Getnet Shiferaw Mekonnen

Senior Alternate Channels Administration-Online

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Profile

Fintech innovator and software engineer with 3+ years of experience in digital banking, specializing in secure transactions, API integrations, and front-end development for banking applications. Passionate about full-cycle software development, system architecture, and digital transformation, I design and implement scalable, high-performance solutions that enhance financial services and drive industry innovation. Currently pursuing a master's in Artificial Intelligence and Computer Science to further expand my expertise.

Education

BSC Software Engineering, *DebreMarkos University Ethiopia*, Addis Ababa

Graduation Date*: April 09, 2021, with very good CGPA*

Student: MSC Artificial Intelligence and Computer Sciences, Calabria University, Italy

Certificates

Web Application and API Integration
  Issue: ITSC Technology Company

Application Integration on Oracle Cloud Certification
  Issue: Oracle University

Database Administration Level 1 -4 (Certificate of National Qualification)
  Issue: Dima College

CCNA Certification
Issue: Addis Ababa University

Oracle Database Management Certification
Issue: Oracle University

python core Certification
Issue: SOLOLearn International University

SQL Certification
Issue: SOLOLearn International University

Field Trainer Certification
Issue: Ethiopia National election

employability Certification
Issue: Talent Firm (master card)

Java Certification
Issue: SOLOLearn International University

Oracle Cloud Infrastructure Certification
  Issue: Oracle University

Professional Experience

1. **Alternate Channels Administrator-online,** *Dashen Bank SC A.A. Ethiopia* *FEB* 24/2022 – Dec/2023 |Addis A,

   - **Third-Party Integration**: Collaborate with external partners and vendors to integrate their APIs into the organization's applications. Ensure seamless data flow and functionality between systems like inward remittances and outgoing Telebirr Integration etc
   - **App Administration**: Assist in the administration and configuration of the organization's applications, including user management, access controls, and application settings.
   - **Troubleshooting and Issue Resolution**: Identify and resolve API-related issues, working closely with development teams and system administrators to troubleshoot problems and provide timely resolutions

2. **Senior Alternate Channels Administrator-online,** *Dashen Bank SC A.A. Ethiopia Dec* 28/2023 – Present|Addis A

   - **Both Mobile and internet banking customization:**

     Account nicknames: Assign personalized names to accounts for easier identification.

     Favorite transactions: Quickly access frequently used features like bill pay, transfers, and account balances.

     Alerts and notifications: Customize alert frequencies and types (e.g., low balance, large transaction, due dates).

     UI/UX: customization for both Mobile banking and Internet Banking
   - **Consulting Third-Party integrator:** helping businesses integrate and manage software and systems from different vendors and different projects. They act as intermediaries, providing expertise and guidance to ensure that these disparate systems work together seamlessly.
   - **Troubleshooting and Issue Resolution**: Identify and resolve API-related issues, working closely with development teams and system administrators to troubleshoot problems and provide timely resolutions

3. **Junior Software Engineer,** *Adarash Technology PLC. A.A. Ethiopia* 08/2021 – Feb/26/2022 | Addis A,

   - I have worked in web development, Odu customization, API integration, school fee system development, an e-commerce website, etc.
   - Software Development: Collaborate with the development team to design, implement, and test software applications. Write clean, efficient, and maintainable code following best practices and coding standards.
   - Bug Fixing and Maintenance: Investigate and resolve software defects and issues reported by customers or team members. Perform regular maintenance tasks to keep the software up-to-date and in excellent working condition
   - Testing and Quality Assurance & Code Reviews & Deployment and Support: Assist in deploying applications to various environments, monitor their performance, and provide technical support as needed

4. **Field Trainer,** *National election of Ethiopia. Addis Ababa. Ethiopia* 02/2021 – 02/2022 | A.A, Ethiopia

- **Training Program Development**: Collaborate with the election management team to design, develop, and update comprehensive training programs for election personnel. This includes creating training materials, presentations, and exercises that cover all aspects of the electoral process

- **Regional Training &Election Procedures**: Conduct in-person training sessions in different regions of Ethiopia for election officials, including polling station staff, presiding officers, polling agents, and other relevant personnel. Ensure that training is delivered effectively and in accordance with the established curriculum

Skills

strong partner management expertise and knowledge. Excellent in communicating and negotiating, solving problems analytically, managing projects (waterfall, agile, and hybrid), Flexibility and capacity to adapt

Projects

Dashen Bank Ethiopia- Integration to Tele birr Solution via Mobile App, Internet Banking and USSD	02/2023 – 05/2023
Dashen Bank Ethiopia- Inward Remittances Integration throughself-service devices i.e. Bank world platform	05/2022 – 04/2023
	02/2021 – 09/2022
	02/2022 – 05/2022
Dashen Bank Ethiopia- Redesign of Amole Lite Mobile AppUser Experience and Interface	01/2023-02/2023
Dashen Bank Ethiopia- Internet Banking Upgrade Experience and Interface	08/2022 – 02/2022
Dashen Bank Ethiopia- Qatar Airway integration	01/2024 – 11/2024
Adarash Technology plc Ethiopia- e-commerce website and API integration with other Third-Party	09/2022– 03/2023
Dashen Bank Wallet solution Project	09/2023 – 03/2024
Dashen Bank IPS (Instant Payment System) Project	09/2023 – 10//2024

Interests

Big Man United FC Fan, Hiking and Running, Watching Movies

References

1. **Assistances, prof Lijalem Migbaru---------** Dean of Computing, Debre Markos University
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2, **Dejene Getahun** ----------------------------------Director of Business Solution Management, Dashen Bank SC
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