Mobile App Wireframes:

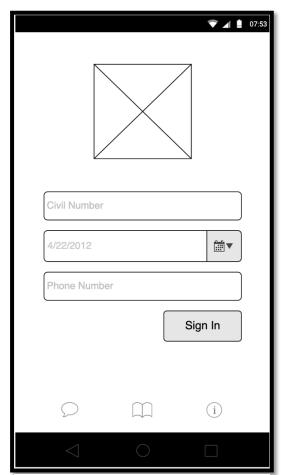Figure 1: Login Screen

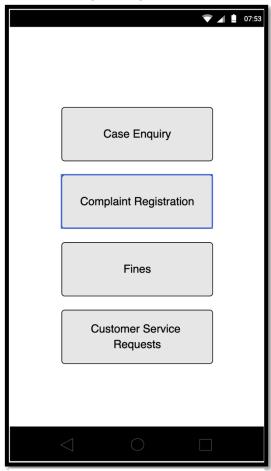
Figure 2: Profile Screen
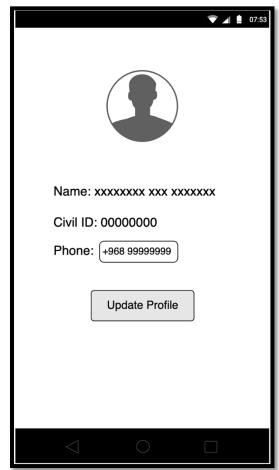

Figure 3: Home Screen

Figure 4: Case Enquiry

Figure 5

Case Details

Case Number: xxxxxx
Case Type: xxxx xxxx xxxx
Status: xxxx xxxx xxxx

Complaint Details

Case Date Time: 4/22/2012
Knowledge Date: 4/22/2012
Status: xxxx xxxx xxxx
Incident Place: Region / Willayat / Village

Complaint Type ▼

Case Description

More Details

Civil Claim: Yes

Case Litigants

1	Ahemd	Civil Card	12345

Figure 5: Case Enquiry Details

Figure 6

① ② ③ ④

Complaint Details

Case Date: 4/22/2012
Knowledge Date: 4/22/2012

Incident Place:
Region ▼   Wilayat ▼
Village ▼

Complaint Type: Wilayat ▼

Complaint Details:
Complaint Description...

Extra Details:
Extra Details

[Next]

Figure 6: Complaint Registration - Complaint Details

Figure 7

① ② ③ ④

Complaint Litigants

Litigant Type:
◉ Defendant   ◉ Witness

Litigant Details:
Litigant Name
Phone Number
ID Number

[Add]   [Next]

N	Name	Type	Phone	ID
1	Ghanim	Defendant	99999999	12345
2	Ahmed	Defendant	99887766	12121
3	Sara	Witness	98765432	33333
4	Mohammed	Witness	97867564	54321
5	Salim	Witness	97766554	55555

Figure 7: Complaint Registration - Litigants Details

Figure 8

① ② ③ ④

Required Documents

Document Type:
Document Type ▼

Document Description:
Document Description

Document file:
choose file

[Add]   [Next]

N	Type	Desc	Download	Delete
1	Comp. Doc	Complaint	⤓	🗑
2	ID Card	Civil Card	⤓	🗑
3	Accident P.	Photo	⤓	🗑
4	Letter	Letter	⤓	🗑
5	Medical Re.	Report	⤓	🗑

Figure 8: Complaint Registration - Required Docs

Figure 9: Complaint Registration - Final Preview

1 — **2** — **3** — **4**

Complaint Details

Incident Date: dd/MM/yyyy hh:ss
Knowledge Date: dd/MM/yyyy hh:ss

Incident Place: Region/Wilayat/Village

Complaint Type: xxxxxx xxxxx xxxxxxx

Complaint Description
xxxxxxxx xxxxx xxxxx xxxxx xxxxx xxxxx
xxxxxx xxxxxx xxxxx xxxxxxx xxxxxxxxx
xxxx xxxxxxx xxxxxxxxxx xxxxx xxxxxxx

Extra Details

Civil Claim: ○ Yes ⊙ No

Complaint Litigants

| 1 | Ghanim | Defendant | 99887766 | 12345 |
| 2 | Ahmed | Witness | 99999999 | 55555 |

Required Documents

1 | ID Card | Civil Card

Figure 9: Complaint Registration - Final Preview

Figure 10: Customer Service - List of Enquiries

Enquiry Requests

● Enquiry 1

xxxxxx xxxxxxxx xxxxxxxxx xxxxxxxxxxxxx
xxxxxx xxxxxxxx xxxx

View

● Enquiry 2

xxxxxx xxxxxxxx xxxxxxxxx xxxxxxxxxxxxx
xxxxxx xxxxxxxx xxxx

View

● Enquiry 3

Figure 10: Customer Service - List of Enquiries

Figure 11: Customer Service - Add Request (1)

1 — **2** — **3**

Reviewers Request

Email: [Email]
Address: [Address]

Case Number Type: [Type ▼]
Case Number: [xxxxxxxxx] [2019 ▼]
Request Type: [Type ▼]
Concerned Office: [Office ▼]

Litigant ID Type: [Type ▼]
Litigant ID Number: [Number]

Request Details:
[Description]

[Next]

Figure 11: Customer Service - Add Request (1)

Figure 12: Customer Service - Add Request (2)

1 — **2** — **3**

Required Documents

Document Category:
[Category ▼]

Document Type:
[Type ▼]

Document Description:
[Description]

Document file:
[choose file 📁]

[Add]   [Next]

file 1
file 2

Figure 12: Customer Service - Add Request (2)

Reviewers Request

Email: xxxxxxxxxxxxxx@xxxxx.com
Address: xxxxxxxxxxxxxxxx

Case Number Type: xxxxxxxxxxxxxxxxx
Case Number : xxxxxxxxxxxx xxxx
Request Type : xxxxxxxxxxxx xxxx
Concerned Office: xxxxxxxxxxxx xxxx

Request Details:
xxxxxxxxxx xxxxxx xxxxxxxxxxx xxxxxxx
xxxxxxxxxx xxxxxx xxxxxxxxxxx xxxxxxx
xxxxxxxxxx xxxxxx xxxxxxxxxxx xxxxxxx

Required Documents

| file 1 |
| file 2 |
| file 3 |
| file 4 |

Figure 13: Customer Service - Add Request (3)

Fine Penalties Payment

Case Number Type:

Options ▼

Case Number:

xxxxx xxxxxx xxxxxx   2019 ▼

Litigant ID Type:

Type ▼

Litigant Number:

xxxxx xxxxxx xxxxxx

Search

| Fine 1 |
| Fine 2 |
| Fine 3 |
| Fine 4 |
| Fine 5 |

Figure 14: Fine Payment

Payment Gateway
(WebView)
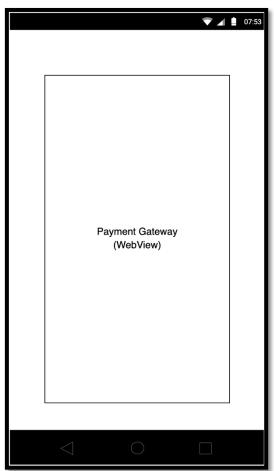
Figure 15: Payment Gateway