GHAZI ALI ABDULLAH

Software Engineering

CONTACT

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Transferable Visa 18
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PROFESSIONAL EXPERIENCE

Al-Nawadi I Kuwait   **2025 – Present**

Softwere developer

- Developed user interfaces for web applications related to gym subscription management using Vue.js.
- Worked on personal training projects utilizing ASP.NET Core and RESTful APIs with SQL Server.
- Currently, I continue working in the same field using Vue.js, PHP, and Laravel to develop high-quality web applications.
- Experienced in SQL Server, including DML, DDL, DCL, and TCL.

Al-Nawadi I Kuwait   **2023 – 2024**

App support

- Provided technical support and issue analysis to ensure efficient application operations.
- Troubleshot and resolved system and application issues, focusing on SQL Server, RESTful APIs, .NET, PHP, Vue.js.
- Managed and maintained databases while handling Active Directory to optimize system performance.
- Collaborated with development teams to enhance performance and effectively resolve technical problems.
- Delivered fast and efficient user support and assisted in training when needed.

Al-Nawadi I Kuwait   **2023 – 2024**

Help Desk

- Provided technical support and troubleshooting for software and hardware issues.
- Installed, configured, and maintained computer systems and networks, ensuring optimal performance.
- Assisted end users with setting up email accounts, resolving connectivity issues, and managing Microsoft Outlook.
- Managed help desk tickets, ensuring timely resolution of technical issues and maintaining high customer satisfaction.
- Collaborated with team members to improve efficiency and enhance customer satisfaction through continuous process improvements.
- Installed and maintained operating systems and applications, ensuring systems were up-to-date and secure.

- Responded to customer inquiries via phone, email, and in-person, delivering effective solutions in a timely manner
- Contacted vendors to acquire required assets as needed.
- Analyzed CSSM log files to identify and resolve system issues and ensure optimal performance.
- Provided patch management support by deploying patches through System Center Configuration Manager (SCCM), maintaining system security and stability.

EDUCATION

AL-ZAYTOONAH UNIVERSITY | 2015-2020
Bachelor's Degree in Software Engineering

SKILLS

- Quick Learner: Adapt rapidly to new tasks, environments, and tools
- Impeccable Organizational Skills: Efficiently manage tasks and projects with strong attention to detail.
- Time Management: Prioritize effectively to meet deadlines consistently.
- Self-Motivated: Drive projects forward independently with a proactive attitude.

CERTIFICATES

ASP.NET MVC | 2020
Training Pioneer Academy,

Vue.js | 2024
Training Udemy

Leravel | 2025
Training Udemy

PHP | 2025
Training Udemy

LANGUAGES

ENGLISH
ARABIC

TECHNICAL SKILLS

ASP.NET MVC

Front-End Development: Vue.js, Vuex, JavaScript, HTML, CSS, Bootstrap

Back-End Development: ASP.NET Core , PHP, Laravel

Databases & SQL Skills: SQL Server, CRUD, T-SQL, SP, TRG , IDX , QO, TX , JOIN, VIEW

Active Directory Management

IP Phones Configuration

IT Support & Troubleshooting

Version Control & Tools: Git & GitHub

Microsoft 365

CCTV

Problem Solving & Troubleshooting