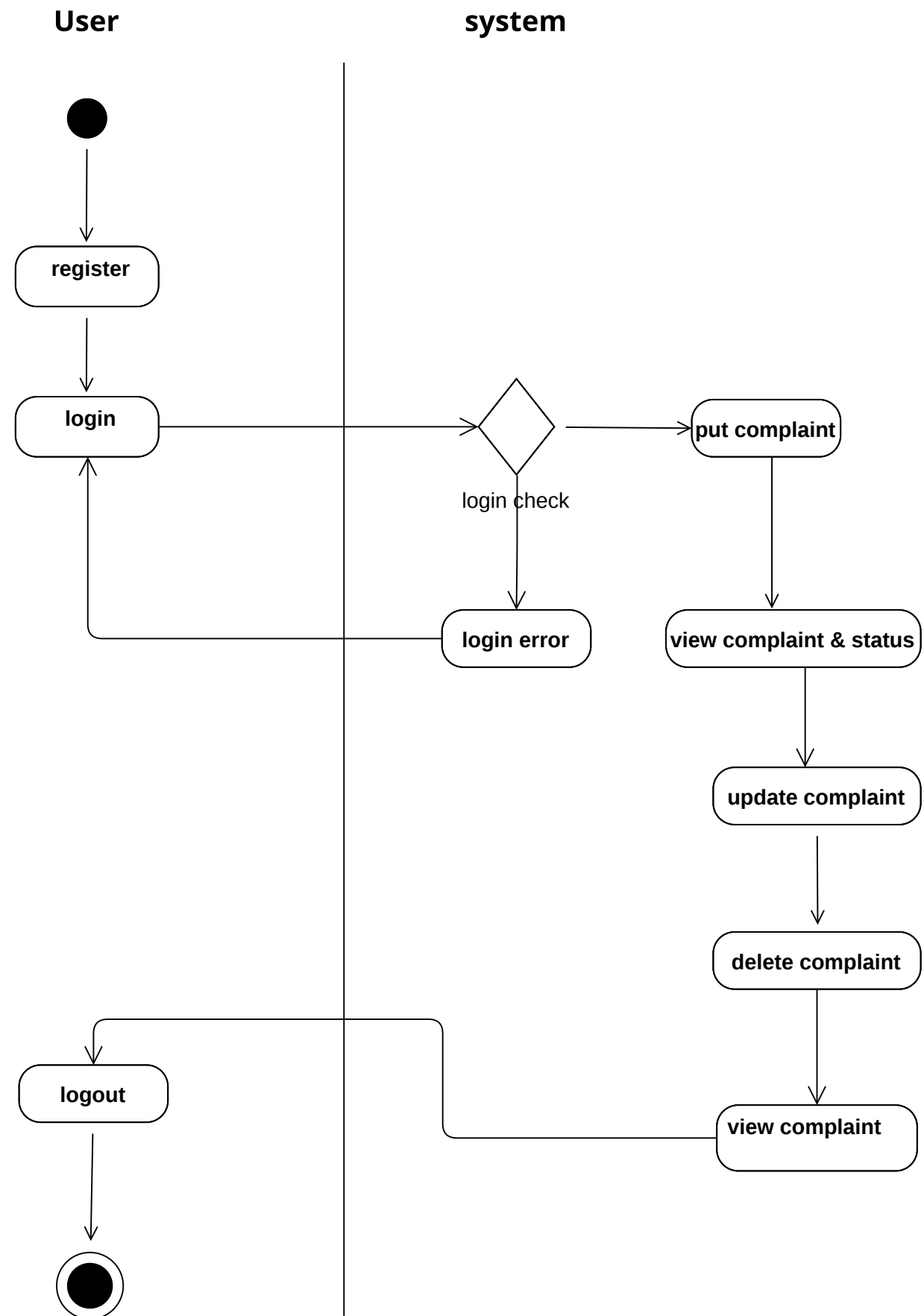


Activity diagram for user



Activity diagram for helpdesk staff.

subject_officer

system

