

Warranty Policy

- **Warranty of operation:** All tarp systems sold by Diamond Tarps come with a 90-day warranty of operation from the delivery date. This warranty covers any manufacturing defects or malfunctions of the tarp.
- **Update warranty:** Diamond Tarps commits to offer free hardware updates during the warranty period. These updates include performance improvements, bug fixes, and new features.
- **Security warranty:** All tarp systems sold by Diamond Tarps are designed to provide a high level of security. In the unlikely event of a security breach, Diamond Tarps commits to providing a solution and a security update within a reasonable timeframe.
- **Technical support warranty:** Diamond Tarps offers free technical support during the warranty period. If any technical issues arise with the tarp, our customers can contact our technical support team for assistance via email at support@diamondtarps.com or by phone at [\(915\) 615 5225](tel:9156155225).
- **UV sun protection:** All tarps sold by Diamond Tarps come with a 4-year UV sun protection warranty from the delivery date. This warranty covers any deterioration of the tarp caused by exposure to sunlight. Diamond Tarps recommends that tarps be periodically inspected and replaced as needed to ensure proper protection.
- **Warranty exclusions:** This warranty does not cover damages caused by accidents, misuse, unauthorized modifications, natural disasters, or any other cause that is not a manufacturing defect or malfunction of the tarp.