Gezim Çela

Date of birth: 05/10/2001 | **Nationality:** Albanian | **Phone number:** (+49) 15253050480 (Mobile) | **Email address:** gezimcelaa@outlook.com | **LinkedIn:** [Gezim (Jimmy) Çela](#) | **Address:** Q7 , 17a, 68161, Mannheim, Germany (Home)

• WORK EXPERIENCE

15/09/2024 – 10/01/2025 Tirane , Albania
WEB DEVELOPER 9DOTS AGENCY

- Building responsive and adaptive websites using programming languages such as HTML, CSS, JavaScript, and server-side languages like PHP, Python, or Ruby.
- Writing efficient, testable, and scalable code.
- Integrating data from various back-end services and databases.
- Designing and developing the visual layout of a website, focusing on user experience (UX) and user interface (UI).
- Creating and maintaining server-side logic to ensure smooth data handling.
- Regularly updating site content and ensuring it remains secure
- Collaborating with graphic designers to create web visuals.

02/08/2024 – 13/09/2024 Tirana , Albania
IT SPECIALIST MS GLOBAL FINANCE

-Provide day-to-day technical support for hardware, software, and network issues.
-Diagnose and resolve technical issues related to desktop and laptop computers, mobile devices, printers, and other IT equipment.
-Assist users with software installation, configuration, and troubleshooting.
-Train users on best practices for using IT systems and software.
-Maintain and troubleshoot network infrastructure, including switches, routers, and firewalls.
-Monitor system performance and ensure that systems are running smoothly.
-Manage user accounts, permissions, and access rights
-Repair and replace hardware components as needed.

01/04/2024 – 01/08/2024 Tirane , Albania
COMPUTER AND PRINTER HARDWARE REPAIR TECHNICIAN COLOMBO

- maintenance of computers
- relations with suppliers
- Identifying and diagnosing issues with various types of printers, including laser, inkjet, and multifunction printers.
-Repairing or replacing faulty components, such as rollers, fusers, printheads, and circuit boards.
-Installing new printers and configuring them to work with existing computer systems and networks.
-Identifying hardware and software issues with computers, including desktops, laptops, and peripherals.

23/08/2019 – 10/03/2024 Durres, Albania
MOBILE PHONE REPAIRER

As the proprietor of **Çela Electronics Shop**, led a dynamic team in providing comprehensive mobile device repair and customer support services.

- Identifying hardware and software issues in mobile devices.
- Troubleshooting problems with smartphones and tablets.
- Proficient in repairing and replacing damaged components such as screens, batteries, buttons, and charging ports.
- Soldering skills for advanced repairs at the component level.
- Knowledge of different mobile phone models and their specifications.
- Expertise in using specialized tools for disassembly and repair.
- Skill in using electronic testing equipment.
- Strong communication skills to interact with customers and understand their device issues.
- Ability to explain technical issues to non-technical customers in a clear and understandable manner.
- Recommending additional services or accessories to customers.

- Collaborating with other technicians for complex repairs.
- Providing mentorship to junior technicians if applicable.

Address Rruga Bajram Tusha, Shkozet, Durres, Albania

● EDUCATION AND TRAINING

20/09/2020 – CURRENT Durres, Albania
UNIVERSITY DEGREE Universiteti "Aleksander Moisiu"

Website https://uamd.edu.al/ ｜ **Field of study** Computer Science

10/10/2021 – 10/12/2022 Durres, Albania
PHONE REPAIRMAN COURSE G-Shop

Website https://www.facebook.com/p/G-Shop-100063567971478/

01/03/2024 – 01/08/2024 Albania
BACK-END DEVELOPER COURSE ICT SOLUTIONS

Website https://www.linkedin.com/company/ictsprogramming/posts/?feedView=all ｜ **Level in EQF** EQF level 4

14/09/2024 – 21/12/2024 Tirane, Albania
FULL - STACK DEVELOPMENT TRAINING Ketri Academy

Website https://ketriacademy.al/ ｜ **Level in EQF** EQF level 5

● LANGUAGE SKILLS

Mother tongue(s): **ALBANIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B1	B1	B1	B1	B1
ITALIAN	B1	B1	B1	B1	B1
GERMAN	A2	A2	A2	A2	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

Microsoft Office package: Microsoft Word, Excel, PowerPoint, Access ｜ Adobe Photoshop (basic elements) ｜ Python Language - Basic knowledge ｜ Social Media including Facebook , WhatsApp and Twitter ｜ Good listener and communicator ｜ Team-work oriented ｜ Ability to work in a team and autonomously ｜ Ability to assess situations and develop effective solutions. ｜ Html, Java, CSS