Requirement Analysis

Data Flow Diagram

Date	01 November 2025
Team ID	NM2025TMID05296
Project Name	Laptop Request Catalog Item
Maximum Marks	4 Marks

Data Flow Diagram

- **Entities:**
  - **Employee (User)** → submits laptop request
  - **Manager** → approves or rejects request
  - **IT Admin** → manages deployment and fulfillment
- **System:**
  - **ServiceNow Laptop Request System** → processes and tracks all requests

Data Flows:

- Employee → Request Form (Laptop Request Details)
- System → Manager (Approval Request)
- Manager → System (Approval Decision)
- System → IT Admin (Deployment Task)
- System → Employee (Request Status Notification)