

Project Design Phase

Solution Architecture

Date	01 November 2025
Team ID	NM2025TMID05296
Project Name	Laptop Request Catalog Item
Maximum Marks	4 Marks

Solution Architecture

The **Laptop Request Catalog Item** in ServiceNow is designed with a structured, modular architecture that combines catalog setup, form customization, user interface logic, and automated workflows to provide a smooth and efficient experience for both users and administrators.

Solution Architecture

