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From: Director Inflight Services

**Copies:**

- Director. Line Maintenance
- Mgr. Line Maintenance
- C/File
- P/File

Date: May 09, 2024

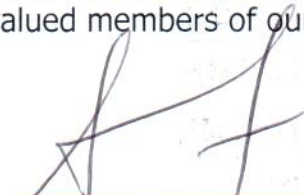
**Subject: Appreciation**

I am writing to express my sincere appreciation for the collaborative effort and professionalism displayed in the decision to remove specific content from our in-flight entertainment (IFE) system.

Your collective dedication to ensuring the highest standards of quality and appropriateness in our IFE content did not go unnoticed. Your willingness to prioritize the interests of our passengers speaks volumes about your dedication to our organization's mission.

Thank you for your collaborative spirit and unwavering commitment in maintaining the highest standards in our IFE offerings. Your contributions have undoubtedly made a positive impact on our passengers' experience and reinforce our commitment to providing a safe and enjoyable journey for all.

Once again, thank you for your outstanding efforts in ensuring the integrity and appropriateness of our IFE content. Your dedication to excellence sets a shining example for all of us, and I am grateful to have you as valued members of our team.

  
Gedion Mohammed

**Director**  
**In-Flight Services**