

ABERA MEZGEBU

Aircraft Cabin Fleet Expert

Addis Ababa ,Ethiopia | +251913605252 | hab19abera@gmail.com

CAREER SUMMARY:

I have 10+ years of experience as a cabin maintenance technician and as Cabin Fleet Expert. I worked in line and hangar maintenance at Ethiopian Airlines, completing maintenance tasks and functional tests on IFE and cabin systems. In my current role as a cabin fleet expert in MCC, I provide valuable assistance and advice for critical and repetitive IFE and cabin remarks. My deep wiring and troubleshooting skills have earned me multiple letters of appreciation, and my expertise in troubleshooting cabin internet systems has been vital in maintaining high technical standards for the airline. I prioritize maintaining a clean and compliant work environment and reporting all incidents in the Safety Management System. With my extensive experience and expertise, I am confident that I can make a valuable contribution to any cabin maintenance team.

WORK EXPERIENCE:

Ethiopian Airlines

Aircraft Cabin Maintenance Technician IV | May 2012- May 2020

Progressed from Aircraft Cabin Maintenance Technician I to IV

- Performed repair, modification, overhaul, and test of A/c emergency equipment, air conditioning system, communication system, light system, IFE system, water and waste system and oxygen system equipment, removal/installation of major A/c cabin system components, and minor operational checks and other activities according to detailed maintenance and repair procedures specified at PL-I, PL-II, PL-III and PL-IV of the position.
- Performed major adjustments, modification testing, and troubleshooting of electromechanical A/c cabin systems and components
- Signed for maintenance tasks performed for which she/he is authorized.
- Connects A/c electrical power and loads/replaces A/c cabin system electronic data.
- Follow coaching and mentoring procedures as per company policy and Practical Logbook(PL) and perform coaching activities whenever assigned.
- Performs all maintenance activities according to the work task card and signed on completion as per the A/c manuals
- Performed on the hub or other station stretcher kit removal/installation and duties as may be assigned from time to time by the immediate supervisor.
- Coordinates with Certifying staff to ensure that IFE System test and inspection is performed in accordance with the approved methods and procedures ensuring that test equipment is calibrated on time.
- Discusses with Vendor's Field Service Engineer regarding IFE system maintenance problems, test equipment capability, and service bulletin applicability.

Ethiopian Airlines

Aircraft Cabin Fleet Expert | May 2020- Present

- Maintain critical IFE system and troubleshooting problems on B787, B777, B737, Q400, and A350 aircraft, for example, troubleshooting and resolving critical fiber optics data communication problems by replacing and cleaning the fiber optics cable.
- Rectify cabin water and waste, cabin light, and galley critical problems.
- Troubleshoot, repair and recondition economy, C9, and cockpit seats, ensuring passenger comfort and safety.
- Deep knowledge of monitoring, troubleshooting, and replacing LRUs of cabin connectivity systems and communicating with vendors like (THALES, COLLINS, and Sita OnAir) for EOs and troubleshooting advice.
- Expertise in various Monitoring tools, including InFlyHealth, pegasus, MyAirWifi, Airbus World, AHM, and more.
- Collaborating with other maintenance technicians and departments to ensure efficient and effective maintenance processes, resulting in a {percentage} improvement in overall maintenance productivity.
- Maintain detailed records of maintenance activities and technical documentation, ensuring accurate and up-to-date information for all aircraft in the fleet.
- participate in training and professional development activities, including earning certification in [internet connectivity system, IFE, Seats]
- BITE data analysis, and root cause analysis to identify issues and provide recommendations for Technicians to improve cabin IFE maintenance and reliability
- Expertise in following MEL and NEFMEL remarks, communicating with purchasing team for part availability, and providing a solution for the remark before it is due.

