Sven Flecha
Abila, Kronos

Qualifications

- 6 years of cross-platform experience in systems administration, including analyzing, designing, installing, maintaining, and repairing hardware, software, peripherals, and networks.
- Superior troubleshooting and technical support abilities with migrations, network connectivity, and security and database applications.
- Develop exceptional relationships with co-workers, management and end users.
- Excellent communication and problem solving skills.

Professional Experience

GASTech – Kronos   Information Technology Technician   2010-Present

- Administer core business servers (Active Directory), client workstations, and network security devices.
- Lowered spam by 75% using firewall filtering with real-time spam black lists for incoming email: scripted custom rules in Perl.
- Responsible for security equipment, including WatchFire X102 firewall with VPN users and spam blocking utility, as well as Symantec Antivirus System Center and Central Quarantine Server 8.0.
- Enhanced backup and restore procedures to reduce down time.

Department of Commerce, Tethys   IT Technician   2007-2010

- Supported 125 total users in 5 locations nationwide.
- Performed desktop migration of in-house software during workstation upgrades.
- Provided technical support for corporate client/server systems.
- Responsible for hardware and software applications for workstations, servers, and network data communications.
- Administered all local and remote server backups.

Education

Bachelor of Science, Information Technology   Tethys University, 2007

MSCE – Microsoft Certified Systems Engineer