

Gerald Pinkins Jr

Software Engineer

Atlanta, GA | (870)209-2928

[linkedin.com/in/gerald-pinkins/](https://www.linkedin.com/in/gerald-pinkins/) | github.com/GeraldPinkinsJr

geraldpinkinsjr@gmail.com

Software Development Skills

Front End: React, Javascript, HTML5, CSS3, Flexbox, Bootstrap, Tailwind CSS, Material UI

Back End: Node.js, Express, REST APIs, Sequelize, SQL, PostgreSQL, Solidity

Other: Git, Github, NPM, Visual Studio Code, Postman, JSON, Chrome Dev Tools, Netify

Work Experience

Netflix-and-Grill | nworku00.github.io/netflix-and-grill/ | github.com/GeraldPinkinsJr/netflix-and-grill

- Collaborated as a key member of a 4-person development team developing A date idea app that allows users to select a cuisine and a movie genre which will generate 3 recipe options with links to the recipes alongside 3 movie options with links to the movie previews.
- Spearheaded the front-end layout development, ensuring an intuitive and visually appealing user experience.
- Collaborated with team members to fetch and display API content, enhancing the application's functionality and usability.
- Built with HTML, CSS, Bootstrap, JavaScript, [MoviesDatabase API](#), and [Tasty Recipe API](#)

Upside Therapy | upside.onrender.com/

- Collaborated as a key member of a 4-person development team, successfully constructing an online therapy platform facilitating free, on-demand access to therapists.
- Spearheaded front-end layout development and provision of sample API therapist data, ensuring a seamless user experience.
- Acquired valuable experience in Agile methodology and gained insights into the practical implementation of development concepts within a professional environment.
- Full-stack application built using HTML, CSS, JavaScript, Node.Js, PostgreSQL, Express and Sequelize.

Coffee Shop Starbucks Clone | github.com/GeraldPinkinsJr/Coffee_shop_Starbucks_clone.git

- Developed a high-fidelity clone of the Starbucks website replicating the brand's aesthetic
- Built with HTML, and CSS

Rhino Staging & Event Solutions | Production Supervisor | Atlanta, GA 10/2021 – 05/2022

- Supervised teams of 5-50+ staff in the planning, execution, and management of audiovisual productions for high-profile events, including concerts, live broadcasts, and corporate events.
- Worked on shows with high-profile artists such as Rolling Stones, Metallica, Bruce Springsteen, Kenny Chesney, Billie Eilish, Luke Combs, and Reba McEntire to ensure flawless execution of their performances.
- Managed relationships with clients, vendors, and staff, providing excellent customer service and troubleshooting any issues that arose

Encore | Audio Visual Technician | Orlando, FL

10/2019 – 08/2021

- Coordinated the setup and installation of various equipment, including microphones, sound speakers, video screens, projectors, video monitors, spotlights, recording equipment, connecting wires and cables, sound and mixing boards, to support high-profile events and functions such as concerts, sports events, meetings and conventions, presentations, and news conferences.
- Conducted thorough testing and troubleshooting of all equipment issues to ensure optimal performance and minimize disruptions during events.
- Responded promptly and efficiently to all equipment issues, utilizing expert troubleshooting skills to identify and resolve problems in a timely manner.

24-7 Intouch | Technical Support Supervisor | Altamonte Springs, FL 08/2016 – 08/2018

- Led a high-performing team of 20-25 agents responsible for handling incoming calls, and provided supervision and guidance to ensure that performance standards and volume targets were consistently met.
- Oversaw the daily operations of the call center, managing metrics, performance criteria, policies and procedures to continuously enhance call center productivity, meet operational standards, maintain employee service levels, improve service quality, prepare reports, maintain equipment, and keep up-to-date with professional and technical knowledge, while accomplishing organizational goals.
- Leveraged coaching, development, and motivational strategies to cultivate a culture of excellent customer service and maximize the potential of each team member.
- Conducted regular coaching sessions with associates to share best practices and insights, identify areas for improvement, and provide constructive feedback through meaningful conversation, ultimately leading to greater individual and team performance.

Kohler Co. | Quality Assurance Tester | Sheridan, AR

12/2015 – 07/2016

- Monitored and oversaw the entire product development process, from conception to completion, ensuring that all stages were completed on time and to the highest quality standards.
- Carefully selected products for testing at specific stages in the production process, and conducted thorough tests to evaluate a range of qualities, including aesthetics, dimensions, performance, and mechanical characteristics.
- Skillfully prepared and entered data into computer systems for analysis, using software tools and analytical techniques to identify trends, patterns, and opportunities for improvement.

Education

DigitalCrafts | Certificate in Software Engineering | Atlanta, GA

06/2023

- Software engineering training program through City of Refuge Tech Transformation academy covering full-stack development including, but not limited to JavaScript, Python, including an emphasis on cutting-edge frameworks like React/Redux and server-side technologies including Node.js, Express, and PostgreSQL.

Full Sail University | B.A. in Entertainment Business | Winter Park, FL

06/2015