictLogistic > 0.5, "TRUE", "FALSE"))
confusionMatrix(data = ypredlog,reference = test_set$deal, mode = "everything",positive = "TRUE")
## Confusion Matrix and Statistics
##
             Reference
##
## Prediction FALSE TRUE
##
        FALSE
                 24
                      18
                 25
                      32
        TRUE
##
##
##
                  Accuracy : 0.5657
                    95% CI: (0.4623, 0.665)
##
##
       No Information Rate: 0.5051
##
       P-Value [Acc > NIR] : 0.1344
##
##
                     Kappa : 0.13
##
##
    Mcnemar's Test P-Value: 0.3602
##
               Sensitivity: 0.6400
##
##
               Specificity: 0.4898
            Pos Pred Value: 0.5614
##
##
            Neg Pred Value: 0.5714
##
                 Precision: 0.5614
                    Recall : 0.6400
##
                        F1: 0.5981
##
##
                Prevalence: 0.5051
##
            Detection Rate: 0.3232
##
      Detection Prevalence: 0.5758
##
         Balanced Accuracy: 0.5649
##
          'Positive' Class : TRUE
##
##
```

Performance of the Models(BEFORE)

	CART	Random Forest	Logistic Regression
Accuracy	0.5758	0.5859	0.5657
Sensitivity	0.3600	0.5200	0.6400
Specificity	0.7959	0.6531	0.4898

10 additional variable called as Ratio which will be derived using column askfor/valuation

11 New CART Model with additional Ratio variable

```
SharktankwithRATIO <- descSparse

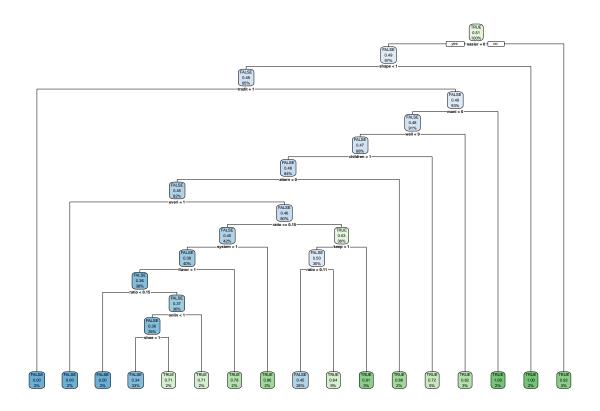
SharktankwithRATIO$ratio = SharkTankData$askedFor/SharkTankData$valuation
```

11.1 Split data into Train and Test

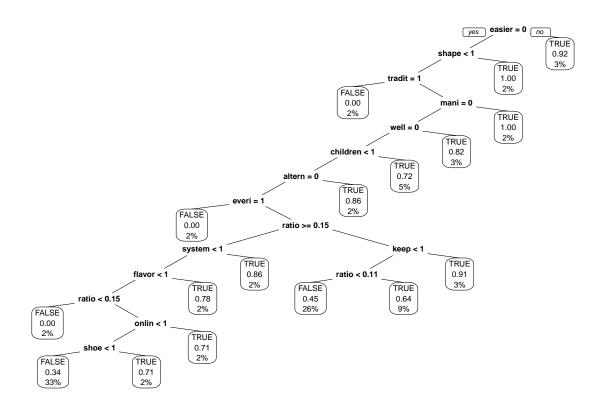
```
set.seed(123)
splitnew = sample.split(SharktankwithRATIO$deal, SplitRatio = 0.8)
Newtraining_set = subset(SharktankwithRATIO, splitnew == TRUE)
Newtest_set = subset(SharktankwithRATIO, splitnew == FALSE)
NEWCARTSharkTank = rpart(deal ~ ., data=Newtraining_set, method="class")
```

11.2 Plot CART Diagram

```
rpart.plot(NEWCARTSharkTank)
```



prp(NEWCARTSharkTank, extra="auto")



11.3 Predicting NEW CART TestData

No Information Rate: 0.5051

P-Value [Acc > NIR] : 0.5401297

Kappa : 0.015

##

##

```
NewpredictCARTest = predict(NEWCARTSharkTank, Newtest_set[-896], type="class")
```

11.4 Evaluating Test Set

```
confusionMatrix(data = NewpredictCARTest,reference = Newtest_set$deal, mode = "everything",positive = "
## Confusion Matrix and Statistics
##
##
             Reference
##
  Prediction FALSE TRUE
        FALSE
##
                 37
                       37
##
        TRUE
                 12
                       13
##
##
                  Accuracy : 0.5051
                    95% CI: (0.4027, 0.6071)
##
```

