



The perfect phone system for your business.

**SAVE
30%**
with Broadgate



Its packed with clever features to make business better.



Access business calls anywhere



Unlimited UK calling²



Numbers with any area code



No hefty set-up costs



No long term contracts

broadgatevoice.co.uk



What our customers are saying:

"I work outside of the UK and my customers in the UK know no difference. The service is good and most importantly, users think I am in the area code of whichever phone line I call from. Broadgate provides a commercially viable solution for keeping in touch with the UK, allowing my customers to call me as if I am in the UK even when I am not."

CEO, [Longitude Research](#)

"The speed of product delivery was excellent. Our telephone system is great, it's easy to use and Broadgate has excellent experts with a wide range of technical knowledge. We're just so impressed all around... keep up the great work!!!"

[MKM Elevators](#)

"Thames Honda had been using a nearly obsolete phone system and Broadgate's team was so helpful in researching our needs and suggesting the Hosted solution which networked our Five locations. Frank, Joe and the team were instrumental in installing our new phone system with virtually no disruption to our business in July 2016. They made the process easy from start to finish for us! The clarity and functionality of the equipment is far better than we had anticipated. My favorite features include: internal calling, call logs, ease in transferring calls, voicemail and conferencing capability.

The service after the sale was as important to us as the system functionality. We have a staff of nearly 60 employees who depend on the phones to communicate with co-workers and customers. Change is not always easy, but Joe scheduled training at each of our locations and provided our staff with apt training to get everyone up to speed quickly. Clearly, the greatest benefit of our new phone system is the money that we are saving. By choosing to go with the Hosted phone system we were able to eliminate unused phone lines saving us money each month! The new phone system not only provides us with up-to-date technology and increased efficiency, but is also very cost effective.

Looking back on the transition I can't think of any issues that came up that weren't dealt with quickly and professionally. We have forged a winning partnership with satisfying results and highly recommend Broadgate to other businesses too."

Finance Head, [Thames Honda Ltd](#)



broadgatevoice.co.uk



Packages, Hardware and Costs:

1

• Silver License

£15 (Includes Free Cisco 7811)

Our Silver package includes: Line rental, DDI numbers, Voicemail, Caller Display, Call Hold and Transfer, 3-way Calling, Do Not Disturb, Music on Hold, Group Pickup and many more features.

2

• Gold License

£20 (Includes Free Cisco 7811)

It includes all the features of the Silver Package + the additional facilities of, Auto Attendant, Call Queuing, and Call Recording. Storage Charges will apply.

Handsets:

Standard Phone (7811)

Upgrade to a different model:

Cisco IP Phone 7821: £1.50 p/m each
Cisco IP Phone 7841: £3.50 p/m each
Cisco IP Phone 7861: £4.50 p/m each
Cisco IP Phone 8811: £6.50 p/m each
Cisco IP Phone 8841: £6.50 p/m each
Cisco IP Phone 8851: £9.50 p/m each
Cisco IP Phone 8861: £11.50 p/m each

Conference Phone:

Polycom IP 7000 - £25.50 p/m each

Switches:

4 Port POE - TP-LINK TL-SG1008P: £4 p/m
8 Port POE - IP-COM F1109P: £7 p/m
24 Port POE - NETGEAR FS728TP: £19 p/m

Headset:

Corded Plantronics Headset: £5 p/m
Plantronics Voyager Legend Bluetooth Headset : £5 p/m



What To Buy:



1

Licenses:

Silver or Gold, depending on whether you would like to have the additional features included.



2

Phones:

FREE standard phones, unless you upgrade to a higher model.



3

Switches:

In order to power the phones and connect it to a network to gain access to the internet connection.

FAQs

First Invoice Explained -

Your first invoice will include charges for part of the month when your Line is transferred to Broadgate along with the current month and your advance charge. From then on you will just receive the charge for the advance line rental.

Do you provide telephone systems and maintenance?

Broadgate can supply, install and maintain a telephone system to suit your businesses needs. Call 020 3078 9900 to find out more about what systems we install and maintain.

Do you offer an international call bundle package?

Rather than offer an international call bundle package filled with small print and unexpected charges, we offer low and transparent pence per minute rates to our customers.

www.broadgatevoice.co.uk/help-and-support/faqs/

broadgatevoice.co.uk



Phones:

Cisco IP Phone 7811 - VoIP phone

Delivers Advanced IP Telephony Features
• 3.28" greyscale display (384x106 pixel)
• 2x 10/100 Ethernet Switch
• 1 Line Key



Cisco IP Phone 7821 - VoIP phone

- 3.5" backlit greyscale display (396x162 pixel)
- 2x 10/100 Ethernet Switch
- 2 programmable line keys

Cisco IP Phone 7841 - VoIP phone

- 3.5" backlit greyscale display (396x162 pixel)
- 2x 10/100/1000 Gigabit Ethernet Switch
- 4 programmable line keys



Cisco IP Phone 7861 - VoIP phone

- 3.5" backlit greyscale display (396x162 pixel)
- 2x 10/100 Ethernet Switch
- 16 programmable line keys

Cisco IP Phone 8811 - VoIP phone

- 5" high resolution greyscale display (800x480 pixel)
- 2x 10/100/1000 Gigabit Ethernet Switch
- 10 programmable line keys



Cisco IP Phone 8841 - VoIP phone

- 5" high resolution color display (800x480 pixel)
- 2x 10/100/1000 Gigabit Ethernet Switch
- 10 programmable line keys



Cisco IP Phone 8851 - VoIP phone

- 5" high resolution color display (800x480 pixel)
- 2x 10/100/1000 Gigabit Ethernet Switch
- 5 SIP accounts



Cisco IP Phone 8861 - VoIP phone

- 5" high resolution colour display (800x480 pixel)
- 2x 10/100/1000 Gigabit Ethernet Switch
- 10 programmable line keys

Polycom IP 7000

Polycom Sound Station IP7000 Audio Conference VoIP Phone

- Robust Interoperability
- Polycom HD Voice
- Polycom Acoustic Clarity Technology





Enhanced Features:

1

Call Recording Storage (Gold License Required)

- Up to 500MB of storage
- Ability to transfer data to own back up
- £19.95 /month

2

Wall Board

Access Live Call Stats - Broadgate is delighted to deliver to the SME market call center Technology for the price of a license upgrade.
£25.00 site licence per month

3

PC Softphone Client

Application enabling telephone calls over the Internet using desktop computer.

£50.00 One Off Provisioning Cost

Call Bundle – Free Minute Plan – Per User/Month

£10.00 Unlimited Calls to UK Local and UK National

£15.00 Unlimited Calls to UK Local, UK National, UK Mobile (O2, Orange, Vodafone, T-Mobile, H3G)

4

Call Bundle – Free Minute Plan – Per User/Month

£10.00 Unlimited calls to UK Local and UK National

£15.00 Unlimited calls to UK Local, UK National, UK Mobile (O2, Orange, Vodafone, T-mobile, H3G)



What are you waiting for?

To request a quote or for more information on our services, call our experts on

020 3078 9900

or email

sales@broadgatevoice.co.uk