

### German Alejandro Milla Ortiz < german.milla01@telusinternational.com>

## SNR Apple Script

6 messages

Rodrigo Polanco < rodrigo.polanco@telusinternational.com >

Tue, Jan 17, 2023 at 3:18 PM

To: German Alejandro Milla Ortiz <german.milla01@telusinternational.com>, Zoltan Bathori <zoltan.bathori@telusinternational.com>, Axel Romeo <axel.romeo@telusinternational.com>, Diego Castillo <diego.castillo05@telusinternational.com>

Hi German and Zoltan

Today we had a call with the client, and they shared with us the SNR script we need to use. I am attaching the files, and as I explain, we need to run a test with their script and validate that we have the same results.

If you have any questions, please let me know.

### Regards

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### **Rodrigo Bautista**

Project Manager | Al Data Solutions

TELUS International Central America | Guatemala telusinternational.com

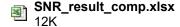
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### 3 attachments

Apple\_SNR\_og.py



utterances.zip 1087K

German Alejandro Milla Ortiz <german.milla01@telusinternational.com>

Tue, Jan 17, 2023 at 4:00 PM

To: Rodrigo Polanco <rodrigo.polanco@telusinternational.com>

Cc: Zoltan Bathori <zoltan.bathori@telusinternational.com>, Axel Romeo <axel.romeo@telusinternational.com>, Diego Castillo <diego.castillo05@telusinternational.com>

Thanks Rodrigo,

I ran the client's script in the files provided and I confirm we got the same numbers, so we will start using it instead from now on. Do we need the script in the production tracker to start automatically rejecting those prompts with less than 25 SnR (using the new calculation) again?

Regards,



#### German A. Milla

Technical Specialist | Al Data Solutions TELUS International Central America | El Salvador

telusinternational.com

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# SNR\_result\_comp (Updated TELUS SNR).xlsx 14K

1411

### Rodrigo Polanco < rodrigo.polanco@telusinternational.com >

Tue, Jan 17, 2023 at 4:02 PM

To: German Alejandro Milla Ortiz < german.milla01@telusinternational.com>

Cc: Zoltan Bathori <zoltan.bathori@telusinternational.com>, Axel Romeo <axel.romeo@telusinternational.com>, Diego Castillo <diego.castillo05@telusinternational.com>

Hi Germa,

Thank you for the prompt response.

Please let's run the script on the productions tracker and, yes, set it automatically to reject the ones less than 25dB.

### Regards

[Quoted text hidden]

### German Alejandro Milla Ortiz < german.milla01@telusinternational.com>

Tue, Jan 17, 2023 at 4:17 PM

To: Rodrigo Polanco <rodrigo.polanco@telusinternational.com>

Cc: Zoltan Bathori <zoltan.bathori@telusinternational.com>, Axel Romeo <axel.romeo@telusinternational.com>, Diego Castillo <diego.castillo05@telusinternational.com>

Thanks!

Regards,



### German A. Milla

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# German Alejandro Milla Ortiz <german.milla01@telusinternational.com>

Tue, Mar 5, 2024 at 5:17 PM

To: Axel Romeo <axel.romeo@telusinternational.com>

Hi Axel,

This is the email thread where Rodrigo shared with us the script the client shared with them (the file is Apple\_SNR\_og.py) Regards,



### German A. Milla

Technical Specialist | Al Data Solutions
TELUS International Central America | El Salvador

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[Quoted text hidden]					
3 attachments					
Apple_SNF	R_og.py				
SNR_result	t_comp.xlsx				
utterances	.zip				

Axel Romeo <axel.romeo@telusinternational.com>

To: German Alejandro Milla Ortiz <german.milla01@telusinternational.com>

Tue, Mar 5, 2024 at 5:20 PM

Thank you, German.

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