

## **PROFESSIONAL SUMMARY**

Full Stack Software Engineer with 5+ years' experience in software development and consulting engineering. Passionate about technology and providing client solutions. Strong communication and interpersonal skills, and fluent in Spanish.

## **TECHNICAL SKILLS**

- Programming languages (JavaScript, React, Node.js, Java, Ruby, Ruby on Rails, HTML, CSS) Database (SQL, Postgres).
- GitHub, Salesforce, JIRA, Figma, E-commerce, Magento, Data Entry.
- OS (Windows, Linux), Microsoft Office (Word, Excel, PowerPoint, Outlook).

## **PROFESSIONAL DEVELOPMENT**

Full Stack Web Development, Immersive Software Engineering, Flatiron School, New York, NY  
Introduction to JAVA Programming Course, New York University, New York, NY

10/2018 – 02/2019  
02/2018 – 04/2018

## **PROJECT BASED WORK**

**TriPacking** - [GitHub repo](#) | [Demo](#) | [Portfolio](#)

*Application that allows users to create, edit, delete trips and suitcases with the feature of adding/organizing belongings*

- Developed a Rails API backend with endpoints for users, trips, belongings and suitcases; enabled full CRUD for trips, suitcases and belongings and incorporated Cloudinary API to enable image uploads.
- Implemented user interface employing React/Redux and JavaScript with Materialize CSS for styling.

## **PROFESSIONAL EXPERIENCE**

### **Solutions Engineer**

**Taboola**, New York, United States

01/2021– present

- Provide a high-level of technical service and support to customers by implementing Taboola's products such as: feed, video units, widgets, etc.
- Assist in the creation and modification of custom user interfaces and logic for Taboola's recommendation modules.
- Collaborate with the business teams throughout the company and work directly with external customers' product and technical teams to successfully implement and launch Taboola's products.
- Perform in-depth troubleshooting, including DB analysis and reading system logs to identify and solve complex issues.
- Setup and run A/B tests for customers in order to optimize performance.
- Management of numerous tasks (via Salesforce & Jira) and resources in parallel, prioritizing customer requirements and requests. Help publishers promote their content and monetize their sites in an efficient manner.
- Write technical notes and documentation to be utilized by others on the team.
- As subject matter expert (SME) for mobile SDK integrations, provide ongoing training to the PS team to identify product bugs and minimize R&D escalations.

### **Support Engineer**

10/2019 – 01/2021

**BaubleBar Inc**, New York, United States

- Tested and debugged issues related to the deployment, and ongoing support of BaubleBar products.
- Managed all tickets via JIRA from marketing, creative and production teams and external integration partners.
- Documented, reported and provided quality assurance in the engineering team through confluence pages.
- Updated homepage, banners, footer, footer pages and navigation bar across Baublebar.com.
- Created transactional emails templates and sent them to customers through Sendgrid API.
- Conducted internal and external follow-up on issues to verify issue resolution and ensure customer satisfaction.
- Provided API support to integration partners to ensure the leverage of use of APIs  
Full stack technologies: JIRA, HTML, CSS, Node.js, Figma, Magento, CircleCI, Mailtrap, PHP, Confluence pages, API troubleshooting, Slack, SQL.

### **Software Engineering Consultant**

04/2019 – 05/2019

**Trainee MThree Consulting**, New York, United States

- Engaged in DevOps principles, focusing on key elements that deliver business value.
- Trained in Bash/Shell Scripting using a Unix system, while covering the basics of Unix commands.
- Acquired SQL skills to create, edit, read and delete tables containing large amounts of data.
- Trained in Java and JavaScript and developed skilled in full stack development.

### **Junior Consulting Engineer**

04/2015 – 08/2018

**ORACLE and ITBC Group**, Caracas, Venezuela

- Supported production in project CRM, solving a high volume of tickets in order to offer optimal service in the Oracle product acquired by the client Banesco (the largest commercial private bank in Venezuela).
- Monitored the database load daily through SQL to verify the bank's operations were executed correctly.
- Created weekly reports for the client, explaining each incident and how it was resolved.
- Utilized WebLogic and Linux for the deployment of JAVA applications for Corporation Digital (one of the leading telecommunications services companies in Venezuela).

### **Teaching Assistant**

03/2012 – 07/2014

**Andrés Bello Catholic University (UCAB)**, Caracas, Venezuela

- Independently taught and created unique lesson plans for 8 one-hour Calculus I classes per week to beginner students in different engineering disciplines, and prepared and graded tests and quizzes.
- Provided regular office hours and individualized support to approximately 40 students per term.

## **EDUCATION**

**Bachelor of Science in Telecommunications Engineering**

2010 – 2015

Andrés Bello Catholic University (UCAB), Caracas, Venezuela

*One of the largest universities in the country, ranked in the top three best institutions for higher education in Venezuela.*