EDUCATION:

November 2008 | General Wingate TVET College

Advanced Electronics Diploma

April 2012 | Ethiopian Aviation Academy

Aviation Technology Avionics Maintenance Diploma

May 2020 | Ethiopian Aviation Academy

Aviation Technology Airframe Maintenance Diploma

2019-now on progress | Microlink College

Fifth year Computer Engineering student

SKILLS

- Extensive knowledge of aircraft cabin maintenance procedures and safety protocols
- Ability to work effectively in a fast-paced and high-pressure environment
- Strong communication and interpersonal skills
- Attention to detail and ability to identify potential problems and easily understand wiring diagrams
- Ability to work well in a team environment
- Excellent problem-solving skill
- Ability to work under stressful conditions

CERTIFICATIONS:

- THALES AVANT IFE System I Dec 2014
- THALES I8000 IN FLIGHT ENTERTAINMENT SYSTEM I Aug 2014
- THALES I5000 IN FLIGHT ENTERTAINMENT SYSTEM I Nov 2013
- AIRBUS CIDS FAMILIARIZATION TRAINING I Mar 2016
- CABINCONNECT LEVEL I OPERATINALL MAINTENANCE I Mar 2023

REFERENCES:

Meskerem Abebe Fleet Chief IFE & Cabin System Maintenance Control Center
MeskeremA@Ethiopianairlines.com +251 91 167 3552

He is my immediate supervisor

Abayneh Dejene Manager Cabin Maintenance Director Line Maintenance
AbaynehD@Ethiopianairlines.com +251 91 174 0665

He is my former supervisor

Yonas Tafere Manager Maintenance Control Center MCC
YonasT@Ethiopianairlines.com +251 91 150 5548

He is my immediate manager



IV. Name: **ABERA MEZGEBU WASSE**
 IV. (a) Date of Birth: **26-08-1988**
 V. Address: **EAL P.O. BOX 1755 ADDIS ABABA**
 VI. Nationality: **ETHIOPIAN**
 VII. Holder's Signature: _____

XI. Seal / Stamp

VIII. This License is issued under the powers granted to the civil Aviation Authority Pursuant to Proclamation No. 616 of 2008 and in accordance with current Regulations enforce and the standards and Recommended Practices of Annex I to the Convention on International Civil Aviation.

XII. This license is valid for all airplanes up to 5700 Kgs. Maximum Take-off Mass. All Aeroplane in excess of 5700 Kgs. MTOM and all Helicopters require Type Rating. The Authority may also require Type Rating for small Airplanes that are considered complex.

Type Rating	Date Issued	Licensing Inspector

XII. (Continued)

Type Rating	Date Issued	Licensing Inspector



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Type Rating	Date Issued	Licensing Inspector

XII. (Continued)

Type Rating	Date Issued	Licensing Inspector

Renewal Date	Expiry Date	Licensing Inspector
	07-07-2024	

IX. In Compliance with current regulation in force and subject to type rating limitations, the holder is entitled to certify the aircraft or parts of the aircraft as airworthy after an authorized routine and over routine maintenance of powerplant, Airframe and Avionics systems or components and to sign a maintenance release.

N.B. Aircraft avionics: A term designating any electronic device including its electrical part for use in an aircraft, including radio automatic flight control and instrument systems.

XIII. Remarks: _____

XIV. This License may be revoked or suspended for good cause.



I. ETHIOPIAN CIVIL AVIATION AUTHORITY
 II. AIRCRAFT MAINTENANCE TECHNICIAN LICENCE
 III. No: **MM-8323**

III Category Rating	Date Issued	Licensing Inspector
AIRFRAME	09-07-22	

09-07-2022

Director, Personnel and Training Organization Verification

Renewal Date	Expiry Date	Licensing Inspector
	15-10-2022	
11-10-2022	15-10-2024	

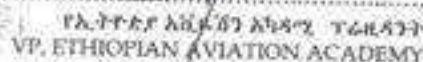
IX. In Compliance with current regulation in force and subject to type rating limitations, the holder is entitled to certify the aircraft or parts of the aircraft as airworthy after an authorized routine and over routine maintenance of powerplant, Airframe and Avionics systems or components and to sign a maintenance release.

N.B. Aircraft avionics: A term designating any electronic device including its electrical part for use in an aircraft, including radio automatic flight control and instrument systems.



