

**TABLE OF CONTENTS**

<b>=== CIVIL CASE COVER SHEET ===</b>	<b>1:2</b>
<b>1 Case Title:</b>	<b>1:5</b>
<b>2 Cause of Action:</b>	<b>1:8</b>
<b>3 Case Category:</b>	<b>1:11</b>
<b>4 Case Type Designation:</b>	<b>1:14</b>
<b>5 Plaintiff(s):</b>	<b>1:17</b>
<b>6 Defendant(s):</b>	<b>1:23</b>
<b>7 Attorney/Pro Se:</b>	<b>1:27</b>
<b>8 I certify that this case meets the case assignment criteria for King County Superior Court.</b>	<b>1:30</b>
<b>=== SUMMONS ===</b>	<b>2:40</b>
<b>(SUPERIOR COURT OF WASHINGTON FOR KING COUNTY)</b>	<b>2:42</b>
<b>SUMMONS</b>	<b>2:48</b>
<b>TO: AMAZON.COM, INC.</b>	<b>2:50</b>
<b>=== COMPLAINT FOR DAMAGES, INJUNCTIVE RELIEF, AND OTHER RELIEF ===</b>	<b>3:83</b>
<b>) COMPLAINT FOR DAMAGES,</b>	<b>3:85</b>
<b>) AND OTHER RELIEF</b>	<b>3:88</b>
<b>I INTRODUCTION</b>	<b>3:94</b>
<b>1 Plaintiff, Bo Shang ("Plaintiff"), brings this action against Amazon.com, Inc. ("Amazon" or</b>	<b>3:96</b>
<b>"Defendant"), alleging that Defendant sold or facilitated the sale of a stolen Google Pixel</b>	<b>3:97</b>
<b>7A</b>	
<b>smartphone through its Prime shipping program. Plaintiff contends that after discovering the phone</b>	<b>3:98</b>
<b>was stolen, Amazon:</b>	<b>3:99</b>
<b>2 Plaintiff seeks compensatory damages, equitable relief, attorneys' fees (if permitted by law), and</b>	<b>3:104</b>
<b>any other relief deemed just and proper.</b>	<b>3:105</b>
<b>II JURISDICTION AND VENUE</b>	<b>3:107</b>
<b>3 Subject Matter Jurisdiction: This Court has jurisdiction over the claims asserted herein under</b>	<b>4:109</b>
<b>RCW 2.08.010, which grants the Superior Court original jurisdiction in all civil actions</b>	<b>4:110</b>

**TABLE OF CONTENTS**

where the	
value of the claim exceeds the jurisdictional limits of inferior courts.	4:111
4 Personal Jurisdiction: Defendant Amazon.com, Inc. is headquartered in Seattle, Washington,	4:113
transacts substantial business in King County, and has purposely availed itself of the benefits and	4:114
protections of Washington laws. Therefore, personal jurisdiction is proper under RCW 4.28.185 and	4:115
general principles of due process.	4:116
5 Venue: Venue is proper in King County under RCW 4.12.025(1) because Defendant's principal	4:118
place of business is in King County, and a substantial part of the events or omissions giving rise to	4:119
Plaintiff's claims occurred in King County.	4:120
<b>III PARTIES</b>	4:122
6 Plaintiff, Bo Shang ("Plaintiff"), is an individual residing in [County/State], who purchased a Pixel	4:124
7A smartphone from Amazon's platform under the Amazon Prime shipping program.	4:125
7 Defendant, Amazon.com, Inc. ("Amazon" or "Defendant"), is a Delaware corporation with its	4:127
principal place of business located at 410 Terry Avenue North, Seattle, Washington 98109.	4:128
<b>IV FACTUAL BACKGROUND</b>	4:130
8 Purchase and Discovery of Stolen Status:	4:132
9 Notification to Amazon:	4:140
10 Restocking Fee Imposed:	5:146
11 Harm to Plaintiff:	5:153
12 Amazon's Role and Representations:	5:160
<b>V CAUSES OF ACTION</b>	5:169
<b>COUNT I – VIOLATION OF THE WASHINGTON CONSUMER PROTECTION ACT (RCW 19.86)</b>	5:174
13 The Washington Consumer Protection Act ("WCPA"), codified at RCW 19.86, prohibits unfair or	5:176

