

INTEROFFICE
CORRESPONDENCE



**To: Getacher Demisse Reg. No. 19407
Milky YIGEZU Reg. No 22666**

From: Fleet Chief, MCC

Copies

- Mgr. MCC
- Personal File

Date: November 20, 2024

Subject: Appreciation Letter for the excellent work performed on B737MAX MPS problem

I would like to appreciate the excellent work performed to resolve the critical wireless IFE problem on ET-AWF, ET-AWH, ET-AWG, ET-AVI and ET-AVM. As the part was not available in Stock and the list of aircraft had been under restriction for short flight.

The nature of the remarks reflected on these aircraft was different however the affected MPS unit needed a very different approach for recovery by performing a set of commands to Factory setting. You have extended your effort to work with Thales to get the recovery methods as the part was not available for replacement, and finally you have successfully resolved all MPS related problems.

This is therefore my sincere appreciation and once again would like to say thank you for the work well done. Please keep up the good work for the beloved Ethiopian Airlines.

Meskerem Abebe