I. ETHIOPIAN CIVIL AVIATION AUTHORITY
 II. AIRCRAFT MAINTENANCE TECHNICIAN LICENCE
 III. No: **MM-4917**

III Category Rating	Date Issued	Licensing Inspector
AVIONICS	16-10-2012	



Certificate of Completion

Presented To:

ABERA MEZGEBU

Certificate #IFE115301

*For successfully completing Thales Avionics
Avant Line Mainenance Training
on the Boeing 787
December 8-10, 2014 (24 hours)
Addis Ababa, Ethiopia*

THALES

TopSeries


Mike Queen, Instructor


Ken Martin, Training Manager



TRAININGSNACHWEIS CERTIFICATE OF TRAINING

Hiermit wird bescheinigt, dass / This is to certify that

Abera Mezgebu

Herr / Frau
Mr. / Mrs.

26.08.1988

Geburtsdatum / Date of birth

an einem Lehrgang nach umseitig aufgeführtem Programm teilgenommen hat,
has participated in a course on the subjects listed overleaf.

09.03.2016

Zeit / Duration

CIDS Familiarization Training

Lehrgangsart / Type of Training

A350

Flugzeugmuster / Type of aircraft

successfully participated

Prüfungsergebnis / Result of examination

Der Lehrgang gilt als bestanden, wenn mindestens 80 % aller Prüfungsfragen richtig beantwortet wurden.
The trainee has passed the examination when a minimum of 80 % of the questions are answered correctly.

09.03.2016

Datum / Date

Manager Customer Training

Certificate

SERVICE AWARD

ABERA MEZGEBU

አበራ ሙዝገቡ

This certificate is awarded in gratitude and admiration for
one year of dedicated service to Ethiopian Airlines,
whose progress would not have been possible without genuine
individual effort and teamwork.

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Certificate

SERVICE AWARD

ABERA MEZGEBU

አበራ መዝገብ

is awarded this certificate in gratitude and admiration for
five years of dedicated service to Ethiopian Airlines, whose
progress would not have been possible without genuine
individual effort and teamwork

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Signature

May 14, 2017

PRESENTED ON

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Certificate

SERVICE AWARD

ABERA MEZGEBU

አበራ ሙዝገቡ

is awarded this certificate in gratitude and admiration for
ten years of dedicated service to Ethiopian Airlines, whose
progress would not have been possible without genuine
individual effort and teamwork

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[Signature]

SERVICE FIRST



IN RECOGNITION OF THE SUCCESSFUL COMPLETION OF
THE SERVICE FIRST PROGRAM THIS

Certificate of Accomplishment

IS AWARDED TO

ABERA MEZGEBU WASSE

February 07, 2015

DATE



INTEROFFICE
CORRESPONDENCE



TO: Abera Mezgebu
Reg. 19408
MROMG481

From: MCC Shift Leader

Date: September 09,2022

Subject: Temporary Delegation of Authority


I hereby delegate you to act as **Fleet Chief** from **September 12,2022 up to September 30,2022 (in place of open position).**

You will act on this position as be required for the best interest of the Company and for the efficient discharge of the responsibilities of this position. Please be guided by the management Policy Manual.

However, any policy change shall be first discussed with Mgr. MCC and he will approve all major and important items, before any decision is taken.

You are cautioned to use this authority with the utmost discretion.


Abebe Tesfaye

Approved by: 
AI Mgr. MCC

INTEROFFICE
CORRESPONDENCE



TO: Abera Mezgebu
Reg. 19408
MROMG481

From: MCC Shift Leader

Date: September 30, 2022

Subject: Temporary Delegation of Authority

I hereby delegate you to act as **Fleet Chief** from **October 01, 2022 up to October 31, 2022 (in place of open position)**.


You will act on this position as be required for the best interest of the Company and for the efficient discharge of the responsibilities of this position. Please be guided by the management Policy Manual.

However, any policy change shall be first discussed with Mgr. MCC and he will approve all major and important items, before any decision is taken.

You are cautioned to use this authority with the utmost discretion.


Abebe Tesfaye

Approved by:


4/ Mgr. MCC

INTEROFFICE
CORRESPONDENCE

TO: Abera Mezgebu
Reg. 19408
MROMG481

From: MCC Shift Leader

Date: October 31,2022

Subject: Temporary Delegation of Authority

I hereby delegate you to act as **Fleet Chief** from **November 01,2022 up to November 30,2022 (in place of open position).**

You will act on this position as be required for the best interest of the Company and for the efficient discharge of the responsibilities of this position. Please be guided by the management Policy Manual.

