

3. Write an Issue report for our developers to help them reproduce and fix the issue as fast as possible.

Issue Report of flowplayer with flowplayer-hls-dna-plugin from prod

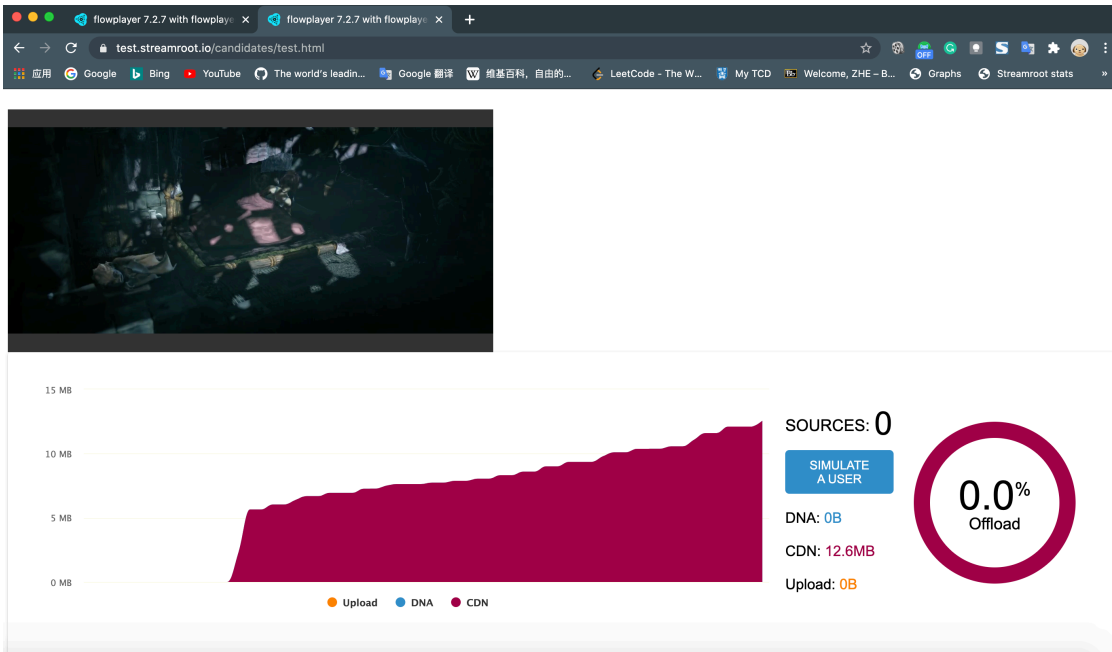
a. The function ‘Simulate a user’ doesn’t work normally, the number of sources never changed.

SOURCES: 0



If this function works well, after the customer clicks the ‘*Simulate a user*’ button, a new customer’s page should be opened, and in the new page, the number of ‘SOURCES’ which shows the number of the connected users should plus one. But the number of ‘SOURCES’ is always 0.

b. The information of ‘DNA’, ‘Upload’, ‘Offload’ is always ‘0’, , even when two tabs are opened at same time..

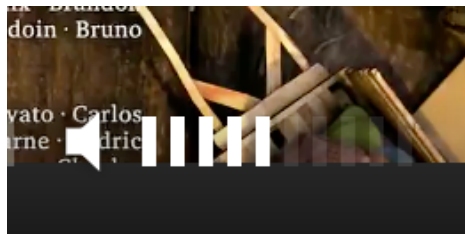


On this customer page, the information of ‘DNA’, ‘Upload’, ‘Offload’ is always ‘0’, this situation could happen when no stream provided via DNA and no megabyte were uploaded from the customer’s device to the other users. But if this page is a sample to display the functions, it could hide the problems of these functions, in this case, it can’t be known if the functions mentioned above works normally. A good sample or demo should be able to show all the functions effectively.

- c. The color scheme of the video progress bar is not intuitive.



According to the user's using logic and interactive experience, the active part of the component should be signed with striking color, the other components in this player are also designed in this way. For example, in the volume control component, the active part of the volume component means the current volume is white, the rest part is transparent.



So, the played part of the progress bar should be white, the rest part which not been played yet should be transparent. The scheme in the customer's page is not intuitive and breaks the consistency of the color scheme, which may mislead the users and affect the user experience even the customer stickiness.

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