**User personas:**

1. Persona 1
   1. User - Joe Schmo, Incoming Freshman at UNH
   2. Background - Comes from a healthy lifestyle prior to UNH. Is used to eating a wide variety of foods and has never been to a dining hall at UNH before. Is aware of the UNH mobile app and its resources and has just found out about FUN-H. Understands technology well as they attended high school during Covid-19.
   3. Key Goals - Wants to get acclimated quickly to dining halls and wants to avoid looking around for items at different food-bars, while also not becoming complacent on his high expectations he holds on his diet. Joe is aiming for high protein, low calorie foods.
   4. Usage Scenario - At the start of the semester, Joe decides he wants to create the healthiest meals that he can at the dining hall in order to bulk up. He is a certified meal prepper, deciding what he wants to consume 7 days in advance, typically in his notes app.
2. Persona 2
   1. User - John Doe, Student at UNH CEPS
   2. Background - Cannot eat specific foods due to Gluten allergy, needs to know what is in their food. Having come from a home where John’s meals were better planned out for him, John struggles to find a balance between nutrition and meeting his dietary needs.
   3. Key Goals - Wants to plan out his meals so he can easily meet his nutrition goals safely.
   4. Usage Scenario - John is able to use the application to find and locate all types of foods and meals that match his diet.
3. Persona 3
   1. User - Dr. Steve, Professor at UNH
   2. Background - Dr. Steve has been a Professor at UNH for 15 years who is not very *computer savvy*. Sadly, his wife has recently passed away. Dr. Steve loved his wifes home-packed lunches, and he will have to find a way to get food without them. After never using a dining hall for his entire tenure at UNH, he must find a way to get a balanced meal.
   3. Key Goals - Needs an easy to use interface to access the dining menu, due to lack of experience with technology/apps.
   4. Usage Scenario - Dr. Steve is on his lunch break and after sulking in his chair for five minutes, he looks to his phone for the nearest dining hall. While moping his way over to the nearest dining hall, he is easily guided through a simple and minimalistic interface of food options that he can choose from when he arrives.

**User Stories:**

**“As a [role], I want to [goal], so that [benefit]”**

1. As an incoming busy freshman, I want to know where foods are in the dining hall, so that I can be in and out quickly.
2. As a professor, I want to be able to use the web interface easily so that I can find the food I want quickly.
3. As a new member of the UNH community, I want to know where the dining halls are located so I don’t have to spend time finding them.
4. As a guest, I want to easily learn what foods are available and where they are so I don’t have to wander around.
5. As an older member of the UNH community, I want to know where the food I want is in the dining hall so I do not have to walk around too much searching.
6. As a member of the UNH weightlifting club, I want to know how to get as much protein in my diet, so I can reach my muscle goals.
7. As a student with food allergies, I want to be able to distinguish what I can and cannot eat, so that I can stay healthy at school.
8. As a student with food concerns due to religious belief, I would like to know what food is against the rules so I do not disrespect my religion.
9. As a new adult, I want to be able to create a healthy meal without consulting my parents so that I can become independent.
10. As a member of the UNH weightlifting club, I want to save my previous plates so that I can plan them out ahead of time.
11. As a commuter, I want to plan my To-Go meals in advance so that I can save time on my drive.
12. As a casual student, I would like to see which dining hall has better options so that I can choose accordingly.
13. As a member of the UNH community, I would like to see upcoming specials and events at the dining halls so that I do not miss out on them.
14. As a senior citizen of Durham, I would like clear instructions when using the app so I don’t get confused and spend too much time using the app.
15. As a dining hall chef, I would like student’s plates to be planned prior to entering the dining hall so that the food area is less crowded.