However, any policy change shall be first discussed with Mgr. MCC and he will approve all major and important items, before any decision is taken.

You are cautioned to use this authority with the utmost discretion.


Abebe Tesfaye

Approved by:


Mgr. MCC

To: Meskerem Abebe, ID.No: 14528

Eyoel Wondaferew, ID.No: 17241

Mohammed Jemal, ID.No: 17248

Addisu G/Michael, ID.No: 18943

Abera Mezgebu, ID.No: 19408

Mintesinot Cheru, ID.No: 19888

From: Supervisor Cabin Maintenance

Copies: Manager Cabin Maintenance

P/F

B/B

Commendation Letter on fixing Bulkhead Monitors problem in ET-AOP

On the behalf of A/C IFE Maintenance, I would like to appreciate the amazing work done on ET-AOP, fixing the bulkhead monitors problem on May 13, 2014. Three bulkhead monitors (Cloud nine right side, Economy class mid and right side) were inoperative since April 22, 2014. The fault isolation process took long period of time most notably due to lack of sufficient ground time of the aircraft and availability of a complete fiber optic inspection kit. Most of the crew participated and contributed a lot of effort to come up with a solution. However your contribution from identifying the problem to rectifying it was outstanding.

The probable cause of the problem was isolated as data line connectivity between DSU #3 and ADBG #9. Fiber optic interfaces cleaning were done prior to continuity check between these units. The continuity check performed between DSU #3 and Configuration Plug revealed as two out of four data lines were defective. The damaged fiber optic cables (bundle) were not available in stores nor were introduced in Maintenix. The team discussed thoroughly and decided to swap the fiber optic block as the aircraft was grounded for long hours due to bird strike to the engine. Swapping one of the unused provisional DSU Interfaces with the defective DSU #3 Interface was narrowed down to swapping only the fiber optic block on the interfaces. Getting access to the fiber optic data lines, appropriate fiber optic pin removal and insertion tools and especially motivated team was required for the successful completion of the task. You delivered great effort to make the difficult conditions possible.

Your enduring devotion and relentless effort in solving the problem and exploiting the rare opportunity of availability of the aircraft was pivotal. Once again, I would like to express my appreciation for your extra effort to come up with a solution practically with minimal cost.

Keep up the good work!!


Degelu Habte

INTEROFFICE
CORRESPONDENCE

To: Abera Mezgebu

ID.No 19408

From: -Foreman IFE Maintenance.

Copies: -Supervisor Cabin Maintenance

-Manager Cabin Maintenance

-P/F

-B/B

Date: 17/02/2015

Commendation Letter

While you were assigned to rectify an IFE system problem on a Customer aircraft, 3C-LLU, you troubleshoot the fault and correct the problem successfully. What makes this special was your relentless effort to identify and rectify the problem with an IFE system totally different from our IFE systems we used to work.

The bulkhead monitors on Business class and Economy class were not displaying video and Camera viewing by selection from the Area Entertainment Control Unit (AECU). All the IFE components including Entertainment Control Units (ECU) have manually adjustable addresses to identify their location. You identified the unit with faulty address and adjusted appropriately to solve the video control and distribution problem. Your extra effort to come up to this corrective action was exemplary and commendable.

Once again keep up the good work.


Meskerem Ahebe

TO: Abera Mezgebu ,ID#19408

Abubeker Ahmed ,ID#21730

FROM:-Team Leader Cabin Maintenance

COPIES:-Manager Cabin Maintenance

-P/F

-B/B

Date: 15-JUN-2016

Commendation Letter

While you were assigned to perform your daily transit check (CABIN), you showed extra motivation to troubleshoot the seat reading light issue on ET-ANP, which was actually AMT skill.

