

# Gerardo Vargas-Hernandez

Timonium, MD

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## TECHNICAL SKILLS

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Programming: C#/C++ ••••• Java ••••• Python ••••• JavaScript ••••• Kotlin •••••  
Frameworks: Angular ••••• .NET Core ••••• Express.js ••••• Node.js •••••  
Software: Visual Studio Enterprise, Visual Studio Code, Git  
Languages: English, Spanish

## EDUCATION

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Bachelor of Science in Computer Science May 2022  
*Towson University, Towson, MD*  
▪ Dean's List: 2019, 2020, 2021

## PROJECTS

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DCP+, Web Technologies February 2022 – Present  
Memory Management Simulator, Java August 2021 – December 2021  
Connect Four Application, Kotlin August 2021 – December 2021  
Lexical Analyzer, Java February 2021 – March 2021

## WORK EXPERIENCE

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**ISM Co-Op** March 2022 – Present  
*UPS, Timonium, MD*  
▪ Aided in implementation and testing of the Single Line Address feature for the Shipping Application  
▪ Assisted in the creation and maintenance of automation scripts for the Shipping Application  
▪ Effectively utilize enterprise systems and other information technology tools to guarantee successful completions of all tasks for efficacious delivery by end of sprint deadlines

**Warehouse Team Member - TDR** October 2020 – March 2021  
*Amazon, Nottingham, MD*  
▪ Ability to work with individuals of diverse backgrounds, including leaders, to ingest, fulfill, expedite, and finalize customer purchase orders in a high-pressure setting  
▪ Demonstrated comprehension of multiple safety protocols to ensure the well-being of employees, all while working in a fast-paced atmosphere

**Mobile & Connected Life Sales Associate** November 2019 – November 2020  
*Best Buy, Bel Air, MD*  
▪ Partnered with service providers to resolve cellular network errors on a wide range of mobile devices and with Geek Squad to address mobile hardware issues encountered by the public  
▪ Utilize interpersonal skills to ensure the satisfaction of the public in tense situations and deliver exceptional customer service

**Cook Manager** January 2018 – May 2019  
*LunaZul, Hampstead, MD*  
▪ Ensured productivity in a fast-paced and stressful proper dining establishment, while problem solving matters in both the frontend and backend of the business  
▪ Managed finances by monitoring and assessing revenue and expenditure on a weekly basis  
▪ Interfaced with and directed contractors to ensure the availability of resources on a daily basis

**Software Developer Intern** January 2018 – May 2018  
*Carroll County Career & Technology Center, Westminster, MD*  
▪ Developed an application in a team collaboration with administrators and one other intern  
▪ Addressed errors in HML and Java while meeting aggressive client deadlines

**IT Intern** June 2017 – August 2017  
*Johns Hopkins Home Care Group, Baltimore, MD*  
▪ Ingested, troubleshooted, and effectively addressed technical issues encountered by employees among a wide range of devices  
▪ Directed and spearheaded a team to replace company devices and design new asset protection plans