**TABLE OF CONTENTS**

deceptive acts or practices in the conduct of trade or commerce.	5:177
14 Defendant, by enabling the sale of stolen goods under the Amazon Prime program and by	5:179
imposing an unconscionable restocking fee when the item was finally discovered to be stolen,	5:180
committed one or more unfair or deceptive acts or practices likely to mislead a reasonable consumer.	6:181
15 Case Law Support:	6:182
16 Amazon's acts and omissions proximately caused injury to Plaintiff's business or property,	6:184
including monetary loss and other damages, thus violating RCW 19.86.020.	6:188
17 Pursuant to RCW 19.86.090, Plaintiff seeks actual damages, treble damages up to statutory	6:189
limits, and reasonable attorneys' fees and costs.	6:191
COUNT II – BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY (RCW 62A.2-314)	6:192
18 Under RCW 62A.2-314, every contract for the sale of goods includes an implied warranty of	6:194
merchantability, which ensures the product is fit for the ordinary purposes for which goods of that	6:196
kind are used, and that the product is lawfully sold (not stolen).	6:197
19 By advertising and fulfilling the sale of a stolen Google Pixel 7A, Defendant breached the implied	6:198
warranty of merchantability, as stolen merchandise cannot be lawfully resold and is inherently unfit	6:200
for normal ownership and use.	6:201
20 Case Law Support:	6:202
21 As a direct and proximate result of Defendant's breach, Plaintiff suffered damages in an amount	6:204
to be proven at trial.	6:208
COUNT III – NEGLIGENCE / NEGLIGENT MISREPRESENTATION	6:209
22 Defendant owed a duty of care to Plaintiff as a consumer who relied on Defendant's platform and	6:211
	6:213

## TABLE OF CONTENTS

“Prime” services. Given Amazon’s representations of safety and security, it had a duty to prevent	6:214
the sale of stolen goods or at least conduct reasonable checks.	6:215
23 Defendant breached this duty by failing to implement adequate inventory control, screening, or	7:217
verification processes to ensure that items sold or fulfilled via Amazon Prime were not stolen	7:218
property.	7:219
24 Case Law Support:	7:221
25 Plaintiff relied on Amazon’s statements and “Prime” labeling, believing the product was legitimate and non-stolen. Plaintiff would not have purchased the phone had he known it was	7:225
stolen.	7:226
26 This reliance was justifiable given Amazon’s longstanding marketing as a trusted e-commerce	7:227
platform. Defendant’s negligent conduct directly and proximately caused harm to Plaintiff, including but not limited to the cost of the phone, the time and expense of the forced return, and	7:229
the imposed restocking fee.	7:230
VI DAMAGES AND RELIEF SOUGHT	7:231
1 Compensatory Damages: For all losses, including but not limited to the purchase price of the	7:232
Pixel 7A, related fees, costs incurred to return the stolen device, and any other economic losses.	7:233
2 Treble Damages: As allowed under RCW 19.86.090 for violations of the Washington Consumer	7:239
Protection Act, up to the statutory maximum.	7:241
3 Injunctive Relief:	7:242
4 Attorneys’ Fees and Costs: Pursuant to RCW 19.86.090 (for CPA violations) and any other	7:244
applicable provision of law.	7:249
5 Pre- and Post-Judgment Interest: As permitted by law.	7:250
	7:252

**TABLE OF CONTENTS**

6 Such Other and Further Relief as the Court deems just, equitable, and proper.	8:254
VII JURY DEMAND	8:256
PRAYER FOR RELIEF	8:261