```
##
   Mcnemar's Test P-Value: 0.0006068
##
##
               Sensitivity: 0.2600
##
##
               Specificity: 0.7551
##
            Pos Pred Value: 0.5200
##
            Neg Pred Value: 0.5000
                 Precision: 0.5200
##
##
                    Recall: 0.2600
##
                        F1: 0.3467
##
                Prevalence: 0.5051
            Detection Rate: 0.1313
##
      Detection Prevalence: 0.2525
##
##
         Balanced Accuracy: 0.5076
##
##
          'Positive' Class : TRUE
##
```

12 New Random Forest Model

12.1 New Random forest model

12.2 Predicting the Test set results

```
Newy_pred = predict(NewclassifierRF, Newtest_set, type="class")
```

12.3 Evaluating Test Set with Random Forest

```
confusionMatrix(data = Newy_pred,reference = Newtest_set$deal, mode = "everything",positive = "TRUE")
## Confusion Matrix and Statistics
##
##
             Reference
## Prediction FALSE TRUE
##
        FALSE
                 33
                      29
##
        TRUE
                      21
##
##
                  Accuracy: 0.5455
                    95% CI: (0.4423, 0.6459)
##
##
       No Information Rate: 0.5051
       P-Value [Acc > NIR] : 0.24100
##
##
```

```
##
                     Kappa : 0.0932
##
##
   Mcnemar's Test P-Value: 0.07364
##
               Sensitivity: 0.4200
##
##
               Specificity: 0.6735
            Pos Pred Value : 0.5676
##
            Neg Pred Value: 0.5323
##
##
                 Precision: 0.5676
##
                    Recall : 0.4200
##
                        F1: 0.4828
##
                Prevalence: 0.5051
##
            Detection Rate: 0.2121
     Detection Prevalence: 0.3737
##
##
         Balanced Accuracy : 0.5467
##
##
          'Positive' Class : TRUE
##
```

12.4 variable importance as measured by a Random Forest

```
varImpPlot(NewclassifierRF,main='Variable Importance Plot: Shark Tank')
```

Variable Importance Plot: Shark Tank



13 New Logistic Regression Model

13.1 Building New Logistic Regression Model

```
NewSharktanklogistic = glm(deal~., data = Newtraining_set,family="binomial")
## Warning: glm.fit: algorithm did not converge
## Warning: glm.fit: fitted probabilities numerically 0 or 1 occurred
```

13.2 Make predictions

```
NewpredictLogistic = predict(NewSharktanklogistic, newdata =Newtest_set[-896],type = "response")
## Warning in predict.lm(object, newdata, se.fit, scale = 1, type = if (type == :
## prediction from a rank-deficient fit may be misleading
```

13.3 Evaluate the performance of the Random Forest

F1: 0.5872

##

```
Newspredlog <- as.factor(ifelse(NewpredictLogistic > 0.5, "TRUE", "FALSE"))
confusionMatrix(data = Newypredlog,reference = Newtest_set$deal, mode = "everything",positive = "TRUE")
## Confusion Matrix and Statistics
##
##
             Reference
## Prediction FALSE TRUE
##
       FALSE
                 22
        TRUE
                 27
                      32
##
##
##
                  Accuracy: 0.5455
##
                    95% CI: (0.4423, 0.6459)
       No Information Rate: 0.5051
##
##
       P-Value [Acc > NIR] : 0.241
##
##
                     Kappa: 0.0891
##
   Mcnemar's Test P-Value: 0.233
##
##
##
               Sensitivity: 0.6400
               Specificity: 0.4490
##
            Pos Pred Value: 0.5424
##
##
            Neg Pred Value: 0.5500
                 Precision: 0.5424
##
##
                    Recall: 0.6400
```

Prevalence : 0.5051
Detection Rate : 0.3232
Detection Prevalence : 0.5960
Balanced Accuracy : 0.5445
##
'Positive' Class : TRUE
##

14 Conclusion

Let's compare the accuracy of each model before ratio feature added and after ratio feature added.

14.1 Before and After Model Comparission

	CART(1)	CART(2)	RF(1)	RF(2)	LReg(1)	LReg(2)
•	0.5758 0.3600 0.7959	0.5051 0.2600 0.7551	0.5859 0.5200 0.6531	000	0.5657 0.6400 0.4898	0.5455 0.6400 0.4490

- CART 1 (Before) is performing better 57.58 than CART 2(After) 50.51
- Logistic Regression(1) 56.57 is better than Logistic Regression(2) 54.55
- COLUMN RATIO IS REDUCING PERFORMANCE OF ALL THE MODELS.