

# Gerardo Javier Solis Paredes

## Objective

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Always looking to achieve as my main goal to provide the best quality of a product to the final user, Not only providing the team help and techniques during our QA daily work, but being capable of Analyzing and dealing QA team situations to provide the best paths to handle them, and at the same time providing my personal experience to grow with people along me.

## Professional Summary

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- Professional Manual QA Lead and Tester with over 9 years' experience testing complex software applications for large corporations.
  - Excellent knowledge of the full Software Development Lifecycle.
  - Strong working knowledge of black box, white box, grey box testing, test plans and defect logging and reporting.
  - Experience in using Jira issues & project tracking software, HP Quality Center.
  - Experience in using Oracle SQL Developer databases, Putty, and Unix Commands.
  - Experience as a lead and analyst.
  - Self-Thought Person for Management skills and System knowledge.

## Experience

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**4<sup>th</sup> Source/AgileTought – CIGNA - Express Scripts Inc (ESI).**  
**Sr. Manual QA/QA Lead.**

**11/2011-Present**

- Managed a team of 10 People
  - Kept track of different teams in charge of multiple projects to help them succeed.
  - Created and Managed traceability testing Matrix based on User Stories and other different Requirement documents
  - Reviewed and Analyzed Business Requirement Documents
  - Reviewed and Analyzed Functional or Technical Requirement Documents
  - Created the test plan using business requirements and development documentation as a reference.
  - Created test result documents to improve project understanding.
  - Created test cases, using different scenarios to verify the stability of the product.
  - Reviewed test plans for different teams in the same client.
  - Performed several sessions for Knowledge Transfer to different Teams & Team Members
  - Reported issues and kept track of them in Jira and HP QC.
  - Executed manual testing on Oracle software technology.
  - Worked on documentation for new hires training purposes.
  - Helped to provide improvement plans for each team member.
  - Created QA metrics to see team work progress.
  - Properly addressed Production Defects to find ways of reproducing them, and finding the root cause.
  - Analyzed defects root cause and prevent them for other issues
  - Worked directly with remote team members on a daily basis.
  - Worked on different projects using the Cascade methodology before SCRUM
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- Used the SCRUM methodology to provide LOEs on tasks to be worked.
  - Uploaded and kept track of test case execution using Jira & HP QC.
  - Logged defects using the defect module in Jira & Quality Center.
  - Created queries to validate information on Oracle SQL Developer DB.
  - Managed many projects and ensure deployment was on time from the QA perspective.
  - Populated Test Suites in HP QC and Jira.
  - Provided Assistance, support and Demo Sessions for several projects to Users for Acceptance Testing (UATs)

**4<sup>th</sup> Source – FX WELL**  
**Intermediate Desktop & Mobile Manual QA/QA Lead**

**2017- 2018**

- Managed a team with 5 People
- Participated in the test plan creation based on business web/mobile requirements and development documentation as a reference.
- Learned from team new testing skill for manual mobile testing
- Performed Mobile application testing in IOS and Android for multiple modules
- Created test result documents for web and mobile applications to improve project understanding.
- Created test cases, using different scenarios to verify the stability of the product in the different test environments.
- Logged and kept track for Mobile and Web defects using the correct module in HP Quality Center

**QA Environment:** Software development lifecycle, Test plans, business requirements, test cases, SCRUM, LOEs, JIRA HP Quality Center, Team Admin Activities, Risk management, Testing Implementation, Oracle SQL Developer

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## **Education**

- **B.A. Transcript Letter in Administrative Computer Science**, Universidad Hispano, Mexico. 2018
- **B.S. in Information and communication Technologies**, Universidad Tecnológica Metropolitana, Mexico. 2011

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## **Languages**

- English
  - Spanish (Native)
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## TECHNICAL SKILLS

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### **QA Skills and Methodologies:**

*Black box, white box, grey box, SDLC, STLC, test cases, defect logging and reporting, Test Plans, User Stories Refinements, SCRUM, LOEs, User Acceptance Testing support, Project Demos for Users and Business, Regression testing, Negative testing, Performance testing, Stress testing, Manual mobile testing*

### **Databases:**

*Oracle SQL Developer DB*

### **Software and Tools:**

*Citrix, Putty, SQLDeveloper, Smart SVN, Unix Commands, Jira, HP Quality Center, Snag it, BlueZone terminal emulator.*

### **Languages:**

*PHP & HTML, PL SQL*

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