

Linnea Bergen
Group Manager – Information Technology
GASTech – Kronos
Abila, Kronos

Goal

Ms. Bergen seeks to excel in leading her information technology group to higher efficiency, customer satisfaction and computer security. With her technical background, she provides a higher level of quality in all the operations she supports.

Employment

GASTech - Kronos

Group Manager	2008-Present
Information Technology Specialist	2004-2008

As the group manager for the Information Technology group at the GASTech headquarters, Ms. Bergen has worked with her small team to upgrade and streamline IT infrastructure processes. They have installed applications to support field service calls and reduce the email burden for the general staff. They have upgraded servers and security patch methodologies to ensure the highest level of security for GASTech.

As an Information Technology Specialist, Ms. Bergen's area of expertise was server administration. She identified areas where servers could be centralized. She implemented the use of virtual servers resulting in a savings of \$25,000/year.

IT4U - Tethys

Information Technology Specialist	1992-2004
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While working for IT4U, Ms. Bergen's responsibilities included a broad range of computer support jobs. She supported multiple client platforms and a broad range of software packages. She also handled customer support call requests.

Education

Barrington University, Tethys

BSc Computer Science	1992
Major GPA 3.9; cumulative GPA 3.85/4.0	

Professional Certifications

MS Windows Server administration	1993
Linux Server administration	2003