TOYOTA MOTOR CREDIT CORPORATION

<div align="right">
6565 Headquarters Drive
Plano, TX 75024-5965
</div>

June 3, 2020

RE: **Petition for H1-B Nonimmigrant Worker**

Dear Sir/Madam:

HCL America, Inc. ("HCLA") has entered into a service agreement with Toyota Motor Credit Corporation (TMCC) to provide IT Operations and Application Maintenance and Services Program for the period from October 2019 to September 2023. We would like to confirm that HCLA will assign the following employee to work on TMCC's Application Support project at our facilities located at 6565 Headquarters Dr, Plano, TX 75024.

- Kuldeep Tyagi

Below are the **Kuldeep Tyagi responsibilities** which he is entrusted with, in this engagement:

- Gather requirements for different new and existing modules in Retail and Lease Systems of TMCC Application, drawing out a plan for releases of the enhancements for the application requested by the users and planning work for subsequent releases.
- Creating and executing Test design docs of enhancements in Retail and Lease Systems of TMCC and Hotfixes for the existing system.
- Defining Developer and Test Methodology to carry out the Support and Maintenance schedule
- Validate adhoc JCL (Job Control Language), COBOL and CICS code modules and deployment testing before executing for stakeholders.
- Bug fixing of any error occurs during the Retail and Lease TMCC processes and production release.
- Preparing and analysing the weekly performance report of the product for different global markets and sharing the same with the business management team.
- Interacting with onsite and offshore team in resolving their problems
- Using the move-up process to ensure work is reflected in production systems
- Resolving deployment issues and coordination with Operations for deploying services in production.
- RDC Tool Enhancement to fit Office 365 data model which could be used to test the Data warehouse mart effectively with a limited Data set.
- Use HCL best practices to work through recurring issues and identify optimal solution.
- Validate that the solution aimed will satisfy the business requirement without any issues for versions already deployed in field and operational, without any issues about the technologies already chosen for.

The Position of Program Analyst requires a Specialized and complex knowledge of information technology systems. HCLA has confirmed that Kuldeep Tyagi has a strong technical skill and holds a "Master of Computer Application" degree specializing in Computer Science and Applications field qualified to perform the services.

HCLA has assured us that its employees are properly qualified to perform these services and have the experience and knowledge that is required to complete this project. HCLA has confirmed that its employees will work 40 hours a week for the duration of the assignment.

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All employees of HCLA shall remain under the supervision and control of HCLA, at all times, and HCLA shall be responsible for directing the manner and means of work performed by its employees. HCLA has indicated to us that its employees will be reporting to HCL Onsite Manager, **Vikas Agarwal** (HCL America Inc), who will be responsible for all the activities of HCLA's employees during the period of this assignment.

Please provide the necessary work authorization for HCLA's employee. If you have any further questions, please feel free to contact me.

Sincerely,

DocuSigned by:

Adam Roberts

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Adam Roberts
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