GHAZI ALI ABDULLAH

Software Engineering

PERSONAL INFORMATION

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📍 Kuwait - City

🐙 Ghazi Abdullah1

💼 Ghazi Al-Rayan

   Transferable Visa 18

EDUCATION

Bachelor's Degree in Software Engineering

AL-ZAYTOONAH UNIVERSITY

2015 - 2020

SKILLS

- Quick Learner: Adapt rapidly to new tasks, environments, and tools

- Impeccable Organizational Skills: Efficiently manage tasks and projects with strong attention to detail.

- Time Management: Prioritize effectively to meet deadlines consistently.

- Self-Motivated: Drive projects forward independently with a proactive attitude.

LANGUAGES

- ENGLISH

- ARABIC

ABOUT ME

As a passionate and dedicated Software Engineering graduate, I am eager to embark on a career that offers both fun and challenging opportunities. I am seeking a dynamic working environment that fosters continuous learning and skill enhancement. My goal is to contribute my best efforts towards the growth and success of both myself and the organization I work for.

WORK EXPERIENCE

Help Desk

Al-Nawadi I Kuwait   2023 - 2024

- Provided technical support and troubleshooting for software and hardware issues.
- Installed, configured, and maintained computer systems and networks, ensuring optimal performance.
- Assisted end users with setting up email accounts, resolving connectivity issues, and managing Microsoft Outlook.
- Managed help desk tickets, ensuring timely resolution of technical issues and maintaining high customer satisfaction.
- Collaborated with team members to improve efficiency and enhance customer satisfaction through continuous process improvements.
- Installed and maintained operating systems and applications, ensuring systems were up-to-date and secure.
- Responded to customer inquiries via phone, email, and in-person, delivering effective solutions in a timely manner
- Contacting vendors to get the required asset as per needed ..
- Analyzed CSSM log files to identify and resolve system issues and ensure optimal performance.
- Provided patch management support by deploying patches through System Center Configuration Manager (SCCM), maintaining system security and stability.

App support

Al-Nawadi I Kuwait   2024 - Present

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PROJECTS

E-Commerce Website using ASP.NET

Developed an e-commerce website as part of my graduation project. The platform allows users to purchase products online, helping to reduce the need for physical presence in stores. The project focused on providing a seamless shopping experience with features like product browsing, shopping cart management, and secure payment processing.

TECHNICAL SKILLS

- ASP.NET MVC
- Introduction to MS SQL Server
- HTML & CSS
- JavaScript
- Bootstrap
- Vue.js
- Problem Solving
- Microsoft Office
- CCTV Systems
- Active Directory
- IP Phones
- IT Support
- github

CERTIFICATION/COURSE

ASP.NET MVC Training
Pioneer Academy, Amman, Jordan
April 2020 November 2020

Vue.js Training
Udemy
March 2024 May 2024

TRAINING EXPERIENCE

Housing Bank, Amman, Jordan
December 2019 January 2020