Business class seat #2H seat reading light has been inoperative for a period of time , and it needed to partially disassemble the seat, and identify the problem. You thoroughly troubleshooted the reading light wiring and found out that there is an open line from a disconnect to the reading light. Afterwards,you took an appropriate maintenance action and solved the problem for good. I want to appreciate you for your effort and I want you to KEEP UP the good job.


YONAS ABATE

To: Abera Mezgebu
(Reg. No. 19408)

From: Team Leader Cabin Maintenance

Copies

- Mgr. Cabin Maintenance
- Departmental File
- P/File

Date: 20-JAN-2017


Subject: Appreciation

This is to express my appreciation for your determination, dedication, commitment and extra mile efforts to successfully discharge your responsibilities. I really appreciate your positive attitude, and your devotion towards work which is inspiring and motivating to other fellow employees at your work area. This will play a significant role in leading heights of achieving targets. On 10TH JAN, 2017 you have solved a link error between DSU's on ET-AQL by Fiber Connection Cleaning and also around 20th JAN, 2017 you have identified the problem of ADBs assigning an error IP address for QSEBs which long has been affecting the operation of the QSEBs by making them UNREACHABLE for software loading and PCUs displaying error code "32".

Hence, I am pleased to have you on board and you deserve praise for the way you handle various assignments.

Once again, I would like to appreciate your good deeds, as well as wish you much more success in your future endeavors in our beloved Airlines, Ethiopian.

Thank you!


YONAS ABATE

INTEROFFICE
CORRESPONDENCE



A STAR ALLIANCE MEMBER 

To: Abera Mezgebu, 19408
Addisu G/Michael, 18943

From: TL Cabin Maintenance Line

Copies

- Mgr. Maintenance Control-MCC
- Departmental File
- Personal File

Date: November 15, 2021

Subject: Appreciation

On 11-Nov-2021 you successfully cleared a stubborn remark which had been outstanding since 02-Nov-2021(Task Id. TSFN8008EFFF).

Your skillful and persistent attempts to clear the fault, that involved multiple troubleshooting procedures, had claimed considerable amount of your own time and labor. This is something which emanates from your positive attitude and shows your commitment to go extra mile to put your knowledge and skill to use for our beloved Airline.

Hence, you deserve praise for the way you handled the work and we are pleased to have you as our valuable asset.

Once again, I would like to appreciate your commendable skills & good deeds, as well wish you much more success in your future endeavors in our beloved Airlines, Ethiopian.

Thank you!



Ashagrie Getu

INTEROFFICE
CORRESPONDENCE



Ethiopian
የኢትዮጵያ
THE NEW SPIRIT OF AFRICA

A STAR ALLIANCE MEMBER

To: Abera Mezgebu
Reg. No.19408
CC. 572/050

From: Mgr. A/C Cabin Mnt. -Line

Copies:
- T/L Payroll
- P/F
- B/B
- Mgr.HR MRO

City: ADD

Date: 01 August 2018

Subject: Temporary delegation of Authority

I hereby delegate you to act as ~~Tam~~ Leader A/C Cabin Maintenance Line from August 01, 2018 up to August 31, 2018 (in place of Abayneh Dejene # 17278)

You will act on this position as be required for the best interest of the Company and for the efficient discharge of the responsibilities of this position. Please be guided by the Management policy and procedure Manual.

However, any policy change shall be first discussed with **Manager Cabin Maintenance Line**. All major and important items will be discussed with me before any decision is taken.

You are cautioned to use this authority with the utmost discretion.

For/ Bisrat Dinssa

Approved by: -
Dir. A/C Line Maintenance

INTEROFFICE
CORRESPONDENCE



TO: Abera Mezgebu
Reg. 19408
MROMG481

From: MCC Shift Leader

Date: September 30, 2022

Subject: Temporary Delegation of Authority

I hereby delegate you to act as **Fleet Chief** from **October 01, 2022 up to October 31, 2022 (in place of open position)**.

You will act on this position as be required for the best interest of the Company and for the efficient discharge of the responsibilities of this position. Please be guided by the management Policy Manual.

However, any policy change shall be first discussed with Mgr. MCC and he will approve all major and important items, before any decision is taken.

You are cautioned to use this authority with the utmost discretion.


Abebe Tesfaye

Approved by:


Mgr. MCC