

NABH Gap Analysis Report

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Executive Summary

Total Clauses	4
Compliant	4
Partial	0
Non-Compliant	0

Clause-wise Analysis

IMS3 — COMPLIANT (score: 0.7667)

Decision: All mandatory blocks have evidence; clause_score 0.7667 >= 0.7

Evidence Block	Score	Matched Signals
policy_statement	1.0	confidentiality, privacy of records
access_control_procedure	0.67	authorized access, role based access
security_controls	0.5	data security, electronic medical records

Exact Evidence Snippets

policy_statement:

- “1 Confidentiality Policy”
- “Confidentiality and privacy of records are strictly maintained in compliance with applicable”

access_control_procedure:

- “Unauthorized access is strictly prohibited”

security_controls:

- “Data security measures are in place to prevent loss, destruction, or tampering”
- “is implemented in the electronic medical records system”

IMS4 — COMPLIANT (score: 0.4166)

Decision: All mandatory blocks have signal matches (weak matches in: retention_policy)

Evidence Block	Score	Matched Signals
retention_policy	0.33	retention period
destruction_process	0.5	shredding, data disposal

Exact Evidence Snippets

retention_policy:

- “The hospital has a defined retention period for each type of record including OPD, IPD, MLC and”
- “Upon completion of the retention period, records are securely destroyed through shredding”

destruction_process:

- “Upon completion of the retention period, records are securely destroyed through shredding”
- “(physical records) or secure data disposal procedures (electronic records)”

CQI1 — COMPLIANT (score: 0.9167)

Decision: All mandatory blocks have signal matches

Evidence Block	Score	Matched Signals
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indicator_defined	0.67	quality indicator, indicator
data_collection	1.0	data collection, monitoring, measurement
analysis	1.0	analysis, review, evaluation
corrective_action	1.0	corrective action, preventive action, improvement

Exact Evidence Snippets

indicator_defined:

- “Defined quality indicators (e”
- “Monthly monitoring and measurement of indicators”

data_collection:

- “A documented data collection mechanism”
- “Monthly monitoring and measurement of indicators”

analysis:

- “Periodic analysis and review of collected data”
- “Corrective action and preventive action plans based on analysis results”
- “medical records are protected through password authentication and periodic access review”

corrective_action:

- “Corrective action and preventive action plans based on analysis results”
- “Corrective actions are implemented and effectiveness is reviewed in subsequent meetings”
- “Continuous Quality Improvement (CQI)”

HRM2a — **COMPLIANT** (score: 0.6667)

Decision: All blocks have evidence; clause_score 0.6667 (weak matches in: job_descriptions)

Evidence Block	Score	Matched Signals
job_descriptions	0.33	job description
employee_records	1.0	employee record, staff file, qualification document, leave record
grievance_mechanism	0.67	grievance, disciplinary

Exact Evidence Snippets

job_descriptions:

- “1 Job Descriptions”
- “All cadres of employees have written job descriptions”
- “Job descriptions are signed by the Head of Department and acknowledged by the”

employee_records:

- “2 Employee Records”
- “The hospital maintains personal staff files for all employees”
- “Qualification documents”

grievance_mechanism:

- “3 Grievance and Disciplinary Mechanism”
- “The hospital has a documented grievance handling procedure”
- “A grievance redressal committee”