

FIBER CONVERSION FORM

Account No.: 002045044.0929

Date: OCTOBER 24, 2022

Account Name: SINGIAN GERARD

Contact No.: 09650695254

Address: PAMPANGA MEXICO NUEVA VICTORIA #241

Email Address: SINGIAN28@GMAIL.COM

In line with my subscription to Fiber Optic Service, I agree to be bound by the following terms and conditions:

Preferred Date of Installation: 2-3 days Conversion Fee (One-time payment & Non-refundable): _____

Choose your Fiber Package

☐ FIBERX 1500 (up to 100mbps) ☐ FIBERX 2500 (up to 300mbps) ☐ FIBERX 3500 (up to 800mbps)

**Fiber internet packages: 30% minimum speed at 80% service reliability*

Choose your Cable TV Add-on

☐ AIR CABLE 299 ☐ AIR CABLE 499 ☐ AIR CABLE 699

Old Package Name: DOCIS 10 MBPS Old Monthly Subscription Fee: 1250

New Package Name: AIRONFIBER 50 MBPS New Monthly Subscription Fee: 1250

A. Contract

- Illegal transfer is not allowed
- CONVERGE shall not be responsible for failure or omission of service due to any cause beyond its control
- The provider has no control over what it airs on its channel
- Channels and prices are subject to change even without prior notice to the subscriber
- Conversion is subject to 24 months re-lock in period
- Contract pre-termination will mean forfeiture of all deposits, settling of all outstanding obligations and payment in the amount of full monthly service fee multiplied by the number of month's balance of the unexpired lock-in period
- All other provisions from the existing contract remain in full force and effect

B. Deposits

- All existing deposits will be retained in the account
- Deposits are refundable after completing the service contract when applied for Permanent Disconnection

C. Billing

- Effectivity date of the new rate will start on the conversion date
- Advanced Billing every _____ of the month; Due Date _____ days after billing date.
- Statement of Accounts will be delivered via e-mail and SMS
- Accounts with 1 month arrear and 1 month current bill will be subject to Converge's automatic deactivation system (ADS)
- ADS affected accounts should pay the past due and current bill to reactivate subscription
- Overdue account will be subjected to a _____ % penalty per month

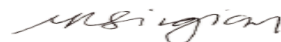
D. Equipment & Materials Warranty

- All equipment installed remain the provider's property
- First 300 meters of fiber optic cable is company provided; P25.00 per meter shall be charged to the subscriber in excess of the 300 meter fiber optic cable
- Existing cable modem will be replaced to Optical Network Unit (ONU)
- Six (6) months warranty for the ONU and Cable Box (if any)
- Two (2) months warranty for the remote control (if any)

I hereby certify that the abovementioned information pertaining to Fiber Internet / Bundle service subscription have been clearly discussed to me by the attending customer service representative. By affixing my signature below, I hereby agree to the terms and conditions stated in this agreement.

HONEYLETTE LANSANGAN

Converge's Authorized Representative



SINGIAN GERARD

Subscriber's Signature over Printed Name