

BeautyPro Aesthetic Clinic Limited Privacy Policy

Our contact details

Name: BeautyPro Aesthetic Clinic Limited

Address: 29 East Ridge View, Garforth, LS25 2PN

Phone Number: 07533929709

E-mail: beautypro.aesthetic@gmail.com

Website:

What are the main principles of holding my data?

1. All data we process, is processed legally in accordance with the GDPR regulation
2. All data we collect is for a specific purpose i.e to ensure safety prior to treatment.
3. All data we collect is relevant and limited to the purpose we require it for
4. We will keep your data in a format which is easy to locate and will not be held longer than required
5. Your data will be stored securely on a password protected device so it cannot be accidentally lost, destroyed or damaged.

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example name, date of birth, address and contact details such as email address and telephone number)
- Medical history
- Details of the treatments performed
- Patient photographs/videos pre and post treatment and where permission is sought we may use these for social media and marketing purposes.

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To provide you with the information, treatments, products and services that you request from us
- To assess and deliver treatments
- To send you text notifications to remind you of any appointments booked with us
- To contact you for post-treatment follow up and care, including survey requests in order to improve our service
- To contact you from time to time to market other services, treatments and products we provide and think may be of interest to you, based on your interests and preferences where you have made them known to us

All the personal data we hold about you will be processed within the EU or to any country that can guarantee adequate protection under the data protection legislation.

We process your data to the following organisations:

- Faces- as this firm provides computer systems we use, they do not pass your data to any other third party.
- Pharmacies to provide you with products you require, they do not pass your data onto any other third party.
- Microsoft as this firm provides computer systems we use, they do not pass your data to any other third party.
- Computer booking system.

We may disclose information outside of these groups to help prevent fraud, or if required to do so by law.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

Your consent. You are able to remove your consent at any time. You can do this by contacting beautypro.aesthetic@gmail.com

We have a legal obligation.

We have a legitimate interest.

How we store your personal information

Your data will be stored securely on a password protected device so it cannot be accidentally lost, destroyed or damaged.

We will generally retain your data for six years after our services have finished, after which time it will be deleted or anonymised if it is no longer required for the lawful purpose for which it was obtained. However where the data is required to ensure your vital interests, an example of this is the treatment received, we will maintain this indefinitely.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at beautypro.aesthetic@gmail.com, 07533929709, BeautyPro Aesthetic Clinic, 29 East Ridge View, LS25 2PN, Garforth if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at beautypro.aesthetic@gmail.com, 07533929709, BeautyPro Aesthetic Clinic, 29 East Ridge View, LS25 2PN, Garforth.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>